Kaipātiki Local Board Community Forum

OPEN MINUTE ITEM ATTACHMENTS

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Note: The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
NORTH SHORE POLICE
Kaipatiki Area

MAIN LOCAL ISSUES

1.) Sulphur Beach
2.) Hinemoa Reserve/Birkenhead Wharf
Item 8.1

SULPHUR BEACH

Sulphur Point

- An increase in police and community patrols was put in place initially and a proposal to assess whether this area could be closed at night by Auckland Council was considered.
- An arm barrier was considered & proposed restricting access overnight when most offences occur – May 2019.
- CCTV is also about to be installed to monitor the location to sort initial issues for the gate being tampered with which is occurring - preventing it from being open and closed.
- For now there has been less calls for service to this location
BIRKENHEAD WHARF/HINEMOA RESERVE

- Increase patrols have been tasked here for now but this location continues to attract people at night – easy to see why with the stunning views.
- Not all cars down there are causing issues.
- Police are enforcing the liquor ban where they can.
- As a local community constable I’ve assessed the location and found some area which I believe would make the area safer.
  - Increase lighting along busy side of Hinemos Road (car park area)
  - Keeping the bushes cut back for visibility into vehicles
  - Gate to be erected for the small road way next to the boat ramp.
  - Increased lighting down the small road way
  - Monitored CCTV cameras out of reach but visible – Big signs

- We acknowledge that this is not a location that could be closed off completely at night due to families, enjoyment of views by the members of the public etc – it is unfeasible. However, closing the small road way by the boat ramp is a good compromise.
Attachment A

Item 8.1
For now there has been less calls for service to both locations in the past month.

Reporting is important! Call 111 or 105.

When you make a report it helps build a picture of the activity in the area.

Prevention tasks are planned based on intel statistics/reporting.
Item 8.1
Presentation to Kaipatiki Local Board

A Whole-of-Community Approach to Wellbeing

June 2019

Inherent in Hearts & Minds is the belief that all people from every socio-economic, age, gender and ethnic demographic have a world of possibilities within them.

“Together we are smarter, our collective belief in the possible will drive us to innovate and make things better for each other”

Paul Born (Tamarack)
Partnering with the Kaipātiki Local Board
For Strong Community Outcomes

Hearts & Minds is passionate about bringing the highest level of professional practice to our clients, funders and stakeholders and is pleased to partner with the Kaipātiki Local Board in delivering excellent outcomes for our communities.

Hearts & Minds holds a reputation across multiple sectors for excellence in community development and service provision, as evidenced by 4 external audits undertaken in 2018/19 (Ministry of Health, Ministry of Social Development, Synge and ISM):

Summary of Findings:
- Hearts & Minds has developed robust systems and policies to deliver excellent services to clients and stakeholders
- The organisation is very structured, systematic and accountable and has implemented quality programmes and processes
- Financial systems and policies are robust, comprehensive and well documented
- There are strong policies in place to support service delivery, staff are passionate and skilled in their delivery of services
- Hearts & Minds is responsive to the cultural needs of its clients and ensures that the Code of Ethics is upheld at all times
- Hearts & Minds has a highly skilled and engaged Governance Board, supported with an excellent Governance Manual
- Hearts & Minds operates from a base of sound and proven methodologies and is a highly transparent and accountable

Kaipātiki Community Sector Training
Management and Governance Boards, Jan-Jun 2019

Hearts & Minds provided professional development and governance board training to the Kaipātiki Community Sector throughout January – June 2019.

Managers Thinking – participating organisations

3 x Community Sector Māori hosted at venue across the area:
- January: Kaipātiki Community Facility Trust (KCF)
- March: Kaipātiki Youth Development Trust (KYDT)
- May: Northcote Citizens’ Hall (NCH)

Guest presenters at each site:
- Auckland Council Diversity Panel – Carol Howard, Principal Advisor Panels Diversity Services
- Community Empowerment Unit Auckland Council – Jay Jones, Strategic Specialist
- Kōrero Pāpai – Provider of Human Resources

2 x Training Sessions:
- Financial Budgeting & Forecasting, venue: Glenfield Community Centre
- Strategic Visioning & Messaging, venue: Britomart Beach Haven Community Project

Governance Board Training – participating organisations:
- Training provided directly to governance boards on topics of interest and need
- Delivered by skilled facilitator with sector knowledge and experience (Gwend Scholz)

Extra Provided:
- Video Advisor available to KCB Cluster – May’s Board currently utilising
- Translation Support
- Governance Manual Template provided to Auckland Council

("Contact Brian")
Our Work in a Nutshell

Hearts & Minds has developed a highly successful model of community engagement that generates proven results in building the wellbeing and resilience of diverse populations:

- **People:**
  - People are at the heart of all we do, we have a dedicated team connecting people to information, resources and support in their local communities to achieve wellbeing.

- **Families:**
  - Families are the cornerstone of communities, we support families from all socio-economic and cultural backgrounds to meet life's challenges and thrive.

- **Communities:**
  - Our communities are rich in diversity and talent, we work collaboratively to identify and build on the strengths of communities to build resilience and enhance a sense of pride and belonging.

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Resourcing People, Families and Communities:

- **Community Hub in the Heart of Northcote:**
  - A vibrant and inclusive space for civic participation.
  - A community touchstone and connection point.

- **Community Support Navigation:**
  - Customised to the unique needs of individuals and families from all socio-economic and cultural backgrounds.

- **Community Development:**
  - Working alongside communities to achieve their identified needs and aspirations.

- **Wellbeing & Resilience Programme:**
  - Free groups, courses and workshops to strengthen personal wellbeing.

- **Strengthening Families:**
  - Supporting vulnerable families/whanau with a family-led – whole-of-community approach.
Support Navigation
for diverse populations

Recognised as the leading community provider of Support Navigation services in the region, Hearts & Minds delivers essential navigation support at a grass-roots level:

- Phone-based Support: 1,500 per annum
- Email-based Support: 2,500 per annum
- Face-to-face support: 250 per annum

Available in three languages: English, Mandarin and Cantonese

Quality of Service Provision:
Clients who access the service consistently report a 95%+ satisfaction rating:

"Friendly, helpful and supportive – thank you!"

Community Development
Building the resilience of communities

Responsive to Local Need
Collaborative Partnerships
Inclusive Cross-sectorial development

Together a stronger, connected, resilient Kaipātiki
Community Hub: Response to Local Need

The Hub is a much-loved community space with a focus on meeting the needs of local populations:

- Hub Partners - The Fono Health & Social Services
- Over 13,000 participants and 50+ agencies utilise the space in 2018-19
- Generates strong community outcomes, including:
  - Increased participation resulting in greater community connectivity
  - Enhanced social cohesion
  - Promotes and celebrates diversity
  - Activities and services provided in the Hub empower local populations to engage in a meaningful way in their community
  - Increased sense of community pride and belonging

Community Hub
Supporting and Validating Diversity

“We really love the Hub—we feel welcome and supported”

“The Hub gives me a reason to come to Northcote. I love the friendly activities and the creative, colourful space.”

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<tr>
<th>ACTUALS 2017 / 2018</th>
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<tr>
<td>54</td>
<td>59</td>
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<tr>
<td>433</td>
<td>450</td>
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<td>13,122</td>
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Number of participating groups, service agencies
Number of community activities
Number of community members access Hub
Applied Methodologies — A Strong Foundation for Community Excellence

Asset-Based Community Development:
This approach recognizes and accesses the strengths in community and builds on these to achieve community aspirations and/or needs.

People-Centered Practice:
Placing people at the centre of all service delivery, upholding the dignity and value of all who access our services.

Health Promotion:
Hearts & Minds’ work is informed by the Ottawa and Bangkok Charters of health promotion strategies, including: Building Health Public Policy, Strengthening Community Action, Creating Supportive Environments, Personal Development, Re-Orienting Health Services; Recognition of Culture and Spirituality.

Te Riti o Waitangi:
All Hearts & Minds’ work is underpinned by the principles of the Treaty of Waitangi: Partnership, Protection and Participation.

Results Based Accountability:
RBA delivers a clear, simple framework that enables organisations to clearly demonstrate the contributions of each strand of programme delivery and how that contributes to wider conditions of desired wellbeing.

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Thank You