



Six-monthly report to Waiheke Local Board

1 January – 30 June 2017



1.0 Introduction

This report provides the Waiheke Local Board with highlights of ATEED's activities in the Waiheke Local Board area for the six months 1 January to 30 June 2017.

This report should be read in conjunction with ATEED's Quarter 3 report to Auckland Council (available at www.aucklandnz.com) and the forthcoming Quarter 4 report to the Auckland Council CCO Finance and Performance Committee. Although these reports focus primarily on the breadth of ATEED's work at a regional level, much of the work highlighted has significant local impact.

ATEED's Strategic Framework

ATEED's Strategic Framework (Figure 1 below), clearly articulates ATEED's role in creating the world's most liveable city, by focussing on five key priorities:

1. Grow the visitor economy
2. Build a culture of innovation and entrepreneurship
3. Attract business and investment
4. Grow and attract skilled talent
5. Build Auckland's global identity.

Through these objectives, we can connect Auckland-wide strategies (the Auckland Plan and Economic Development Strategy) and ATEED's ongoing strategic interventions, growth programmes and projects. The framework below provides the organisation with focus on those areas of our role that will make a difference to Auckland both regionally and locally. The strategic objectives are supported by more detailed action plans, investment proposals and delivery partnerships.

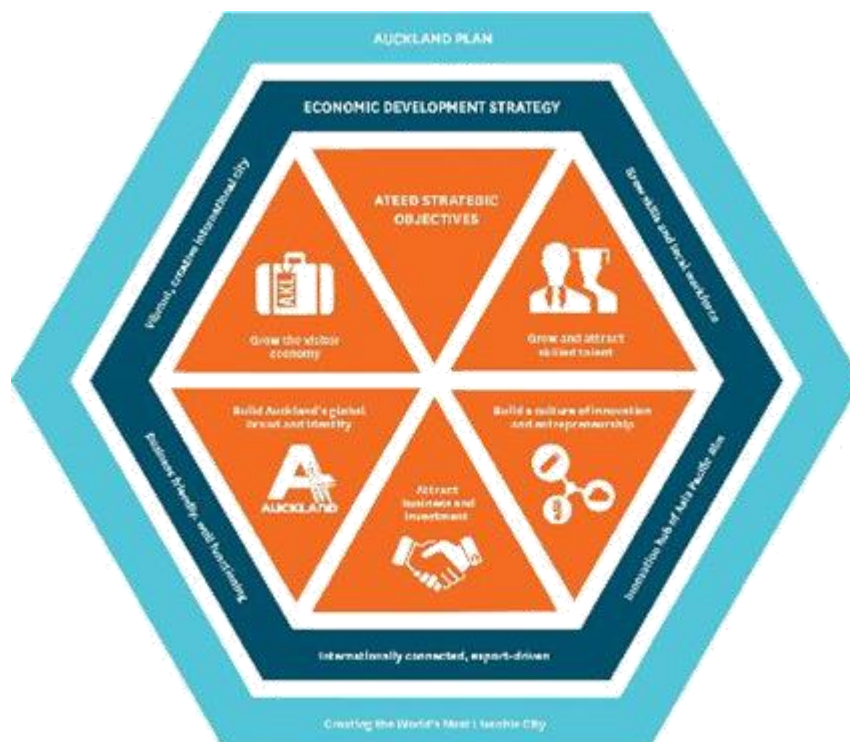


Figure 1 – ATEED's Strategic Framework¹

¹ As per ATEED's Statement of Intent 2016-19

ATEED works with local boards, Council and CCOs to support decision-making on local economic growth and facilitates or coordinates the delivery of local economic development activity. ATEED ensures that the regional activities that ATEED leads or delivers are fully leveraged to support local economic growth and employment. This includes ATEED's support for sub-regional tourism promotion activity and sponsorship, facilitation or delivery of a range of events that although regional in their reach, have local level impacts.

In addition, ATEED's dedicated Local Economic Development (LED) team works with local boards who allocate Local Development Initiative (LDI) budget to economic development activities. The LED team delivers a range of services² such as the development of proposals, including feasibility studies that enable local boards to directly fund or otherwise advocate for the implementation of local initiatives.

ATEED delivers its services at the local level through business hubs based in the north, west and south of the region, as well as its central office at 139 Quay Street.

Additional information about ATEED's role and activities can be found at www.aucklandnz.com/ateed

² This activity is subject to local boards prioritising local economic development, and subsequently allocating funding to local economic development through their local board agreements.

2.0 Waiheke Local Board priority economic growth initiatives

ATEED's Local Economic Development team is responsible for managing the delivery of the Local Board's locally-driven initiatives (LDI) budget allocation. The Local Board did not allocate funds for the 2016/17 financial year.

ATEED staff are in the process of providing advice to the Waiheke Local Board about local economic issues to support the development of the next Local Board Plan.

2.1 ATEED engagement with Waiheke Local Board

The primary point of contact for the Waiheke Local Board is Chris Lock, Senior Strategic Advisor - Local Boards. Chris can be contacted on chris.lock@aucklandnz.com

Support for local tourism

During the period, ATEED facilitated the Qrious research programme into the visitor demographics for Waiheke, Matakana and Waitākere Ranges, and gathered supporting data from suppliers to validate visitor numbers for Waiheke dating back to more than 10 years. This data will be shared with other Council agencies responsible for facilities, parks and infrastructure at these same locations to help to assess the impact of visitors in the local areas.

During the period, management of the Matiatia visitor centre kiosk was transferred to the Waiheke Island Tourism Forum. ATEED assisted the forum with funding as part of an agreement when closing the Waiheke i-SITE. This funding was to be used for information provision and marketing in the 2016/17 financial year. Feedback has been positive, and during Q4, the forum launched the *Waiheke Is Warmer* campaign with ATEED's support.

There has also been discussion on the possibility for a science centre in Waiheke, in collaboration with Massey University, and a potential tourism and skills activity relating to the Kupe restoration. There will be follow-up meetings with the Waiheke Local Board during the next reporting period to progress these initiatives.

3.0 ATEED's region-wide activity

In addition to addressing specific priorities in the Waiheke Local Board area, ATEED delivered a wide range of regional programmes and activities under the five key priorities set out in ATEED's Statement of Intent 2016-19. This section highlights the impacts of relevant regional programmes and initiatives at the local board level, with a focus on activities where local board specific data is available.

During Q3, ATEED's Local Economic Development team produced an economic overview for each of the region's 21 local boards. Each overview analyses a variety of comparative factors such as

demographics, skills, economic activity, employment, industries, and travel-to-work patterns. The overview includes an interpretation of the information, and highlights key areas of focus for local boards.

The economic overviews are a key tool developed as part of ATEED's ongoing local economic development work, and are primarily intended to inform local board members. These can also be used by Council group staff for local or regional projects. In addition, the overviews help to identify sub-regional differences between local areas and local board initiatives.

3.1 Building a culture of innovation and entrepreneurship

Supporting business growth by facilitating research and development funding



ATEED met one-on-one with one company in the Waiheke Local Board area to discuss research and development funding requirements.

ATEED's local business hubs support the growth of Auckland's key internationally competitive industry sectors and help small to medium export-ready companies to understand and access Callaghan Innovation's research and development funding as part of the Government's Regional Business Partner Network (RBPN) programme.

Between 1 January and 30 June 2017, ATEED met one-on-one with one company in the Waiheke Local Board area, through its delivery of the Government's RBPN programme.

ATEED has facilitated over \$3m in Callaghan Innovation research and development grants to businesses during the year-ending 30 June. This result is 180 per cent ahead of last year's figures, and reflects ATEED's ability to collaborate well with clients and Callaghan Innovation in order to obtain more funding for Auckland businesses.

Connecting businesses



ATEED connected 56 Waiheke businesses with other opportunities or organisations that may assist their growth and development.

During this period, ATEED's business advisors connected 56 businesses with other opportunities or organisations that may assist their growth and development. Of these, there were two referrals to ATEED Industry Development, one referral to Business Mentors New Zealand, and 16 to New Zealand Trade and Enterprise (NZTE) service providers.

Business capability building



ATEED's Business Hubs carried out capability assessments on six businesses in the Waiheke Local Board area.

ATEED focuses on supporting the development of the capability of small businesses by improving workforce skills. This is done by carrying out a business assessment and, if applicable, issuing NZTE training/capability development vouchers of up to the value of \$5,000. This voucher funds up to 50 per cent of the cost of training for each eligible business.

During this period, ATEED carried out capability assessments on six businesses within the Waiheke Local Board area.

Business and networking events

ATEED supports and runs a number of business and networking events to support and grow businesses.

There were four events held during the period of 1 January to 30 June 2017, attracting a total of 605 attendees from across the region.

ATEED also partnered with the Chamber of Commerce to deliver the Westpac Auckland Business awards programme over the past three years. In addition to promoting the event through ATEED's marketing channels, ATEED also undertakes one-on-one facilitations with companies who are considering entering the awards programme. ATEED staff facilitated 89 companies through the awards programme in the 2016/17 year, and co-ordinated 12 workshops across Auckland as part of the programme promotion. Entries this year were higher than last year, with a total of 137 companies compared to 120 companies last year. Companies represented the wider Auckland region, with 27 entries from West-based companies, 30 from the South, 26 from the North, and 54 from Auckland Central.

A full schedule of upcoming events can be found on www.aucklandnz.com/business (search keyword: business events).

3.2 Attracting business and investment

As at 30 June, the total GDP contribution of deals resulting from ATEED's involvement was \$340.7m, which is well over the annual target of \$56.7m. The value of investment deals resulted by ATEED in the 2016/17 financial year is \$487.8m, also exceeding the target of \$278m.

During the period, ATEED continued to support Project Palace, a project led by New Zealand Trade and Enterprise (NZTE), and including Tourism New Zealand (TNZ) and the Ministry of Business, Innovation and Employment (MBIE), looking into the supply and demand of visitor accommodation in New Zealand. NZTE is the lead agency for the Investment Attraction Strategy and Framework, which mandates

ATEED's role to support the attraction of hotel investments. ATEED works with NZTE to identify viable land options for new hotels in Auckland to present to investors in New Zealand and abroad. As at 30 June, there were ten Project Palace sites in progress. During the past 18 months, a number of new hotels have been announced, adding almost 3,000 rooms across the Auckland region.

Filming activity within the Waiheke Local Board area



ATEED's Screen Auckland team facilitated 301 permits for filming at locations in the Auckland region.

ATEED's Screen Auckland team provides film facilitation services as part of ATEED's support for the screen and digital sector of Auckland's economy. Screen Auckland facilitates, processes and issues film permits for filming activity in public open space. The team follows robust operational processes, managing filming requests and facilitating liaison with key stakeholders and local boards.

Between 1 January and 30 June 2017, there were no film permits³ issued in the Waiheke Local Board area. At a regional level during the same period, 301 film permits were issued in the Auckland region. The estimated value of permitted shoots (301) in the Auckland region for this period is approximately \$180m, which is calculated through information provided by New Zealand screen and television funding bodies, as well as information supplied directly by production companies.

3.3 Growing a skilled workforce

Growing youth entrepreneurship

As at 30 June, the number of individual entrepreneurs supported through an ATEED delivered or funded entrepreneurship programme stands at 1,995 for the financial year, exceeding the target of 1,500. These are individuals supported via the Young Enterprise Scheme and DIGMYIDEA, both delivered by ATEED, and those who have been through Velocity at the University of Auckland and co-starters at AUT, which are co-funded by ATEED.

Lion Foundation Young Enterprise Scheme (YES)



ATEED delivers the Lion Foundation Young Enterprise Scheme (YES) across Auckland on behalf of the Young Enterprise Trust. The scheme encourages year 12 and 13 students to embrace innovation and business by forming a legal company to produce and sell real-life goods and services.

³ A film permit may be issued for filming at multiple locations.

There are 59 schools across the Auckland region who are currently participating in the YES programme.

YES E-Days took place across Auckland in February 2017, involving 1,600 high school students. The E-Days gave students the opportunity to discover what the 2017 programme entails, and to test their initial business ideas with 400 volunteer speed coaches. This year, YES has about 1,320 students from 56 schools.

During Q4, budding entrepreneurs from almost 40 Auckland secondary schools experienced exactly what it's like to pitch their business idea 'Dragons Den' style as part of the Lion Foundation YES. More than 300 students entered the Dragons Den at Auckland University of Technology (AUT) at the end of June, where five winning regional finalists were selected. Each winning team received a prize of \$1,000, with second place receiving \$500, and third place \$300 – courtesy of Kiwibank.

The number of YES students in the Auckland region grew from 992 in 2016 to 1400 students in 2017. Building key relationships with YES is essential in order to get more rangatahi involved.

YES is one of a number of programmes ATEED delivers to support entrepreneurship in Auckland, including involvement in business accelerator programmes, iDEAStarter - a competition for 15-24 year-olds, and the DIGMYIDEA Māori Innovation Challenge.

Youth Employment

Youth Employer Pledge



There are 66 leading Auckland employers who have formally committed to the Youth Employer Pledge.

Through the Youth Employer Pledge, leading Auckland employers formally commit to increasing youth employment and developing their future workforce.

By 30 June, ATEED had exceeded its Statement of Intent target, with 66 employers formally committed to the Youth Employer Pledge. The Statement of Intent target requires ATEED to maintain a pool of 50 signatories. These commitments represent approximately 400 youth employment and employability opportunities across key Auckland industries⁴ including hospitality, construction / infrastructure, digital / ICT and services industries.

⁴ Note, this data is only available at a regional level.

Over half of the employers who participated in JobFest in May were Youth Employer Pledge partners. Auckland District Health Board (DHB), Waitemata DHB, and Counties Manukau DHB will sign the Youth Employer Pledge as a collective at the Future Ready Summit in July. This is a significant milestone, as it offers further opportunities for youth.

JobFest – 3 May 2017



There were 75 businesses who participated in JobFest, held at The Vodafone Events Centre in South Auckland in May.

On 3 May, approximately 1,500 young people from across Auckland attended JobFest at The Vodafone Events Centre in Manukau.





JobFest (www.jobfest.co.nz) brings together young Auckland job seekers aged 18-24 years and potential employers and job opportunities.

The event is developed and managed by the ATEED Skills team, and delivered by ATEED's Major Events team in partnership with Auckland Council Youth Connections, the Ministry of Social Development, Careers New Zealand, The Tindall Foundation, and Auckland employers.

JobFest creates an ideal atmosphere to match employers and job seekers, and this event had a particular focus on young Māori and Pacific Island jobseekers. While the number of young Aucklanders (15-24 years) not in employment, education or training (NEET) has remained relatively static over the past four years, in the year-ending December 2016, 26,800 young people remained in this category, including a significantly higher proportion of Māori and Pacific Island youth.

This was Auckland's fifth JobFest, and of the 6,000 young people who have attended the previous events, approximately 420 gained employment.

3.4 Grow the Visitor Economy

			
<p>Visitor spend \$7.7b – up 3.9 per cent compared to the previous year</p>	<p>Satisfaction with ATEED delivered events - 89 per cent for the 2016/17 year</p>	<p>Auckland Convention Bureau year-to-date wins valued at \$46m to Auckland's economy</p>	<p>83,609 international students in Auckland annually, worth \$2.25b to economy – 63 per cent of New Zealand's market share</p>

Delivering on the Auckland Visitor Plan

The *Auckland Visitor Plan 2021* is one of ATEED's key strategic pillars. The visitor economy continues to boom as the Auckland Visitor Plan, launched by ATEED in 2011, and other related strategies, continue to deliver great results. ATEED's Tourism, Major Events, Auckland Convention Bureau, and Study Auckland teams all contribute to Auckland's visitor economy through the work that the teams deliver.

Tourism spend for year-ending May 2017 was \$7.7b, up 3.9 per cent on the previous year. International spend during the month of May grew by 15 per cent. Holiday visitor arrivals were up 12.9 per cent compared to the previous 12 months, and May holiday visitor numbers were up 6.8 per cent compared to May 2016. Hotel occupancy rates were high during May, averaging at 87 per cent for the year. The average daily rate was \$197, up 15 per cent compared to May 2016.

Filming across the Auckland region for the 2017 Spring campaign, which will feature proud Aucklanders Sir John Kirwan, was carried out in May. The objective of the campaign is to grow local knowledge, pride and the inclination to recommend Auckland as a holiday destination by educating locals on the diversity of experiences their own city offers. By continuing to market Auckland to Aucklanders, ATEED will grow a resident population of educated, engaged and proud locals who will not only play a better role as hosts for visiting friends and visitors, but also act as ongoing advocates for Auckland. The campaign will run from September to November, ahead of the peak summer season.

ATEED also administers Auckland's official visitor information website. A new and improved aucklandnz.com website was launched on 5 May, providing a vastly improved user experience for people looking to find out more about Auckland. This website contains pages focused on destinations in the Waiheke Local Board area, and provides visitors with information about where to go, what to do, and where to stay.

Delivering on Auckland's Major Events Strategy

ATEED is responsible for the attraction and delivery of major events that align with *Auckland's Major Events Strategy* (MES). The MES identifies four key outcomes which are sought from major events - the ability to expand Auckland's economy, increase visitor nights, enhance Auckland's liveability, and increase Auckland's international profile. ATEED's role in major events differs for each event, however can include attraction, delivery, facilitation and business leverage activities.

Delivered events

As at 30 June, 89 per cent of Aucklanders were satisfied with ATEED's delivery of major events in the city, exceeding the target of 85 per cent. ATEED delivered events during Q3 and Q4 included the Tāmaki Herenga Waka Festival, the Auckland Lantern Festival and Pasifika Festival.

It has been confirmed that ATEED will deliver the 2018 Pasifika Festival. For the past three years, delivery has been outsourced to Auckland-based events company Orange Productions – a decision made in 2014 ahead of an unprecedented peak period of activity. ATEED retained stewardship of Pasifika Festival, on behalf of Auckland Council, and worked closely with Orange Productions to ensure delivery of three successful festivals, with the Major Events Production team producing Pasifika's 25th anniversary showcase this year. This change was communicated to Councillors and Local Board Chairs in June.

Sponsored / facilitated events

Residents in the Waiheke Local Board area were able to enjoy events sponsored by ATEED, including the ASB Classic, Headland Sculpture on the Gulf, the Downer NRL Auckland Nines, Auckland Pride Parade, Splore Music and Arts Festival, Auckland City Limits, the New Zealand Comedy Festival, the Auckland Writers Festival, and the World Masters Games 2017.

A full schedule of major events is available on ATEED's website, aucklandnz.com

2017 Programme

During the reporting period, local board members, business associations, and business improvement districts (BIDs) were regularly updated on the Major Events 2017 programme that includes World Masters Games 2017 and the DHL New Zealand Lions Series 2017.

World Masters Games 2017 (WMG2017) was successfully delivered from 21-30 April 2017, with ten days of fantastic competition, camaraderie and social events across Auckland and the Waikato. International Masters Games Association (IMGA) President, Kai Holm declared the 2017 World Masters Games the best Games ever.

ATEED managed the delivery and follow-up of WMG2017 local board area event dressing, marketing and activations. ATEED also worked with local boards to deliver planned local leveraging initiatives during WMG2017, with some local boards choosing to utilise the Local Economic Development budget for these activities.

The ATEED business leverage events during WMG2017 were successful in showcasing Auckland as a place to work, study or do business. Almost half (49 per cent) of the attendees at the leverage events reported much more positive perceptions of Auckland following attendance at these events, and a further 40 per cent reported slightly more positive perceptions.

During the period, ATEED also distributed information regarding the DHL New Zealand Lions Series 2017 to all local boards and Local Board Services. This information provided detail on the Series, ATEED's involvement, including the delivery of fanzones and fan trail, and the Auckland hub for the Rugby 2017 Festival programme. ATEED also delivered three regional fanzones for the three test matches of the Series – West Rugby Fanzone at The Trusts Arena, Henderson, South Rugby Fanzone at the Vodafone Events Centre, Manukau, and North Rugby Fanzone at the North Shore Events Centre in Wairau.

Delivering on Auckland's Business Events Plan

Auckland's Business Events Plan sets a target of growing the business events sector's contribution to the Auckland economy from \$236m in 2013 to \$430m in 2023, and increasing the total number of delegate days to Auckland from 1.98m to 2.55m over the same 10-year period. The *Business Events Plan* works in tandem with the *Auckland Visitor Plan* and *Major Events Strategy* to develop our city as a global events destination.

By 30 June, the Auckland Convention Bureau team had secured business events for the 2016/17 financial year worth \$46m to Auckland's economy. This was done in collaboration with ACB membership and industry partners. In the last five years, the team has supported opportunities worth \$433 million to the Auckland regional economy, converting almost \$130m worth of business for Auckland. A number of events for the NZICC were also announced during Q4.



Delivering on Study Auckland's initiatives

International student enrolments in New Zealand increased by 6 per cent, to 131,609 enrolments in the 2016 academic year. The economic value of New Zealand's international education industry in 2016 is now estimated to be \$4.5b (including \$4.2b onshore and \$242m offshore), an increase of \$200m compared to the 2015 student numbers. Auckland's contribution of this figure is estimated at \$2.25b⁵, with more than 83,000 international students in Auckland, contributing to 63 per cent market share of New Zealand.

Study Auckland partnered with Education New Zealand and the Ministry of Education to launch the International Student Wellbeing Strategy in June 2017. The strategy sets out focus areas for the key agencies engaging with students, including ATEED, New Zealand Police, District Health Boards and

⁵ <https://www.enz.govt.nz/assets/Uploads/International-Education-Dashboard-for-2016.pdf>

Immigration New Zealand. Four focus areas have been identified regarding what would make the biggest difference to the experience of students in New Zealand. They are economic wellbeing, education, health and wellbeing, and social inclusion.

4.0 Local Board advocacy items

ATEED acknowledges that a key role of the Local Board is to advocate for initiatives that the local board may not have decision-making responsibilities or funding for in the Auckland Council Annual Plan, and that these initiatives add value to the local community.

Key advocacy areas that the Waiheke Local Board is working with ATEED to address are listed below. ATEED continues to engage with the Waiheke Local Board and Auckland Council on these issues.

Advocacy item	Status
Advocate for a high profile for Waiheke and the Hauraki Gulf Islands included in the Auckland Visitor Plan.	ATEED continues to facilitate and support the sustainable development of Auckland's harbour and gulf island tourism product, and to build relationships with stakeholders such as iwi and DOC to develop sustainable tourism.
Work with local businesses and community groups to encourage visitors in the shoulder and low seasons.	Regional and local tourism organisations have identified the need to encourage visitors to Waiheke Island to plan their visits outside peak periods. ATEED works with the Waiheke Island Tourism Forum to identify and plan low season activity.
<p>Visitor infrastructure and impacts support:</p> <ul style="list-style-type: none"> • The Waiheke Local Board Plan outlines the Board's aspirations in regards to tourism on the island. This is primarily about managing the population increase in a way which benefits Waiheke without compromising local lifestyle or the environment. • The Board appreciates the economic benefits of tourism, however would like to see safeguards for the environment in place to protect what is special about Waiheke, and more regional funding to meet the costs of additional demands which visitors place on infrastructure, services and facilities on the island. 	<ul style="list-style-type: none"> • ATEED is mindful that its strategy to increase high-value visitation to jewels in Auckland's tourism crown such as Waiheke should not have a negative effect on the area - or it will reduce the sustainability of that visitation. ATEED works with Local Boards to understand such concerns. In ATEED's view, the first step in finding a balanced solution for Waiheke would be an independent impact assessment of visitor numbers on infrastructure and the environment, which would provide valuable information to allow an appropriate plan and spending priorities, in conjunction with local businesses and community groups.

Advocacy item	Status
<ul style="list-style-type: none"> Inclusion of high profile Waiheke Island events, such as Headland Sculpture on the Gulf and the Waiheke Walking Festival in ATEED's regional budgets (in conjunction with governing body) 	<ul style="list-style-type: none"> Event Funding applications go through ATEED's Annual Event Sponsorship Process, a contestable process assessed by a panel. The panel assesses applications and is focused on identifying the events with the greatest alignment to the Auckland Major Events Strategy that provide the greatest return on investment. The Headland Sculpture on the Gulf has been included in ATEED's 2016/17 major event portfolio.
<p>Ensure continued accessibility and connectivity from lower Queen Street and Quay Street to the Central Area Wharves, including during major events (in conjunction with Auckland Transport / Pānuku Development Auckland)</p>	<p>ATEED is aware of the need to balance the substantial economic benefit from events with the regular users of places used for major events, and its internal policy regarding accessibility reflects that.</p> <p>ATEED develops detailed plans for each major event it delivers, and these include comprehensive traffic and access management plans to minimise impact on businesses in affected areas, and issues such as accessibility. ATEED works with other agencies, including Auckland Transport, Pānuku Development, Ports of Auckland, NZTA and New Zealand Police on issues such as access, road closure plans, and pedestrian safety etc.</p> <p>There is a protocol around public notification within reasonable timeframes, and ATEED tries to work with affected parties at all times. This includes direct liaison with affected Local Boards.</p>