

# Community Waitakere Report on Work Programme 2016-2017 (Waitakere Ranges)

There are two main components to our work in Waitakere Ranges Local Board Area to report on:

(1) Significant local initiatives to catalyse and support resident-led neighbourhood development and: (2) Community Waitakere core initiatives, relevant to the Waitakere Ranges

The Community Waitakere (CW) work programme is aligned to the following Waitakere Ranges Local Board (WRLB) Outcomes:

- Thriving communities: Our diverse communities are healthy and safe and people feel that they are valued, connected and belong.
- Revitalised town centres and urban villages: Our urban villages and town centres are people-centred, and attractive places for people to live and work. Glen Eden has a lively, prosperous and creative heart.

## (1) Significant local initiatives to catalyse and support resident-led neighbourhood development

### 1A ) Glen Eden – Parrs Park/Albionvale

#### What we did

**Supporting local neighbourhood engagement initiatives and the aspirations of residents:** continued to build on last year's work in the Parrs Park / Albionvale area (including opportunities for residents to engage Local Board/Council/AT Plan process);

#### - Road Safety:

- Albionvale Rd and West Coast Rd safety issues – last year this included a petition (Albionvale residents and Hōani Waititi Marae), and a presentation including Albionvale Residents Association to WRLB to ask for their support.
- Follow up from that since: a meeting initiated by WRLB for all stakeholders, including the Residents, CW, Marae, Kura and Auckland Transport to discuss solutions. Outcome: as part of Oratia shared walkway/cycleway there will be measures to increase traffic safety on West Coast Road, initially including cycling/walking options and raised bed for pedestrian crossing. This will be monitored – if speed/safety issues are not sufficiently improved in future a second raised pedestrian crossing may be considered later.
- Hōani Waititi Marae also identified speed-issue within the Reserve around the Marae (between Marae and Seymour Rd) – however, some issues of mandate between Auckland Transport and Parks needs further work before community stakeholders can take this further.

#### - Signage:

- Local community (Albionvale Rd) developed their own signage and then created the signs. They applied for Local Board Neighbours Day (NDA) funding and used this to install the signs as a community event.

#### - Community identifying further aspirations

- November 2016 Community BBQ (Tuck Nathan) event; organized by Community Waitakere, with MPHS Community Trust, Sport Waitakere and supported by WRLB. Parents and children attended, with opportunity for community to bring ideas and aspirations. Great ideas flowing. Four main ideas, two of which have already been progressed:
  - ✓ Community garden, hopefully with Marae (on Marae property) – this has already been taken further as a result (see below)
  - ✓ More activities in the little park area; Tuck Nathan residents applied for WRLB Neighbours Day funding to have an event and activate this space.
  - ✓ Permanent BBQ area with tables etc. at the meadow (for residents of Tuck Nathan and other nearby streets) – and “proper” flower meadow in the area
  - ✓ Better lighting in the meadow and along the walkway to train station

- Community garden:

- CW supported the local community (He Pūāwai Whānau Maara Kai Group, Glen Eden) to prepare a submission to the Marae Board to formally ask support for a joint Community/Marae Community Garden; this concept has received good traction, and we will continue to support it.

**Work Programme Activity: Positive relationships with Marae, supporting community based programmes and activities at Hōani Waititi Marae, and supporting the wider community's connection with the marae.**

- History Project: CW part of developing this with Marae Trustees and members of the whanau and University of Auckland; funding from TPK has been obtained, so a coordinator can be put in place for project for 2017-18; Also oral interviews just started with the older generation of 3 founding families (phase 1). Phase 2 and phase 3 will cover the next generations and their different issues and memories next year(s)
- Very successful Open Door Day co-organised with HWM – request received for repeat ODDs next year.
- White Ribbon 2016 at, and with, Hōani Waititi Marae – very successful. White Ribbon for 2017 also planned at Marae – but the Marae will be main organiser, with CW moving into a supporting role only
- Issues of speed limits/ traffic safety within the Reserve near Marae CW will assist as possible and appropriate in future

Difference made

- Connections forming between community and Hōani Waititi Marae, community has increased its confidence about approaching HWM and HWM is increasing its part in wider community events. The community at large and HWM have been working together and have been supportive of each other on practical matters
- History project progressing
- Tuck Nathan and Albionvale communities start to get involved in each other's events (cross fertilisation)
- Community successfully engaged with AT and Local Board decision making about traffic situation
- Community itself applied to Local Board for NDA event funding, and started activating some of its identified aspirations
- Tuck Nathan & Albionvale communities now also have the confidence to inspire others:
  - ✓ As part of the *Inspiring Communities Tour* community representatives presented to the Tour participants as a joint presentation with Hōani Waititi Marae and CW
  - ✓ Provided guest speakers for the CW *Leading in Communities* leadership training

Lessons learned & future

- Stick with plan, as it is working
- Great feedback received
- Also note direct cross-over into our core work with events such as Open Door Days, Neighbours Day BBQ events, White Ribbon Day, Leading in Communities programme, and "anchoring" to facilitate access to \$\$ for community groups (see below)

Stakeholders:

Waitakere Ranges Local Board, Hōani Waititi Marae, Albionvale Residents Association, Auckland Transport and Auckland Council (Parks), Te Kura Kaupapa Māori o Hōani Marae, Te Wharekura o Hōani Waititi Marae, MPHS Community Trust, Sport Waitakere

## **1B) Glen Eden – South of West Coast Road (Selak area)**

LB aim for CW involvement: Establish connections and develop trusting relationships in the area - initiate local neighbourhood engagement initiatives and support the aspirations of residents to help address some of the challenges of this part of Glen Eden.

### What we did

#### **Explore increased community uses of Greenspaces**

- Pilot 1: Community event in greenspace: Community Waitakere and Sport Waitakere with Glen Eden Community House and Love Food Hate Waste, in Virgo Common (morning) and Maywood Reserve (afternoon)
- Pilot 2: Very well attended “Fantastic Whanau Day Scavenger Hunt” in the Glen Eden area – *Park 2 Park*. Organised by Community Waitakere and Sport Waitakere with support from Prospect School, Glen Eden United Sports Club, ZEAL, Glen Eden Community House, Auckland Transport, Love Food Hate Waste, Violence Free Communities, Healthy Families, and Waitakere Ranges Local Board; Locations: Prospect School, Kamara Common, Prospect Park, Maywood Reserve and Sunvue Park;
- Continue to build connections and community confidence in preparation of implementing some further ideas (as possible) in 2017-18.

#### **Building and strengthening relations with other stakeholders**

- Good relationship with Sport Waitakere jointly developed, to ensure our activities dovetail but do not duplicate/waste effort
- Key role of Prospect School is developing
- We are supporting, and supported by, Glen Eden Community House
- Developing joint interests with Vision West, Lifewise, Housing Call for Action, Family Action, Glen Eden Residents, etc
- Started developing series of events to celebrate people in communities next year – including homeless, but also others in Glen Eden, including Sleep-out, Street-eats (food plus games etc.),

### Difference made

- 2 pilot events, 6 greenspaces included, 170 participants (approx.)
- Growing number of stakeholders engaged (15+)

### Feedback received/lessons learned

- Pilots with local communities worked as hoped - community ideas generated. More activities planned to consolidate this good start
- Continue developing use of greenspaces – lower threshold than people going to an event at a school
- Many stakeholders are interested in developing joint interest – e.g. we have started to plan a series of events to celebrate people (including homeless) in 2017-18

### Stakeholders

- Good relationship with Sport Waitakere jointly developed, to ensure our activities dovetail but do not duplicate /waste effort; Key role Prospect School developing; Support and supported by Glen Eden Community House, and of course Waitakere Ranges Local Board;
- Other stakeholders engaged: Love Food Hate Waste, Glen Eden United Sports Club, ZEAL, Auckland Transport, Violence Free Communities, Healthy Families, Hōani Waititi Marae, Vision West, Lifewise, Housing Call for Action, Family Action, Glen Eden Residents

## 1C) Neighbours Day Aotearoa (NDA) 2017

Note: this covered all of WRLB Area

- Community Waitakere acted as umbrella/implementer for the WRLB funds for Neighbours Day 2017
- 37 events
- Community has plenty of great ideas
- Best uptake from community in West Auckland was in WRLB
- Definitely do again next year!

## 2) Community Waitakere core initiatives relevant to the Waitakere Ranges

### 2A) Coordinating *Leading in Communities*

A structured programme which recognises and grows the capability, connectedness and confidence of emerging community leaders. The *Leading in Communities* programme complements the WRLB's commitment to strengthening sustainable neighbourhoods and fostering community identity.

#### What we did /Difference made:

- Participants learned and practiced leadership skills, tools and values in a group setting over a period of 9 weeks – coordinated by Community Waitakere, accompanied by guests and facilitators.
- Three editions of *Leading in Communities* were delivered in West Auckland with one located in the Waitakere Ranges area, at Prospect School.
- Tuck Nathan/Albionvale community leaders were included as guest speakers in the Waitakere Ranges group.
- 5 participants graduated from the course at Prospect School, and the other groups also included participants relevant to Waitakere Ranges area – e.g. Te Whanau o Waipareira in school services and Spectrum Care for placing in work those with disabilities in the community
- Examples of direct feedback from participants:
  - ✓ "I've only been to half the sessions to date but I've already learned some valuable leadership skills and ideas to implement in my own community"
  - ✓ "I believe that this course has given me the confidence, knowledge, and resources to embark on my own garden project"

### 2.B) Connecting and Networking

#### Open Door Days (ODD).

#### What we did

- A networking opportunity for people working within, and wishing to connect with, West Auckland's community and voluntary sector
- Interactive space for people to share information about current programmes and upcoming opportunities
- A forum in which partnerships, collaborative projects and the sharing of services can be identified and implemented
- Often they are organised around a topical theme with a guest speaker
- Most were co-hosted with other community organisations including with Sport Waitakere, Age Concern, Hōani Waititi Marae, MPHS, Glen Eden Community House at the co-hosts' location

#### Difference made

- We convened 10 ODD over all of west Auckland
- 19.2 participants per ODD average
- 12.2 organisations per ODD average
- 27% live, work or play in WRLB
- 98% feedback “worthwhile” and “useful connections made”
- High level of interest from Community organisations wishing CW to co-host an ODD with them, including “repeats”. For 2017-18 e.g. includes Hōani Waititi Marae, Te Whānau o Waipareira, Literacy Aotearoa

#### Lessons learned

- No matter where the venue is, participants are from all over West Auckland (plus also some from outside)
- Themed ODDs have resulted in specific co-operations or projects being taken forward (e.g. Safer West)
- Large attendance makes lots of connections – widespread relationship building
- Small attendance allows initiation of specific projects- in depth relationship-building

#### **Community e-notice board & digital information hub.**

##### What we did/Difference made

- E-noticeboard (newsletter) provides one-stop source of events, updates, invites
- Website disseminates news/info and provides overall information
- It enables community sector to efficiently remain joined up and informed, and better participate in their communities
- There are 1062 subscribers to our E-Noticeboard (newsletter) and growing
- Newsletter goes out 4 x per week by email. Also 24/7 on website
- We will carry out targeted surveys on use and value to users later this year

#### **Contribute to annual social wellbeing campaigns, facilitate community conversations, in West Auckland**

##### What we did

- White Ribbon 2016: Open-Mic event with Hōani Waititi Marae and a Pomaria School White Ribbon event
- Spotlight on Housing 2016: Street BBQ Trading Place
- White Ribbon 2017 planning: Hōani Waititi Marae – will take lead for 2017 with CW assisting
- Te Kura Kaupapa Māori o Te Kotuku – prevention being weaved into their curriculum
- Working with Pomaria school for community development days (school)
- ICE workshops (“In Case of Emergency”)

#### **2C) Coordinate Community Training Programme – Capability Workshops**

##### What we did /Difference made

- Half-day training courses designed to strengthen and build capacity of community organisations; they are delivered primarily at the Waitakere Community Resource Centre in Henderson; venue(s) in WRLB area investigated, but more likely for 2017-18.
- 100% attendees rating course as excellent or very good
- 100% attendees who would recommend course to others

#### **2D) Managing / Administration of Waitakere Community Resource Centre**

##### What we did / Difference Made

- Affordable office space and meeting room space, as well as information and resources

- Users of the Resource Centre encompass a very wide range – from grass roots community organisations to central government agencies looking to connect with community members
- 100% occupancy (tenants)
- The WCRC is also used as a platform for Forums and other events in our “connecting community” work.

## **2E) Anchor for community organisations funding**

Act as “anchor” or “umbrella” organisation providing administrative and/or governance support and administering funding on behalf of community organisations that do not possess the formal legal structure (e.g. for Grants from Local Boards). Without such role from us they would not be able to apply for funding, e.g. because they are not incorporated, or not a Trust yet.

### What we did/Difference made

- He Tohu Aroha (funding from Auckland Council, TTCF, etc.)
- Neighbours Day events for various community groups; Great success: 37 events in Waitakere Ranges, 27 in Whau and 23 in Henderson-Massey

## **2F) Other**

Other CW outcomes in West Auckland of relevance to Waitakere Ranges LB Work programme:

### What we did

- *Perceptions of Safety in West Auckland* Report (with Unitec, WAVES Trust)
- Ethkick West football tournament – *celebrating diversity through football*. Great success: 20 men’s and 5 women’s teams, in spite of atrocious weather – next one in early 2018
- Māori networking/connecting (relates to Māori Responsiveness Plan)