

Issues Raised by Elected Members to 23 October 2018

	Issue	Location	Status
1	Requests from Coatesville Community Groups	Various requests from Coatesville Community Groups.	Member Johnston forwarded various requests from community groups in Coatesville on 19 June 2018. The requests included the preservation of rideable shoulders on Glenmore Road (Pony Club and CRRA); reduction of the speed limits on O'Brien, Glenmore, Mahoenui, Sunnyside and Green Roads (all Community Groups); construction of pullover bays on Coatesville-Riverhead Highway (CRRA); and the creation of safe spaces for riders, cyclists and walkers along the roadside. <i>Note: Members have been advised that O'Brien, Mahoenui, Sunnyside and Green Roads will be included in the Speed Limit Bylaw Review, and Member Johnston was advised on 15 November that the speed on Glenmore Road is currently 80km/h and will remain so. Member Johnston has been asked for specific locations in relation to the requested preservation of rideable shoulders. The remaining requests have been referred to Road Corridor Delivery and Network Management and Safety.</i>
2	Various Requests - Northern Ratepayers' Associations	Various requests submitted by Member Houlbrooke on behalf of Whangateau Harbourcare Group; Omaha Beach Community Inc; Warkworth Area Liaison Group; and Matakana Community Group.	On 3 October, Member Houlbrooke received a response to requests submitted on behalf of the Whangateau Harbourcare Group, the Omaha Beach Community Inc., Warkworth Area Liaison Group and the Matakana Community Group. On 12 November, Member Houlbrooke was advised that repairs to the footpath outside the ANZ in Warkworth would now take place in the New Year, after the busy pre-Christmas retail period. Member Houlbrooke was also advised that an interim response pending further investigations into the requests for speed calming on the Omaha Causeway and No Stopping restrictions and a clear turnaround area at the bottom of Matakana Wharf Road had been received from Network Operations and Safety.
3	Sandspit Road, Warkworth	Request for safety review, Sandspit Road, Warkworth.	On 27 September, Member Houlbrooke forwarded further comments from a constituent who had requested a review of safety for pedestrians in the area from 131 Sandspit Road, Warkworth, to the Hill Street intersection, indicating he was unhappy with the initial response. On 29 October Member Houlbrooke was advised that AT had recently reviewed this section of road, which was

Issues Raised by Elected Members to 23 October 2018

			<p>considered to be operating relatively safely. This was reflected in the police reported crashes for the last five years, which shows there were no crashes involving pedestrians recorded. AT had installed pedestrian warning signage along this stretch to emphasise that people were actively walking in this area. In relation to the request for a footpath in this area, Member Houlbrooke was advised that AT needs to invest where there are greatest benefits for the community in terms of increasing walking uptake and improving pedestrian safety. The focus is therefore on constructing footpaths that improve safety near busy roads and those that connect to key local facilities such as schools, transport hubs and town centres, or complete important missing links. The total cost of a project and the number of prospective users is a key consideration as to whether a project goes forward. This stretch of road is currently on AT's list of new footpath requests, the area suggested being from Matakana Road to 177 Sandspit Road for a length of approximately one kilometre. Requests on this list are reviewed and scored twice a year, and those with the highest scores go forward for investigation, design, consultation and eventual construction. There are about 600 outstanding requests on the prioritised list, and AT is only able to fund the top few percent each year through the footpaths' programme. With regard to the request for shoulder widening, Member Houlbrooke was advised that, given the extent identified, topography of the area, the presence of utility services, and the requirement that any short term investment in the area also align with long-term projects signalled through the Supporting Growth programme, AT cannot currently justify widening the shoulder.</p>
4	Richards Road, Dairy Flat	Queries about maintenance and the way requests for service are handled in relation to Richards Road, Dairy Flat.	Residents of Richards Road, Dairy Flat, presented at a meeting of the TIEC on 16 August 2018 asking about the process for resolving complaints, the maintenance programme for the road and whether there are any plans for an upgrade. Responses were forwarded to members on 16 October advising that the way a query is managed depends on a number of different variables, that is, whether they were classified as a VIP or general case, whether they were requests for

Issues Raised by Elected Members to 23 October 2018

			service, complaints or requests for information. Engineers audit AT's contractors' work on a regular basis but there is no specific follow up on individual cases because of the high volumes of these received. Members were also advised that, while drainage works have recently been completed to reinstate water tables along Richards Road, there were no current plans to upgrade the road.
5	Maple Lane, Huapai	Queries about the berm outside 1A maple Lane, Huapai.	Noting that the berm outside the property at 1A Maple Lane, Huapai, is neither a berm which can be mowed, crossed easily to reach a parked vehicle, or a stormwater drain, Member Bailey asked what the function of this berm/drain should be, and what needs to be done to improve the service levels from the current state to this expected level. On 23 October 2018 Member Bailey was advised that AT's engineers had agreed to add the area to AT's urban maintenance list, noting that usually in urban areas, the adjacent property owner is responsible for maintenance of the berms on their frontage(s). This will mean that the grass will be cut and weeds in the swale drain sprayed from time to time, but the resident should not expect the grass to be mown regularly.
6	Sandspit Wharf, Sandspit	Request for review of fees at Sandspit Wharf, Sandspit.	Member Houlbrooke asked if AT staff could undertake a review of pricing at the AT carpark on Sandspit Wharf, asking that the request be treated with some urgency as parking will again start to cause distress for the local community from Labour Weekend and the start of summer. On 24 October Member Houlbrooke was advised with regard to parking over driveways, that constituents noticing vehicles parked across their vehicle entrances should call AT on 09 355 3553 to request that a Parking Officer attend, as AT is unable to have Parking Officers at the site on a permanent basis. However, over the summer months AT will patrol this area on a more frequent basis, depending on staff availability. With regard to a price review at Sandspit Carpark, AT's Commercial Manager will conduct a price review for the car park, though it was noted that this review may or may not result in a reduction of the prices charged.
7	404 Whitmore Road, Takatu	Request for improved safety at the property	Local Board staff asked on behalf of the resident at 404 Whitmore Road, Takatu, for investigation into safety at the property's

Issues Raised by Elected Members to 23 October 2018

		entrance to 404 Whitmore Road, Takatu.	driveway. The resident notes there is a dangerous brow that limits the ability of both the approaching cars and the residents. The residents asked that the hump be removed. On 22 November Local Board staff were advised that an engineer has visited the site to assess the concerns raised and, although it was not possible to provide a timeframe, a 'Concealed Exit' sign for southbound motorists in advance of the driveway will be installed, to alert motorists to the potential presence of driveway manoeuvres over the crest of the hill. AT will also be relocating the 'Gravel Road' sign to ensure that sufficient warning of the change in surface is provided to drivers encouraging them to reduce their operating speed earlier if necessary.
8	1224 Ahuroa Road, Ahuroa,	Continual flooding at 1224 Ahuroa Road, Ahuroa.	Member Houlbrooke raised concerns about continual flooding from stormwater at the entrance to the property at 1224 Ahuroa Road, Ahuroa, a problem that increases after each grading, as the road surface grows higher, and storm water is increasingly directed to the non-ditched side of the road. <i>Referred to Road Corridor Delivery for investigation.</i>
9	78 Green Hollows Road, Puhoi	Flooding and slips affecting the property at 78 Green Hollows Road, Puhoi.	Member Berger forwarded a request for assistance from the property owner at 78 Green Hollows Road on 25 September 2017, where the house and fences have been affected by stormwater run-off from the road, exacerbated by a slip. She notes that several complaints have been made over the years, particularly about the slip, which has compromised the width of the road causing potential safety issues for drivers, and that recent grading of the road has not helped the situation. <i>Referred to Road Corridor Delivery for investigation.</i>
10	Riverside Drive, Point Wells	Damage to berm on Riverside Drive, Point Wells.	Members Houlbrooke and Roe asked on 2 October that the bus operators using Riverside Drive, Point Wells be discouraged from crossing the berm as they turn around as this is not only damaging the berm but has possible implications for the bank directly above the Omaha River. <i>Referred to Public Transport Operations for investigation.</i>
11	Loft Road and environs, Kumeu	Damage to Loft Road and its environs, Kumeu.	Member Houlbrooke forwarded complaints from a resident of Loft Road, Kumeu on 4 October 2018, about the poor condition of this and other roads in close proximity, which have deteriorated through abuse of commercial

Issues Raised by Elected Members to 23 October 2018

			operators and lack of adequate maintenance. Member Houlbrooke asked when more robust road repairs will be carried out and if there is a requirement for commercial users of these roads to clean up material dropped from their trucks. <i>Referred to Road Corridor Delivery for investigation.</i>
12	Blackbridge Road, Dairy Flat	Damage to bridge and road surface on Blackbridge Road, Dairy Flat.	A resident of Blackbridge Road, Dairy Flat, forwarded her concerns to the Rodney Local Board on 7 October 2018 regarding exposed steel on the bridge deck surface, potholes and damaged road surface, poor drainage, and structural damage, asking when these are likely to be repaired. <i>Referred to Road Corridor Delivery for investigation.</i>
13	Omaha and environs	Request for signage review and traffic calming in the Omaha area.	Member Houlbrooke forwarded a list of extensive requests from the Omaha Beach Community on 12 October 2018 that included upgrades to road signage and the implementation of traffic calming to encourage speed reduction, in the Omaha area. <i>Referred to Traffic Engineering for investigation.</i>
14	Warkworth	New Warkworth-Silverdale bus services	Member Houlbrooke forwarded feedback from a commuter using the Warkworth-Silverdale service that it would be beneficial for AT to have buses running every 15 minutes at peak hour times, and noting that the traffic signals at the Hibiscus Coast Busway Station in Silverdale favour the heavy traffic from Whangaparaoa, causing commuters to miss their Northern connection. In answer to a further query from Member Houlbrooke at the Rodney TIEC meeting on 19 October 2018, on 5 November she was also advised that the review of the new Warkworth services would include a survey of users and non-users. However, a timeline for the review could not be provided at present, as it was important to give the new services a chance to settle in. In answer to the request for additional buses on the Warkworth - Silverdale service, Member Houlbrooke was advised that, at this stage, patronage does not warrant additional frequency. If however the timetable does change, AT will inform customers through a number of channels, including the AT website, social media, direct emails to subscribers plus other print media such as posters on buses and at bus stops. It was confirmed that AT staff had not received any feedback from bus

Issues Raised by Elected Members to 23 October 2018

			companies about delays at the traffic signals at the Hibiscus Coast Busway Station. However, when phasing signals such as these, consideration has to be given to the optimisation of all traffic and sometimes this will need to favour the dominant direction of travel in order to maintain traffic flow.
15	59 and 61 Hauraki Road, Leigh	Illegal dumping on the properties at 59 and 61 Hauraki Road, Leigh.	Member Houlbrooke has alerted AT to illegal dumping on the berm outside the properties at 59 and 61 Hauraki Road, Leigh, asking that the issue be investigated. <i>Referred to Compliance Auditing.</i>
16	26 – 58 Brick Bay Drive, Sandspit	Request for NSAAT restrictions in the area 26 – 58 Brick Bay Drive, Sandspit.	Member Houlbrooke requested the installation of NSAAT restrictions from #26 – 58 Brick Bay Drive, Sandspit on 20 November 2018, to address congestion and parking of trailers and cars on the berm in front of the Council's reserve, particularly during the summer months. Whilst the local board is aware that implementation of NSAATs is a lengthy process and may not be approved, they have asked that some urgency be placed on their request with the hope that the restrictions may be implemented as soon as possible. <i>Referred to Traffic Engineering.</i>
17	Pakiri Road, Pakiri	Safety at one-way bridge on Pakiri Road, Pakiri.	Member Smith has asked that safety at the one-way bridge located near 1669 Pakiri Road, Pakiri, be investigated, noting that it is extremely dangerous, especially in the winter when the sun is low, that the sign is the wrong way around as drivers are looking into a black hole and the corner approaching the bridge on other side is blind. There have apparently been many unreported accidents. <i>Referred to Network Operations and Safety.</i>