



# The Whau Pacific

PEOPLES REPORT

# Section 1 : Executive Summary

## Introduction

The Whau Pacific Peoples Plan was established to assist the Whau Local Board with improving inclusion and support for Whau Pacific residents through:

- (1) Effective engagement with diverse Pacific communities,
- (2) Awareness of role of the Whau Local Board and it's local services,
- (3) Access to facilities and parks and
- (4) Participation in local programmes and events available to them.

The Plan also provides recommendations on enhancing Pacific inclusion and engagement and accessibility to the local board, local facilities, events and programmes and services in the area.

## **Project Activities**

In order to achieve this, we consulted 15 Pacific community groups of the Whau as well as creating an online survey that was circulated via email and on facebook. This was to ensure we get more diverse views and capture feedback for those who don't associate with a Pacific group or who have already finished up meeting during the consultation phase towards the end of 2018.

## **Activities expected**

- 1) Face to face consultation with 15 Pacific community groups, through one on one interviews and group workshops
- 2) Provide a Pacific Peoples Plan including recommendation for implementation.
- 3) Prepare a separate report on the analysis of responses to the consultation
- 4) Create a contact list of groups who participated in the consultation
- 5) Produce a video to highlight various aspects of the consultation.

## **Methodology**

### **Phase 1: Design**

- Clarified scope and key outcomes in consultation with the Auckland Council staff.
- Developed and agreed questions for surveying purposes
- Identified the relevant 14 stakeholder groups in the Whau area to consult with.
- Activated other Pacific networks in the Whau for online surveying purposes

### **Phase 2: Workshops & Interviews**

- We met for initial meetings with 14 Pacific group leaders and influencers to discuss overall expectations of the consultation process and confirm timeline of workshops with their groups.
  - For the purposes of this consultation it was agreed that a diverse representation of Pacific nationalities, age, gender and living in the Whau is a core component.
  - Whilst the focus was about hearing from 14 diverse Pacific groups, it was agreed that some Pacific ethnicities do not meet as a group, so in such cases getting people together of the same ethnicity to present their views and even families belonging to smaller Pacific ethnic group was acceptable.
- Consultation via group workshops, one on one interviews and focus groups was targeted to the participant's responses to the following topics:
  - Understanding the most effective engagement process for Pacific communities.
  - Understanding and experience of Local board and it's local services.
  - Participation in Auckland and Whau Local Board programmes and events.
  - Experience with access and use of Community facilities and parks.
- An online survey link was sent to various Facebook pages for Pacific groups in the Whau and via email to known networks in the area as well. This was done to garner further feedback as most of the Pacific groups and families were not available due to the holiday period.

### **Phase 3 : Analysis**

- A thematic analysis approach was used to analyse responses from people within the 14 groups and responses from the online survey indicated the following themes:

- The current Whau Local Board engagement process is not the most effective for Pacific communities.
  - There is negligible understanding and access to the Whau Local Board and its services.
  - There is a basic awareness of Council's role and limited interaction with its services.
  - There is a need to increase the number of large facilities and parks that should be designed for use by diverse age, ethnicity and genders.
  - There is minimal awareness and participation in Whau programmes and events.
- Project ideas or recommendations to address these key issues were also received as part of the workshops.

#### Phase 4: Reporting

- Common themes and recommendations were identified for the Pacific Peoples Plan after careful analysis.
- Full data and analysis provided in a separate report.
- A stakeholder list of community groups consulted.
- A video highlighting key aspects of the consultation.

## Definition of key terms

**Community groups** includes (1) formal or informal gathering of 2 or more Pacific individuals with a common goal and interest and (2) Pacific families that are representative of a Pacific ethnic group.

**Facilities** are defined as Auckland Council owned facilities

**Parks** are defined as Auckland Council parks

## Workshop Results

We consulted 15 groups whose membership are of Pacific descent and listed are possible projects that were suggested to address the significant gaps that were identified with regards to the Auckland Council and Whau Local Board engagement process, participation in Auckland wide and Whau programmes, events and local services and access and use of parks and facilities.

It was very clear early on in the consultation phase that across all the 4 focus areas, there were many commonalities in issues and likewise, in the improvement or projects that were raised. The project ideas listed were identified by each group as project ideas to improve the current state.

## **1. Hulanesia and Boxfit - New Lynn, Recreational Centre Thursday, 15 November, 6pm (7 people)**

- Effective engagement process
  - face to face conversation is most effective
  - Have regular Pacific fonos with Local Board
- Awareness of the role of the Whau local board and access to its local services.
  - We would like to know more about local board grants.
  - Come out to meet us in our local hubs, centres
  - Improve visibility of Local Board members in Pacific group meetings and settings
- Access and use of facilities and local parks
  - Parks should have more seating and shade
  - Longer time for lights at night
- Participation in Whau Local board programmes and events.
  - Better awareness of programmes or events happening in the Whau
  - There should be more programmes and events centred around health and celebrating cultural practices
  - Let's have a Pacific festival - food, songs, dance, storytelling and music, art gallery etc.

## 2 Youth Sports - Avondale

### Saturday, November 23, 7pm (45 people)

- Effective engagement process
  - Face to face or talanoa is most effective
  - Use instagram to reach out to the youth
  - Facebook information / instagram to be eye catching and innovative
  - Partner with the youth to improve engagement
  
- Awareness of the role of the Whau local board and access to its local services.
  - Local Board members should be more visible in the community
  - Come out to where the Youth are at
  - We can help bridge the gap
  - Letter drop LB member profiles
  - Come to our churches, hubs or community centres
  - Billboards of Local Board members around the community
  
- Access and use of facilities and local parks
  - Activate open spaces with events that bring people together
  - More play options on parks - basketball courts, netball, flying fox
  - Clean facilities and access to drinking water on park
  - Shade and seating for the elderly and parents in the parks
  - Wifi in the parks and in all facilities - ACC has no wifi
  - More indoor sports facilities in the Whau
  - Lights should be turned on longer at night in the parks
  - Clean toilets in parks
  - Water park
  - Swimming pool for the Whau
  - Our towns should be colourful and vibrant, and represent the ethnic residents of the Whau
  - Shelter for homeless
  
- Participation in Whau Local board programmes and events.
  - Produce leadership programmes for the youth - like Tula'i, Feel Good, Do Good programmes.
  - Activate more sports related programmes or events in the Whau
  - Create an open art gallery for the youth to display their arts
  - Celebrate art and crafts, cultural dances and traditional events
  - Create programmes that will create work experience

- Provide drivers license programmes

### **3. Revelations Church – West Auckland (Kelston Hub Multi ethnic and Pacific diverse members Wednesday, 21 November 8pm (25 people)**

- Effective engagement process
  - Face to face or talanoa sessions is the most effective in building trust and rapport
  - Partner with community group leaders
  - Host a fono regularly to exchange priorities
- Awareness of the role of the Whau local board and access to its local services.
  - We want to see our LB members in our spaces, our churches and communities
  - How do we encourage more Pacific people to stand for Local Board elections
  - We know of Council through letter drops, and emails but not the Local Board
  - We want to work with the Local Board in improving their understanding of our community and our cultures.
- Access and use of facilities and local parks
  - Facilities to be renovated
  - Booking system too rigid and expensive still
  - Allow walk in bookings at centres and hubs
  - Make available large sized facilities for church meetings and community group meetings
  - Parks need to be more engaging for the whole family to enjoy
  - Have barbeque facilities
  - Clean toilets and fountains in every park
  - Have wifi in all the Centres and hubs as well as parks and public spaces
  - Let's have a Pacific designed fale on our parks.
- Participation in Whau Local board programmes and events.
  - Awareness is key to lack of uptake in programmes and events
  - Produce programmes that celebrate Pacific languages

- Produce programmes that promote health and well being
- Have regular grant workshops with resources available when needed
- Need more events or programmes for our youth

#### **4. Whau Walking Samoans - Avondale Community Centre Friday, November 23, 10am (40 people)**

- Whau and Auckland Council engagement process
  - Host a Fono to meet all Local Board members, including the Pacific representative
  - Face to face talanoa or dialogue is very important
  - Use of community groups and churches to cascade information
  - Pacific leaders to work with the Local Board
  - Use of Radio Samoa to reach Samoan community is effective as well
- Awareness of the role of the Whau local board and access to its local services.
  - We need to see and meet our Local Board
  - We would like to meet with our Pacific representative on the LB
  - We would like to work with the Local Board in carrying out programmes and setting up events
- Access and use of facilities and local parks
  - Have more public toilets and seats around town areas and parks (elderly friendly spaces)
  - Booking system, cost and availability of facilities needs to be improved
  - Need permanent access to facility for elderly programme
  - Have a Samoan fale in an open space or park, for pacific cultural events but also open to public
  - Bus stop shelters
  - Improve safety of walkways on parks
  - We want larger facilities for our churches to use for Sunday services and for cultural celebrations.
- Participation in Whau Local board programmes and events.
  - To better understand the grants process
  - Need help with loading grant application on computer for elderly groups
  - Need more programmes for the youth
  - Produce programmes that promote health and well being
  - Produce programmes that encourage growing own food
  - More programmes that celebrate pacific songs, dances arts and crafts

- Christmas parade for Avondale
- Pacific arts festival/Mini Pacifica for the Whau
- A person should always be at the hub or centres to coordinate bookings and connect groups and the community
- More healthy cooking programmes

## **5. Samoan Independent AOG - New Lynn**

### **Sunday, November 25 10am (30 people)**

- Whau and Auckland Council engagement process
  - Face to face is most effective way of consultation
  - Have regular fonos
  - Keep communication simple
- Awareness of the role of the Whau local board and access to its local services.
  - Local Board need to be more visible in our communities - come to our churches, to our spaces - come more often.
  - Local Board to work with Pacific leaders or churches to cascade messages
  - We would like to showcase our culture to our Local Board.
- Access and use of facilities and local parks
  - Shade and seats
  - Clean toilets and fountain
  - Need large facilities in the Whau to cater to community group meetings
- Participation in Whau Local board programmes and events.
  - Need to know more about the grants process.
  - Produce programmes that promote health & well being
  - Programmes to help the homeless
  - Teach and pass on the language to future generations
  - Language is main barrier in understanding event advertisements

## **6. Fijian families - Whau Local Board Office**

### **Thursday 29 November 7.30pm (8 people)**

- Whau and Auckland Council engagement process
  - Pacific people to work together with the Local Board
  - Face to face consultation is most effective
  - Use churches to cascade key messages

- Awareness of the role of the Whau local board and access to its local services.
  - Local Board to be more visible in community
  - Hold Local Board meetings around the Whau not just in the office
  - Come out to our community groups, churches, schools
  
- Access and use of facilities and local parks
  - More Olympic park type playgrounds
  - Have a Pacific fale on a park - large open fale for cultural events & other activities
  - Clean toilets and fountains in parks
  - Have cycleways in parks
  - Bus shelters
  - Solution for the homeless
  - Need more facilities, especially large ones to cater for large groups
  - Renovate current or build new ones
  
- Participation in Whau Local board programmes and events.
  - Programmes and events that bring people together
  - Events to showcase pacific cultures, dances, music, arts and crafts
  - Programmes that promote health and well being
  - Programmes to learn more about Pacific languages
  - Partner with police and other community groups to improve safety in public places

## **7. Anapekapeka Niuean Elderly group**

### **Glendene hub**

**Friday, 30 November 10.00am (18 people)**

- Whau and Auckland Council engagement process
  - Face to face discussion is most preferred
  - Organise a meet and greet with Local Board members
  
- Awareness of the role of the Whau local board and access to its local services.
  - Being visible in the community is key
  - Community champions to visit Pacific groups
  - Translate meeting agenda and minutes
  - Come and kint, sing and dance with us
  
- Participation in Whau Local board programmes and events.

- Assistance with programmes that promote traditional arts, crafts, music and dances
- Assistance with resources to record traditional stories and music to be passed to next generation
- Need to know more about grants process
- Access and use of facilities and local parks
  - Create more facilities to cater to large group gatherings
  - Need help with booking system- too rigid and costly for elderly programmes
  - Bus shelters for bus stops
  - Need for signs on Parks or billboards to translate in our languages
  - Pacific fale in a Park or open space for Pacific groups to hav weaving, arts gallery etc
  - Request free of charge facility for elderly gatherings to take place

## **8. Grace Community Church - New Lynn**

### **Multi ethnic church (30 people)**

**Sunday 2 December, 10.30am**

#### **Whau and Auckland Council engagement process**

- Local Board visibility is important
- Come out and meet Pacific groups, attend churches etc.
- Pacific champions to circulate key messages
- Awareness of the role of the Whau local board and access to its local services.
  - Partner with churches to distribute messages
  - Create a Pacific hub, a one stop shop for Pasefika
  - Regular roadshows
  - Radio and other media awareness programs
  - Come to our meetings and our activities.
- Participation in Whau Local board programmes and events.
  - Implement a stock take of programmes being offered by Pacific groups
  - Promote programmes with a health and wellbeing focus
  - Create more programmes and events to celebrate Pacific cultures and

traditions

- Open gallery for youth arts and crafts
- We need to know more about grants and other support services that are existing in the Whau
- Access and use of facilities and local parks
  - Create barbeque facilities on parks for family or group gatherings
  - Develop more seating and tables
  - Activate open spaces with arts and crafts for Pacific artists to be showcased
  - More shade or have a permanent shelter such as a Pacific fale or Fale Samoa
  - More gaming options in the Park - basketball, netball, volley, Kilikiti

## **9. Cook Island family - Green Bay Community Centre Tuesday, 11 December 10am (4 people)**

- Effective engagement process
  - Local Board to be more visible in community
  - Pacific people in the Green Bay area need to know who's on the board
  - We don't know who our Pacific rep on the Local Board is
  - Face to face consultation is most effective
- Awareness of the role of the Whau local board and access to its local services.
  - Letter drop information about Local Board members
  - Have billboards
  - Have Local Board meetings in other places and improve awareness about it
- Participation in Whau Local board programmes and events.
  - Besides the knitting class that I run and have attended for many years
  - Recommend more community awareness with local events and news in the area
  - Not really familiar with board programmes and how to access them
  - Our families are not really social media users
- Access and use of facilities and local parks
  - Familiar with local facilities and parks
  - Kids have come through plunket including playgroups via community centres

- Be good to know more, local parks are good but could do with more family friendly facilities like bbq stations, more seating and shaded areas

## **10. LifeChurch - Avondale Community Centre**

### **Sunday 23 December, 10.00am (60 people)**

- Effective engagement process
  - Board to be more culturally aware
  - Encourage more face to face meetings
  - More transparency & accountability
  - Use instagram to reach the youth
  - Get out into the community more
  - Pacific radio stations
  - Use churches to cascade messages
- Awareness of the role of the Whau local board and access to its local services.
  - More transparency & accountability
  - Centralise & connect activities more
  - We want to be part of the solution and help connect the LB and us to them
  - Letter drop some information about who the Local Board members are
- Participation in Whau Local board programmes and events.
  - Christmas parade for Avondale
  - Free events
  - Fun activities for all, not just for small kids
  - More funding training and awareness plus support
  - Connect with schools - school newsletters etc
  - Easier process for venue hire
  - Neighborly emails
  - More cultural programmes, food stalls & language
  - Programmes to cater to diverse communities
- Access and use of facilities and local parks
  - Parks to be more family friendly
  - More consultation in design of parks and open spaces
  - Have more free events on parks
  - More toilets

- BBQ facilities
- Have a Pacific fale on a large park for pacific communities to use for cultural events and for seniors to use.
- We want to play Kilikiti more

## **11. Kiribati family - Avondale Thursday**

### **11am January, 10th (5 people)**

- Effective engagement process
  - We don't know where the office is based or who is on the Local Board
  - Be good if a representative come to the people and have a conversation or talanoa session. This will make it more approachable or less intimidating, we may not always understand big english words and their meaning
  - Be good to have more signage or billboards around the main Avondale Shops
  - More visible community notice boards at the Avondale Shopping Centre, Near the Traffic Lights we can't miss it there
- Awareness of the role of the Whau local board and access to its local services.
  - We don't know who the local board members are or where their office is situated
  - We don't know who our representative is either
  - We are not familiar with any of the local board services and how they relate to our family
- Participation in Whau Local board programmes and events.
  - The only event we have attended is the Christmas Carnival at Encounter through word of mouth
  - Be good to have a maildrop we don't use social media much
  - We use facebook to connect with families overseas, perhaps a more friendly less formal online forum to share what's happening in the community
  - Through word of mouth we found out about free bread at the Avondale Community Centre which comes in handy on a tight budget and with students in our household
- Access and use of facilities and local parks
  - We use nearby parks all the time for family outings, picnics and walks especially around Summer time
  - Be good to have more shaded areas in the parks

- More toilets
- More playgrounds and Pacific markets/crafts in the park
- Free movies in the park

## **12 Tongan family - Blockhouse Bay**

### **Monday 14th Jan (4 people)**

#### Effective engagement process

- Not aware of Local Board activities in the community in general
- As a mental health worker I know only because of my line of work
- Face to face meeting is better
  
- Awareness of the role of the Whau local board and access to its local services.
  - We don't know how is on the board or who represents us
  - Be good for regular community meetings to take place at our Churches that's where my family and I are in the weekends
  - Work with our community leaders to pass on key messages and vice versa
  
- Participation in Whau Local board programmes and events.
  - Yes we have voted in local elections
  - We are not aware of any local board programmes or events
  - Be good to have a Pacific community hub or group that connects all that's going on and what the Local Board do back to the grassroots
  - We need more exercise related programmes
  - Have more youth related programmes or set up a Youth centre for the Whau to drive Pacific youth initiatives.
  - More elderly focused programmes, such as chair aerobics, as we are not very mobile
  - Programmes around health checks

#### Access and use of facilities and local parks

- We don't use the parks a lot my kids are now grown up
- We tend to visit beaches instead
- Be good to see Pacific art or hold more Pacific events at the Parks encourage knowledge and what facilities are there
- We need fountains on our parks
- Good seating and shade is important for parents
- More games or playing options for kids on the park.

- We like to have a Pacific fale
- Update our Parks with barbeques, toilets, seats and shade

### **13. Tuvalu family - Glendene**

#### **Tuesday 7pm, January 15th (5 people)**

- Effective engagement process
  - Not very familiar or know much about what's happening in the community through the Local Board.
  - Be good to have face to face conversations, the board comes to our community
  - Use churches to route information through
- Awareness of the role of the Whau local board and access to its local services.
  - We don't know the role or anything much about the services
  - We need to see our Local Board in our community groups, events, churches etc
- Participation in Whau Local board programmes and events.
  - We are involved with our local Church that's where our news from wider community comes from
  - Events for the whole family to enjoy
  - More cultural events
- Access and use of facilities and local parks
  - Limited activities for the whole family to enjoy in the parks.
  - Be good to have more free family events
  - Need the lights on for night use

### **14. Taulanga U Tongan Elders New Lynn Rec Centre**

#### **Tuesday 11am 22 January 2019 (30 people)**

- Effective engagement process.
  - Face to face is the most effective way of passing down or upwards of information
  - Use churches to cascade key messages
  - Work with community groups to pass on information to improve awareness
- Awareness of the role of the Whau local board and access to its local

*Prepared by BLUESPUR CONSULTING LTD*

*15 January 2019*

services

- Local Board members to be more visible in the community
- Letter drop pamphlets of Local Board member profiles
- Access and use of facilities and local parks
  - There should be activities for the whole family to do at a park
  - Need basketball and netball courts
  - Clean toilets & fountains is necessary for all parks
  - Activate the Parks with community activities
  - We want better access to Parks at night - lights dont exist for most of the Parks.
- Participation in Whau Local board programmes and events.
  - Better awareness of programmes or events happening in the Whau
  - Need wheelchair aerobics.
  - Have programs that the whole family can attend and enjoy
  - Free programs for the family

In addition to the 15 groups consulted, we also sent out the survey link to various Pacific contacts in the Whau such as the I Love Avondale facebook page and held face to face meetings with the following individuals;

- Marcus Amosa, (Chair of Avondale Business Association)
- Seumanu Simon Matafai
- Deahne Lakatani (Creative Souls)
- Ron Hellesoe Fitcomm International
- Gillianne Ray (Wai Wahanau)
- Maria Ikinofu and Shelbie Ikinofu

## Recommendations

After conducting a thorough analysis, using a thematic analysis approach, we were able to ascertain the following recommendations in order to address the key issues raised.

### Short term (Year 1)

#### **Undertake culturally responsive engagement with Pacific People**

Develop an engagement strategy specifically for Pacific communities to support consistent dialogue between Pacific communities and the Local Board. The engagement strategy should include:

1. Face-to-face consultation process
2. Identify opportunities for Local Board members to meet with Pacific groups in the group environments
3. Community-led engagement.

#### **Plan Pacific fono for the Whau**

This will involve inviting groups who participated in the consultation to hear about the findings of the plan, meet the Local Board and discuss and agree on next steps. It is highly recommended that this fono be held regularly.

#### **Develop a Pacific Leadership Fono/forum**

Developing a Pacific leadership fono would greatly assist the efforts of the Local Board in implementing the Pacific plan engaging and cascading information with the Pacific communities.

Groups engaged as part of this project voiced their willingness to be part of such a forum, as they see the need for Pacific people to drive initiatives that will benefit their communities in conjunction with the Local Board and other interest groups of the Whau. Similar groups exist within the Whau area, such as the Avondale Collaboration group.

**Develop a Pacific youth leadership forum**

The youth expressed the need for leadership, arts and sports programmes in the Whau. It is recommended that the youth take the lead in their own initiatives whilst still being connected to the main Pacific leadership forum to ensure alignment in focus.

**Create a register of Pacific communities in the Whau**

Having a register of all Pacific groups of the Whau, their leaders and the programmes they offer will greatly enhance the delivery of the Plan as well as improving the engagement process for the Whau with Pacific communities. This will also give visibility to the various programmes that individual groups are hosting allowing for better support by the Local Board.

**Organise regular grant workshops**

A majority of the groups and individuals consulted have not heard of nor submitted a grant application before. It is recommended that regular workshops be held in the future to improve awareness and understanding with regards to the process.

**Medium term (Year 1 – 2)****Develop a Pacific People's open space and public facilities needs assessment**

Health and wellbeing was quite prominent in the feedback, so there is definitely an interest in activities or opportunities to exercise and enjoy the environment.

Unfortunately, there is limited use of parks primarily because of the current state of facilities in the parks, and design which is not conducive to group or family gatherings. Parks need to be designed for use by diverse ages and gender making it more conducive for the whole family to enjoy their experience at the park. The elderly also mentioned the need for town centres or open spaces to be "elderly friendly". The Walking Samoans for example have limited walking routes due to the lack of toilet facilities and resting areas. A lot of data has been captured so far in this space, which will go towards producing a needs assessment for Pacific peoples of the Whau.

## Long term (Year 2 – 5)

### **Support the implementation of a Whau Pacific festival content plan**

The celebration of Pacific cultures, language and traditional dances, music, arts and crafts is very important to Pacific people. It is therefore important to review the current format of the Whau Pacific festival to ensure relevance and participation by Pacific people.

### **Conduct a post-implementation review of the Whau Pacific Peoples Plan**

A post-implementation review is necessary in assessing whether the recommendations and initiatives stemming from the plan have been achieved. A post-implementation review framework must be produced and agreed on in consultation with the Local Board and the Pacific Leadership forum before an evaluation is carried out.

# Appendix

## 1. Stakeholder List

<b>Name</b>	<b>Organisation</b>
Savea Al Harrington	Whau Walking Samoans,
Pastor Suluape	Independent AOG, New Lynn
Pastor Esera	Grace Community Church, New Lynn
Mandy Ailo	Lifechurch West
Ena Polima	Anapekapeka, Niue Community Group
Ron Hellesoe	FittComm, New Lynn
Maopa Iloahefaiva	Revelations Church- West Auckland
Dayne Williams	I love Avondale
Halahopo Lakalak	Taulanga U Tongan Elders

## **2 Online survey questions**

Your full name

Phone number

Email address

Postal address

### **Demographics**

Age group

( <15, 15-24, 25-34, 35-44, 45-54, 55-64, 65-74, 75+ )

Gender

(Male, female, gender diverse)

Ethnicity (select all that apply)

(Samoan, Tongan, Fijian, Cook Island, Niue, Kiribas, Tuvalu, Other)

### **Use and access of Auckland Council community facilities**

Do you use your local parks? If so, for what purposes?

(Exercise, kids to play, family or group events, play sports, no I don't use the park)

What problems do you encounter when accessing or using Auckland Council community facilities?

(Restrictive booking system, expensive, not enough venues, venues too small, venues are not set up for Pacific gatherings and purposes - cultural practices, did not have any problems)

What problems did you encounter when using or accessing the parks?

(Restrictive booking system, lack of communal spaces such as shade, seats, barbecue tools, did not have any problems)

How would you like to improve your experience with regards to access and use of community facilities?

(Must be able to book online or walk-in, make it cheaper, have more venues, design and build venues for diverse use - use for traditional and cultural purposes, free wifi in community facilities and parks, permanent open dwelling such as a fale for family gatherings, seats and tables; use the parks at night - more or better lighting; clean toilets and fountain, Other)

### **Participation in Community Programmes**

What community programmes did you participate in the past?

What is preventing you from participating in local community programmes?

(Lack of awareness, existing programmes are not for me, prefer free programmes for the whole family)

What will make you participate in your Local Board or other community programmes?

What new or current community programme do you want to see more of or introduce?

### **Local Board knowledge & engagement**

Do you know who your Local Board members are?

Do you know what the role of the Local Board is?

What is the best way for your Local Board to engage with you to get feedback on local plans, issues and priorities?

(Public meetings, Surveys sent via post, Online website & social media, Fonos - face to face talanoa sessions, radio and print media)

Have you attended any Local Board public meetings?

Have you given feedback on Local Board plans or issues?

If you HAVEN'T voted, attended meetings, or given feedback, why not?

If you HAVE voted, attended meetings or given feedback, what was the motivation to get involved?

Would you like to provide feedback on Local Board plans?

If not, why not?

### **Local Board Grants**

Have you ever applied for Local Board grant funding?

(Yes, No, Haven't heard of Local Board grants before)

What are some barriers that you or your group have faced when applying for funding?

(Application process is too long, Criteria is too onerous, Don't need a grant, Never heard of Local Board grants before, No access to a computer or the internet)

What do you suggest will remove such barriers?

(Training sessions to understand the current process and criteria, On-hand support when applying for grants at Library, Community Centre or Hub, or Local Board office; Simplify the process)

### **Auckland Council know-how and engagement**

Have you engaged with Auckland Council departments or staff other than the Local Board?

If so, for what matter?

How do you find out when local community events take place?

How would you recommend Auckland Council improve awareness of such events?

Is there an event you want to see happening in the Whau? (This could be the revival of an old event, or something new that is aligned with your cultural values)

### **Other thoughts**

Please share any other thoughts on how to best improve the engagement of Pacific people of the Whau area in its Local Board programmes, events and other development opportunities in the area.