

AGE CONCERN NORTH SHORE INCORPORATED

Legal status:	Incorporated Society 223806 CC10946	Activity focus:	Community
Conflicts of interest:	None identified		

Project: Age Concern North Shore Operating Expenses

Location:	177B Shakespeare Road, Milford, Auckland 0620		
Summary:	<p>Supporting older people through community development work with local groups and provision of a range of social services to vulnerable older people and their Carers.</p> <p>Providing a forum for older people, their Carers and service providers to share concerns and advocate for change to benefit this sector.</p> <p>Provide an information hub to assist older people and carers to navigate health and support services and maintain independence and safety.</p>		
Dates:	01/06/2018 - 01/06/2019	Rain dates:	-
People delivering:	12 STAFF	People benefiting:	30000
Promotion	Yes		

Community benefits

Identified need:

Census data and local board statistics show a marked increase in older populations which has created increased demand for services.

Member surveys and feedback

Growth in Membership numbers

Attendance numbers at educational seminars and evaluation reports

Waiting lists

#s of requests for information and resources

#s of Elder Abuse cases, and advice sought

#s of Visitors matched to isolated lonely people

#s of Field Officer visits/house visits

#S of Volunteers needed

Working in collaboration with other Community Groups and support received from those.

Identified community outcomes:

Assisting in over 30,000 enquiries each year for information and resources.

Older people learn new skills/are resourced to live more independently

Enhanced health/wellbeing reported via evaluations

Improved participation in our community via club numbers increasing

Upskilling of volunteers who become ambassadors for healthy ageing
Improved language skills, participation in activities and confidence for migrants
Community engagement and increased networking strengthens community and enables advocacy
Luncheon Club provides participation, nutrition and reduces isolation
Matching of volunteers to clients reduces loneliness and depression
Training and development enhances understanding and respect for older people.
Reduces elder abuse.
Disabled seniors are able to access half price taxis to access services and activities through assessing the total mobility scheme.
Support older people through community development work and research
Give seniors, sometimes disabled a voice and representation
Health issues monitored by staff and volunteers
Provide and encourage community involvement and activity through social opportunities
Local facilities are used and enjoyed, and our positive ageing centre is shared with individuals and other community groups
Educational seminars held to promote and encourage positive ageing.

Alignment with local board priorities:

Devonport-Takapuna

- neighbourhoods and community-led initiatives are supported and encouraged
- our community has appropriate facilities that can be enjoyed by all

Disseminated information to older people in ways that are effective for them.

Maintained a resource and information centre with up to date information about local services, support and opportunities.

Promoted the use of our Positive Ageing centre in Takapuna through a variety of seniors groups and educational seminars on Positive Ageing.

Other individuals and community groups are encouraged to use and share the venue.

Hibiscus & Bays

- opportunities for youth, seniors and migrants to participate
- artistic opportunities for our community

Provided monthly and weekly Chinese groups for Asian Elders, such as Art, English classes, gardening groups, dance etc.

Started a new Korean group for elders mirroring the Chinese Groups

Provided an Asian Social worker to work with Elder Abuse clients, and matching of visitors to lonely isolated elders.

Translated resources

Kaipātiki

- Residents are able to benefit from relevant and high-quality community services and events
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Upper Harbour

- community participation and wellbeing
- encourage participation or volunteering

Volunteers are recruited and trained.

Volunteers matched to older lonely people. (Including Asian elders)

Volunteers upskilled and gain satisfaction through their work

An estimate of 14,135 hours of volunteer time was gifted to ACNS from nearly 300 volunteers.

Community Participation in activities such as Positive Ageing seminars promote well-being and offer awareness about health issues.

Our staff and Volunteers are able to monitor clients wellness and provide advice, and report on such issues to appropriate services.

Collaborating organisation/individual	Role
TANI- The Asian Network Incorporation	We work with many community groups including but not limited to the list attached.
Multicultural Society Incorporated	
Sunnynook, Browns Bay and Northcote Chinese Seniors Organisations	
Auckland Council	
Diabetes NZ	
Gardens 4 Health	
Auckland Transport	
NZTA	
Te Puna Hauora	
Ministry of Social Development	
WDHB, Ministry of Health	
Work and Income	
Alzheimers, Multiple Sclerosis	
Stroke Foundation	
North Shore CMA	
Senior Citizens groups across North Shore	
Raeburn House	
Greypower, 60s up Movement,	
Older Women's Network	
Probus Groups and RSA's	
Geneva Health Care	
Rest Homes and Retirement Villages	
Community Co-ordinators	
NZ Police, Community Constables	
Universities, and Local Schools	
Legal Professionals	
Medical Professionals	
Korean, Indian, Japanese and Middle Eastern Groups	
Volunteers- Co-ordination of activities, Luncheon Club, Chinese Groups, English	

speaking group, Administration	
Volunteer Tutors and Facilitators	
Volunteer Visitors	
Other Age Concern branches including Rodney	

Demographics

Māori outcomes: None identified

Accessible to people with disabilities Yes
 We provide a Field Officer to visit and assess disabled clients that qualify to receive a discounted taxi card. This enables them to maintain independence, to participate in community activities, attend medical appointments groups and clubs.
 Our Luncheon club provides transport to and from the venue, and volunteers assist disabled members in and out of vehicles, and attend to their needs while at the club.

Target ethnic groups: Other: Elderly

Promoting SmokeFree: AGE CONCERN NORTH SHORE HAS A SMOKE FREE WORKPLACE ENVIRONMENT AND ENCOURAGES HEALTHY AGEING.

Percentage of males targeted	Percentage of females targeted	All - not targeted male/female
%	%	100%

0-5 years	< 15 years	15-24 years	25-44 years	45-64 years	>65 years	All ages
%	%	%	%	%	100%	%

Financial information

Amount requested: \$71000.00

Requesting grant for: ACNS require funding to assist with operational costs, so that we can successfully deliver services, promote positive ageing and provide ongoing learning initiatives to live a fulfilling and inclusive life in our North Shore Community.

If full amount requested is not able to be funded:

This application is for operational expenses, so any funding would be appreciated.

Cost of participation: Membership fees \$20 annually

Total expenditure	Total income	Other grants approved	Applicant contribution
105,178	34,043	50,000	34,043

Expenditure item	Amount
Operating Expenses	105,178

Income description	Amount
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Membership Fees 1650 members @\$20	Membership Fees 1650 members @\$20
Full Membership Subscriptions 30 members @\$34.78 excluding GST	Full Membership Subscriptions 30 members @\$34.78 excluding GST

Funding history

Application ID	Project title Round - Stage	Decision Allocation
LG1808-304	Age Concern North Shore Operating Expenses 2017/2018 Kaipātiki Local Grants, Round Three - Multi-board	Undecided \$0.00