

Memorandum

To: The Chair and Environment and Community Committee

Subject: Update on the Age-friendly Auckland Project, Tāmaki tauawhi kaumātua

From: Liz Civil, Manager Community Policy and Rebecca Kruse, Principal Policy Analyst

Purpose

1. To update the Environment and Community Committee on the Age-friendly Auckland Project.

Key Messages

- Auckland Council is developing a region-wide cross-sector age-friendly action plan.
- The plan will allow the council to seek and obtain membership of the World Health Organisation (WHO) Global Network of Age-friendly Cities and Communities (the Network).
- The purpose of this project is to improve outcomes for older Aucklanders (residents 65 years and over), especially those most in need.
- The Seniors Advisory Panel are providing advice to the project and are supporting the community engagement.
- We are working with a range of other organisations, networks and communities who are active in advancing the wellbeing of older Aucklanders.
- Community engagement workshops will be held across the region with stakeholders and the community to seek views and ideas that will inform the action plan.
- These will be publicly advertised and run from May to July 2019.
- The final Age-friendly Auckland Action Plan will be reported to the appropriate committee for adoption in 2020.

Context/Background

2. On 10 July 2018, the Environment and Community Committee resolved to seek membership to the WHO Global Network of Age-friendly Cities and Communities.
3. Auckland Council is developing a region-wide cross-sector age-friendly action plan. Community Policy is coordinating the development of the plan.
4. The purpose of this project is to improve outcomes for older Aucklanders (residents 65 years and over), especially those most in need.
5. The plan will also allow the council to seek and obtain membership of the World Health Organisation (WHO) Global Network of Age-friendly Cities and Communities (the Network).

Discussion

The Seniors Advisory Panel are the guardians of the age-friendly action plan

6. We have been working closely with the Seniors Advisory Panel who are providing advice and guidance to the project including supporting community engagement.
7. An update on the project was provided to the joint Community Development and Safety Committee and Seniors Advisory Panel meeting on 21 March 2019.

8. The Panel have also hosted an Integrated Panel Forum on the project. The demographic advisory panels were informed of this project, asked to promote engagements in their communities and were able to provide their ideas for action.
9. The leadership and advice of the Senior Advisory Panel is critical to the development of the action plan.

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10. Auckland Council is working with a range of other organisations, networks and communities who are active in advancing the wellbeing of older Aucklanders. These stakeholders will help develop and deliver the plan which will demonstrate our collective commitment to Auckland being age-friendly and inclusive.
11. To ensure that we can deliver a plan that is going to make a real difference it is important to hear from a diverse range of older Aucklanders and stakeholders.
12. A workshop with sector stakeholders (key agencies and organisations) was held on 9 April 2019. The purpose of the workshop was to inform these groups of the project, test the engagement method and gain their support for the development of the plan.
13. The workshop was well received and generated support for the project and a willingness to assist in ensuring we hear from diverse voices during the community engagement and plan development.

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14. Nine community engagement workshops will be held across the region with stakeholders and the community. We will use the WHO framework to guide the discussion. One domain will be covered at each community workshop.
15. The domains cover all the aspects of community life that need to be considered when developing an age-friendly action plan:

Domain
1. Outdoor spaces and buildings
2. Transportation
3. Housing
4. Social participation
5. Respect and social inclusion
6. Civic participation and employment
7. Communication and information
8. Community support and health services

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16. We will also explore a proposed ninth domain 'Culture and diversity' as this reflects Auckland's bi-cultural foundation and population diversity.
17. The following are the confirmed engagement dates and domains for discussion:

Date	Domain	Venue
Monday 6 May 10.15-12.30	Respect and social inclusion	Nixon Park Community Hall, Howick
Friday 17 May 10.15-12.30	Community support and health services	Franklin: The Centre, Pukekohe
Friday 24 May 10.15-12.30	Transport	Mangere Bridge War Memorial Hall

Monday 27 May 10.15-12.30	Outdoor spaces and buildings	Walkworth Town Hall
Friday 7 June 10.15-12.30	Culture and diversity	Kelston Community Centre
Monday 10 June 1.30-3.45pm	Communication and information	Northcote Citizens Centre
Saturday 15 June 10.15-12.30	Civic participation and employment	The Community of St Luke, Remuera
Monday 24 June 1.15-3.30pm	Housing	Albany Community Hub
Monday 1 July 10.15-12.30	Social participation	Henderson Civic Building

18. Details on these engagements will be available on the Auckland Council Have your say page. This page will be updated with further engagement activity as it is confirmed.
<https://www.aucklandcouncil.govt.nz/have-your-say/topics-you-can-have-your-say-on/age-friendly-auckland/Pages/default.aspx>
19. The locations selected for the community engagement workshops are based on ensuring that we go where older Aucklanders are and that we hear from people across the region.
20. We are working with locally based staff to ensure communities are informed of the engagement activity and the opportunity to participate.
21. Targeted engagement is also planned to ensure we hear from the diverse voices of Auckland's older people. This includes with:
- Kaumātua (older Māori)
 - older Pacific people
 - older people of other ethnicities
 - older members of the rainbow community
 - older people with disabilities.

Next steps

22. Once the community and stakeholder engagement is completed a findings report will be created based on what we have heard.
23. The findings report will then inform the development of the Age-friendly Auckland Action Plan.
24. The final Age-friendly Auckland Action Plan will be reported to the appropriate committee for adoption in 2020. After approval an application for membership to the Network will be made.

Contact

25. If you have questions about this work, please contact Rebecca Kruse - Project Lead
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