Date: Monday 15 July 2019
Time: 10.30am
Meeting Room: Boardroom, Ground Floor
Venue: Auckland Town Hall
301-305 Queen Street
Auckland

Te Rōpū Kaitohutohu Take Kaumātua / Seniors Advisory Panel

OPEN MINUTE ITEM ATTACHMENTS

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Note: The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
In response to feedback raised at the December 2017 PTAG meeting, AT undertook a review of the concession policy that allowed a customer to access only one concession through an AT HOP card, regardless of the number of concessions the customer was eligible for.

This is important for the SuperGold cardholder as the SuperGold concession is limited to travel from 9am on weekdays. And customers would like to receive discounted travel before 9am when eligible for another concessions. The SuperGold concession applies all day on weekends and public holidays.

Based on the review, AT has decided to make a change to this policy and the details of this change are noted below.

We would like you please to share this information with your membership that live in the Auckland region. To help inform customers that might be impacted by this change.

**New policy:**

**From 05 July 2019, SuperGold cardholders will be able to access two public transport concessions in Auckland:**

1. first being the SuperGold concession;
2. and the second being either the accessible or tertiary concession (where eligible).
3. Some SuperGold cardholders may be eligible for all three concessions. In such circumstances, however, it is recommended the cardholder choose the accessible concession as their second concession as this concession provides a greater discount on public transport fares than a tertiary concession.
Additional information:

For an eligible SuperGold cardholder to have access to the SuperGold and also either an accessible or tertiary concession, they will need to:

- **have two separate AT HOP cards, one for each concession.** This is because only one active concession can be loaded on a single AT HOP card.
  - Note, the new Total Mobility AT HOP card has tactile dots and the SuperGold AT HOP cards are entirely smooth
- register both cards under the same MyAT account.
- apply for the concession following the processes outlined on our website. ([https://at.govt.nz/bus-train-ferry/at-hop-card/card-concessions-discount-fares/](https://at.govt.nz/bus-train-ferry/at-hop-card/card-concessions-discount-fares/))
- **ensure the same card is used to tag-on and tag-off.** Using different cards may result in being charged a default fare on both cards. AT will not refund customers for missed tags as a result of using two different cards to complete a single trip.

For more information about AT’s concessions and discount fares, please refer to our website at the above address.

AT HOP terms of use apply and are available at [https://at.govt.nz/about-us/about-this-site/terms-conditions/at-hop-card-terms-of-use/](https://at.govt.nz/about-us/about-this-site/terms-conditions/at-hop-card-terms-of-use/)
We believe the letter from the DAP and SAP sent to City Rail Link in September 2017 went on Auckland Council letterhead. Janet Clews and Mary Schnackenberg have agreed the wording below with support from both panels who met on Monday 15 July.

Please can you let us know if there is any problem with sending this as soon as practical.

19 July 2019

Mr Shane Ellison
Chief Executive
Auckland Transport
Private Bag 92250
Victoria Street West
Auckland 1142

Dear Mr Ellison

Please replace Town Hall Lift in Civic Carpark

The Disability Advisory Panel and the Seniors Panel of Auckland Council request that Auckland Transport urgently replaces the Town Hall lift in the Civic Carpark, ensuring it is fully functional during all hours the Civic Carpark is open.

For several years this lift has been regularly out of order with inevitable delays while it is repaired. The lift has not been working for several weeks.

This situation creates major difficulties (and possibly actual exclusion) for frail ambulants, wheelchair users and caregivers pushing prams. It's affecting not only those with permanent physical impairments, but also those with temporary impairments, such as those using crutches or knee scooters or moon boots.

While the carpark has other lifts, pedestrians going to or coming from the Town Hall have to traverse Aotea Square to get to the Town Hall if the Town Hall lift is unavailable. This is a walk (or wheel) of some distance which tests the stamina of many older and disabled people and may not be achievable for some. Some wheelchair users bring a caregiver with them to push them across the square, at increased expense and reduced independence. The difficulties of accessing the carpark have caused some to use taxis to and from the front door of the Town Hall at much greater expense.

Moreover, the health and safety of users is at greater risk in the rain and during evenings. If there were a requirement to evacuate quickly from the Town Hall in an emergency, the Town Hall lift would get people more quickly to their cars.

A variety of public events take place in the Auckland Town Hall, for example, citizenship ceremonies, public meetings, concerts, Auckland Council and council panel meetings, and more. Development of the Aotea Centre, surrounding facilities including housing and City Rail Link itself will increase the use of the Auckland Town Hall.
We know very well that Auckland Transport did not commission the current out-of-service lift. We can only guess at the high repair costs of the current lift incurred by Auckland Transport. We applaud AT’s policy to consider the whole-of-life of its new assets and ensure that its capital investment is to provide maximum life expectancy with minimum maintenance.

We realise this request will cause AT considerable cost, but we feel it is well justified. We again ask you to consider the health and safety of people of any age with mobility impairments, those with reduced stamina and debilitating health conditions who are visiting the Town Hall and taking advantage of the convenience of parking in the Civic Carpark.

We are confident you will give this request your thoughtful attention. We keenly await your response.

Yours sincerely
Mary Schnackenberg
Chair Disability Advisory Panel

Janet Clews
Chair Seniors Panel
City Centre Masterplan and Waterfront Plan updates:

Seniors Advisory Panel
15 July 2019
Cameron Perkins

Contents

1. Timescale (high-level and reminder)
2. Workshops to-date
3. Consultation programme
4. Consultation material
Timescale

Timescale: high-level

2018
- OCMR Review
- AEI Council
- Last Year
- Planning Committee

2019
- AEI Trials
- Initial Workshop
- Development
- Consultation
- Plans
- Workshop

2020
- Detailed Design
- AEI for Whole City
- AEI CDP

2021
- 3000 AEI
- Preparation
- AEI CDP

The key milestones and consultation strategy
- AEI Committee
- AEI Committee
- AEI Committee
- AEI Committee
### Targeted engagement to date

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<tr>
<th>Auckland Transport</th>
<th>Mana Whenua Kai iaki Forum</th>
<th>ATEED</th>
<th>Panuku</th>
<th>C40 Cities</th>
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<tr>
<td>Panell Business Association</td>
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<td>Greater Auckland</td>
<td>ACCAB</td>
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<td>AT ELT</td>
<td>Heart of the City</td>
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<td>Seniors Advisory Panel</td>
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<tr>
<td>AT Loading and Servicing Ref Grp</td>
<td>Auckland Live</td>
<td>Council Projects Advisory Group</td>
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<tr>
<td>Grey Lynn Business Assoc</td>
<td>City Centre Residents’ Group</td>
<td>IMSB</td>
<td>Youth Advisory Panel</td>
<td>AT ELT and Board</td>
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**Consultation Programme**
### Three phases

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<td>JULY</td>
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<td>SEPTEMBER</td>
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<td>FEBRUARY</td>
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<td>MARCH</td>
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#### Attachment A

**Item 7**

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**Have your say and help shape Auckland**

_The People’s Panel is a good place for Aucklanders to have their say._

**Why you should have your say**

You need your input to help shape Auckland into a city that reflects the needs of our increasingly diverse communities.

**What happens to your feedback**

Most of what you tell us will inform the decision-making of Auckland Council, to ensure our decisions benefit all Aucklanders.

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**How we work with Māori in our decision making**

We provide opportunities for Māori to contribute to our decision-making processes.

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**Heard**

[Link to Auckland Council website]

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**3-phase project**

- Timeframe
- Key milestones
- Key deliverables

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**Committee**

- Chair
- Members

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**Gatherings**

- Event
- Date
- Location

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**Attachment A**

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**Minute Attachments**

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New material
## New material

- **Mana Whenua Outcomes Plan**
- **Grafton Gully Boulevard**
- **Access for Everyone**
- **Integrating & Digitising plans**

### Outcomes

<table>
<thead>
<tr>
<th>2012</th>
<th>2020</th>
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<tbody>
<tr>
<td>Celebrating our culture</td>
<td>Tamaki Makaurau: Our place in the world</td>
</tr>
<tr>
<td>Access to and within the city centre</td>
<td>Accessible city centre</td>
</tr>
<tr>
<td>Inclusiveness and child-friendly city</td>
<td>Inclusive, engaging and child-friendly city centre</td>
</tr>
<tr>
<td>Value of open space</td>
<td>Green city centre</td>
</tr>
<tr>
<td>Public life</td>
<td>Public life</td>
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<tr>
<td>Strengthening the quarters</td>
<td>Liveable city centre</td>
</tr>
<tr>
<td>Quality built form</td>
<td>Quality built form</td>
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<tr>
<td>The importance of heritage</td>
<td>Heritage-defined city centre</td>
</tr>
<tr>
<td>Progressing sustainability</td>
<td>Sustainable city centre</td>
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<tr>
<td>Changing economic picture</td>
<td>Prosperous city centre</td>
</tr>
</tbody>
</table>
Māori Outcomes

MANA WHENUA PLAN

Work with mana whenua and other Māori groups

CCMP MĀORI OUTCOMES PLAN
A4E – Access for Everyone

Traffic Circulation  Mode Shift  Streets for People
Low Emissions City Centre

- **Auckland Climate Action Framework**
  - Zero Carbon Resilient City Centre

- **C40 Mayoral Declaration**
  - Fossil Fuel Free Streets

**Clean Energy and Low Emissions**
- Establish a Zero Emissions Area in the Port and Wynyard Quarter
- Procure only Electric Buses by July 2025
Run through

- The story so far:
  - What we have learnt
  - What we have heard

- How we have arrived at the Framework
  - Taking feedback on board
  - Our key moves

- What next:
  - Consultation questions
  - Role of Council
What is the Framework?

Auckland’s Climate Action Framework will set a path to **rapidly reduce greenhouse gas emissions** to keep within 1.5 degrees of warming while ensuring Auckland is **prepared for the impacts of climate change**.

The Framework paves the way to help us address the climate crisis in ways that make us more connected and resilient, more prosperous and healthier.
Developing the plan with Mana Whenua

Mana Whenua have a specific body of mātauranga (or knowledge systems), practices and experience that can contribute to:

- reducing the impacts of climate change for the region.
- enabling intergenerational resilience with Māori communities across Tāmaki Makaurau.

Impacts on Māori

- Social, cultural, environmental and economic exposure and vulnerability especially in rural coastal communities.
- Risk, vulnerability and loss of whakapapa connections to place and people including our whānau of the Pacific.

What have we learnt?

What is best practice? Learning from, and testing with, other cities.
What have we learnt?

How will Auckland’s climate change?

**INCREASING TEMPERATURES**

The average annual temperature in Auckland has increased by an average of 0.4°C, and the pain barrier is expected to be worse through the 21st century.

**INCREASE IN EXTREME WEATHER**

Severe weather patterns will include heavier rainfalls and other changes, such as hurricanes, which are likely to become more frequent and intense as global temperatures rise.

**INCREASING RISK OF DROUGHT**

Sea levels are expected to rise, which will lead to increased flood risks and changes in the make-up of Auckland's coastal areas.

**SEA LEVEL RISE & OCEAN ACIDIFICATION**

The acidity of Auckland's coastal waters is likely to increase as the ocean becomes more acidified.

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What have we heard?

1. **Scoping stage:**
   - Capturing views on priorities
   - (March – June 2018)

2. **Early appraisal stage:**
   - Testing initial actions and priorities
   - (June – November 2019)

3. **Review stage:**
   - Refining draft actions and scoping implementation
   - (December 2018 – on-going)
What have we heard?

- Enhancing our unique environment for all its benefits
- Connected green infrastructure
- Long-term planning and on-going decision making for resilient, low impact communities
- Building community resilience, ensuring locally led
- Healthy, warm homes and buildings
- Education and awareness around urgency and benefits
- Public transport and increasing EVs
- Water: quality, too much and too little!
- Our coast and planning for change
- Supporting business transition and resilience
- Waste as a resource
- Food security

- Leadership and ownership, the need for bold action
- Collaboration is key
- Te Ao Māori as a foundation
- Must focus on those most vulnerable
- Need to be consistent across strategies and policies
- Enabling diverse voices to be heard and influencing

The Framework
Proposed 11 key moves for climate action

1: Lay the foundation
   We make decisions based on sound evidence. We have the capacity, resources and leadership to deliver by working together.

2: Enhance, restore and connect our natural environments
   Oranga tāiao, oranga tangata: a healthy connected natural environment that restores the mauri (life essence) of Tāmaki Makaurau and benefits every Aucklander.

3: Make development and infrastructure climate-compatible
   All new development and infrastructure complies with our climate goals and encourages low impact lifestyles.

4: Transform existing buildings and places
   Existing buildings and spaces are revitalised to be healthy, low impact and multi-functional.

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5: Deliver clean, safe and equitable transport options
   Aucklanders have more options for getting around.

6: Move to a zero carbon, climate resilient economy
   Auckland leads climate-smart innovation and a fair and just transition to a zero carbon, climate-resilient economy.

7: Help Aucklanders become more resilient and reduce their carbon footprint
   We are all more resilient to climate change and lead Auckland’s transitions to net zero emissions.

8: Te puawaitanga o te tangata
   Self-sustaining Māori communities and a lift in the well-being of Māori whānau (families) across Tāmaki Makaurau.
Proposed 11 key moves for climate action

9: Youth and intergenerational equity
   As rangatahi, we bring our unique perspective on climate change. We are living in uncertain times with responsibilities of te tāiao (the environment), our tūpuna (ancestors) and those who will follow.

10: Shift to decentralised renewable energy
   Energy supply is clean and secure with benefits for every Aucklander.

11: Grow a low-carbon, resilient food system
   A strong and resilient food economy provides all Aucklanders with access to low carbon, fresh and healthy food.

Who delivers the framework?

- Aucklanders
- Auckland Council and CCOs
- Central government
- Private sector
- Community groups
- Local boards
- Academia and research institutes
Consultation approach

- Utilise council channels, such as OurAuckland, to generate feedback from across Auckland’s diverse communities.
- Attending markets across the region to expand feedback reach.
- Targeted engagement, focussing around youth, Māori and Pasifika communities as suggested by the committee.
- Utilise networks developed through extensive stakeholder engagement to distribute the council efforts, including businesses, primary industries, community groups, youth, health sector and central government.

Consultation period will open on Wednesday the 17th of July and close on Friday the 6th of September.

Overview of consultation questions

1. Do you think the framework takes us in the right direction to act on climate change?
2. Do you think Auckland Council should facilitate action and bring together those who can deliver on the framework?
3. Do you think these are the right key moves for Auckland?
4. Do you think the key moves will drive business and organisational action?
5. Do you have any other ideas or comments to add?
## Next steps

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<td>August</td>
<td>Processing public feedback</td>
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<tr>
<td>September</td>
<td>Develop response to feedback/potential changes to framework</td>
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<td>October</td>
<td>Develop Auckland Council specific actions/costings for consideration in the 10 year budget</td>
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<td>November</td>
<td>ECC workshops</td>
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<td>December</td>
<td>Formal LB feedback</td>
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<td>2020</td>
<td>Finalisation of plan</td>
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akhaveyoursay.nz
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<td>Ownership</td>
<td>Delivering actions under our control</td>
<td>Procurement, AUP</td>
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<td>Advocacy</td>
<td>Influencing others to deliver change</td>
<td>Submissions, financing</td>
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<td>Facilitation /</td>
<td>Bringing stakeholders together to deliver</td>
<td>Flagship projects</td>
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What is AC’s role in implementing the framework?
Age-friendly Project Update
Tāmaki tauawhi kaumātua

Seniors Advisory Panel

Attachment A

Community Engagement
Issues and opportunities for action focused on:
- accessibility
- inclusion and social participation
- intergenerational activity

Auckland Council Age-Friendly Project – July 2019
Online Surveys

Issues and opportunities for action focused on:
- intergenerational activity
- seating and shelter
- accessibility
- more transport options to events
- inclusion and social participation
- extend Gold Card hours

- People’s Panel 2,239
- Online form 184
- Hard copy 119

Next Steps

- Analysis of all the information
- Findings Report
- Continue conversations with community and stakeholders
- Development of draft age-friendly action plan
Questions