I hereby give notice that an ordinary meeting of the Waiheke Local Board will be held on:

**Date:** Thursday, 6 June 2019  
**Time:** 5:15pm  
**Meeting Room:** Local Board Office  
**Venue:** 10 Belgium Street  
*Ostend*  
*Waiheke*

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**Waiheke Local Board**  
**OPEN AGENDA**

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**MEMBERSHIP**

- **Chairperson**: Cath Handley  
- **Deputy Chairperson**: Paul Walden  
- **Members**:
  - Shirin Brown  
  - John Meeuwsen  
  - Bob Upchurch

(Quorum 3 members)

---

*Safia Cockerell*  
Democracy Advisor - Waiheke  
31 May 2019

Contact Telephone: 021 283 8212  
Email: safia.cockerell@aucklandcouncil.govt.nz  
Website: www.aucklandcouncil.govt.nz

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**Note:** The reports contained within this agenda are for consideration and should not be construed as Council policy unless and until adopted. Should Members require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
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1 Welcome
Kua uru mai a hau kaha, a hau maia, a hau ora, a hau nui, 
Ki runga, ki raro, ki roto, ki waho
Rire, rire hau…pai marire

Translation (non-literal) - Rama Ormsby
Let the winds bring us inspiration from beyond,
Invigorate us with determination and courage to achieve our aspirations for abundance and sustainability
Bring the calm, bring all things good, bring peace….good peace.

2 Apologies
At the close of the agenda an apology had been received from Member J Meeuwsen.

3 Declaration of Interest
Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

4 Leave of Absence
At the close of the agenda no requests for leave of absence had been received.

5 Acknowledgements
At the close of the agenda no requests for acknowledgements had been received.

6 Petitions
At the close of the agenda no requests to present petitions had been received.

7 Deputations
Standing Order 7.7 provides for deputations. Those applying for deputations are required to give seven working days notice of subject matter and applications are approved by the Chairperson of the Waiheke Local Board. This means that details relating to deputations can be included in the published agenda. Total speaking time per deputation is ten minutes or as resolved by the meeting.

At the close of the agenda no requests for deputations had been received.

8 Public Forum
A period of time (approximately 30 minutes) is set aside for members of the public to address the meeting on matters within its delegated authority. A maximum of 3 minutes per item is allowed, following which there may be questions from members.

At the close of the agenda no requests for public forum had been received.

9 Extraordinary Business
Section 46A(7) of the Local Government Official Information and Meetings Act 1987 (as amended) states:
"An item that is not on the agenda for a meeting may be dealt with at that meeting if-

(a) The local authority by resolution so decides; and

(b) The presiding member explains at the meeting, at a time when it is open to the public,-

(i) The reason why the item is not on the agenda; and

(ii) The reason why the discussion of the item cannot be delayed until a subsequent meeting."

Section 46A(7A) of the Local Government Official Information and Meetings Act 1987 (as amended) states:

"Where an item is not on the agenda for a meeting,-

(a) That item may be discussed at that meeting if-

(i) That item is a minor matter relating to the general business of the local authority; and

(ii) the presiding member explains at the beginning of the meeting, at a time when it is open to the public, that the item will be discussed at the meeting; but

(b) no resolution, decision or recommendation may be made in respect of that item except to refer that item to a subsequent meeting of the local authority for further discussion."
Adoption of the Waiheke Local Board Agreement 2019/2020

File No.: CP2019/08454

Te take mō te pūrongo
Purpose of the report

1. To adopt a Local Board Agreement 2019/2020, a message from the chair, local board advocacy, and a local fees and charges schedule for 2019/2020.

Whakarāpopototanga matua
Executive summary

2. Each financial year, Auckland Council must have a local board agreement between the Governing Body and the local board, for each local board area.

3. From 17 February to 17 March 2019, council consulted on the Annual Budget 2019/2020. Local boards considered this feedback and then held discussions with the Finance and Performance Committee on 8 May 2019 on regional issues, community feedback and key local board initiatives and advocacy areas.

4. Local boards are now considering local content for the Annual Budget 2019/2020 which includes a local board agreement, a message from the chair, local board advocacy, and a local fees and charges schedule for 2019/2020.

5. On 20 June 2019, the Governing Body will meet to adopt Auckland Council’s Annual Budget 2019/2020, including 21 local board agreements.

Ngā tūtohunga
Recommendations

That the Waiheke Local Board:

a) adopt local content for the Annual Budget 2019/2020 (Attachment A), including:
   i. a Local Board Agreement 2019/2020
   ii. a message from the Chair
   iii. local board advocacy.

b) adopt local fees and charges schedules for 2019/2020 (Attachment B).

c) delegate authority to the Chair to make any final minor changes to the local content for the Annual Budget 2019/2020, including the Local Board Agreement 2019/2020.

d) note:
   i. that Local Board Agreement 2019/2020 local activity budgets will be updated to reflect final budget decisions made by the Governing Body on 22 May 2019
   ii. that if there are outstanding (not yet agreed) matters in the Local Board Agreement 2019/2020, the local board should include an explanation of these matters in the Chair’s message at the front of the agreement.

e) request that the resolutions of this meeting will be reported back to the Governing Body when it meets to adopt the Annual Budget 2019/2020 on 20 June 2019.
Horopaki

Context

6. Local board plans are strategic documents that are developed every three years to set a direction for local boards. Local board plans influence and inform the Annual Budget 2019/2020 (and associated local board agreements) which outlines priorities, budgets and intended levels of service for each financial year. Auckland Council must have a local board agreement between the Governing Body and the local board, for each local board area.

7. Local board nominees have had the opportunity to attend Finance and Performance Committee workshops on key topics and provide local board views on the Annual Budget 2019/2020 to the Finance and Performance Committee.

8. From 17 February to 17 March 2019, Council consulted with the public on the Annual Budget 2019/2020. Two locally held events were held in the Waiheke Local Board area to engage with the community and seek feedback on both regional and local proposals. Feedback was received through written, event and social media channels.

9. A report analysing the feedback on local board priorities, as well as feedback from those living in the local board area related to the regional issues, was included as an attachment on the 18 April 2019 business meeting agenda.

10. Local boards considered this feedback, and then held discussions with the Finance and Performance Committee on 8 May 2019 on regional issues, community feedback and key local board initiatives and advocacy areas.

Tātaritanga me ngā tohutohu

Analysis and advice

11. Both staff and the local board have reviewed the feedback received on Annual Budget 2019/2020 and local boards have received a report analysing the feedback. It is now recommended that local boards adopt local content for the Annual Budget 2019/2020 (Attachment A) including the Local Board Agreement 2019/2020, and a local fees and charges schedule for 2019/2020 (Attachment B).

Ngā whakaaweawe me ngā tirohanga a te rōpū Kaunihera

Council group impacts and views

12. Local boards worked with council departments to develop their local board work programmes for 2019/2020 that will be adopted at June business meetings. The local board work programmes help inform the local board agreements.

13. Local boards are requested to approve any advocacy initiatives for consideration by the Governing Body and inclusion (as an appendix) to the 2019/2020 Local Board Agreement. Local boards may also include advocacy to Council Controlled Organisation (CCOs).

Ngā whakaaweawe ā-rohe me ngā tirohanga a te poari ā-rohe

Local impacts and local board views

14. This report seeks local board adoption of its content for the Annual Budget 2019/2020 and other associated material, including the Local Board Agreement 2019/2020.

Tauākī whakaaweawe Māori

Māori impact statement

15. Many local board decisions are of importance to and impact on Māori. Local board agreements and the Annual Budget are important tools that enable and can demonstrate council’s responsiveness to Māori.
16. Local board plans, which were developed in 2017 through engagement with the community including Māori, form the basis of local priorities. There is a need to continue to build relationships between local boards and iwi, and where relevant the wider Māori community.

17. Of those who submitted to the Annual Budget 2019/2020 from the Waiheke Local Board area, one identified as Māori. This submission was provided to the local board for consideration when finalising their local board agreement.

18. Ongoing conversations will assist local boards and Māori to understand each other’s priorities and issues. This in turn can influence and encourage Māori participation in council’s decision-making processes.

**Ngā ritenga ā-pūtea**

**Financial implications**

19. The local board agreement includes the allocation of locally driven initiatives (LDI) funding and asset based services (ABS) funding to projects and services for the 2019/2020 financial year.

20. LDI funding is discretionary funding allocated to local boards based on the Local Board Funding Policy that local boards can spend on local priorities that are important to their communities. Local boards can also utilise LDI funding to increase local levels of service if they wish to do so.

21. Funding for asset based services (ABS) is allocated by the Governing Body to local boards based on current levels of service to run and maintain local assets and services including parks, pools and recreation facilities, community facilities, and libraries.

22. Local boards have the decision making and oversight responsibility in respect of local fees and charges within parameters set by the Governing Body. A local fees and charges schedule for Active Recreation, Community Venues for Hire (including Library rooms for hire) for 2019/2020 is adopted alongside the Local Board Agreement. The fees and charges have been formulated based on region-wide baseline service levels and revenue targets. Where fees and charges are amended by local board that results in lower revenue for Council, the shortfall in revenue will need to be made up by either allocating LDI funds or reducing expenditure on other services to balance overall budgets.

**Ngā raru tūpono me ngā whakamaurutanga**

**Risks and mitigations**

23. Decisions on the local content of the Annual Budget 2019/2020 including the Local Board Agreement 2019/2020 and a local fees and charges schedule for 2019/2020, are required by 7 June 2019 to ensure the Governing Body can adopt the Annual Budget 2019/2020 at its 20 June 2019 meeting.

**Ngā koringa ā-muri**

**Next steps**

24. The resolutions of this meeting will be reported to the Governing Body on 20 June 2019 when it meets to adopt the Annual Budget 2019/2020, including 21 local board agreements.

25. Minor changes may need to be made to the attachments before the Annual Budget 2019/2020 is adopted, such as correction of any errors identified and minor wording changes. Staff therefore recommend that the local board delegates authority to the Chair to make final changes if necessary.

26. Local board agreements set the priorities and budget envelopes for each financial year. Work programmes then detail the activities that will be delivered within those budget envelopes. Work programmes will be agreed between local boards and operational departments at business meetings in June 2019.
Ngā tāpirihanga
Attachments

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<td>B</td>
<td>Waiheke Local Board Fees and Charges schedule</td>
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Ngā kaihaina
Signatories

<table>
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<tr>
<th>Authors</th>
<th>Authors</th>
</tr>
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<tr>
<td>Janine Geddes - Senior Local Board Advisor Waiheke</td>
<td>Beth Corlett - Advisor Plans &amp; Programmes</td>
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<table>
<thead>
<tr>
<th>Authorisers</th>
<th>Authorisers</th>
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<tr>
<td>Helgard Wagener - Relshp Mgr - Great Barrier and Waiheke</td>
<td>Louise Mason - GM Local Board Services</td>
</tr>
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2.18 Waiheke Local Board

He kōrero mai i te Heamana

Message from the Chair

On behalf of Waiheke Local Board, I am pleased to present our 2019/2020 Local Board Agreement. This is our second local board agreement since the adoption of our 2017 Local Board Plan. We’re making good progress on the delivery of initiatives within that plan and our work programmes for this year will complement this direction.

Progressing the Matiatia Masterplan and delivering on its outcomes is our main priority. This integrated planning project will include ways to address traffic and public transport flows, and create safe, functional facilities to meet current and projected need. You will have opportunity for input into the masterplan as the project progresses over the coming year. Subject to NZTA prioritisation, the approved $15 million to implement the masterplan will be available within Auckland Transport’s 10-year Budget from 2021. We will also be advocating to Auckland Transport to ensure our ferry services are reliable and affordable.

Programmes involving community partnerships continue to be a great success. Ecological restoration, improving the quality of our waterways and predator management will remain a focus.

Our new Local Paths (Greenways) Plan identifies several walking, cycling and riding routes for development over the coming years. We have received some additional funding from Auckland Transport for community safety projects and we will be prioritising safe walking access, particularly to and from schools.

Management plans for our local parks will ensure use and development aligns with our values and aspirations. Planning for the renewal of the skatepark at Tawaipareira Reserve is underway, and in partnership with Ngāti Paoa we will be looking at ways to improve and extend facilities at the park for all users.

Options for a community-managed swimming pool will be clearer following completion of the feasibility study, including alternative site costings. If positive, a detailed business case will follow and, depending on the outcome, we will advocate to council’s Governing Body and consider a targeted rate or partnership opportunities in future years.

We face some major challenges. The estimated 1.3 million visitors that come to Waiheke annually are having a major impact on our infrastructure, so we are investigating a visitor levy to enable us to invest in protecting and enhancing the island’s amenities and ecosystems.

The effect of climate change on our environment is also becoming more obvious. We intend to actively encourage and support carbon reduction initiatives. In line with previous community feedback, the local board is also supporting a full redesign of our waste stream to ensure we reduce costs and usage over time.

Healthy and affordable housing provision is a challenge, and we will continue to implement actions identified in our new Housing Strategy.

We are supporting our arts community to develop a collaborative community arts strategy which will support future local board decisions.

Thank you for your ongoing support as we continue to deliver initiatives identified as important to you.

Cath Handley
Chair, Waiheke Local Board
About Local Board Agreements

Auckland Council’s shared governance model means local boards are responsible for decision-making on local issues, activities and services and providing input into regional strategies, policies and plans. The local board agreement sets out the local board’s budget, funding for activities, levels of service, performance measures and targets for the financial year 2019/2020 which has been agreed with Auckland Council’s governing body.

The Waiheke Local Board Plan 2017 is a three-year strategic document that guides local board activity, funding and investment decisions. A key role of the local board plan is to provide a basis for development of the annual local board agreement for each financial year, this is set out below. Each local board also develops annual work programmes alongside adoption of their local board agreement.

Local boards also provide input to the governing body on larger scale investments, regional programmes and policy issues such as rates proposals, which are outside local board decision-making responsibilities. A list of key advocacy areas is set out as appendix A.

Te Rohe ā-Poari o Waiheke
Waiheke Local Board area
A population of **9250**

an increase of 7% since 2013 census

Waiheke Island is **19 km** long

with a surface area of **92km²**

and **133km** of coastline

More than **1 million**

people visit Waiheke each year

We are home to:

- **85** parks and reserves
- **2** sports parks
- **1** marine reserve
- **Te Ara Hura 100** Kilometre round island walking track

Artworks precinct includes:

- **1** library
- a cinema, theatre and community art gallery

Whakanewha Regional Park

- **270** hectares of
  - bush
  - forest
  - beach
  - wetlands

Local Board Plan outcomes

The Waiheke Local Board Plan 2017 sets out the aspirations the local board has for the area. The outcomes in the Waiheke Local Board Plan are:

**Outcome 1: Inclusive planning and placemaking**

Using Essentially Waiheke, we will work to ensure our unique character is protected and enhanced. This community-approved strategy, which provides a framework for achieving sustainable development and environmental outcomes, will be at the forefront of our decision-making.

**Outcome 2: A sustainable economy and positive visitor experience**

Our unique assets mean Waiheke is now one of the world’s most desirable tourist destinations, bringing both opportunities and challenges. In order to preserve what makes this place special, we will continue to investigate new sources of revenue to support increased services, infrastructure maintenance or improvement projects.

**Outcome 3: Waiheke’s environment is treasured**

Our natural environment defines us, and we will restore and protect it in partnership with the community. Academic and citizen science programmes will help us understand and support the health of our aquatic environment, and we will support the development of an environmental and marine education centre.

**Outcome 4: Thriving, strong and engaged communities**

We celebrate that Waiheke residents have a strong sense of identity, and that we remain a diverse, close-knit community where our differences are valued. We will work with community networks to forge a way forward together and encourage all people to be involved and active in local issues.

**Outcome 5: Vibrant places for people**

We will develop reserve management plans to ensure park use and development aligns with our values and aspirations. Our parks, reserves and beaches are some of our greatest assets, and well-used and accessible parks and open spaces remain a key goal.

**Outcome 6: Transport and infrastructure**

We need transport solutions that benefit our community and enhance our environment. Well-designed, connected transport routes between our beaches, schools, recreation hubs and villages are critical. We will develop walking, cycling and horse-riding networks while advocating with Auckland Transport for safe and accessible connections to key amenities and services.
The local board agreement outlined in this document reflects how we plan to support these outcomes through agreed activities in the 2019/2020 financial year. In addition, each local board carries out responsibilities delegated by the Governing Body in accordance with the delegated power, and with the general priorities and preferences in the local board plan.

**Working with Māori**

Auckland Council is committed to meeting its responsibilities under Te Tiriti o Waitangi / the Treaty of Waitangi and its broader statutory obligations to Māori. This has been strengthened by the adoption of the Māori Responsiveness Framework.

The Waiheke Local Board values the Te Ao Māori world view, the essence of which is relationships. We respect the traditional cultural and spiritual values of mana whenua and we are committed to fostering a productive relationship. The Waiheke Local Board Plan describes some of the ways we would like to work in partnership with mana whenua, including kaitiaki and the guardianship of our environment and special places. It also means we would like to support Māori organisations to be part of providing for the social and cultural needs of our community. We will recognise and provide for the unique cultural heritage of wāhi tapu and iwi participation will be a priority when planning future projects to ensure we are working towards shared goals.
Waiheke Local Board Agreement 2019/2020

Priorities by activity area

Auckland Council’s 2019/2020 funding priorities for local activities which contribute to key community outcomes in the Waiheke Local Board area are set out below under each local activity.

Levels of service, performance measures and targets are also set out below under each local activity.

Local Community Services

Local community services is a broad activity area, which includes:

- supporting local arts, culture, events, sport and recreation
- providing grants and partnering with local organisations to deliver community services
- developing, renewing and maintaining facilities, including local parks, libraries and halls.

Our annual budget to deliver these activities includes operating costs of $4.1million and capital investment of $1.5million

The key initiatives we have planned for 2019/2020 include:

- improving the skate park at Tawaipareira Reserve
- implementing actions identified in our Housing Strategy
- developing management plans for our local parks
- progressing swimming pool investigations
- implementing the Waiheke Local Paths (Greenways) Plan in partnership with Auckland Transport

The local community services and key initiatives outlined above contribute towards achieving the following outcomes in the Waiheke Local Board Plan:

- Outcome 4: Thriving, strong and engaged communities
- Outcome 5: Vibrant places for people
- Outcome 6: Transport and infrastructure

Levels of Service

We measure our performance against the following measures for each local activity. The level of service statement is in blue below.

<table>
<thead>
<tr>
<th>Performance measure</th>
<th>Actual 2017/18</th>
<th>LTP Target 2018/19</th>
<th>Annual Plan Target 2019/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life</td>
<td>New Measure 0.10</td>
<td>0.10</td>
<td></td>
</tr>
<tr>
<td>The number of internet session at libraries (unique sessions over public computing or public WIFI networks) (million)</td>
<td>New Measure 0.17</td>
<td>0.18</td>
<td></td>
</tr>
<tr>
<td>The number of visits to library facilities (million)</td>
<td>New Measure 93%</td>
<td>85%</td>
<td></td>
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<tr>
<td>Percentage of customers satisfied with the quality of library service delivery</td>
<td>New Measure 85%</td>
<td>85%</td>
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We fund, enable and deliver arts and culture experiences that enhance
## Performance measure

<table>
<thead>
<tr>
<th>Identity and connect people</th>
<th>Actual 2017/18</th>
<th>LTP Target 2018/19</th>
<th>Annual Plan Target 2019/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>The percentage of arts and culture programmes, grants and activities that are community led</td>
<td>New Measure 85%</td>
<td></td>
<td>85%</td>
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</table>

### Utilising the Empowered Communities Approach we support Aucklanders to create thriving, connected and inclusive communities

| The percentage of Empowered Communities activities that are community led | New Measure 35% | | 40% |
| The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals | New Measure 30% | | 35% |

### Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities

| Percentage of Aucklanders that feel their local town centre is safe | Day: 98% | Day: 97% | Day: 97% |
| Day: 98% | Day: 97% | Day: 97% |
| Night: 84% | Night: 81% | Night: 81% |

### We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection

| The number of participants in activities at art facilities, community centres and hire venues | New Measure 84,551 | | 85,397 |
| The percentage of art facilities, community centres and hire venues network that is community led | New Measure 40% | | 60% |

### We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often

| The percentage of park visitors who are satisfied with the overall quality of sportsfields | 63% | 63% | 63% |

### We provide safe and accessible parks, reserves and beaches

| The percentage of users who are satisfied with the overall quality of local parks | 68% | 64% | 64% |
| The percentage of residents who visited a local park in the last 12 months | 91% | 92% | 92% |

### We showcase Auckland’s Māori identity and vibrant Māori culture

| The percentage of local programmes, grants and activities that respond to Māori aspirations | New Measure 10% | | 11% |
Local Planning and Development

This group of activities covers improvements to town centres, the local street environment as well as local environment and heritage protection. These activities also include working with business and community associations to improve local economic development and employment initiatives.

The key initiatives we have planned for 2019/2020 include:

- progressing the Matiatia Masterplan
- finalising the Waiheke Area Plan

The local planning and development activity, including the key initiatives outlined above contribute towards achieving the following outcomes in the Waiheke Local Board Plan:

- Outcome 1: Inclusive planning and placemaking
- Outcome 2: A sustainable economy and positive visitor experience
- Outcome 3: Waiheke's environment is treasured

Local Environmental Management

Local boards work in partnership with local communities and iwi to deliver projects and programmes to improve local environments. Our focus is on indigenous biodiversity, healthy waterways and sustainable living.

These activities include stream restoration, waste minimisation programmes, supporting environmental volunteers and partnering with schools to provide a range of environmental initiatives.

Our annual operating budget to deliver these activities is $85,000.

The key initiatives we have planned for 2019/2020 include:

- continuing ecological restoration programmes
- focussing on water quality improvement
- predator and pest management
- supporting carbon reduction initiatives

The local environmental management activity and key initiatives outlined above contribute towards achieving the following outcomes in the Waiheke Local Board Plan:

- Outcome 3: Waiheke's environment is treasured
- Outcome 4: Thriving, strong and engaged communities

Levels of Service

We measure our performance against the following measures for each local activity. The level of service statement is in blue below.

<table>
<thead>
<tr>
<th>Performance measure</th>
<th>Actual 2017/18</th>
<th>LTP Target 2018/19</th>
<th>Annual Plan Target 2019/20</th>
</tr>
</thead>
<tbody>
<tr>
<td>We manage Auckland’s natural environment</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>The proportion of local programmes that deliver intended environmental actions and/or outcomes</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
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Local Governance

Activities in this group support our 21 local boards to engage with and represent their communities and make decisions on local activities. This support includes providing strategic advice, leadership through the preparation of Local Board Plans, support in developing Local Board Agreements, community engagement including relationships with mana whenua and Māori communities, and democracy and administrative support.

The measures for this group of activities are covered under the Regional Governance group of activities in the Long-term Plan 2018-2028 which determine participation with Auckland Council decision-making in general. This includes local decision-making. There are no significant changes to the measures or targets for 2019/2020.

Our annual operating budget to deliver these activities is $300,000.
1 Funding Impact Statement [To be provided by Financial Planning and Strategy team]

This prospective funding impact statement has been prepared to meet the requirements of Section 21 (5) of the Local Government (Auckland Council) Act 2009. It covers the year from 1 July 2019 to 30 June 2020 and outlines the council's sources of funding for local activities in this local board area and our plan to apply them.

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<tr>
<th>$000</th>
<th>Annual Plan 2018/19</th>
<th>Annual Plan 2019/20</th>
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<tr>
<td>Financial year ending 30 June</td>
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<tr>
<td>Sources of operating funding:</td>
<td></td>
<td></td>
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<tr>
<td>General rates, UAGCs, rates penalties</td>
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<tr>
<td>Targeted rates</td>
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<td>Subsidies and grants for operating purposes</td>
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<td>Fees and charges</td>
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<td>Local authorities fuel tax, fines, infringement fees and other receipts</td>
<td></td>
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<tr>
<td>Total operating funding</td>
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<tr>
<td>Applications of operating funding:</td>
<td></td>
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</tr>
<tr>
<td>Payment to staff and suppliers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Finance costs</td>
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<td></td>
</tr>
<tr>
<td>Internal charges and overheads applied</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other operating funding applications</td>
<td></td>
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<tr>
<td>Total applications of operating funding</td>
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</tr>
<tr>
<td>Surplus (deficit) of operating funding</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sources of capital funding:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Subsidies and grants for capital expenditure</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Development and financial contributions*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Increase (decrease) in debt</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gross proceeds from sale of assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lump sum contributions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other dedicated capital funding</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total sources of capital funding</td>
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<td></td>
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<tr>
<td>Application of capital funding:</td>
<td></td>
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<tr>
<td>Capital expenditure:</td>
<td></td>
<td></td>
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<tr>
<td>- to meet additional demand</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- to improve the level of service</td>
<td></td>
<td></td>
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<tr>
<td>- to replace existing assets</td>
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</tr>
<tr>
<td>Increase (decrease) in reserves</td>
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<td></td>
</tr>
<tr>
<td>Increase (decrease) in investments</td>
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<tr>
<td>Total applications of capital funding</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Surplus (deficit) of capital funding</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Funding balance</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### 2. Appendix A: Advocacy initiatives

A key role of the local board is to advocate for initiatives that the local board may not have decision-making responsibilities or funding for in this Annual Budget, but recognise the value it will add to the local community.

Key advocacy areas for this local board include:

<table>
<thead>
<tr>
<th>Initiative</th>
<th>Description</th>
<th>Advocating to</th>
</tr>
</thead>
<tbody>
<tr>
<td>Matiatia Strategic Plan</td>
<td>The board is progressing a strategic plan for council owned land at Matiatia and requests that any future development is guided by this plan and appropriate funding is allocated within the Long-term Budget 2018-2028 for both transport and non-transport infrastructure related priorities.</td>
<td>Governing Body Auckland Transport</td>
</tr>
<tr>
<td>Carbon Reduction</td>
<td>The effect of climate change on our environment is becoming more obvious and the board encourage and support carbon reduction initiatives. Electric Island Waiheke aims for an electric vehicle-only island by 2030. In support, the board is advocating for the electrification of Waiheke’s public transport and the establishment of clean fuel ferry services, alongside provision of appropriate footpaths and cycleways.</td>
<td>Governing Body Auckland Transport</td>
</tr>
<tr>
<td>Quality roading and infrastructure that supports Waiheke’s character and water management needs</td>
<td>In line with the Waiheke Ten-year Transport Plan and the Memorandum of Understanding, the board requests appropriate funding to deliver quality roading, footpaths and a cycling network to a standard consistent with the rest of Auckland (taking into account Waiheke character). This includes effective water management using water sensitive design techniques. The board also seeks a review of the criteria for transport infrastructure investment to ensure it takes account of populations which substantially fluctuate due to visitors.</td>
<td>Governing Body Auckland Transport</td>
</tr>
<tr>
<td>Catchment management planning</td>
<td>Funding for the development and implementation of Watershed / Catchment managements plans and progressive upgrade of stormwater infrastructure is essential. This includes flooding and stormwater management, ensuring there is adequate water supply within the aquifer, monitoring of the drainage network and appropriate maintenance and infrastructure development using low impact design.</td>
<td>Governing Body</td>
</tr>
<tr>
<td>Visitor Impact</td>
<td>Waiheke Island should be considered an environmental and arts destination. The board seeks funding for increased services, infrastructure, monitoring, maintenance and improvement projects which address the impact of tourism while also providing local benefit. This could include implementing a visitor levy or advocating to the Governing Body for visitor growth funding.</td>
<td>Governing Body ATEED</td>
</tr>
<tr>
<td>Community Swimming Pool</td>
<td>The board requests provision for funding of a Community Swimming Pool within the Long-term Plan 2018-2028 (LTP) as this is a local priority and an identified gap within the Community Facilities Network Plan.</td>
<td>Governing Body</td>
</tr>
<tr>
<td>Initiative</td>
<td>Description</td>
<td>Governing Body</td>
</tr>
<tr>
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</tr>
<tr>
<td><strong>Marine protected areas</strong></td>
<td>The board supports the creation of a network of marine reserves and other protected areas linking the islands in its area of jurisdiction.</td>
<td>Governing Body, Department of Conservation</td>
</tr>
<tr>
<td><strong>Devolution of decision-making to Local Boards</strong></td>
<td>The board seeks active support from the Governing Body, Auckland Transport, ATEED and Panuku for the agreed Waiheke Pilot to provide an increased level of decision-making and greater flexibility on matters such as transport and placeshaping projects. The pilot will also provide an opportunity for local policy and planning issues to be advanced and for increased local operations leadership. The Auckland Transport Memorandum of Understanding formalises the working relationship with the local board. A similar agreement with Panuku and ATEED would be welcomed.</td>
<td>Governing Body, Auckland Transport, Panuku Development, Auckland ATEED</td>
</tr>
<tr>
<td><strong>Greenways / Pathways Plan</strong></td>
<td>The board wish to secure a regional capital fund to further develop a world class destination greenway network on Waiheke.</td>
<td>Governing Body</td>
</tr>
<tr>
<td><strong>Kauri Preservation</strong></td>
<td>The board will continue to advocate for Kauri preservation on the island and seek the establishment of Kauri Sanctuary status for Waiheke.</td>
<td>Governing Body</td>
</tr>
<tr>
<td><strong>Ecological Restoration and environmental programmes</strong></td>
<td>Waiheke has many unique natural environments which have been neglected over time. Local budgets will not sufficiently enable the continuation of staged ecological restoration and weed management programmes. There needs to be an integrated approach to these programmes across the council, community groups and private landowners. This includes predator and pest management.</td>
<td>Governing Body</td>
</tr>
<tr>
<td><strong>Plant pest management</strong></td>
<td>Invasive weeds are a major threat to Waiheke and other islands’ ecosystems. There needs to be greater support for community/council programmes and partnerships which aim to eradicate moth plant, rhamnus and pampas grass from the island, and control pest plants on land buffering Whakanewha Regional Park and other ecologically significant sites such as Te Matuku and Motukaha.</td>
<td>Governing Body</td>
</tr>
<tr>
<td><strong>Pest Plant management in road corridors</strong></td>
<td>Road corridors are major pathways for weeds and failure to manage this issue creates a disincentive for adjoining landowners to manage pest plants on their properties. Auckland Council needs to set an example of good management practice using a ‘minimum herbicide’ approach and working with volunteers and adjoining landowners.</td>
<td>Governing Body</td>
</tr>
<tr>
<td><strong>Senior and community housing</strong></td>
<td>The number of Waiheke residents aged 65-plus has increased by 53.7 per cent since 2006 and there is a lack of residential care and respite facilities to meet the needs of this ageing population. There is also a lack of community housing options. The board are investigating utilising non-service council property at Belgium Street and Waitai</td>
<td>Governing Body, Panuku Development</td>
</tr>
<tr>
<td>Initiative</td>
<td>Description</td>
<td>Advocating to</td>
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</tr>
<tr>
<td><strong>Road (managed by Panuku) for this purpose.</strong></td>
<td></td>
<td>Auckland</td>
</tr>
<tr>
<td><strong>Artworks complex upgrade</strong></td>
<td>The Artworks complex provides a valuable arts and culture facility for the community and for visitors to the island. The Artworks Needs Assessment report identified a number of areas requiring attention including building condition issues. Governing Body support is required to progress future upgrades of the complex. The board also request the Governing Body address the inequity of legacy funding for art galleries, and develop a policy framework for determining the funding of asset based services which include community art galleries as a priority.</td>
<td>Governing Body</td>
</tr>
<tr>
<td><strong>Sustainable safe transport options including development of cycleways</strong></td>
<td>Safe active transport options such as pedestrian, cycling and bridle path networks are a priority as many Waiheke roads are steep, narrow and not well suited to walking and cycling. Investment will provide low impact tourism options, support an active lifestyle and provide safe options for our community and school children.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td><strong>Wharf tax</strong></td>
<td>Wharf tax collected from Waiheke ferry services should be transparently allocated to Waiheke facilities</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td><strong>Waste management</strong></td>
<td>That as part of the Waiheke Local Board pilot project, delegations be provided to the board to give effect to The Tikapa-Moana Hauraki Gulf Islands Draft Waste Plan (WMMP) to ensure on-island control of the full waste stream with community participation, including the development of on-island Community Resource Recovery Park within the next tier of funding, a Zero Waste Waiheke strategy and a visitor impact strategy. Commercial waste management including construction and road-building waste is now recognised as a region-wide challenge and is also a focus for us on Waiheke Island.</td>
<td>Governing Body</td>
</tr>
</tbody>
</table>

**Ongoing advocacy areas:**

<table>
<thead>
<tr>
<th>Initiative</th>
<th>Advocate to</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acquisition of more park land to extend the regional network and to provide additional camping facilities for visitors to Waiheke Island.</td>
<td>Governing Body</td>
</tr>
<tr>
<td>Support local contractors for council projects on the island to improve the community’s capacity, and assist with the health, resilience and sustainability of the local economy.</td>
<td>Governing Body</td>
</tr>
<tr>
<td>Development of catchment management plans for all catchments on Waiheke, with Little Oneroa, Tawapereira and Blackpool being the first priorities.</td>
<td>Governing Body</td>
</tr>
<tr>
<td>Septic tanks retrofit scheme – expansion to the rest of the island.</td>
<td>Governing Body</td>
</tr>
<tr>
<td>Ensure that both Matiatia and Kennedy Point are preserved as transport terminals hubs.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Prioritise safe walking and cycling to schools and supporting the Travelwise programme for Waiheke’s schools.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Development of cycleways on Waiheke and support for the New Zealand Cycle Trail.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Initiative</td>
<td>Advocate to</td>
</tr>
<tr>
<td>----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>Consult, review and advocate to Auckland Transport for implementation of changes to ensure The Esplanade is a useable space which meets community and tourist aspirations.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Optimise bus routes, including more bus routes and more frequent bus services, as per the high frequency networks on the isthmus, with Park and Ride facilities at Onetangi, Ostend and Surfdale, and a bus shuttle from Matiatia to Oneroa via Owhanake carpark.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Advocate to Auckland Transport to support modern and more environmentally-friendly and accessible buses and bus stops, including kneeling buses and capacity to carry bikes, wheelchairs, pushchairs and luggage.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Implement an integrated ticketing system for Waiheke ferries with train and bus services, to ensure equity with other Aucklanders.</td>
<td>Auckland Transport Governing Body</td>
</tr>
<tr>
<td>To ensure resilience and assurity of service, ferries from Matiatia and Kennedy Point wharves should be incorporated into the Public Transport Operation Model (PTOM) system.</td>
<td>Auckland Transport Governing Body</td>
</tr>
<tr>
<td>Ensure any regional cycle training programmes/initiatives are to be included on Waiheke.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Auckland Transport to support a Rakino and inner island ferry from Matiatia.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Ensure the board are provided with all roading projects and footpath design plans and projects, containing sufficient detail and with enough time to provide for meaningful consultation to prioritise the safety of our active transport users and the protection of our waterways.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Install more scooter / motorbike parking, including charging stations for electric bikes at Matiatia and tyre inflation facilities.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Install a covered bike shelter and more parking for bikes at Matiatia.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Advocate for marine sewerage pump out facilities at Matiatia, Kennedy Point and Half Moon Bay.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Investigate contouring at the Owhanake carpark to ensure maximum capacity is achieved.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Ensure the board receives prior notification of roading projects on Waiheke, detailing the proposed works, the rationale for these works, the timeframe and consideration of such issues as “low impact” solutions rather than kerb and channelling.</td>
<td>Auckland Transport</td>
</tr>
<tr>
<td>Improved ferry passenger facilities, in terms of comfort, safety and flow, to meet demands of visitors, commuters and occasional users including those with accessibility issues. This includes enclosed gangways on the Matiatia wharf.</td>
<td>Auckland Transport Panuku Development Auckland</td>
</tr>
<tr>
<td>Ensure continued accessibility and connectivity from lower Queen Street and Quay Street to the Central Area Wharves, including during major events, with a primary emphasis on seamless connectivity for ferry users to Hospitals and the airport.</td>
<td>Auckland Transport Panuku Development Auckland</td>
</tr>
<tr>
<td>Initiative</td>
<td>Advocate to</td>
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<td>----------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>Work with local businesses and community groups to encourage visitors in the shoulder and low seasons.</td>
<td>ATEED</td>
</tr>
<tr>
<td>Ensure that council owned properties are utilised as effectively as possible by the community.</td>
<td>Governing Body Panuku Development Auckland</td>
</tr>
</tbody>
</table>
Appendix B: How to contact your Local Board

Local boards have been established to enable local representation and decision-making on behalf of local communities. You are encouraged to contact your elected members to have your say on matters that are important to your community.

Cath Handley - Chairperson
Phone: 021 194 1787
cath.handley@aucklandcouncil.govt.nz

Paul Walden – Deputy Chairperson
Phone: 09 980 5328
paul.walden@aucklandcouncil.govt.nz

Shirin Brown
Phone: 021 242 3310
shirin.brown@aucklandcouncil.govt.nz

John Meeuwsen
Phone: 021 242 4925
john.meeuwsen@aucklandcouncil.govt.nz

Bob Upchurch
Phone: 027 630 1884
bob.upchurch@aucklandcouncil.govt.nz

The board can be contacted at the address below:
Waiheke Local Board Office
Service Centre
10 Belgium Street
Ostend
Waiheke Island

For general enquiries, assistance and information, phone 09 301 0101 any time or visit www.aucklandcouncil.govt.nz

Local board meetings, agendas and minutes are available on the Auckland Council website:
www.aucklandcouncil.govt.nz > About council > Meetings and agendas
Attachment B – Waiheke Local Board fees and charges schedules 2019/2020

Community and Arts Facilities

The following categories for venue for hire fees and charges remain unchanged:

- Standard (peak)
- Off peak, 20% off standard
- Regular, 20% off standard (10 or more bookings in financial calendar year)
- LB priority, 50% off standard (based on criteria set by the local board)

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Facility Category</th>
<th>Room</th>
<th>Peak Standard 2020</th>
<th>Off-Peak Standard 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Old Blackpool School Hall</td>
<td>Venues for hire</td>
<td>Main Hall</td>
<td>31.00</td>
<td>24.80</td>
</tr>
<tr>
<td>Old Surfdale Post Office</td>
<td>Venues for hire</td>
<td>Main Hall</td>
<td>24.00</td>
<td>19.20</td>
</tr>
</tbody>
</table>
Submission - Ministry of Social Development on the draft ageing strategy Better Later Life – He Oranga Kaumātua 2019 to 2034

File No.: CP2019/08907

Te take mō te pūrongo
Purpose of the report
1. To retrospectively adopt its formal feedback to Auckland Council’s submission to the Office for Seniors - Ministry of Social Development on the draft ageing strategy Better Later Life – He Oranga Kaumātua 2019 to 2034.

Whakarāpopototanga matua
Executive summary
2. In August 2018 Auckland Council made a submission to the Strategy for an Ageing Population discussion document that lead to the development of the new draft strategy.
3. The new draft strategy Better Later Life - He Oranga Kaumātua 2019 to 2034 (Attachment A), went out for consultation in April and takes a fresh look at what is required to ensure New Zealand has the right policies in place and is prepared for an ageing population.
4. Auckland Council’s draft submission was circulated to all elected members, Independent Māori Statutory Board members, and Advisory Panel members to provide feedback by 23 May 2019.
5. The draft submission will be approved by the Environment and Community Committee on 11 June 2019 with the final submission’s deadline being 13 June 2019.
6. The local board submitted its formal feedback (Attachment B) on Wednesday 22 May 2019. This report is seeking retrospective adoption of this feedback.

Ngā tūtohunga
Recommendation
That the Waiheke Local Board:
a) adopt the feedback to Auckland Council’s submission to the Office for Seniors - Ministry of Social Development on the draft ageing strategy Better Later Life – He Oranga Kaumātua 2019 to 2034.

Ngā tāpirihanga
Attachments

<table>
<thead>
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<th>No.</th>
<th>Title</th>
<th>Page</th>
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</thead>
<tbody>
<tr>
<td>A</td>
<td>Draft Strategy Better Later Life - He Oranga Kaumātua 2019 to 2034</td>
<td>33</td>
</tr>
<tr>
<td>B</td>
<td>Waiheke Local Board - Better Later Life strategy feedback</td>
<td>89</td>
</tr>
</tbody>
</table>
Ngā kaihaina
Signatories

<table>
<thead>
<tr>
<th>Author</th>
<th>Janine Geddes - Senior Local Board Advisor Waiheke</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorisers</td>
<td>Louise Mason - GM Local Board Services</td>
</tr>
<tr>
<td></td>
<td>Helgard Wagener - Relshp Mgr - Great Barrier and Waiheke</td>
</tr>
</tbody>
</table>
Kia ora
Mālō e lelei
Talofa lava
您好
हेलो
नमस्ते
ڈा या भव्य
안녕하세요
Ngā Kōrero o Roto

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Foreword — Minister for Seniors

I am pleased to release 'Better Later Life — He Oranga Kaumātua 2019 to 2034' for public consultation. This draft strategy recognises that we need to take a fresh look at what we have to do to make sure New Zealand has the right policies in place for our ageing population. We need to think about the issues we face as a country. Just as importantly, we need to think from the perspective of every single New Zealander and what they want as they age.

This draft strategy, based on what New Zealanders have told us they want, is designed to test our thinking and focus on the priorities for action to help ensure New Zealand is a great place to age.

By 2034 we expect that there will be more than 1.2 million people 65 and over, almost a quarter of our total population, and nearly 180,000 people aged 85 and over. This will represent a significant change for New Zealand and is cause for celebration. People are not only living much longer, they also tend to be healthier for longer. This gift of longevity means that we need to rethink the existing notions of old age and retirement.
In 2018 I held a national conversation to ask what people thought a new strategy for an ageing population should cover. I appreciate that many people and groups contributed submissions. I really enjoyed the workshops I attended.

The proposed areas of focus in the draft strategy reflect what many people said were important for a better later life. These are having an adequate income and a place to live, feeling socially connected, being able to get around in their community and having access to affordable health care. Some older New Zealanders will need support to achieve these things.

People also said it’s important that society continues to value older people and to stop using stereotypes when thinking about and interacting with older people.

All too often the conversation on an ageing population focuses on what it will cost. I want this strategy to be different, looking more broadly at how people can have better later lives and also recognising the significant contribution older people have made and continue to make to New Zealand.

Good progress has been made in preparing for an ageing population but there is more work to do. We need to take a long-term view and work together and prioritise our efforts to ensure New Zealand is a great place to age. Central government can provide leadership but local government, non-government organisations, families and whānau and individuals all have an important role to play in making the future better for New Zealanders as we age.

I welcome your feedback on the draft strategy and whether you think it is on the right track.

Hon Tracey Martin
Te take me whai rautaki hou
Why do we need a new strategy

We (meaning all New Zealanders) need to look at the actions we need to take to make sure New Zealand embraces the opportunities that an ageing population and longevity brings.

A new strategy will help ensure we create opportunities for everybody to participate, contribute and be valued as they age. Many older people are living well, but the number of those who are not is expected to increase in future.

Although much was achieved through the previous strategy – the Positive Ageing Strategy 2001 – there is still more to do.

The number of people over the age of 65 is increasing, and this trend will continue. The ways we live are changing – our population is more diverse with many different family structures. Technological developments will continue to affect our lives.

An ageing population also reflects increased longevity, which is an achievement offering many opportunities for older people and society. Many of us will continue working as we age, supporting families and whānau, passing on knowledge, volunteering and contributing to society.

We need to pay particular attention to the interests of Māori, and be guided by the principles of Te Tiriti o Waitangi as the founding document of our country. We will work with iwi, hapū and whānau to ensure that these principles guide the development and implementation of the strategy and the needs and aspirations of kaumātua are reflected in it.

“He taonga nui te aroha ki te tangata.
Goodwill towards others is a precious treasure.”
Te hononga o tēnei rautaki ki ērā atu rautaki whai pānga
How this strategy fits with other related strategies

This strategy has links to, and complements, a number of other strategies, including:

- **Healthy Ageing Strategy 2016**
  Health is a key aspect of ageing and wellbeing. The Healthy Ageing Strategy takes a life-course approach seeking to maximise health and wellbeing for all older people so that “older people live well, age well, and have a respectful end of life in age-friendly communities”.

- **New Zealand Disability Strategy 2016**
  As age increases so does the likelihood of living with a long-term health condition, or a disability requiring ongoing support. The New Zealand Disability Strategy vision is: “New Zealand is a non-disabling society – a place where disabled people have an equal opportunity to achieve their goals and aspirations, and all of New Zealand works together to make this happen”.

- **New Zealand Carers’ Strategy 2008 and New Zealand Carers’ Strategy Action Plan**
  Older people are often on both sides of the caring relationship at different times. They may be caring for partners, parents, friends or mokopuna, but may require care themselves later in life. The Carers’ Strategy Action Plan provides resources and meaningful, practical support to help people in a caring role.

There are many other strategies that include or impact older people – for example, the National Strategy for Financial Capability 2015 and the Careers System Strategy (under development). There are other work programmes with implications for older people too – these include digital inclusion, family violence and sexual violence, employment, housing, and reviewing retirement income policies. As other strategies and work programmes are developed, they will need to consider and address the issues and interests of older people and be guided by this strategy.
Te arotahi me te reo
Focus and language

Focus on 65+, but we consider the next generation of older people too
The Positive Ageing Strategy 2001 focused on those aged 65+, as does this one. However, this strategy also considers the next generation of older people currently aged 50 to 64. This recognises that those in their 50’s will be 65+ within the timeframe of this strategy.

Language
In this strategy the term:
- ‘Older people’ is used to mean people aged 65+ but recognises that people age differently and have different aspirations and needs.
- ‘Older worker’ is used to mean people aged 50+ working or seeking work.
- ‘Later life’ is used to reflect the years after reaching the age of eligibility for New Zealand Superannuation (NZ Super), because New Zealand does not have a retirement age.

Health and disability
This strategy takes a wide view of wellbeing, recognising that the New Zealand Healthy Ageing Strategy 2016 and the New Zealand Disability Strategy 2016 focus on health and disability issues respectively. Collectively the implementation of these strategies will contribute to making the future better for ageing New Zealanders.

"Fakatōtō laʻā.
Slowly growing older in later years."
Te take me whakahou
The case for change

Current situation

Many older New Zealanders enjoy a good life and will continue to do so. They contribute to society, their communities, the economy, and their families and whānau through paid and unpaid work, volunteering, as carers for partners and other family and friends, through tax contributions and consumer spending. They contribute value through their knowledge, experience and commitment.

Many older workers are valued by employers, but challenges remain for some, including negative attitudes among some employers and other employees. Some older workers might not be upskilled or offered retraining because they are not seen as warranting the investment. This is despite the fact that older workers tend to stay with the same employer for considerably longer than younger people.

The majority of employers are not well prepared for an ageing workforce. Population and workforce ageing already contribute to skills and labour shortages in some sectors.

Some of our communities are well set up for our ageing population. Others do not have enough facilities, accessible places, and services for older people. Public transport is important for mobility and accessibility, and not everyone has good access to other options such as walking or driving.

However, growing numbers of older people are not doing so well. For some, lifelong disability and health issues, job losses and relationship breakdowns can affect their later life.

Older people can face a range of housing issues, including affordability, accessibility, quality, location, insecurity of tenure, homelessness, and challenges in releasing equity from housing. These issues can have a significant impact on our wellbeing as we age.

All of these current challenges and opportunities are expected to continue into the future.
What is changing?

We are living longer than ever before. By 2034, more than 1.2 million New Zealanders, almost a quarter of our total population, will be aged 65+. During the next decade there will be more people aged 65+ than children aged 0 to 14 years.

The make up of the 65+ population is also changing with more people living longer.
Our population is more diverse

New Zealand is becoming increasingly diverse. There are more than 200 ethnic groups in New Zealand, and collectively, we speak 160 different languages.

Numbers of older people are increasing across all ethnicities.

As well as ethnicity, diversity also includes differences in age, religion, philosophy, socioeconomic background, sexual orientation, gender identity, intelligence, physical abilities, mental health, physical health, disabilities, genetic attributes, personality, or behaviour. The people that make up the older population are increasingly diverse, and have different needs.

“चेंजी बैट चाहे उंगूंचै हुं बांडट ताणे.’
Need a good piece of advice? Consult an old person.
The ways that older people live are changing

Many older people live alone but also in intergenerational households, retirement villages or residential care.

By 2031 it is estimated people aged 65+ living alone will make up 55% of all people living alone.

Our population is highly mobile and people are having fewer children. This is expected to result in more older people living alone without family and whānau support. However for some groups, intergenerational households are expected to increase.

Families and whānau

Increasing longevity positively impacts families and whānau. Many older people contribute to our families and whānau – passing on knowledge, skills and traditions, and providing help like looking after grandchildren/mokopuna. Kaumātua Māori often have cultural responsibilities maintaining cultural rituals and needs of whānau, hapū and iwi.

Some older people will have increased caring responsibilities because they are caring for both older and younger generations. However other older people will not have family or whānau who can provide day-to-day care.

*What a needle can do, cannot be done by a sword, or as what an elder can provide cannot be done by a younger generation.*
An ageing workforce and more older workers

Nearly one in four people aged 65+ are in some paid employment.

The New Zealand workforce is ageing. Many occupations in the education, health and other sectors already have significant proportions of older workers. There is increased demand for workers in some industries too, including the aged care sector. Many workplaces will need older workers to maintain or grow their businesses.

People may want to work for financial or social reasons, for a sense of purpose, or because they do not feel ready to retire. In the future working past 65 may become the norm.

Greater contribution by older people

Older people make a significant contribution to society. By 2036, it is projected that the 65+ population will contribute (in 2016 dollars).

- $50 billion of consumer spending per year
- $25 billion worth of unpaid or voluntary work
- $13 billion in total taxes (including GST)

Older people are also likely to lead new businesses, invest and drive technological developments, and innovate in other ways for everyone’s benefit.
Increased poverty

Currently our older population has a relatively high net worth because of universal NZ Super and high levels of mortgage free home ownership.

However many older people are wholly or almost wholly dependent on NZ Super and other government assistance for their income.

In future, there may be increasing numbers of older people experiencing poverty and material hardship, reaching their older years with a mortgage, renting or with limited savings. Increasing longevity may mean that people’s savings may be insufficient for their lifespan.

Women tend to have lower levels of savings, reflecting gender pay gaps and lower levels of workforce participation during their lives.

As women generally live longer their savings need to last longer. Caring responsibilities also impact on peoples’ ability to prepare for later life.

People living in areas of high deprivation, which includes a higher proportion of Māori than non-Māori, are more likely to be affected by a lack of economic activity and employment, and also struggle with poverty, chronic illness and multiple disabilities. This creates further barriers to preparing for retirement.
Housing

Older people are currently more likely than other age groups to own their own home, but this is dropping.

74% 73% 68%
2001 2006 2013

For older people who own their homes, the numbers with mortgages are increasing.

6.8% 10.6% 13.9%
2004 2011 2018

While more people are entering later life with a debt/mortgage, more older people will be renting in the future too.

“家有一老，如有一宝。
An elderly at home is a treasure.
Some may need more support

Based on current trends such as reducing home ownership, increases in financial hardship amongst those aged 50 to 64, and the projected increase of the ageing population, there is a risk of more older people experiencing poverty and a need for some assistance alongside NZ Super.

Savings schemes such as KiwiSaver may mean that some New Zealanders will be better prepared for later life. Others, for varying reasons, may have little or no savings or may be in debt.

Technology is changing our lives too

Technology presents an opportunity to improve the lives of older people – improving health care services, connections with family and friends. Conversely, those who do not have digital tools or do not have access to technology are unable to realise its benefits.

<table>
<thead>
<tr>
<th>Internet usage by age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 65: over 97%</td>
</tr>
<tr>
<td>65-74: 90%</td>
</tr>
<tr>
<td>75-84: 75%</td>
</tr>
<tr>
<td>Half of people 85+ do not use the internet at all</td>
</tr>
</tbody>
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In the next 15 years there will continue to be significant technological developments that can improve the lives of older people, health care services, connection with families, whānau, and friends and facilitate life-long learning.

These developments may also be a barrier for some older people who are digitally excluded or have limited skills, unable to afford the internet or other digital technology, or find it difficult to upgrade the technology they have. Some people are concerned that digital services reduce face-to-face interaction, which they value.

Our world is increasingly moving online, and in the future we expect the proportion of older people comfortable with digital technology will increase because they are more familiar with it.
Attitudes to older people

While there are high levels of respect for older people, some people view them as a burden. We need to change this. It is important that older people are connected to their communities and can contribute.

Eight in ten people said they had respect for seniors

20% of people aged 50+ have felt invisible because of their age

More partnerships and community-driven change

Communities have always taken a strong lead in pursuing local opportunities and addressing challenges to ensure they are good places to live in. The World Health Organization’s Global Network for Age-friendly Cities and Communities will become increasingly important. New Zealand is an affiliate member of this network and some communities are actively working towards being age-friendly. We are also seeing increased use of different models such as social enterprise and crowd funding to achieve community aspirations.

The older the violin, the sweeter the music.
Impacts on central and local government spending

There is likely to be greater government spending on older people through NZ Super and health care as numbers increase. This will present a challenge for New Zealand, including how best to plan for our ageing population, with potential financial implications such as increasing NZ Super costs.

While people are remaining healthy for longer, more will have health-related issues and disabilities. Advancements in health care help but could also increase demand for new services.

Ageing is likely to impact more in some regions, particularly in small towns and rural areas. By 2038 only three territorial authority areas are projected to have less than 20 percent of their population aged 65+. Demand will increase for locally provided services and infrastructure. At the same time, more people reliant on NZ Super could mean councils could face increasing rates arrears and/or pressure to not increase rates – limiting their ability to provide for community needs and aspirations.

Broader economic impacts

Population ageing will have a range of effects on the broader economy.

As the population ages there may be more older people drawing down on savings and investments, while younger people may save more for their later years. The national mix of investments could change should more older people prefer lower-risk term investments rather than investments yielding the greatest benefit to economic growth. Economic growth could also be limited by skill and labour force shortages as the population ages, but also mitigated by a more skilled workforce and increased contributions by older people.
Climate change and natural hazards

The impacts of climate change and natural disasters such as earthquakes may affect older people in a number of ways. Some older people living in coastal communities could be at risk from rising sea levels and coastal erosion, as well as increased risk of flooding in areas with high proportions of older people.

In the future, insurance could become unaffordable or unavailable in certain areas, impacting on older people’s financial security and living choices.

Global context

New Zealand’s population is slightly younger than the OECD average. While our older population is growing, other countries have aged faster, such as Japan, where more than 25 percent of their population is aged 65+. New Zealand can learn from the experiences of other countries adapting to demographic changes and an ageing workforce.

"Instead of looking up high at the sky, respect your elders. Heaven is at their feet."
Better Later Life
He Oranga Kaumātua
2019 to 2034

This strategy has been developed to drive action to ensure that all New Zealanders recognise older people’s potential. It creates opportunities for everyone to participate, contribute and be valued as they age.
Wawata Mātāmua Vision

Kia noho ora tonu ngā kaumātua
Older New Zealanders lead valued, connected and fulfilling lives.

Ngā Mātāpono Guiding principles

- Te whakaaro nui ki te tangata i ō rātou rā ki te ao
  Valuing people as they age
  Older people should be treated with respect and dignity, and their past and current contributions to society, their communities, families and whānau recognised and valued. Increased longevity is recognised as an achievement of our society. Older people have the right to make decisions and have their voice heard, including planning for what will happen if their capacity is diminished.

- Te noho haumaru
  Keeping people safe
  Older people should feel and be safe, living free from abuse and neglect.

- Te aronui ki te āhua ake o ia tangata
  Recognising diversity and that everyone is unique
  People have different needs and aspirations. This may be because of health issues and disabilities, socioeconomic background, gender and sexuality, family circumstances, and an individual’s life experiences and choices, where they live, life stage, ethnicity and culture. People should have equitable access to services.
• Te whakarangatira i te kaumātūatanga mā ngā tikanga whānau
  Taking a whole-of-life and whānau-centred approach to ageing

A whole-of-life approach acknowledges that how people age and how long they live is influenced by a range of factors, including their life experiences, cultural and socioeconomic background, ethnicity, genetics, and how well they live and have been able to prepare for ageing. It also recognises the benefits of a whānau-centred approach rather than dealing with an individual in isolation.

• Te mahitahi ki te whakamahere i ōna rā ki te ao
  Taking collective responsibility to plan and act for later life

This strategy is a call to action. Everyone has a part to play in creating a better future for older people in New Zealand. Individuals, families and whānau, communities, non-government organisations, businesses, and central and local government will all need to work together to achieve the vision.
Ngā Kaupapa Matua hei whai atu

Key areas for action

The strategy identifies five key areas, and within each what we want to achieve and what needs to happen to do this.
Preventing financial and economic security

Improving access to health and social services

Providing housing choices and options so people can age in the community

Enhancing opportunities for social connection and participation

Providing accessible built environments so people can participate in their community
Te whakarite mahere ahumoni, ōhanga, taituarā hoki (me ngā mahi ka utua te tangata)
Preparing for financial and economic security (including through employment)

This key area focuses on economic and financial security. It includes workforce participation, recognising the importance of earnings in achieving financial security.¹

Financial security
A person’s income and assets can affect overall life satisfaction, health and wellbeing in later life as well as life expectancy. People’s lifetime earning history can significantly impact their later financial security.

Being financially prepared and having the knowledge and skills to manage money is important – people who are better prepared are more likely to enjoy a better standard of living, and less likely to require additional support. With people living longer than ever before, it is increasingly important we prepare for our later life earlier.

For some, KiwiSaver will provide more financial security in later life, but many members don’t regularly contribute. KiwiSaver provides a lump sum, not an income stream so how people spend their KiwiSaver may also affect how well placed they are in later life.

¹ While both paid and unpaid work have many of the same benefits, volunteering and unpaid work are more about a sense of duty, being socially connected and participating. Therefore, they are included in the key area — enhancing opportunities for social connection and participation.
Economic impacts

As numbers of older people increase, central government will need to spend more on NZ Super and health care costs. We also expect to see increased numbers of financially vulnerable older people needing extra support in the future, including housing support.

Local government faces increased demand for infrastructure, services and changes to their rating bases as numbers of older people on fixed incomes increases.

Population ageing will also impact on the economy more broadly through potential effects on saving, investment, the availability of capital, and on labour.

Increased numbers of older people in the workforce and older people spending more will mean greater contributions to the economy, and government revenue. Reducing work-related barriers faced by older workers may assist with workforce shortages.

What we want to achieve

- All older people have sufficient income, assets and other support to enjoy a good standard of living.
- New Zealand is financially prepared for an ageing population.

What needs to happen

- Encourage people to save for later life earlier.
- Provide information on the impact of different choices on retirement savings, including time out of the workforce.
- Provide tools to help people acquire the knowledge and skills to be able to manage their finances, including their retirement savings.
- Ensure additional assistance is available when needed to assist with basic needs.
- Undertake timely planning across local and central government to respond to the financial and economic impacts of an ageing population.
Paid work and business owners

Being employed or owning a business offers financial benefits as well as a sense of purpose and social connection. Older people have valuable skills and contributions to make in the world of work. Numbers of older people in the workforce and owning businesses is predicted to increase, as many choose to continue working.

Older people will be increasingly important for the workforce in the future. However, current trends show some older workers losing their jobs struggle for longer to re-enter the workforce, with impacts on wellbeing and how well placed they are in later life.

Workplaces need to prepare for older people remaining in the workforce, including options like offering flexible working arrangements or supporting the upskilling or retraining of older workers to use new technologies. Ageism and negative stereotypes can be an issue too – affecting both younger and older workers.

Lengthy and expensive qualifications are not always the best approach to upskilling and retraining older people. They make it difficult for older people to continue earning while they upskill.

Some older workers in physical roles may find it challenging to work until reaching the age of eligibility for NZ Super and may need support to retrain for less physically challenging roles, or require greater levels of support at an earlier age. Different approaches to support will be required for those with higher or complex needs and disabilities as they age.
What we want to achieve

- Older people can work if they wish or need to.
- Older workers are treated fairly; recognised for contributing their expertise and skills.
- Those who cannot work up to the age of NZ Super entitlement due to their health or a disability are provided with support.

What needs to happen

- Encourage employers to consider and respond to the impacts of an ageing workforce on their business and future workforce needs.
- Support and encourage workplaces to hire/retain older workers – creating working environments that support them through upskilling, retraining, flexible work environments, and providing opportunities for learning and development irrespective of age.
- Address ageism, discrimination, negative stereotypes and attitudes towards older workers.
- Improve support for older workers who are looking for work, wanting to start their own business or need to upskill or retrain.
- Provide support via health and disability benefits to those that need them.

"Nāu te rourou, nāku te rourou, ka ora ai te iwi.
With your basket and my basket the people will live."
Te whai wāhi atu ki ngā ratonga hauora, pāpori hoki
Improving access to health and social services

The two health-related strategies, the Healthy Ageing Strategy 2016 and the New Zealand Health Strategy 2016, set the direction for health priorities for older people, as the New Zealand Disability Strategy 2016 does for disability issues. The key area for action in this strategy looks at factors linked to these strategies, and older people’s access to wider services to support wellbeing.

**Health services**

Being in good health can help people live a better later life. The Healthy Ageing Strategy 2016 provides the framework and the priorities for action for healthy ageing. It notes that an increasingly older population will mean steadily increasing health care needs, higher rates of long-term chronic health conditions and disabilities requiring regular support.

The Healthy Ageing Strategy recognises inequities in health need to be reduced, in particular for Māori, Pacific people, migrant and refugee communities, and people with disabilities.

Things like poor financial security, social isolation and unhealthy choices in younger years can adversely affect an older person’s health. The built environment can also contribute to improving people’s health.
What we want to achieve

- People enter their later years as fit and healthy as possible.
- People have equitable access to the health services and other support they need to live well.
- People recognise the impact of the key areas in the Better Later Life Strategy on health outcomes for older people.

What needs to happen

- Encourage people to stay as fit and healthy as they can throughout their lives.
- Understand the links between health, financial security, mobility and social isolation.
- Improve access to health services for vulnerable population groups.

"In the end, it’s not the years in your life that counts. It’s the life in your years.
**Abraham Lincoln**
Social services

There are multiple providers of services for older people in the social services system, including the Ministry of Social Development, the Accident Compensation Corporation and government-funded providers.

Service delivery models need to address the needs of New Zealand’s ageing population. Social service agencies need to take a person and whānau-centred approach working to provide services for older people. This will avoid gaps or duplication making it clearer where to get help when there are multiple points of contact.

What we want to achieve

- People have equitable access to the social services they need to support them to live well.

What needs to happen

- Work across government and social sector agencies to improve access and co-ordinate assistance to socially isolated and other vulnerable older people.
- Develop initiatives that better address the physical and social determinants of health.
- Consider the needs of older people when designing and delivering social services.
Culturally appropriate and whānau-centred services

The way services are delivered affects how well supported people are. To ensure services are effective and reach the people that need them, services need to be designed and delivered so they work for their users.

For Māori, a whānau-centred approach is important when addressing issues for an individual in the whānau. This may also be important for other cultures. When social services are designed for older people, whānau need to be considered. This is also important for the delivery of services.

Kaumātua need access to whānau-centred social, health and support services to maintain the cultural links, significant obligations and connections that sustain whānau, hapū and iwi.

**What we want to achieve**

- Services designed to support older people have a built in whānau-centred approach.

**What needs to happen**

- Those designing and delivering services recognise the importance of, and include, a whānau-centred partnership approach.

"Mauri tū mauri ora.  
An active soul is a healthy soul."
Ngā ara kōwhiri kāinga noho i te hāpori
Providing housing choices and options so people can age in the community

This key area focuses on that having a secure place to live as fundamental to wellbeing. Most people prefer to remain independent, living in a place of their choice and connected to their families, whānau, and communities. Housing-related issues and opportunities were the most-mentioned theme during the consultation process.

Ageing in the community safely and independently can improve older people’s physical and mental health and wellbeing, and social connectedness. It also reduces the chances and period of time that older people are in residential care services.

Ageing in communities

Many older people want to age in the communities they already live in, while others wish to move closer to family and whānau, or to move to retirement villages or locations that offer the lifestyle they want.

Limited availability of accessible and affordable housing with good access to services can affect the choices an older person has about where they live. In many regions, new builds are designed for young families even though there is a shortage of dwellings suitable for older people. The high costs of houses, retirement village units, or modifications also act as barriers.
More older people are paying mortgages, which can be difficult if their sole source of income is NZ Super. Home ownership costs such as rates and insurance are also increasing.

The demand for affordable rental and shared housing in New Zealand is growing. Renters may face rent increases, uncertainty of tenure, lower quality housing, and homes with limited accessibility. There may be increased demand for housing assistance.

There are particular obstacles in securing housing for those that are particularly vulnerable, including those with multiple disadvantages or those under the Department of Corrections’ supervision.

The size and mix of our housing stock will need to change to meet the needs of an ageing population. A variety of innovative housing options and interventions to address homelessness are emerging.

“
He pukenga wai he nohonga tāngata, he nohonga tāngata, he putanga kōrero. Where waters converge and pool, people gather. When people gather, conversation flows.
What we want to achieve

- People can age in a place they call home, safely and where possible independently.

What needs to happen

- Provide adequate protections for older tenants.
- Encourage the development of a variety of accessible housing with good access to public transport and services to accommodate the diversity of older people.
- Encourage the use of universal design[2] in new builds so housing is accessible, safe and functional for all life stages.
- Provide tools to help older people consider their housing options.
- Provide sufficient public and community housing suitable for older people, with appropriate support.
- Provide effective interventions for older people who are experiencing or at risk of homelessness.
- Build recognition of the importance of cultural diversity in the design and provision of social services.

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[2] Universal design is about producing environments that are accessible to all people of all abilities, at any stage of life.
Kia maha ngā ara tūhonohono
Enhancing opportunities for social connection and participation

As well as social connection and participation, this key area addresses loneliness, valuing and respecting older people, supported decision-making, safety, digital inclusion, responding to change, volunteering, and recognising and responding to diversity.

Preventing social isolation and loneliness

Social connection is important for wellbeing as loneliness and social isolation have a strong relationship with poor mental and physical health outcomes.

Paid work, volunteering, sports and hobbies, attending classes to learn new things, and spending time with friends, family and whānau are all important for social connectedness.

Evidence suggests loneliness is increasing, and people aged 75+ (alongside those aged 16 to 25) are the most likely to feel lonely most or all of the time. As there are many reasons for social isolation and loneliness, different approaches are needed to address these for different people and circumstances.

A lot of older people live alone and we expect this number to increase. While this does not mean they are lonely or socially isolated, the risk is higher.

For Māori, isolation from whānau, hapū and iwi can lead to cultural isolation and may mean they don’t access the social and cultural support they require.

The way we design our communities and built environments can also have an important impact on whether people are socially connected.
What we want to achieve

- Socially connected older people participating in their communities.
- Reduce the incidence of loneliness amongst older people.

What needs to happen

- Increase the uptake of the Age-friendly New Zealand programme, which includes a focus on social connection and participation.
- Promote volunteering, networking and paid work among older people, to support wellbeing and social connection.
- Increase the accessibility of the built environment for older people with disabilities to help them participate in society (New Zealand Disability Strategy 2016).
- Encourage people to decide how they might want to live in their later years – thinking about what they want to do, the activities that could help build and maintain their social connections, and transitioning between work and leaving the workforce.
- Raise awareness of loneliness and social isolation and encourage communities to address this.
- Take a joined-up approach across government and social sectors to co-ordinate assistance to socially isolated and other vulnerable older people (Healthy Ageing Strategy 2016).
- Address loneliness earlier in a person’s lifetime so they have the necessary tools when they are older.
Valuing and respecting

New Zealanders generally respect older people, valuing their contribution. However, this is not always the case and some older people are affected by racist or sexist attitudes as well as ageism. This could increase if older people are thought of as a burden on society or younger people feel they have not had the same opportunities. On the other hand, increased numbers of older people can increase opportunities for intergenerational contact and understanding. Kaumātua often play a critical role in the cultural life of their whānau, hapū and iwi. While this role brings respect, it also brings demands that can impact on their wellbeing, economic prosperity or health.

What we want to achieve

- All older people are respected and valued.
- Everyone has opportunities to contribute to society regardless of their age.

What needs to happen

- New Zealand society values older people and recognises their lifetime of contribution.
- Promote positive attitudes and imagery of older people.
- Confront and address ageism.
- Focus on the benefits of an ageing population in addition to the challenges.
- Encourage intergenerational connections.
- Engage with different groups to ensure they have the opportunity to provide their view on matters affecting them.
Supported decision-making

The majority of older people make their own decisions, but some may no longer be able to. The New Zealand Disability Strategy 2016 recognises that disabled people have the right to make their own choices and decisions on things that affect how they live.

What we want to achieve

- People retain the right to make choices or decisions about their lives as they age.

What needs to happen

- Encourage the uptake of mechanisms such as enduring power of attorney so people have a say in their future.
- Ensure those who need support to communicate or make decisions receive it in an appropriate way at the right time (New Zealand Disability Strategy 2016).
- Continue implementing of the Advance Care Planning Strategy, encouraging people and health professionals to talk about advance care plans for health and end-of-life care.
**Safety, including elder abuse**

To enjoy their community, older people need to feel and be safe. While older people are less likely to be victims of crime than others, they are also less likely to feel safe walking alone in their neighbourhood after dark.

Numbers of people suffering elder abuse and neglect could increase as numbers of older people increase. As abuse is usually at the hands of a family member or a person of trust, the impact on victims is significant.

**What we want to achieve**

- Older people feel and are safe.
- The prevalence of elder abuse is reduced and victims are well supported.

**What needs to happen**

- Communities work to identify and address safety concerns for older people.
- Create a co-ordinated, system-wide approach to preventing, identifying and reducing elder abuse.
- Raise awareness of the risk factors and occurrence of elder abuse.
- Victims of elder abuse access the support they need.
Digital inclusion

Our world is increasingly moving online, with more services able to be accessed remotely. Many, but not all, older people are tech-savvy with some less able or choosing not to use technology. Older people, especially those on low incomes, are less likely to use the internet than younger people. Some people avoid using the internet because of concerns about scams and viruses — scamming is on the rise and older people are often targeted.

Technology offers significant benefits and can increase the ability of older people to age in their communities. Things like smarter homes and gadgets/apps to monitor health reduce the need for family or health sector carers. Technology may also help people stay socially connected, keeping them in touch with family, whānau and friends.

The increasing move to online services may make it harder for some older people to access services like banking, and making appointments. Reduced face-to-face services can also negatively impact social connection.

**What we want to achieve**

- Older people use technology to help give them a better life.
- People who do not use technology can still access the services they need.

**What needs to happen**

- Develop digital inclusion policies.
- Ensure multiple channels of access to government services.
- Encourage innovation for technological solutions to help older people.

"Ageing is not ‘lost youth’ but a new stage of opportunity and strength."

Betty Friedan
Responding to change

Changes to the ways we live, work, connect and access services are happening at an ever increasing pace. We need to able to adjust to changes and recover quickly from difficulties.

People experience significant life changes as they grow older, they could develop poor health, lose a spouse or partner, sibling or friend, need to move house, transition into residential care or lose their job or driver licence. Some changes may make it more difficult to stay socially connected or to participate in the community. Coping with change is affected by the level of social support an older person has.

Being able to adapt to change means that older people will be better placed to deal with changes that may impact their lives.

What we want to achieve

- People access support to help them cope and adapt as they age.

What needs to happen

- Raise awareness of ways of adapting to change for older people.
- Encourage people to prepare for expected/likely changes.
- Encourage social connection.
- Support older people to make their own decisions.
- Provide opportunities to master new activities, encourage and support lifelong learning.
Volunteering

Many older people volunteer, contributing to communities and participating in society. This is reciprocal, with many volunteers gaining as well as giving with associated health, wellbeing and social connectedness benefits. They volunteer in a huge variety of roles, providing invaluable support to schools, charities, and non-government organisations.

The value of this contribution is far-reaching. Many organisations would be unable to carry out their work without this support. Many older people provide volunteer services that support other older people.

Volunteering can be challenging where older people are living on a low income, experiencing health issues, or unable to access transport.

What we want to achieve

- Those who wish to volunteer can do so.

What needs to happen

- Promote the value of volunteering to older people.
- Encourage organisations to consider the needs of older volunteers, and address potential barriers.
Recognising and responding to diversity

Being aged over 65 doesn’t mean that a person has a particular level of health or mobility or lives in a particular way. People are diverse and have different needs. Some older people are frustrated at being treated a certain way because of their age without consideration of their individual circumstances.

Cultural and language differences can make it difficult for some people to engage with others, and access appropriate services.

What we want to achieve

- Recognise older people are diverse with diverse aspirations and needs.

What needs to happen

- Plan, design and deliver services, recognising diversity and differing needs.
- Challenge negative stereotypes.
- Promote the positive and diverse portrayal of older people in all media.
- Provide channels to engage diverse groups of people, hear their voices, and provide opportunities for them to participate on matters impacting them.

"He kitenga kanohi he hokinga mahara.
To see a face is to stir a memory."
Te hanga taiāo e māmā ai te whai wāhi atu o te tangata ki tōna hāpori
Providing accessible built environments so people can participate in their community

The built environment includes the design of local places, transport, and how housing connects with services. This can affect how connected people are with their communities, how active they are and can significantly affect physical and mental wellbeing.

Having age-friendly environments and transport options available allows older people to connect and participate in their communities and to access services.

**Age-friendly environments and communities**

As the density of housing increases in some urban areas, the built environment may become busier. In some rural environments a declining population can mean fewer services are available locally. Good environmental design such as through the Age-friendly Cities and Communities programme can support older people’s community participation. Including older people as partners in developing these spaces can make environments more age-friendly.
The accessibility work programme announced in 2018 will focus on how to achieve full accessibility for disabled people, but will also look at how to improve accessibility for other groups including older people.

Local councils have a key responsibility for ensuring built environments meet community needs. Access to local facilities such as parks, pools, community centres and libraries can be important sources of exercise, social connectedness, and wellbeing for older people.

**What we want to achieve**

- New Zealand communities, places and spaces, and community facilities are age-friendly and accessible.

**What needs to happen**

- Continue to encourage the development of the Age-friendly Cities and Communities programme.
- Work towards full accessibility for all New Zealanders, including older people, through implementing the New Zealand Disability Strategy 2016, as better access for disabled people will also benefit older New Zealanders.
- Encourage local authorities to plan for and act to respond to an increasing ageing population, including providing appropriate community infrastructure and facilities.
Transport

Good accessible public transport and mobility schemes, and well-maintained pedestrian environments are important for older people.

Active transport, including walking and cycling, supports physical and mental wellbeing. We can support a healthier ageing population by making it easier and safer for people to access everyday destinations by walking and cycling.

New transport technologies will create new opportunities, as well as risks, for an ageing population. Electric bikes and mobility scooters can make it easier for older people to travel. Cars are also becoming increasingly automated. Self-driving cars could eventually allow more older New Zealanders to access places by car. Urban spaces will need to accommodate different forms of transport, often competing for space.

What we want to achieve

- Older people can easily and safely get to where they want to go.

What needs to happen

- Improve the public transport network so it better meets the needs of older people, including those with disabilities.
- Provide footpaths and cycle lanes that are safe to use to encourage walking and cycling.
- Provide a range of transport options so older people are able to move around, irrespective of where they live or any disability issues.

"He rau ringa e oti ai. With many hands make light work and the job will be finished."
Mā wai e āwhina ki te tuku i te rautaki
Who will help deliver this strategy

This strategy provides a common road map for central and local government, non-government organisations, businesses and communities to achieve better outcomes for older New Zealanders, identifying key issues and trends and areas for action.

Government cannot deliver this strategy alone. Everyone has a role in implementing it.

Central government has a role in addressing older people’s issues and continuing to respond to an ageing population. The development of the strategy is only one step. Central government can show leadership, as well as ensuring that appropriate policies are in place to respond to the challenges and opportunities that arise from an ageing population.

Local government also has a key role in making sure communities cater for the needs of their older populations, through their plans and policies. Through urban planning and encouraging local spaces to be accessible, local government can significantly impact how liveable a place is for older people and whether they can age in their community. Public transport, design of public spaces and provision of local facilities all affect older people’s ability to stay in their community, to stay connected and physically active, and to feel safe in their environment.

Families and whānau have a significant role in supporting their older loved ones. At the individual level, how well we prepare for later life can greatly affect how well we live in our later years.

Non-government organisations, social enterprises, businesses and community groups also have a key role in dealing with older people’s issues and continuing to support an ageing population.

“Tuaā sinasina.
Ageing with dignity.”
Possible initial priorities

This strategy emphasises many things we can do to ensure that all people can live a better later life. An action plan to implement the strategy will be developed over the next two years, detailing who is responsible for each action.

To maintain momentum in the meantime, some key initiatives are already underway and a number of initial priorities could be agreed and progressed subject to funding decisions.

Some of the possible initial priorities focus on vulnerable people, like those subject to elder abuse, those with insecure rental tenure and/or are socially isolated. Several priorities have broader benefits for all older New Zealanders, such as continuing to implement the Age-friendly Cities and Communities programme and encouraging positive attitudes to older people.

§ Preparing for economic and financial security

- Encourage workplaces to employ people over the age of 50 and provide guidance to employers on supporting older workers to contribute their potential. Reduce barriers to older workers’ employment.
- The State sector to role model good practice in the employment and support of an ageing workforce, to trial approaches that could be used outside of government.
- Identify opportunities to further enhance the SuperGold Card to improve awareness and access to discounts.

❤ Improving access to health and social services

- Work across government and social sector agencies to improve access and coordinate assistance to socially isolated and other vulnerable older people. Develop initiatives that better address the physical and social determinants of health (Healthy Ageing Strategy 2016). Note this is a priority under the social connection area as well.
Providing housing choices and options so people can age in the community

- Reform the Residential Tenancies Act 1986 to improve security and stability of tenure, promote good-faith relationships in the rental environment, and ensure there are appropriate protections in place for both landlords and tenants.
- Increase the supply of public housing.
- Strengthen Housing New Zealand’s focus on tenants’ needs to ensure older people in public housing feel secure and supported.
- Reduce homelessness and support people who are at risk of homelessness.
- Establish a cross-government working group to identify and progress opportunities to improve housing options for older people and better enable older people to live in age-and disability-friendly homes (Healthy Ageing Strategy 2016).

Enhancing opportunities for social connection and participation

- Combat elder abuse by raising awareness and reducing its prevalence.
- Improve digital skills and inclusion of older people to ensure they are not excluded from the benefits of a technological world.
- Encourage positive attitudes to older people and raise awareness of age discrimination.
- Work across government and social sector agencies to improve access and co-ordinate assistance to socially isolated and other vulnerable older people. Develop initiatives that better address the physical and social determinants of health (Healthy Ageing Strategy 2016).

Providing accessible built environments so people can participate in their community

- Encourage local authorities to continue to plan for, and take action to respond to, an ageing population.
- Continue to encourage the development of the Age-friendly Cities and Communities programme.

“家有一老, 如有一寶。
An elderly at home is a treasure.”
Te whakatinana i te rautaki —
te anga whakamua
Implementing the strategy —
next steps

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The Office for Seniors will work with other agencies to develop an outcomes framework to measure the progress towards implementing the strategy by the end of 2021.

Once the action plan has been developed, progress will be tracked by two-yearly reporting to the Government on actions taken. These reports will be published on the Office for Seniors website [www.superseniors.msd.govt.nz](http://www.superseniors.msd.govt.nz)

Five years after the action plan for this strategy is in place, a review of the strategy will be undertaken. This is unless the Minister for Seniors considers that the strategic context has not changed substantially to warrant a review.

New information and emerging issues means that this strategy needs to be flexible and may need to be adapted to recognise changing circumstances.
Ngā whakahokinga kōrero
Consultation feedback

Have your say

We would value your feedback on the draft strategy. There are a number of ways to provide your views to us. You can:

- Complete our online submission form or print off our Word document version from the SuperSeniors website at www.superseniors.msd.govt.nz.
- Talk with us on social media and respond via Facebook and Twitter throughout the consultation:
  facebook.com/OfficeforSeniors
  twitter.com/SuperSeniorsNZ

You can email your completed submission to ageing_population@msd.govt.nz

OR

You can post your submission to:
Strategy for an Ageing Population
Office for Seniors
P O Box 1556
Wellington 6140

Publishing submissions

We may publish your submission on the SuperSeniors website, unless you request we do not.

- Submissions from individuals will be anonymous — we will remove any personal details or information that identifies you.
- You may also ask for details to be withheld if your submission is requested under the Official Information Act.

Submission closing date

The closing date for submissions is 3 June 2019.
Author
The Office for Seniors

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Office for Seniors
PO Box 1556
Wellington 6140
New Zealand

Telephone: +64 4 916 3300
Facsimile: +64 4 918 0099
Email: osc@msd.govt.nz

Web: www.superseniors.msd.govt.nz

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Waiheke Local Board feedback to Auckland Council’s submission on the draft Better Later Life strategy, He Oranga kaumātua 2019-2034

Context

- Waiheke Island has a permanent population of 8340 residents (2016 census data).
- 20.5% of people in Waiheke are aged 65 and over, compared with 15.3% nationally. The median age is 45.3 years for people in Waiheke, whereas the median age in Auckland is 35.1 years.
- Residents have a median household income $25,000 less than the Auckland average. This is lower still due to the additional targeted rate charged to Waiheke accommodation providers. This is driven in part by higher levels of part-time work, seasonal nature of the key industry sectors and the age composition of the population.
- Issues raised in past consultation include lack of affordable, safe and healthy housing for residents on low or fixed incomes, lack of on-island aged residential-care and hospital-care level facilities, the changing demographics of Waiheke is affecting community character, and population growth, along with visitors, is putting strain on resources and infrastructure.
- 63% of Waiheke’s population was of working age (15-64), lower than the proportion of the national population (65.4%).
- There is a concern that Waiheke Island does not have the facilities and comprehensive health services required to meet the needs of an ageing population.

Specifically, concerns are as follows:

- Increasing demand for services e.g. household management and personal care services
- Service gaps e.g. no rest home facility where older people can receive intensive levels of care
- Hospital appointment times and discharge e.g. important for older people on fixed incomes to have appointments within the hours they can get free travel on their SuperGold card. It can also be difficult and tiring to travel to appointments at Auckland Hospital or further afield. Better support is also required to support a patient returning home after surgery or hospital stays
- Increasing isolation as families increasingly commute to work or where neighbouring houses are left vacant as holiday homes. Longer term residents fear that the community supports are breaking down with the changes in the demographic profile
- Since the closure of the Seaside Sanctuary rest home in 2011, there has been no rest home facility operational on Waiheke that provides care and support for elderly residents who can no longer live independently. There is a retirement village, consisting of 38 independent villas at Anzac Bay. Waiheke Retirement Village works in conjunction with Waiheke Health Services to provide home support services, meals on wheels, district nursing and occupational therapy to its residents.
• Community studies on housing issues on Waiheke identified key priorities for aged residents including:
  o that they were able to remain in their communities on the island
  o that there was access to a range of dignity-based care services, including hospital-level care, respite and hospice care, rest homes and semi-independent living facilities
  o affordability, availability and the effects of population growth on housing were concerns
  o that there was a need to reduce inequities in society that affect certain groups more than others, particularly women, as they are likely to live longer but accumulate significantly fewer savings.

• The Waiheke Local Board Plan 2017 includes a number of key initiatives in relation to aged residents:
  o support of development of on-island aged care and respite options
  o delivering the Waiheke B-accessible plan recommendations during renewal and maintenance work programmes, including mobility scooter friendly footpaths.
  o development of a Housing Strategy.

The Housing Strategy has been completed and has key actions to address identified community needs. It includes a Housing Quality Pilot project run by the Waiheke Health Trust, where participants were over 55 and housing quality was having negative health impacts. Also, of note is that residents within a local transitional housing programme run by the Hope Centre are mainly over 55.

Feedback

Waiheke Local Board supports Auckland Council’s submission on the Better Later Life / He Oranga kaumātua 2019-2034 draft Strategy. The local board would like to note in particular:

Improving access to health and social services

1. Provision for rest home facilities and after-hours medical services is limited on Waiheke and requires attention.

2. The local board wishes to see improved accessibility to the regional hospital services, particularly the connection with hospital buses at the Auckland ferry terminal.

Providing housing choices and options so people can age in the community

3. There is no Central or Local Government provision for social or affordable housing on Waiheke. There are pensioner units, however these are not prioritised for Waiheke residents. Piritahi Hau Ora Trust have advocated to Housing New Zealand for this to be changed.

4. The local board has developed a housing strategy for the island and would welcome partnership opportunities between government, mana whenua, the council and community for on-island solutions.

Enhancing opportunities for social connection and participation

5. The local board supports development of local community/men’s sheds to build community support networks, learn new skills, and improve inclusion.
Providing accessible built environments so people can participate in their community

6. The local board plan includes an initiative to progressively deliver a b-accessible plan including mobility-scooter friendly footpaths. The board supports the council submission to extend discussion on this matter.

Recognising the important role local government has in supporting older people

7. The local board supports the council’s development of an age-friendly Auckland action plan and recommends required resources are planned for within future long-term plans.

8. The island is serviced by the Waiheke Health Trust and Piritahi Hau Ora Trust. The board provides community grants to support their programmes. There are other essential local services that support the wellbeing of our older residents. It’s imperative that any implementation plan includes funding for these groups.

Chair Cath Handley
Waiheke Local Board
22 May 2019