

## SENIORS ADVISORY PANEL WORK PROGRAMME 2018-2019 (as at October 2018)

<p><b>Priority areas for the Seniors Advisory Panel:</b></p> <ul style="list-style-type: none"> <li>• better public transport services and more accessible options for senior citizens</li> <li>• quality mixed housing and urban design</li> <li>• more culturally diverse programmes</li> <li>• more engaging recreational and community spaces and activities</li> <li>• protecting our environment for the next generations</li> </ul>	<p><b>The Seniors Advisory Panel:</b></p> <ul style="list-style-type: none"> <li>• contributes to improving the outcomes for senior citizens and social cohesion as set out in the Auckland Plan</li> <li>• advises on council's effective engagement with senior citizens</li> <li>• is focused on regional issues that have a high impact, aligned with the forward work programme of the Environment &amp; Community Committee.</li> </ul>
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Council initiative	Description	Panel's input
Auckland Plan Refresh	The Auckland Plan Refresh updates the council's strategic direction for Auckland for the next 30 years. The current Auckland Plan was adopted in 2012. The plan is now being refreshed, and will be clearer and more focused on the key issues.	<ul style="list-style-type: none"> <li>• Panel members attended the Auckland Plan Refresh <b>integrated panel sessions</b> on 26 April 2017 to advise on Refresh process.</li> <li>• The panel offered additional feedback to the Auckland Plan team in the May workshop. Staff organised community workshops with the stakeholders recommended by the panel. Memo sent to all panels on 22 September updating on targeted engagement and strategic framework.</li> <li>• Long Term Plan and Auckland Plan formal consultation processes and documents ran at the same time in February/March 2018.</li> <li>• The chairperson attended 3 different sessions held on 3, 10 and 14 May, to receive feedback and analysis from Auckland Plan Refresh consultation and to participate in discussion.</li> <li>• Panels presented their feedback to the joint F&amp;P/Planning committee meeting on 21 March.</li> <li>• The panels feedback during the early engagement phases provided valuable direction for the draft plan and its formal feedback during consultation, and input during the May 2018 workshops helped shape the final plan</li> <li>• The Auckland Plan 2050 was adopted by the Planning Committee on 5 June 2018, setting the direction for how Auckland will grow and develop over the next 30 years. The final plan is the culmination of many months of work and extensive engagement with stakeholders and partners</li> <li>• Panel members are invited to attend an event on 9 August 2018 to formally launch the Auckland Plan 2050.</li> </ul>
Long-term Plan 2018-2028	The Long-term Plan sets out the priorities and funding for council activities that are planned over a 10-year period. It includes financial and non-financial information for the council and council-controlled organisations.	<ul style="list-style-type: none"> <li>• To advise on the needs and priorities of senior citizens</li> <li>• <b>An integrated panel session</b> was held on 30 October 2017. This feedback was incorporated into a presentation to the Finance and Performance Committee on 15 November.</li> <li>• The Mayoral Proposal was released on 29 November 2017. The Long Term Plan and Auckland Plan formal consultation processes and documents ran at the same time in February/March 2018. The panels presented their feedback to F&amp;P/Planning committee on 21 March 2018. Panel chairs received feedback and analysis from LTP consultation on 9 May.</li> <li>• The 10-year Long Term Plan was approved at the Governing Body meeting held on 31 May 2018, which included the introduction of a Regional Fuel Tax</li> </ul>
Engagement approach	The council is striving to achieve best community engagement processes and practices for engagement with senior citizens. The panel will assist the development of the council's comprehensive stakeholder lists for senior citizens. The panel will provide advice related to council's photo stock and the need to increase the range of images which reflect the diversity of Auckland's older citizens	<ul style="list-style-type: none"> <li>• To offer feedback and advice to the Citizens and Engagement unit</li> <li>• To advise on the Auckland Council Engagement Guidelines for more effective engagement with senior citizens</li> <li>• An official photographer was invited to attend the Senior Advisor Panel Community event. 6 photos taken at the Community Forum have been accepted by The Wire for inclusion in the councils photo stock</li> <li>• The panel attended and exhibited at The Mosaic of Ageing Conference held on 6-8 September. <b>27 conference attendees participated in a survey run by the panel regarding Auckland becoming a more Age Friendly City. The results will be shared with staff.</b></li> </ul>

Council initiative	Description	Panel's input
Community forums	The panel is entitled to organise one or more community forum(s) within an operating budget to engage with senior citizens on council's substantial issues or issues important to the communities.	<ul style="list-style-type: none"> <li>To design the panel's community forum(s) to bring senior citizens to discuss council issues and/or issues important to senior citizens.</li> <li>A successful Community Forum was held on Friday 16 March 2018, themed Focus on the Future – The Journey to (Planning for) Age Friendly Communities. The panel received feedback from the forum participants which was included in the panels feedback to the joint Finance and Performance Committee and Planning Committee held on 21 March 2018.</li> </ul>
Tākaro – Investing in Play	The council seeks panel's input to ensure that council's investment in play is directed to where it can deliver the greatest value to the most people.	<ul style="list-style-type: none"> <li>Jacqueline Fa'amatuainu-Pointon presented Investing in Play: Takaro Consultation Project on 21 August 2017, Analysis will take place over the next 2 months</li> <li>The advice from the Seniors Panel was incorporated into the consultation summary report, together with feedback from other demographic advisory panels. The report was presented to the Environment and Community Committee in February.</li> <li>The draft investment plan is currently in development. Indicative timeframes for publication and consultation on the draft is now August-September, with a view to having a final version adopted by December.</li> </ul>
Regional Facilities Auckland	Regional Facilities Auckland strives to offer cultural and social programmes which are more inclusive of diverse communities. In particular it seeks to ensure its services and processes meet the needs of senior citizens	<ul style="list-style-type: none"> <li>To advise RFA about more inclusive services, programmes and processes.</li> <li>Judy Lawley presented an overview of the Regional Facilities Auckland (RFA) on 17 July 2017. The panel provided feedback on how RFA can enhance services for senior citizens.</li> </ul>
Investing in Aucklanders	The Community and Social Policy Unit is starting a qualitative engagement process to elicit Aucklanders' views on their lived experiences of inclusion and belonging, exclusion and social isolation. This work also focuses on barriers to participation and council's role. The project will take a holistic approach to inclusion and will engage with a diverse range of population groups.	<ul style="list-style-type: none"> <li>To help shape the engagement process, contribute a diverse set of perspectives throughout the process, and provide advice on wider community engagement</li> <li>Further advisory panel engagement will be sought through several co-design phases and a summit in 2018.</li> <li>On 25 September 2017, the panels attended an integrated panel session to advise on Investing in Aucklanders. Teena Abbey, Community Policy has completed a series of public engagement and consultation. Some panel members attended the stakeholder meeting held on <b>10 April 2018</b>.</li> <li>At the Environment and Community Committee held on 12 June 2018 approval was given to the start of up to five inclusion pilots to help Aucklanders feel an improved sense of belonging and participation.</li> </ul>
Housing and urban design	<p>The council is developing its position and role on affordable housing including homelessness, and will engage with the panel on the development and implementation plan.</p> <p>The panel seeks to understand and contribute to development planning related to mixed housing and urban and universal design guidelines, to help ensure these support strong local neighbourhoods which meet the needs of seniors.</p>	<ul style="list-style-type: none"> <li>To advise on council's policy approach to mixed and affordable housing and homelessness issues, including urban and universal design</li> <li>On 15 May the panel advised on the use of the Universal Design Tool and offered feedback on the tool.</li> <li>On 16 October the affordable housing policy team attended the Open Panel meeting. They would like to thank the Seniors panel for providing advice on the homelessness policy project and development of the regional, cross sectoral homelessness strategy. The team have commenced engagement with key stakeholders which includes government departments and service providers, along with advisory panels.</li> <li>This initial phase of engagement is to develop our understanding of where homelessness fits with the strategic priorities of government and other agencies. We are also exploring how these agencies would like to be involved in the development of the strategy, and their ideas about mechanisms for collaboration and oversight. Development of the strategy will commence early in 2018 centred around a methodology based on co-design and collective impact.</li> <li>The affordable housing policy team will continue to update the Seniors Panel on progress and seek further input through this process.</li> </ul>
Inclusive Auckland Framework	The council has developed a diversity and inclusion framework to guide council staff in working more inclusively and effectively with Auckland's diverse populations.	<ul style="list-style-type: none"> <li>To advise on council's approach to working inclusively with diverse groups</li> <li>Deborah James, Head of Diversity and Inclusion, attended the Senior Advisory Panel meeting on 18 September.</li> <li>On 17 May, the panel chairs and deputy chairs had its first annual meeting with GB and ELT members. There were approx. 40 attendees including ten governing body members and six ELT members.</li> <li><b>A further integrated session will be held on 8 November. Shane Ellison, Chief Executive – Auckland Transport will attend.</b></li> </ul>

Council initiative	Description	Panel's input
Auckland Transport	Auckland Transport is a Council Controlled Organisation that delivers safe, innovative and sustainable transport for Auckland. The panel's advice will focus on sustainable and accessible public transport that meets the needs of senior citizens	<ul style="list-style-type: none"> <li>On 17 July the panel met AT staff and advised on overall issues and challenges senior citizens have with the public transport system.</li> <li>AT staff will seek advice on bus network redesign, hop and gold card and cycle/walk ways</li> <li>AT staff attended the 16 October panel meeting to discuss the Super Gold card.</li> <li>The Panel were concerned about the design of the K-Road station for City Rail Link. At the 18 September 2017 meeting, the Panel provided advice to City Rail Link Ltd staff who were invited to present on the design of the City Rail Link (CRL) K-Road Station Project. The panel were particularly concerned with the Mercury Lane incline from the K-Road station.</li> <li>Auckland Transport presented to the 21 November meeting on Karangahape Road Streetscape.</li> <li>Auckland Transport attended the June 2018 panel meeting to update on the Central Bus Network changes</li> <li>At the Governing Body meeting on 26 July 2018, an item was considered entitled City Rail Link: approval for change of project scope to provide additional future capacity. Accessibility of the K-Road station design was discussed.</li> </ul>
Environment and open space	<p>Council is responsible for managing many aspects of Auckland's natural environment, including air and water quality, beaches, forests and open spaces, and waste management.</p> <p>The panel is aware of a generational responsibility to protect and improve the environment and open spaces for future generations, in particular by applying Te Ao Maori values and approaches. The panel contributes to environmental initiatives that improve public open spaces and protect our environment.</p>	<ul style="list-style-type: none"> <li>To advise on Council's approach to environmental and open space protection, including reduction of plastic waste and kauri dieback.</li> <li>The panel provided advice to the joint Finance and Performance, and Planning Committee meeting held on 21 March 2018 which supported a targeted rate for clean water and harbours as well as options to address Kauri dieback and other environmental protection.</li> <li>On 31 May 2018, the Governing Body approved a water quality targeted rate to clean up Auckland's waterways and beaches and a natural environment targeted rate to fund pest and disease control</li> <li>Restrictions are now in place for many tracks in the Waitākere Ranges and other areas due to the kauri dieback.</li> </ul>
Public Safety and Nuisance Bylaw Review	The council is reviewing the Public Safety and Nuisance Bylaw. Main areas of the bylaw for panels' advice include begging, car window washing and fireworks amongst many other issues.	<ul style="list-style-type: none"> <li>The panel advised on the Public Safety and Nuisance Bylaw Review in May 2017</li> <li>The engagement period for the bylaw review ended on Friday 30 June. All feedback received and research undertaken during the engagement period were collated and a findings report was presented to the Regulatory Committee.</li> <li>The Bylaw contains 49 issues. Decisions on these issues were undertaken from March to June 2018.</li> <li>The Public Safety and Nuisance Bylaw 2013 statement of proposal was adopted for public consultation at the Governing Body meeting held on 27 September 2018. This information will be provided to local boards and advisory panels for their views</li> </ul>
Auckland to consider becoming an Age Friendly City as part of the World Health Organisation's Global Network.	The panel would like to encourage Auckland to become an Age Friendly City. At present the council is working on the Investing in Aucklanders' project. The panel feels that becoming an Age Friendly City would not detract from this project	<ul style="list-style-type: none"> <li>The 10 July Environment and Community Committee considered a report regarding Age Friendly Cities and resolved as follows: That the Environment and Community Committee: <ul style="list-style-type: none"> <li>a) acknowledge and thank the Seniors Advisory Panel for their presentation regarding Auckland joining the World Health Organisation Global Network of Age-friendly Cities and Communities</li> <li>b) agree Option 2: the council maintains existing approach and invests some resources to seek membership of the WHO Global Network of Age-friendly Cities and Communities. Noting that all future implementation actions requiring financial decisions will be subject to Annual and Long-term Plan processes.</li> </ul> </li> </ul>

Advice on council's effective engagement with senior citizens		
Item	Date and advice	Presenter
Regional Facilities Auckland	17/7/17 – provided feedback on the ways that Regional Facilities Auckland can take account of the senior community.	Paul Brewer, Chief Operating Officer of RFA
Auckland Council's Response to Homelessness	16/10/17 – provided insights into the prevalence of homelessness for seniors and asked to be involved in the development of the cross-sectoral homelessness strategy.	Kimberley Howell, Policy Analyst, Affordable Housing
Voter Participation Initiative	20/11/17 – provided advice regarding their experience and barriers to participation for the 2016 Auckland local body elections	Katie Watson, Senior Advisor, Voter Participation
Universal Design Tool	19/2/18 – provided advice on the Universal Design Tool and advised Roger and Judy would alternate at the Universal Design Forum meetings	Elise Copeland, Principal Specialist
Water Utility Consumer Assistance Trust	19/2/18 – provided advice regarding the WUCAT to ensure CAB is promoting it and that communities understand it is funded by Watercare	Heather Nicholson, WUCAT
Volunteering Auckland	16/4/18 – provided advice to Cheryll on ways to encourage more people to volunteer.	Cheryll Martin, GM Volunteering Auckland
Harboursport	21/5/18 – provided advice regarding the livestonger website and programme	Kerri Moran, Community Strength and Balance Manager
Library Mobile Services	21/5/18 – provided advice regarding an expanded regional mobile library and access service	Darryl Soljan, Head of Community Libraries
Emergency Management – Disaster Recovery (EDMR)	21/5/18 – provided advice regarding disaster recovery	Lucy Benge and Wayne Browne, Auckland Emergency Management
Central Bus Network	18/6/18 – provided advice around safety regarding transitions and connections (lighting etc)	Sanjana France and Carla Norris, Auckland Transport
Auckland Climate Action Plan	16/7/18 – provided advice regarding the plan	Alex Tang and Lauren Simpson, Chief Sustainability Office
Kia Whai Whare Tatou Katou: Regional, cross sectoral homelessness plan for Auckland	16/7/18 – provided feedback on the plan and agreed to attend the engagement event in August/September	Kimberley Howell and Peter Chaudry, Affordable Housing
Community Venue Hire	20/8/18 – Panel members requested further information on community venue hire, and provided advice on how council could more meet the needs of seniors in this space	Kevin Marriott, Manager Community Places
Cemeteries and Crematoria Bylaw	20/8/18 – Council is reviewing the Cemeteries and Crematoria Bylaw and code of practise. Staff consulted with panel members regarding the bylaw	Julie Harker and Bonny Apps, Policy Analysts, Social Policy & Bylaws
Elections	20/8/18 – Janet Clews and Judy Blakey will be the representatives on the cross panel working group with Joan Lardner-Rivlin as back up.	Katie Watson, Senior Advisor & Jeanette Johnston, Manager Election Planning
Generations – Insights and opportunities	17/9/18 – provided feedback and offered to utilise their networks for connectiveness	Emily Preston, Senior Project Lead – Innovation Unit