

Attachment Two - Local Board Resolutions

September 2016

The following are resolutions and/or feedback provided by this local board to inform the Request for Proposal document.

Mangere-Otahuhu

MO/2016/147 Community Facilities Maintenance Contracts 2017

FILE REF CP2016/18300

AGENDA ITEM NO. 15

15 Community Facilities Maintenance Contracts 2017

Resolution number MO/2016/147

MOVED by Chairperson L Sosene, seconded by Deputy Chairperson CM Elliott:

That the Māngere-Ōtāhuhu Local Board:

a) Provide the following feedback on the proposed service specifications, local outcomes and the overall structure for new Community Facilities maintenance contracts, including:

(i) A key outcome for the Māngere-Ōtāhuhu Local Board is to improve employment opportunities at a local level for local people whilst recognising the need to be financially prudent and gain the best results. The board supports a community empowerment approach where local businesses, industry and communities are enabled to access employment opportunities as a direct result of the way we procure services. In this way the organisation and communities can benefit together. Spending on locally owned businesses helps create a local multiplier effect generating local economic returns.

Overall approach

b) Supports the proposed approach for the 2017 Parks and Building Maintenance Contracts with the proviso that the outcomes reflect local character, not one generic outcome across the region.

c) Supports the move to more outcomes focussed Parks and Building Maintenance Contracts, noting that some prescriptive requirements will remain to

ensure that the transition to the new approach is successful over time.

d) Requests that as part of the 2017 Parks and Building Maintenance Contracts an independent auditing function be set-up to assess the success of the 'outcomes' so local boards do not need to rely solely on the community to monitor performance.

Proposed specifications

e) Requests that the proposed service specifications outcomes for the 2017 Parks and Building Maintenance Contracts are reviewed to remove all subjective statements (such as high-quality and visually pleasing) and replaced with definitive statements.

f) Notes that staff have confirmed that the existing 2015/2016 service levels will become the 'standard' levels of service in the 2017 Parks and Building Maintenance Contracts.

Geographical clusters and term of contracts

g) Supports the proposed geographic clusters for the 2017 Parks and Building Maintenance Contracts, noting that staff have tested the market and have provided advice to local boards that the size of the clusters are efficient and will not disadvantage local suppliers.

h) Requests that the length of the 2017 Parks and Building Maintenance Contracts be a maximum of five years and that any rights of renewal are made at the end of each term and are based on pre-determined performance criteria and Key Performance Indicators which should be agreed by local boards.

Procurement principles

i) Considers that providing more opportunities for local suppliers for the 2017 Parks and Building Maintenance Contracts will allow for:

- i) greater economic opportunities for these local providers.
- ii) greater pride and ownership in the work and consequently better standards.
- iii) economic development in local areas, including jobs closer to where people live.

j) Requests that staff ensure that the 2017 Parks and Building Maintenance Contracts provide a sustainable procurement approach as per the Council's procurement policy which includes "increased local spend and enhanced local capability where appropriate".

- k) Requests that staff, when considering the tenders for the 2017 Parks and Building Maintenance Contracts, give greater weight to tenderers who have included a proportion of local suppliers.
- l) Requests that staff, as per the Council's procurement policy, ensure that local suppliers are provided advice and support so they have a full and fair opportunity to compete for the 2017 Parks and Building Maintenance Contracts, including ensuring that the process as to how the new approach is conveyed to local suppliers and community groups allows for a single integrated approach to procurement, service delivery and community empowerment.
- m) Requests that as part of the new Contracts, successful tenders are required to ensure local sub-contractors (community groups and small businesses) are paid a fair and reasonable rate.
- n) Requests that the 2017 Parks and Building Maintenance Contracts have a "local impact assessment" as part of the procurement process as per the Council's procurement policy and requests that local boards have input at the strategic level on the development of the "local impact assessment".
- o) Supports staff incorporating creative solutions and opportunities to build community empowerment into the 2017 Parks and Building Maintenance Contracts e.g. a local community group could undertake all the maintenance of a local park.
- p) Requests that the 2017 Parks and Building Maintenance Contracts be designed with flexibility to allow community empowerment opportunities to be increased on an annual basis .
- q) Requests that the 2017 Parks and Building Maintenance Contracts be designed to allow for enough flexibility for local boards to make minor changes to levels of service without the need for locally driven initiative funding.
- r) Requests that the 2017 Parks and Building Maintenance Contracts be designed to enable local boards to use locally driven initiative funding for major increases to levels of service on an annual basis.
- s) Requests that staff ensure that increases to levels of service resulting from the planned growth for Auckland are built into the 2018-28 Long-term Plan to ensure that local boards' locally driven initiative funding is not required to cover a potential shortfall in asset-based services funding.
- t) Requests that simple and measurable Key Performance Indicators and penalties for non-performance are included in the 2017 Parks and Building Maintenance Contracts.
- u) Requests that the simple and measurable Key Performance Indicators developed for the 2017 Parks and Building Maintenance Contracts are used to inform the measures for the 2018-28 Long-term Plan.

Reporting, advice and ongoing support

- v) Notes that staff have confirmed that there is no intention to reduce the existing 2015/2016 service levels as part of the 2017 Parks and Building Maintenance Contracts and requests staff to provide options to address any proposed reductions to the affected local boards for consideration within existing asset-based services budgets.
- w) Requests that staff provide local boards with timely, relevant and high-quality advice during the annual planning process which will enable local boards to make informed level of service decisions following consultation with the community as part of the annual planning process.
- x) Requests information on the performance of contractors against the 2017 Parks and Building Maintenance Contracts and information on customer queries and requests for service that relate to these contracts as part of the regular local board quarterly reports.
- y) Requests confirmation from staff as to how the new contracts will be managed by Community Facilities and how the local boards will be supported by staff, including confirmation that resourcing will be sufficient to provide timely service and advice to local boards, - i.e. which staff will work with locals boards at relevant portfolio, workshop and business meetings.
- z) Requests that Community Facilities work closely with the council-controlled organisations and the rest of the council family to ensure that service delivery is collaborative and integrated.

LB Specific

- aa) Requests that staff confirm how co-governance (Maunga Authority, Pukaki Crater) entities will be managed in the 2017 Parks and Building Maintenance Contracts.
- bb) Requests that key performance indicators for the local board, to be reported back, include data on the number of local and young people employed by contractors and their scope and term of employment. This will provide a key measure for local boards to determine progress with the local board plan priority to “support local people into local jobs”.

CARRIED