

3 April 2019

Shane Ellison
Chief Executive
VH Level 6, 20 Viaduct Harbour Avenue
Auckland Transport

Dear Shane,

The Ōrākei Local Board prides itself on providing accurate information to our communities and responding to their concerns in a timely manner. The majority of the transport related resolutions passed by this Board originate from matters raised directly with us by individuals and organizations from the Ōrākei Local Board area, and from community consultation as part of the Local Board Plan 2017 process.

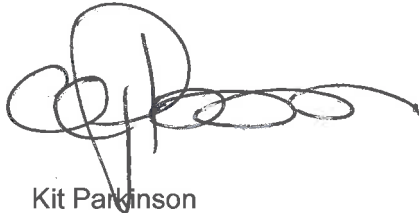
There is an expectation – one we consider quite reasonable – that something will either be actioned or a well-reasoned response provided why taking the matter further is not advised. To be continually going back to our communities with the message that “we have yet to receive a response” or simply that Auckland Transport “will not be proceeding” is not acceptable. It is messaging that is not ideal for us, and certainly not ideal for Auckland Transport.

While in recent weeks there has been some effort to collate and clear the backlog of our outstanding resolutions, some are now well over six months old.

The quality of information in Auckland Transport’s formal monthly reporting to the Board for the duration of this electoral term, has, at times, been sub-standard. We received no report from Auckland Transport at the Board’s most recent business meeting on 21st March 2019.

Auckland Transport’s engagement plan for Local Boards clearly sets out how it will report and what will be covered in formal reports to us. So far, our experience has been at odds to this which is very disappointing. The Ōrākei Local Board is part of the elected Auckland Council. It deserves the courtesy and respect of robust and reasoned responses to its resolutions within a reasonable time frame.

Kind regards



Kit Parkinson

Chairman Ōrākei Local Board | Auckland Council

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