Attachment B: Summary of targeted engagement July-October 2017

➢ Development Strategy

Summary of feedback by theme	Summary of response to feedback
Growth	
General	_Accepted_
• Need greater emphasis on how Auckland will address growth challenges, including where growth will go and why.	• The _Development Strategy_ builds on the growth challenge highlighted across the Auckland Plan. It introduces mechanisms to sequence growth in the future urban areas and through development areas in the existing urban area.
• Do not simply reflect Unitary Plan – need to be more visionary.	• The _Development Strategy_ embodies a whole of plan 30 year vision based on the quality compact approach. The strategy builds on the work of the Unitary Plan, particularly capacity work. It is broader in scope incorporating outcome areas across the four well-beings.
• Understanding that growth issues can span multiple local boards and have implications for implementation.	• The strategy takes an integrated approach across the region. Information from the strategy is being used in long-term planning processes.
• Integration between the _Development Strategy_ and other parts of the plan needs to be clear.	• The outcome areas are reflected in the strategy. In particular the strategic direction that relates to quality compact urban form under _Homes and Places_ provides the link to the quality compact strategy which is the basis for the _Development Strategy_. There is also linkage with one of the focus areas under the _Access and Connectivity_ outcome relating to integrating land-use and transport decisions to support quality urban living.
• Define what is meant by 'quality compact approach' and 'considering quality first' and 'well designed'. These approaches need to be aligned across rest of the plan.	• The strategy has been amended to better articulate that 'quality compact' incorporates both intensification of existing urban areas together with development in identified future urban areas. To address any ambiguity, the term 'quality first' has been replaced by the heading, 'embedding quality design in all development'.
• Need to recognise protected areas of natural beauty and cultural	• The _Environment and Cultural Heritage_ outcome provides for this

Summary of feedback by theme	Summary of response to feedback
significance and environmental sustainability.	under the focus area that protects Auckland's significant environments and sites of cultural heritage from further loss. Information on nationally and regionally significant ecological areas, environmental constraints, landscapes, areas of historic heritage value and natural features are shown on maps in the plan. These protected areas were critical considerations in work for the Unitary Plan and subsequent thinking on development areas and future urban sequencing. The *Development Strategy* discusses "environmental outcomes are enhanced" as being an important feature of the quality compact approach to growth.
Urban • We need complete communities.	*Accepted in part* • The term complete communities is not used in the *Development Strategy*. However, the strategy incorporates elements of complete communities, such as a diverse mix of activities and services based around a walkable catchment and future business growth occurring through the intensification of centres.
• Retention of The Southern Initiative and opportunity for the model to be applied to the West.	*Accepted* • The Southern Initiative remains a programme which coordinates investment to bring about transformational change to improve community outcomes in the south. Similar initiatives for other parts of Auckland which are challenged by high social need and low accessibility will be progressed through the Long-term plan process.
• Recognise the importance of Manukau as more than a metro centre.	*Accepted in part* • The significant role that Manukau plays in the south has been identified in the quality compact approach. Manukau is shown, along with the city centre, Albany and Westgate as nodes. These nodes with their large catchments have ability to accommodate substantial growth.

Summary of feedback by theme	Summary of response to feedback
• Strengthen story of brownfield growth (i.e. not just greenfield), where development is and will occur and infrastructure requirements needed.	*Accepted* • Specific brownfield locations, "development areas", have been identified in existing urban areas that are expected to experience a significant amount of housing and business growth. Current or planned infrastructure capacity was one of the factors considered in prioritising these areas.
• Understanding potential for redevelopment of key brownfield sites, including opportunities for affordable housing.	• Identifies brownfield development opportunities. The *Homes and Places* outcome places particular emphasis on the issue of affordable housing.
• Needs to incorporate a plan for renewal of small town centres (for example, Glen Eden).	• A number of town centres in the existing urban area, including Glen Eden, have been identified as Development Areas. These areas are expected to experience a significant amount of housing and business growth. Supporting infrastructure will be prioritised in line with development occurring.
Business • Need to focus on protecting land for existing and future industry and commercial with a variety of employment opportunities, spread throughout the region to limit long commutes and dormitory suburbs.	• The multi-nodal approach focusses employment opportunities around the city centre, Albany, Westgate and Manukau. This supports more people working or studying closer to where they live. Important employment land, including industrial land, is identified in both existing and future urban areas. The future quantity, type and location of business land is uncertain and it is acknowledged that flexibility is needed.
• Need to understand the differences between the sub-regional business areas (for example, industrial in south, different in north?) and business trends to encourage higher density business areas and jobs close to where people live.	• Acknowledges that there are different uses across Auckland and an uneven distribution of jobs. Discusses the advantages of supporting uses including housing locating close to business areas.
• Outline port relocation and its implications.	*Accepted in part* • Information provided that acknowledges that in the long-term a new or expanded port option will be needed.

Summary of feedback by theme	Summary of response to feedback

Development areas
 	
• Feedback to Development areas:
 	
   ▪ Concern that Manurewa-Papakura in decade 3 [not accepted].
 	
   ▪ Concern Silverdale and Browns Bay not included in development areas in decade 1 [not accepted].
 	
   ▪ Disagree with timing of Henderson.
 	
   ▪ Growth not happening in Takapuna but it is identified as a development area.
 	
• How development areas will be funded – public/private.
 	
• Move all funded development project to the first 3 years.
	• Development areas have now been redefined following further assessment work. Takapuna is included as a development area (years 1-3) as it has a high development potential and Panuku has identified this area as an "unlock" priority area. Henderson is now listed in the first decade, this responds to information about Panuku projects and the timing of the City Rail Link. The revised list does not include Manurewa, Papakura, Silverdale, or Browns Bay. These did not meet the development area criteria. Public and private involvement will be needed to progress development areas.

Future urban areas • Concerns about urban sprawl via greenfield areas in Unitary Plan, contrary to the quality compact approach.	*Accepted* • Embodies a whole of plan 30 year vision based on the quality compact approach. The *Development Strategy* incorporates the approach from the Future Urban Land Supply Strategy of managed expansion of future urban areas through timing and sequencing of growth. It also recognises the importance of structure planning processes and aligning land use and infrastructure delivery.
Aligning growth and infrastructure • Focus Council investment in areas where high growth is happening or planned. Prioritise critical infrastructure upgrades for older areas of Auckland to cope with current demand and planned intensification, and ensure transport and water infrastructure is in place prior to enabling growth.	• Emphasises alignment of land use and infrastructure. Recognises that the timing of growth with infrastructure investment need to be coordinated to maximise efficient utilisation of networks.
Capacity for growth • National Policy Statement on Urban Development Capacity (NPS-UDC) requirements should be incorporated into the *Development Strategy*. • Opportunity to collaborate amongst Upper North Island on	• It is intended that the *Development Strategy* will also meet the Future Development Strategy required by the NPS-UDC. Further work including updated supply and demand information is being finalised and will be incorporated into the *Development Strategy*.

Summary of feedback by theme	Summary of response to feedback
NPS-UDC be included.	The context section of the plan discusses inter-regional collaboration and opportunities for integrated landuse and infrastructure planning.
Infrastructure	
• Important to ensure supply of, and funding for, sufficient infrastructure to support growth in brownfield and greenfield areas, including open space, transport, stormwater, wastewater and community facilities/social infrastructure that reduce the impact on streams and harbours over the next 30 years.	• Noted in the infrastructure section which includes infrastructure network maps. The plan guides long term needs for infrastructure. Council's Long-term Plan including its 30 year Infrastructure Strategy determines funding. Social infrastructure is also addressed in the *Belonging and Participation* outcome.
• Look at new tools to fund development e.g. targeted rates.	• This has been included in the plan implementation section.
• Past investment decisions which have resulted in sub-regional disparities in performance in some areas.	• Acknowledged in the infrastructure section, and will inform infrastructure prioritisation and levels of service and the council's long-term plan.
• Different communities have different challenges and require different infrastructure provision.	• Infrastructure section notes that a 'one size fits all' approach is not suitable.
Rural	*Accepted*
• Need to be clear about differences between rural and urban issues, rural diversity, and sufficient consideration given to the rural areas, and rural and coastal communities.	• The strategy for rural and urban Auckland is different. Growth in rural Auckland will be focused mainly in the larger towns. It will be undertaken in a manner that maintains and enhances the character of rural towns and villages and supports rural production activities.
• Rural infrastructure requirements need to be addressed, including the impact on infrastructure from growing numbers of visitors.	• Infrastructure investment is needed to keep up with the pace and scale of growth and a one size fits all approach is not suitable given the diversity of Auckland. Infrastructure in the rural satellite towns of Pukekohe and Warkworth is currently being addressed through structure planning which will result in infrastructure solutions being found to enable the desired growth here. Growth in visitors to rural areas and the impact on infrastructure requires further investigation.
• Greater emphasis on significant growth impact and change happening in outlying areas.	• The council's Future Urban Land Supply Strategy focuses on the future urban (outlying) areas of Auckland. This strategy has now been integrated with the *Development Strategy* as the impact and change in outlying areas of Auckland (future urban and rural) need

Summary of feedback by theme	Summary of response to feedback
	to be considered with the existing urban areas as we plan for the next 30 years of growth in Auckland.
• Hauraki Gulf Islands review will be an opportunity to review latest thinking on rural approach – not just use the Unitary Plan.	• The Hauraki Gulf Islands are included in the plan. The *Development Strategy* outlines the approach for growth in rural Auckland. The Hauraki Gulf Islands review will be informed by the Unitary Plan and the refreshed plan's rural approach.
• Concern of loss of arable land to sprawl.	• The strategy for rural Auckland emphasises the need to keep rural land productive, protected and environmentally sound, including the safeguarding of elite and prime soils. The quality compact approach looks to make more efficient use of land, maintain rural character and productivity and enhance environmental outcomes.
• Reverse sensitivity impacts on rural production from increasing urban expansion.	• Reverse sensitivity has been highlighted as an issue that needs managing in rural areas. The Unitary Plan contains specific provisions to address the reverse sensitivity effects that rural residential development can have on rural production activities. The *Development Strategy* quality compact approach looks to make more efficient use of land, maintain rural character and productivity and enhance environmental outcomes.

Cross-Boundary Issues

	Accepted
• Request to include wider picture of Auckland's role in the Upper North Island and in New Zealand.	• The importance of Auckland's role in the Upper North Island and New Zealand is including in the introductory section of the plan.
• Requests Auckland continue to work collaboratively on cross-boundary issues both north and south including growth, transport, community infrastructure and demand for industrial land.	• Acknowledges cross boundary issues and the need to work with other councils on these issues. The council continues to meet and collaborate with other councils.

➢ Belonging and Participation

Summary of feedback by theme	Summary of response to feedback
Public health	*Not accepted*
• Include 'healthy communities' as a strategic theme.	• The proposed plan is a streamlined, focussed spatial plan which incorporates health and well-being considerations across the relevant outcomes, rather than in a single strategic theme.
• Investment in health services should respond to population growth.	• Directions on investment are out of scope for the plan. However, the narrative partly addresses this through the need for inter-

Summary of feedback by theme	Summary of response to feedback
	agency collaboration. The implementation section of the plan also covers this need.
• Incorporate health throughout the plan. • Auckland Council's role in leveraging health outcomes as a plan for 'all Auckland'. • Public health measures need to be included.	*Accepted* • Health has been incorporated throughout the plan. • Accepted – addressed in the narrative. • Addressed as part of setting measures.
• Health and wellbeing should be anchoring principles for all planning, service design and delivery. • Apply a health lens to all policies. • The Auckland Plan should set the high-level direction and influence outcomes of initiatives relating to reducing alcohol abuse, smoking and gambling.	*Accepted in part* • The wording of the direction for this outcome has been reworded to, "Improve health and wellbeing for all Aucklanders by reducing disparities in opportunities." • The narrative includes assessing the health and well-being implications of decisions. • Minimising harm, with some examples, have been incorporated into the narrative.
Community cohesion • Importance of facilities and services, regional and local events, community programmes, and funding community groups, arts and cultural initiatives and sports and recreation in engendering a shared sense of belonging. • Support community-led outcomes and empowering communities. Activities developed and delivered by community groups have many positive flow-on impacts such as increased safety and a sense of belonging. • Ensure that the urban environment created enables social interaction and builds communities through well designed open and green spaces that provide for a place where people can meet.	*Accepted* • Addressed in the narrative through indication of the types of facilities that help to build a sense of belonging. • Partly addressed through the relevant focus area which covers working with communities to develop local leadership which helps make communities more resilient. • Addressed in a focus area for this outcome, and in the *Homes and Places* outcome.

Summary of feedback by theme	Summary of response to feedback
• Recognise that the reliance on technology has changed the way people interact.	• Addressed in the narrative.
• Community safety needs to be enhanced and maintained.	• *Accepted in part* – mentioned in the narrative and addressed as part of setting measures.
• Communities should be connected and everyone's involvement should be welcomed.	• *No further action needed* – partly addressed in the narrative.
Community infrastructure	*Accepted*
• Concerns over the lack of emphasis on new open space, local parks and sportsfields in metropolitan areas; need for continued investment to ensure communities are inclusive, resilient and thriving.	• No further action required. The definition of social infrastructure includes open space, sports fields and parks. • There is strong emphasis in the outcomes on this. It is also addressed in the Development Strategy.
• Plan with Central Government agencies like the Ministries of Education and Health to ensure they respond adequately to the significant scale of growth.	• Partly addressed in the narrative through the need for inter-agency collaboration. The implementation section of the plan also covers this.
• New neighbourhoods should reflect community needs.	• Reference to the need to plan for communities' needs in the long-term and provide for future communities.
• Better use of existing facilities and ensure modern, multi-purpose facilities are available for the community to gather, share and practise their cultural knowledge.	• There is significant reference to this in the plan.
• Importance of major regional facilities and events in creating a vibrant, attractive city.	• *Accepted in part* –reference to Auckland-wide facilities and local facilities in the narrative and in the context section of the plan.
Equity, inequity and inequality	*Accepted*
• Current focus is more on constraints, as opposed to "lifting people up" – need to convey sense of positive growth and intergenerational benefits.	• Addressed in the narrative - reworded to convey a sense of positive growth and intergenerational benefits.
• Enable and support different parts of our community to participate.	• Emphasised, in the narrative, supporting all parts of our community to participate.
• The Southern Initiative should remain as a key priority.	• The importance of place-based schemes such as the Southern Initiative as a focus for investment and effort remains.

Summary of feedback by theme	Summary of response to feedback
• Strongly support focus on 'equity'/social justice. • Support greater access and distribution to those in need so that our most disadvantaged significantly have a shift in the quality of life. • Support for vulnerable groups.	*No further action needed* • Included in the narrative. • One of the focus areas under this outcome addresses this feedback • Communities of greatest need include vulnerable groups.
Te Tiriti o Waitangi/the Treaty of Waitangi as our bicultural foundation	Content on Te Tiriti o Waitangi is located in the *Belonging and Participation, Māori Identity and Wellbeing* outcomes and in the Treaty of Waitangi context section of the plan. The following responses are based on the substantive content rather than where it is located in the plan.
• Support focus on the importance of Māori and Māori values. • The Treaty underpins the relationship between the Crown (and Auckland Council) and tangata whenua. • Include reference to initiatives that reflect the history of Tāmaki Makaurau, mana whenua stories and narratives as a welcome to all cultures.	*Accepted* • Reference to the Treaty is included in the outcome story, in the Treaty context section of the plan and the Māori Identity and Wellbeing outcome. • Reference to providing opportunities for mana whenua to develop and express Auckland's Māori identity and to share this with the people of Auckland promotes wider understanding and strengthens our sense of belonging.
• Mana whenua should be recognised and visible as our indigenous culture with a strong presence in Tāmaki. • Māori culture and tikanga as all-embracing of other cultures.	*Accepted in part* • The unique role of mana whenua is addressed in a direction, and in two focus areas, of the *Māori Identity and Wellbeing* outcome. • The focus is on continuing to recognise our history which underpins how we welcome people from diverse backgrounds and cultures.

Summary of feedback by theme	Summary of response to feedback
Aucklanders' differences as a strength	*Accepted*
• Building a sense of belonging and some shared identity is essential for building social cohesion in this multi-cultural, super-diverse city.	• Recognised in a new focus area under this outcome – "recognise, values and celebrate Auckland's differences as a strength".
• Recognise New Zealand's longstanding, special relationships with Pacific nations - Pacific people are more than just another sub group of multi-cultural New Zealand.	• Referenced in the narrative.
• Recognise geographical diversity.	• Included reference to rural or urban location within the definition of "our diverse population".
	Accepted in part
• Strongly support focus on strengthening our diverse communities and a culturally collaborative future.	• Reference to recognise, value and celebrate our differences as a strength.
• Include opportunities to use and celebrate diverse languages.	• Reference to providing opportunities for communities to express and celebrate their language and culture.
• Need a more obvious focus on our rapidly growing ageing population.	• No specific reference in this outcome however Auckland's ageing population is referenced in support information and in the section on the context of the plan. Where older persons constitute 'those most in need' this applies.
• Urban design should reflect our communities.	• *Noted.* The *Maori Identity and Well-being outcome* includes references to Te Aranga design principles. Design is referenced in a number of places in the plan.
Arts, culture and sport and recreation	*Not accepted*
• Include new strategic direction on quality of life and liveability.	• The proposed plan is a streamlined focussed spatial plan. The plan incorporates these concepts across the plan, for example in the context section of the plan, and broad references to arts and culture in the *Belonging and Participation* outcome. There are also references in the *Opportunity and Prosperity* outcome where the value of the creative sector is acknowledged.
• Notable absence of reference to the value and contribution the City's cultural capital, and the role that creativity, can make to the city as a whole.	
• Include reference to "integrating arts and culture into everyday life".	*Accepted in part*
• Concern that there is no explicit reference to arts and culture or to	• Accepted in part - refer to Toi Whitiki as an important strategic

Summary of feedback by theme	Summary of response to feedback
Toi Whitiki – no 'hooks'.	action plan in the implementation section.
• Creativity, culture and arts are what make a city vibrant, positioning Auckland as a world class city. • Arts and culture provides a sense of place, of belonging, builds a sense of identity in a place, builds social capital and connections between people • Importance of arts, recreation and sports to both physical and mental well-being, as well as a means of fostering belonging. • Concern at lack of visibility of the importance of being physically active and healthy, and implications for policy development and investment decisions for the sport and recreation sector. • Include reference to sport, recreation, and healthy/active lifestyles.	• Noted that participation in social and community activities (including sport and arts and culture) help people belong and build community cohesion. • Partly addressed by a reworded direction that is focussed on improving health and wellbeing, and in the narrative which also references being active.

➢ **Environment and Cultural Heritage**

Summary of feedback by theme	Summary of response to feedback
Water • Need to address the water quality of our waterways, including our harbours/marine environments as significant places. • Water supply, availability and resilience of future supply. • Infrastructure – issues with ageing infrastructure and opportunity provided by green infrastructure.	*Accepted* • Additional focus area specifically relating to water added. • Feedback incorporated into existing focus area around green infrastructure. • Feedback used to further inform outcome narrative. Ageing infrastructure specifically addressed in the infrastructure section of the Development Strategy.

Summary of feedback by theme	Summary of response to feedback
Climate change • Need prominent acknowledgement of the impacts of climate change, including the physical and social impacts and threats. • Coastal erosion is a regional priority.	*Accepted* • Concepts are already incorporated within the outcome structure/narrative. • Feedback used to further inform outcome narrative, and the discussion of climate change in the context section of the plan.
Significant environments (Positive) • A number of areas were specifically identified as having significance to stakeholders, such as the Waitakere Ranges, Hunua Ranges, Manukau Harbour, Hauraki Gulf and Islands. Various 'classifications' of sites/features were also identified, such as ecological corridors (e.g. the North West Wildlink), cultural heritage sites and volcanic features.	*Accepted* • Concepts are already incorporated within the outcome structure/narrative. • Feedback used to further inform outcome narrative.
Sustainability • Activities related to more sustainable behaviours/practices were highlighted, such as the construction of more sustainable homes and buildings, the promotion/enabling of waste minimisation/recycling and broader low carbon initiatives. • The importance of addressing the needs of future generations within the Plan was noted.	*Accepted* • Concepts are already incorporated within the outcome structure/narrative. • Feedback used to further inform outcome narrative.
Stewardship • The importance of enabling our community to take a proactive role in the management of the environment was noted. • Strong support from volunteers with long term commitments to caring for our environment, particularly around waterways, was noted. • The need to broaden this interest and involvement of all Aucklanders was also stressed, including in decision making.	*Accepted* • Concepts are already incorporated within the outcome structure/narrative. • Feedback used to further inform outcome narrative.

Summary of feedback by theme	Summary of response to feedback
Measures/monitoring • Various aspects relating to the measurement and monitoring of this outcome was noted, including: the need for baselines; the continuation of historic monitoring; the need for measurable goals, indicators and interim goals; and the need for generational, long-term goals.	*Accepted in part* • A streamlined approach to measures within the Plan has since been developed and approved by Planning Committee. • Feedback will be used to inform measures developed where appropriate.
Integrated Environment and Cultural Heritage Approach • Diversity of feedback with some supportive of the approach and some suggesting a separation of the two concepts. • General themes in the feedback were: 　▪ An integrated approach diminishes the importance of the environment. 　▪ Environmental matters should be evaluated against intrinsic ecological factors, not people-centric ones. These intrinsic values should also be primary, with social/economic benefits secondary. 　▪ There is an intrinsic link between environment and people that needs to be recognised within the plan. Humans are hard-wired to need connections to the natural world. • It is notable that the connection between environment and people was recognised even where a split of the two themes is suggested.	*Accepted in part* • The outcome will continue to be developed on an integrated basis following Planning Committee resolution and feedback through workshops with the committee. • Further clarity on the rationale behind the integrated approach is to be included within the narrative and has influenced the reshaping of the outcomes, strategic directions and focus areas.
Other issues raised • The cross-boundary nature of the environment and environmental impacts is such that legislative/administrative boundaries are not recognised. • Numerous specific impacts on Auckland's environment were noted, such as run-off from roads, biodiversity loss, pest/weed control, air and water pollution and waste management.	*No further action needed* • Concepts are already incorporated within the outcome structure/narrative.

➢ Opportunity and Prosperity

Summary of feedback by theme	Summary of response to feedback
Economic/business environment, social enterprise and entrepeneurs	
• Discussion regarding New Zealand's lack of business sophistication, poor innovation and technological readiness.	• Accepted in part – strengthened in the context section.
• Greater emphasis needed on fostering research and development for innovation and supporting entrepreneurs.	• Accepted – referenced in the focus area narrative.
	Accepted in part
• Discussion on the need to further support entrepreneurs, social enterprises and local business. In particular, the government and council could use their own procurement practice). Auckland Council has to walk the talk in terms of how we maximise our development and investment to support the economy.	• Entrepreneurs and social enterprise have been included in the narrative.
	• Greater emphasis on entrepreneurial component– has been referenced in a direction under this outcome and in the outcome context.
Local jobs for local people	*No further action required*
• Positive support for multiple centres that will enable agglomeration in the city centre and employment in business centres that will allow for local jobs for local people.	• This concept is already included in the narrative.
• There should be an emphasis on Manukau and other centres as they grow and define themselves as areas of excellence – for example, education hub, airport, and food technology.	• Multi-nodal approach in the Development Strategy supports this.
Internet access and digital literacy	*Accepted*
• Internet access and digital literacy is critical for business, education and personal development, and that it has to be accessible across Auckland.	• Concept included in the narrative and has been strengthened.
Arts and culture and creative sector	*Accepted*
• The vibrancy of the city is what attracts and retains people. Discussion on the need to enhance the cultural opportunities and grow arts and culture opportunities in the city. Note there are good metrics in Richard Florida's work on this issue.	• Included in the narrative. Mirrored by several other pieces of feedback. Has been referenced in a direction under this outcome.
	Accepted

Summary of feedback by theme	Summary of response to feedback
• "The Arts" are part of the city's "outreach economy", and understood as an output component or export commodity of the creative city supporting and helping to project Auckland's internationally competitive reputation. • The large economic impact of the creative sector and of arts and culture is not mentioned. This is a driver of GDP growth and a huge contributor to the tourism sector.	• Has been included in the *Opportunity and Prosperity* outcome. Also more detailed supporting information about the creative sector has been added.
Increase productivity and raise wages	
• Need to increase productivity and raise wages simultaneously, while growing local talent developing skills in world class education institutions.	• *No further action needed* – already included in the narrative.
Lifelong learning	
• Education is not only about economic imperatives. It creates cultural capital such as tolerance and social cohesion. There is a place for knowledge for knowledge's sake.	• *No further action needed* – already included in the outcome.
• Support the focus area relating to lifelong learning and training but concerned about the implied restriction to only supporting training in "new and emerging areas".	• *Accepted* - removed "new and emerging areas" in the title of the focus area *Accepted in part* • "Informal learning opportunities" has been added to the narrative.
• There should be separate, distinct emphasis in the narrative on 'supporting the acquisitions of soft/life skills' and 'opportunities for informal learning'.	
• Soft skills have never been more important, such as emotional intelligence, the ability to work in teams, and think critically.	• Included in the narrative. Also more detailed supporting information on 'soft skills' has been added.
• There needs to be more explicit emphasis on retraining throughout life and developing adaptability skills, especially for those aged 50+ years. This needs to be about lifelong employability, the needs of which may change at different phases of life.	• Life-long learning and skill development is already included in the narrative.
• Skills and jobs – support for the focus on providing meaningful jobs to rangatahi; "Don't give us zero hour contracts and jobs at	• Added the concept of "meaningful opportunities" for employment to the outcome context.

Summary of feedback by theme	Summary of response to feedback
McDonalds". • Lifelong learning happens in major facilities (stadium, galleries, museums) and small community facilities. These facilities need to be supported. • In addition to giving priority to future proofing youth education and training to align with a digital future, recognise the need for youth training that addresses current housing development needs and future proof our workforce for further housing development demands over the next 30 years. • Support equitable access as the first action under the Focus Area "harness emerging technologies and ensure equitable access to high quality digital data". • Strongly support the actions under the focus area for advancing opportunities for Māori, particularly rangatahi, to gain necessary skills, education and training. • Support preparing the future workforce for the job displacement that will come about due to digital/virtual technology. • Endorse lifelong learning focus particularly and the overall emphasis of education both formal and non-formal in the jobs and skills work stream.	• Has been referenced in the focus area narrative. • Text reflects the variety of skills required in the future. What is required will change over time. • *No further action needed* - these four points are covered in the narrative.
Tertiary institution placement • The physical strategic placement of tertiary institutions is critical for the future and to ensure that hubs around Auckland can be accessed easily. • There needs to be recognition that Manukau is fast becoming a prominent education destination.	*Accepted in part* • Existing tertiary institutions are included in the *Development Strategy* maps. Locations for future placement are not included. • Covered through a multi-nodal approach. The Development Strategy's multi-nodal approach identifies the role and importance of Manukau, including its education role.

Summary of feedback by theme	Summary of response to feedback
Business and employment growth	*Accepted*
• Suggested amendment to this strategic direction: Create the conditions for business and employment growth, innovation, raised productivity and a resilient economy.	• "employment growth" added to the direction.
• This amendment ensures the strategic direction encompasses the critical issues of business and employment growth. The strategic directions otherwise emphasise the individual rather than business and businesses. This amendment also strengthens the link to business land.	
Regulatory and other mechanisms	*Accepted*
• Changing nature of jobs.	• This is reinforced by the direction and focus area on life-long learning.
• Developing local skills.	• We will develop local skills and attract skills from abroad.
• General comment: lack of reference to Pasifika.	• Strengthen at the front of the plan. More detailed supporting information also added.
• Lifting productivity – macro policies required.	• *No change required* – reference has been made in the narrative.
• Legislative changes – Areas that require central government interventions such as, apprenticeships, and free drivers licences.	*Accepted in part*
	• Noted – this forms part of the implementation of the plan.
• Flexible work/school hours – some staggering of start times to jobs and schools would smooth travel and infrastructure issues.	*Out of scope of the Auckland Plan*
	• Noted – however this is not at a level of Auckland Plan direction.
• Foreign fee paying students as a means of generating revenue and cultural exchange.	• This matter is out of scope of the Auckland Plan.

Summary of feedback by theme	Summary of response to feedback
Leverage Auckland's position to support growth in exports for an internationally competitive New Zealand economy • Upgrading basic infrastructure such as walkways and cycleways, roads and access to ports and airports will support freight movement, export growth and tourism activity tourism in rural areas. • Installing innovative technology such as high-speed internet access, cell phone and wifi services and encouraging local services will enable rural communities and businesses to participate fully in the New Zealand economy. • Include reference to the rural economy and the role of rural settlements within the region.	*Accepted in part* • Infrastructure provision is covered through the *Access and Connectivity* outcome. • Specific reference to the need for expansion of high speed connectivity to rural areas has been made in focus area narrative. *No change required* • The rural sector is considered part of the broader economy. Also addressed specifically in the *Development Strategy*. • Also covered in the outcome context section.
Māori economic development • Digital sector employment, social labs/hubs within marae, digital marae and digital pa to be included. • The education system is failing current Māori and will continue to worsen unless things change. • Note the importance of developing rangatahi skills as they have lower qualifications and employment levels and are a large, growing proportion of young people in Auckland. • There is still strong construction growth predicted for the short to medium term that provides an opportunity for Māori to develop industry related skills. • Specific Māori employment strategies raising employment figures and work readiness. • Notes the importance of the Māori economy and developing a culture of partnership and shared effort: what opportunities to	• *Accepted in part* - this is detailed feedback and more operational in nature. However, the overall concept of digital sector employment and supporting the uptake of digital opportunities has been added to the content. *Accepted* • The plan recognises the need for change and focus on rangatahi. Mentioned in the focus area narrative and in supporting information on educational achievement. • Narrative does not present an either-or scenario. It is a mixture of skill sets required. • *No further action needed* - these four points are covered in the narrative.

Summary of feedback by theme	Summary of response to feedback
share resource for shared outcomes?	
• Reciprocal relationship between the environment and Māori.	
• There are a number of factors that limit opportunity for Māori economic advancement such as housing, access to educational opportunities and poverty that need to be addressed for Māori to succeed.	
Affordability	
• Unaffordability of Auckland is impacting on attracting and retaining talent.	• *Accepted* – issues identified in the plan.
Inter-regional and international connections	*Accepted*
• Cross boundary & inter-regional connections – inter-relationships with neighbouring regions, implications for win-wins, deeper labour pools.	• This is covered in the context section of the plan and through a minor addition to the *Opportunity and Prosperity* direction narrative.
	• It is also addressed in *Access and Connectivity* which includes a focus on targeted new transport investment to the most significant challenges including improving Auckland's inter-regional connections.
• Disruption – impact on jobs on changing technology, emphasis on flexibility.	• This is addressed in the context of the outcome.
• Growth of exports in particular location to growing Asian markets.	• Added as a measure.
Rural	*Accepted in part*
• Enhance the ability of rural production areas to increase production, employment and exports while sustaining their natural environment.	• Addressed through the Development Strategy. Rural production and the rural economy are addressed specifically.
• Enhance the ability for rural areas to benefit from tourism, heritage and outdoor recreation opportunities.	
Measures specific to the Opportunity and Prosperity outcome	*Accepted*
• The measure "median wage of Māori and the Auckland median wage" may need some clarification.	• A measure of the Auckland median wage that will be broken down by ethnicity.
• More beneficial to measure internet usage instead of internet access. Suggested ultra-fast broadband access, rather than	• Will investigate if data collection can be commissioned.

Summary of feedback by theme	Summary of response to feedback

internet access.
 	
• Possible measures for consideration:
  ▪ Percentage of people aged 15-24 years who are not in employment.
  ▪ Rural production – exports, and businesses.
  ▪ Tourism in rural and heritage areas.
  ▪ Elite and prime soils in production.
  ▪ Pay equality.
 	
• Unclear where there is any benefit to measure NZQF level 4 or if NCEA level 3 is just as useful.
	Accepted in part
	• There are challenges around measurability of suggested measures. Suggestions will be considered for inclusion in set of secondary measures as part of the broader measurement framework.
	• Retention of elite soils to be considered through environmental monitoring.
	• Data gathered through median wage will enable analysis of pay equality to be undertaken.
	• Further research to be undertaken on measure. NCEA level 4 should read NZQF level 4.

➢ **Access and Connectivity**

Summary of feedback by theme	Summary of response to feedback
Strategic alignment & Vision	
• Central Government sought more overt alignment with the Auckland Transport Alignment Project (ATAP), specifically by way of the strategic directions and key challenges. • Differences in feedback as to whether we have been too bold on public transport, not bold enough or just right. • Reads more like a 10 year document, rather than a 30 year vision. • Need for more evidence on some key statements (e.g. that more travel choice necessarily offers poorer areas lower cost travel options).	*Accepted* • References to the ATAP strengthened, with a side bar now specifically devoted to it including listing the key challenges. ATAP directions are reflected in the focus areas rather than the strategic directions as they are more about how we do things rather than where we want to be in 30 years. • Clear direction provided by the Planning Committee that early version of the draft was not bold enough on public transport, 30 year vision, active transport. We have responded with amendments to the text throughout. • Some additions to the narrative have been made, particularly around safety. Generally, questions of detailed evidence to be addressed in supporting documents.
Access to Opportunities	

Summary of feedback by theme	Summary of response to feedback
• Lots of feedback agreeing this is important.	*Accepted in part*
• Several stakeholders talked about disparities in access on basis of geographic areas, on socio-economic grounds, disabled, elderly.	• References to reducing these disparities, including universal design, have been strengthened.
• More local employment cited a few times as best means of improving access to opportunities and reducing need to travel.	• Text acknowledges need for local jobs, yet balances this against tendency for employment (particularly high skilled jobs) to cluster in centres.
• Several items of feedback related to specific pieces of infrastructure or transport services to address specific accessibility issues.	• Generally too detailed for the strategic nature of the plan.
Active transport / Balancing Movement and Place	*Accepted*
• Most feedback supportive of increased focus on walking and cycling.	• Narrative updated, including cycling case study.
• Request to strengthen link between active transport and better health.	• Narrative strengthened to emphasise the need to improve safety, including the need to ensure that street design reflects appropriate balance between movement and place.
• Several references to need to make cycling and walking safer.	*Accepted in part* - reference to streets as public spaces amended rather than removed.
• Request to remove reference to streets as public space.	• Governance decision – beyond the plan's scope.
• Local board emphasised need for them to play stronger role in local place making.	
Impact of technology on Transport	*Accepted in part*
• Several suggestions that this section is weak, need for more targeted narrative.	• Narrative has been strengthened and made more specific to Auckland.
• Suggestions for specific technologies to be mentioned.	• Generally not appropriate to mention specific technology given 30 year focus and inherent uncertainty.
• Smarter pricing – competing feedback – remove reference as it is not yet confirmed versus it is essential.	• ATAP talks about progressive move to smarter pricing, so we have retained this reference.

Summary of feedback by theme	Summary of response to feedback
Inter-regional connections	*Accepted*
• Lots of feedback along lines that more emphasis required in narrative on the importance of inter-regional inks and the need to manage the upper North Island as an integrated whole from a transport point of view.	• Strengthened references to inter-regional connections in the narrative. References to inter-regional links are also made in the context section of the plan.
• Several stakeholders made particular mention of the need for better rail connections with neighbouring regions.	• Reference to inter-regional connectivity mentions all modes. More detailed information on inter-regional rail has been added.
Measures	
• Planning committee workshop requested addition of measure on school trips made by active transport.	• *Accepted* – measure added.
• Support for most of the proposed measures.	
• Several useful technical suggestions (generally from Auckland Transport, New Zealand Transport Authority, or Ministry of Transport) for modifications or additions.	• Noted - some of the suggested additions would be better addressed outside of the plan through lower level planning documents.
Minimise harm	
• Suggestion that we reconsider wording around network safety, for example, "vision zero", as this may have funding implications.	• *Do not accept* –thrust of narrative on safety is that we need to reverse recent increase in deaths and serious injuries; funding decisions are a key part of prioritising safety.
• Several requests for wording in one of the focus areas relating to a safe transport network, to emphasise importance of safety on rural road networks.	• *Accepted* – Narrative now includes references to safety on rural roads.
Rural	
• Several pieces of feedback that chapter not nuanced enough to recognise differences between rural and urban areas, particularly in terms of travel choice, safety and connectivity.	• *Accepted* – text amended at a number of points to better make this differentiation.

Summary of feedback by theme	Summary of response to feedback
Travel choice	
• Lots of feedback supporting focus on improving travel choice, particularly public transport, walking and cycling. • Some feedback that we need to make stronger reference to role of ferries. • Role of public transport in rural areas – text needs to acknowledge need to improve travel choice in rural areas while also recognising that Public Transport Levels of Service in rural areas will not be as high as in urban core.	• *No further action*– subsequent changes to text have further strengthened references to need for better travel choices across Auckland. • *Do not accept* – while mentioned ferries are, generally speaking, a valuable niche service serving limited areas. Aside from Devonport to the city they are not part of the strategic public transport network, hence lack of emphasis on their role in the text. • *Accepted* – text amended in several places to recognise differences between rural and urban areas in terms of travel choice.

Homes and Places

Summary of feedback by theme	Summary of response to feedback
Public places	
• More efficient use of open space, recreation areas, public spaces in tandem with growth. • Make the following more explicit: 　■ health benefits of parks and open space 　■ that placemaking provides for community resilience and ensure[s] people feel safe 　■ 'parks' and 'open space' in the focus areas, and not just under umbrella term, 'public spaces'. • Include quality of urban form and sense of place – role of design. • Community safety in public places. • Include reference to public art and multiple cultural identities. • Include statement about public spaces being reflective of cultural identities.	*Accepted in part* • Most of the feedback is mentioned in the narrative and in some cases, throughout the plan. For example, the theme of safety is discussed in detail in the *Belonging and Participation and Access and Connectivity* outcomes. • The term "public places" is used as the umbrella terminology to capture all open spaces, parks, and roads, and the direction under this outcome relating to public spaces – as in the emphasis on inclusivity related to public places. • The *Belonging and Participation* outcome discusses the theme of arts, culture and recreation in more detail including providing opportunities for communities to express and celebrate language, culture, heritage etc.

Summary of feedback by theme	Summary of response to feedback
Regulation, policies, implementation • A 'warrant of fitness' should be required for rental properties. • Central and local government should use data to make informed decisions. • More solutions focused – change wording "solutions must be found" because some solutions are known (do not need to be found), but not being implemented. • Better link needed between the plan and how it will/can be implemented by agencies and the wider housing sector.	*Accepted in part* • Feedback received will be used as part of considering targets and measures. • The plan is a high level strategic document and does not direct how any agency will implement the plan. Collaborative effort from all stakeholders is needed.
Quality of housing • Disagree with the comment under the second strategic direction [version at the time feedback was sought] that "the current housing stock caters well for the stand-alone markets".	• Accepted – the narrative has been changed to better reflect the point that the current housing stock is predominantly stand-alone dwellings.
Provision of housing • The council's role in the delivery of housing is questioned, and core services should be the priority. • Recognition the government is seen as the key decision maker.	*No further action needed* • The plan does not suggest that the council will deliver houses. Legislative requirements – such as those stipulated in the Local Government Act 2002, Resource Management Act 1991, National Policy Statement on Urban Development Capacity, and Building Act 2004 – mean that the council will remain involved in housing related matters, though mostly as a regulator and an enabler. • A key theme of the *Homes and Places* outcome is addressing the housing system. • The government is a key stakeholder and has been engaged in the process.

Summary of feedback by theme	Summary of response to feedback
Scope	*Accepted*
• Feedback in support of the high-level direction of the *Homes and Places* outcome.	• Noted.
• Feedback in support for the broad, system based approach that has been taken for this outcome, as this was seen as being the best way to address housing issues and allow for a connected understanding of the wider parts.	• Noted.
• Concern the plan has a narrow focus on the city centre, will not resonate with communities that do not meet that description, for example, rural communities.	• Noted. The plan takes a holistic view of where growth will occur across all of Auckland.
• Immigration and its impacts need to be a key consideration.	• Impacts considered across outcomes.
• Greater recognition of our ageing population and their needs	• Addressed in *Homes and Places* outcome.
• More focus on the housing continuum.	• Addressed in narrative and supporting information.
• Auckland Council family policies and implementation are currently not always aligned.	• Noted. Considered in implementation.
Māori and housing	*Accepted*
• Recommend aligning He *Āhuru* He Oranga Tāngata – National Māori Housing Strategy.	• Reference and a link to the strategy has been included.
• Housing and marae are not necessarily related, and should be separated.	• Points about marae are now addressed in the *Maori Identity and Wellbeing* outcome, with a link to more detailed information.
• Separate text about papakāinga and marae required.	• Narrative focuses on achieving better housing outcomes and includes a focus area on supporting Maori to achieve their housing aspirations.
• Papakāinga are not necessarily places to practise tikanga.	
• Needs to include urban Māori.	• The narrative has been edited to enhance clarity.

⚖ Māori Identity and Wellbeing

Summary of feedback by theme	Summary of response to feedback
Te Tiriti o Waitangi / The Treaty of Waitangi	*Accepted*
• Affirm rangatiratanga and recognise Te Tiriti o Waitangi overtly throughout the plan.	• Included in the context section of the plan and in the strategic directions, focus areas and narrative.
	• The role of the Treaty in the context of the plan is articulated in the context section of the plan and in supporting information.
	• The Treaty is also referenced throughout outcomes including in the *Māori Identity and Wellbeing* and *Belonging and Participation* outcomes.
• Explicitly refer to Te Tiriti o Waitangi rather than treaty settlements as settlements are an artefact/outcome of the treaty.	• *No further action needed* – addressed in the context section of the plan and in the direction narratives.
Marae development	*Accepted*
• Acknowledge the resilience role all marae play for Māori and the wider community.	• Included in the focus areas and narrative.
• Marae should be provided with resourcing similar to other community centres and be viewed as part of Auckland's community infrastructure.	• Marae are acknowledged for their importance to both mana whenua and mataawaka and also the wider community. Resourcing is referenced in the narrative.
• The community turn to local marae in an emergency because they are set up to look after people.	• *No further action needed* – addressed in a focus area.
Provide equitable outcomes for all	*Accepted in part*
• Access to new technologies.	• Included in strategic directions and narrative.
• Request that equitable outcomes for Māori are reflected in the refresh narrative moving forward in terms of Article 3.	• Equitable outcomes are reflected in directions and focus areas.
• Māori have no inter-generational capacity: moved off land and possibilities originally there (child benefit cap) were removed.	• Acknowledged in the narrative through Treaty of Waitangi settlements and collectively owned assets. Housing opportunities are mentioned throughout the focus areas.

Urban design and planning • Mana whenua mātauranga and values to be reflected in landscapes recognising tangata whenua within Tāmaki Makaurau. • Increase number of multi-generational housing and integrated mixed tenure. • Te Aranga Design model is implemented and reflected across the city. • Direct development contributions to Māori and mana whenua place making initiatives including marae.	*Accepted in part* • Included in strategic directions, focus areas and narrative. *No further action needed* • Addressed in the *Homes and Places* outcome. • Mana whenua tikanga is incorporated into a direction and the Te Aranga design principles are referenced several times throughout. • Development contributions are only able to be utilised in accordance with the Local Government Act 2002; currently, the purpose of development contributions is to enable territorial authorities to recover from those persons undertaking development a fair, equitable, and proportionate portion of the total cost of capital expenditure necessary to service growth over the long term.
Te Reo Māori & Māori values • Desire to see te reo Māori and Māori values reflected throughout the whole Plan not just Māori Identity & Wellbeing outcome. • Te Reo Māori throughout the city as a norm (for example, bilingual signage).	*Accepted in part* • Included in strategic directions, focus areas and narrative. • The importance of te reo Māori is reflected in a focus area. • Further use of te reo Māori in the outcomes and the wider context of the Plan can be addressed in the final/review and edit of the Plan with the development of a te reo Māori glossary.
Public health • Public wellbeing anchors principles for all planning and service design, the role of public health and hauora needs to be more overt and integrated across the plan. • Improved outcomes for whānau strengthen outcomes for all: "If you get it right for Māori, you get it right for everyone".	*Accepted in part* • Included in strategic directions and narrative. • The role of public health is addressed under a direction, however, there is now a clearer line of sight to a focus area. • Public health is important to address in *Māori Identity and Wellbeing* and also in the wider plan, particularly *Belonging and Participation*.

Sense of belonging • Mana whenua are recognised and visible as tangata whenua o Tāmaki Makaurau. • A need to bring forward 'people ' as the focus of the Plan. • Provide for the statutory and kaitiaki role of mana whenua while supporting Māori communities and those most in need.	*Accepted in part* • Included in strategic directions, focus areas and narrative. • The unique role of mana whenua is addressed in a direction, and in two focus areas.
Tamariki and rangatahi • The first 1000 days in a child's life are the most important, the wellbeing of tamariki need to be reflected in the Plan.	*Accepted* • Included in the narrative. • Tamariki and their whanau are now addressed in a focus area in the *Māori Identity and Wellbeing* outcome.
Māori economy • The importance of Māori economic wellbeing and the importance of enterprise, innovation and partnership opportunities with other cultures. • Strong focus on cultural identity. Suggest greater focus on Māori economic development to support increase Māori wellbeing. • In Tāmaki, Māori are looking to evolve in terms of economic development.	*Accepted* • These points have been included in the narrative and focus areas. • Māori economic wellbeing is also addressed in the *Opportunity and Prosperity* outcome.
Mana whenua as kaitiaki • Affirmation that from a Māori world view, you cannot separate the environment from the well-being of Māori. • Noted that a lot is not in place to support mana whenua in their role as kaitiaki. • Māori wellbeing: A key approach is to involve and include Māori in co-governance and decision making. • City infrastructure has minimal impact on the environment and complies with the cultural requirements of mana whenua under the Cultural Values Assessment.	*Accepted* • These points are included in the narrative for the context of this outcome and in a direction. The role of mana whenua is clearly articulated in a direction and in two focus areas.