

Annual Budget 2019/2020 consultation feedback report for Puketāpapa Local Board

1. Purpose

This report summarises feedback relating to the Puketāpapa Local Board received through the Annual Budget 2019/2020 consultation. This includes:

- Feedback on the Puketāpapa Local Board priorities for 2019/2020
- Feedback on regional proposals in the Annual Budget 2019/2020 from people or organisations based in the Puketāpapa Local Board area
- Feedback on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers.

The feedback received will inform the Puketāpapa Local Board decisions on allocation of their local budgets in their local board agreement for 2019/2020. It will also inform the Puketāpapa Local Board input and advocacy on regional budgets and proposals that will be agreed at their business meeting on 18 April and subsequently discussed with the Finance and Performance Committee on 8 May.

2. Executive Summary

This report summarises consultation feedback on the Annual Budget 2019/2020 (including on local board priorities for 2019/2020) and the proposed amendment to the 10-year Budget 2018-2028.

Council received **5,250 written submissions** (including online and hard copy forms, emails and letters), **1,246 feedback points** in person at **65 community engagement events**, and **25 comments** on social media.

There were **53 submissions** received from people living in the Puketāpapa Local Board area.

Feedback on Puketāpapa Local Board priorities for 2019/2020

Out of **53 submissions** from people living in the Puketāpapa Local Board area, **34 responses** were received on the Puketāpapa Local Board priorities for 2019/2020, showing that majority of people either support (53%) or partially support (41%) the local board's priorities.

Feedback on regional proposals in the Annual Budget 2019/2020 from the Puketāpapa Local Board area

Out of the **2,928 responses** received on the regional proposals in the Annual Budget 2019/2020, **43 responses** were from people living in the Puketāpapa Local Board area. Not all 43 people commented on all the proposed changes to rates and fees.

Changes to rates and fees

- **Annual waste management changes**

Feedback shows **6 out of 9** local people support the proposal to increase the annual waste management charge by \$20.67 to cover the increased costs.

- **Food scraps targeted rate**

Feedback shows **3 out of 6** local people do not support the proposal to extend food scraps targeted rate to 2000 properties in the North Shore who currently benefit from this service.

- **Waitākere rural sewerage targeted rate**

Feedback shows **3** local people support the proposal to phase out the Waitākere rural sewerage service and targeted rate over a two-year period (2019/2020-2020/2021).

- **Urban boundary rating**

Feedback shows **3** local people support the proposal to adjust the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive same services as their adjacent urban neighbours).

- **Religious properties rates**

Feedback shows that out of **22 local responses** to this issue, **12 support** and **6 partially support** the proposal to not charge rates on some parts of land owned by religious organisations.

- **Regulatory fees**

Feedback shows **2 out of 5** local people who responded support, **2 do not support** and **1 partially supports** an increase in resource consent fees. There were **2 in support** and **1 opposed** to an increase in building consent fees and **1 person** supported the increase in harbour mooring fees.

Draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

There was no feedback received from the Puketāpapa Local Board area on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020.

Feedback on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers

Out of the **2,450 responses** received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers, **43 responses** were from people living in the Puketāpapa Local Board area. Feedback shows the majority of local submitters support (70%) the proposal to amend the 10-year Budget.

3. Context

Auckland Council consulted on its Annual Budget 2019/2020 and a proposed Amendment to the 10-year Budget 2018-2028 regarding property transfers between 17 February and 17 March 2019.

The Annual Budget 2019/2020 must include a Local Board Agreement for the Puketāpapa Local Board which sets out our priorities and how we're going to pay for them.

Auckland Council also consulted on the Our Water Future discussion document at the same time. The feedback received on this discussion document will be presented at a later date.

Types of feedback

Overall Auckland Council received feedback through:

- Written feedback – **5,250** hard copy and online forms, emails and letters
 - Online – 2,446
 - Hard copy – 1,093
 - Non-form – 1,711 (1,461 WOW/Franklin pro forma)
- In person – feedback was received through **1,246 feedback points** at have your say events and community events.
- Social media – **25 comments** were received through Facebook and Twitter.

Have your say events

During the consultation period a total of **65 events** were held across the Auckland region. Fourteen of these were Have Your Say events (Roundtable, Hearing Style, or Town Hall), the remaining 51 were Community events (including Drop-ins).

There was a total of **2,278 attendees** at these events.

4. Feedback received on Puketāpapa Local Board priorities for 2019/2020

The Puketāpapa Local Board consulted on the following priorities:

- continue to progress infrastructure works, e.g. Waikōwhai coastal boardwalk
- continue to support community development initiatives, e.g. Children’s Panel, Youth Board, etc.
- continue to support environmental efforts in carbon reduction and stream restoration, e.g. Low Carbon Plan, Te Auaunga/Oakley Creek project, etc.

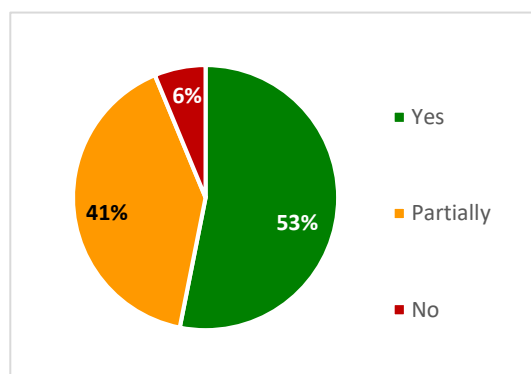
Key themes across all feedback received (through written submissions and feedback points at events) were:

- support for completion of Waikowhai coastal boardwalk
- support for Children’s Panel & Youth Board
- support for conservation of environment, streams, etc.
- support for improving public transport, walking and cycling
- support for town centre upgrades and safety
- need for more open space provisions around new housing developments

A summary of the feedback received is provided below.

Feedback received through written submissions

Out of 53 submissions from people living in the Puketāpapa Local Board area, 34 responses were received on Puketāpapa Local Board priorities for 2019/2020, showing that the majority of people either support (53%) or partially support (41%) the local board’s priorities.



Verbatim comments include:

“I like the involvement of both children and youth as influencers, because you never know when the great ideas will come.”

“The Waikowhai boardwalk section that has been completed is well used. I would like work to start soon on extending it further around the shoreline.”

“Agree with the environmental focus, think there can be more spending on making cycling safer in and around Roskill. Would like to see a focus on cleaning up local parks, encouraging residents to take part in these types of events.”

“I would like to see more emphasis on parks for the new housing areas in Mt Roskill. Thousands of new ratepayers and their children deserve places for recreation.”

“I read the documents and it sounds really good — particularly important to me is the green spaces, conservation and promoting community which have been well addressed.”

Feedback received through events

The Puketāpapa Local Board held one Have Your Say event utilising its Community Forum on 6 March. Feedback was received from 9 people.

Feedback received through social media channels

There was no feedback received through social media on the Puketāpapa Local Board priorities.

Information on submitters

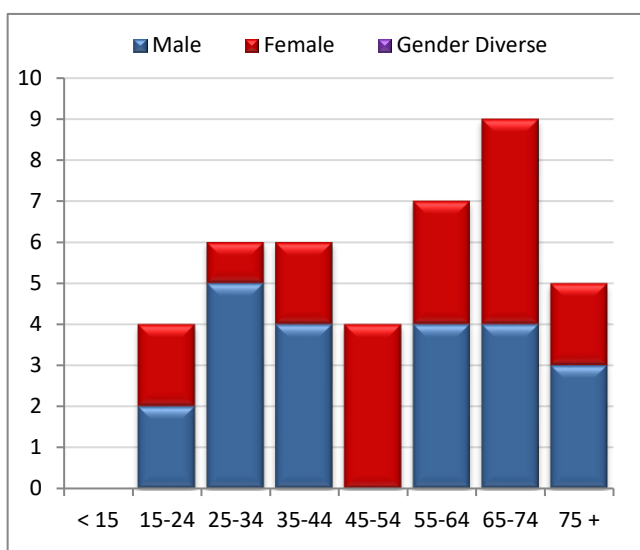
The tables and graphs below indicate what demographic categories people identified with. This information only relates to those submitters in Puketāpapa who provided demographic information. Ninety-one percent of submissions were made online and 89% from individuals.

| Submission type | No. | % |
|-----------------|-----------|-------------|
| Online | 36 | 68% |
| Hard copy | 17 | 32% |
| Non form | 0 | 0% |
| Total | 53 | 100% |

| Submitter group | No. | % |
|-----------------|-----------|-------------|
| An individual | 47 | 89% |
| Organisation | 6 | 11% |
| Total | 53 | 100% |

The 6 organisations who made submissions were:

| Submission No. | Organisation |
|----------------|------------------------------------------------------|
| 2130 | Mt Roskill Baptist Church |
| 2156 | St. John Vianney Church, Hillsborough |
| 2459 | Christ the King Church |
| 3051 | St Johns Presbyterian Church, Mt Roskill |
| 3782 | Congregational Christian Church of Samoa, Mt Roskill |
| 3802 | WISE |

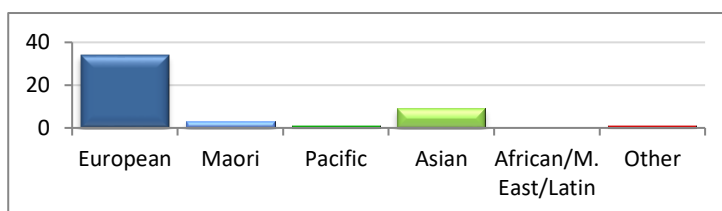


Forty-one people responded to the gender question, 45 responded with their age group and there were 43 responses to the ethnicity question. Of the 41, 54% were male and 46% female. Noting that all respondents between the ages 45-54 years were female.

Most represented age groups were (in order):

- 65-74 years – 22%
- 35-44 years – 16%
- 55-64 years – 16%
- 75+ years – 16%
- 25-34 years – 13%
- 15-24 years – 9%
- 45-54 years – 9%

Majority of submitters identified as European (79%), 21% Asian, 7% Maori, 2% Pacific and 2% Other.



5. Overview of feedback received on the Annual Budget from Puketāpapa Local Board area

The Annual Budget 2019/2020 sets out our priorities and how we're going to pay for them. The regional consultation on the proposed Annual Budget focused on changes to rates and fees:

- Changes to rates and fees
 - Annual waste management changes
 - Food scraps targeted rate
 - Waitākere rural sewerage targeted rate
 - Urban boundary rating
 - Religious properties rates
 - Regulatory fees

The submissions received from the Puketāpapa Local Board area on these key issues is summarised below, along with an overview of any other areas of feedback on regional proposals with a local impact.

Changes to rates and fees

Aucklanders were asked about a proposed small number of rating and fee changes.

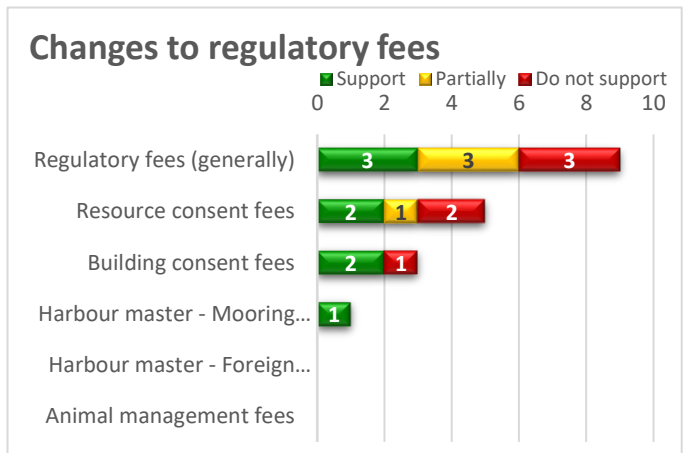
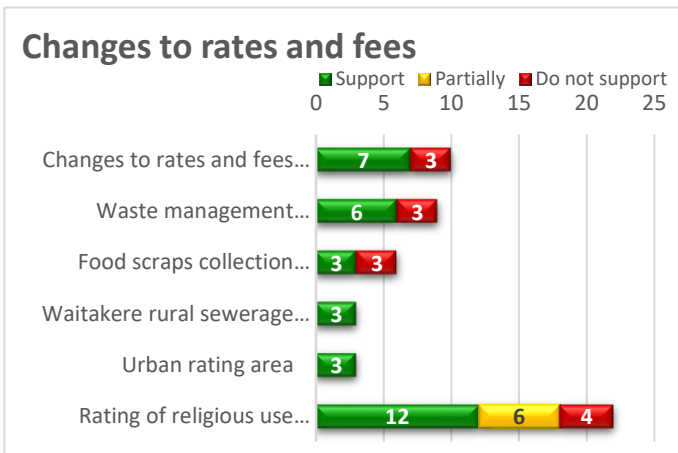
Question 1: We are proposing a small number of rating and fee changes for 2019/2020

These changes include:

- a \$20.67 increase to the annual waste management charge to cover increased costs
- extending the food scraps targeted rate to 2000 properties in the North Shore former trial area to whom the service is available
- phasing out the Waitākere rural sewerage service and targeted rate over a two-year period (2019/2020-2020/2021)
- adjusting the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive the same services as their adjacent urban neighbours)
- not charging rates on some parts of the land owned by religious organisations, and
- an increase to some regulatory fees (such as resource consent, building control and mooring fees) to cover increased costs.

Please tell us what you think about some or all of these changes

The graphs below give an overview of the responses from the Puketāpapa Local Board area.



Out of the **2,928 responses** received on the regional proposals in the Annual Budget 2019/2020, **43 responses** were from people living in the Puketāpapa Local Board area. Not all 43 people commented on all the proposed changes to rates and fees.

Feedback shows majority of people in Puketāpapa generally support changes to rates and fees (7 out of 10). However, local people are split in thirds on the issue of a general increase in regulatory fees (3 out of 9 either in support, do not support or partially support).

Changes to rates and fees

- **Annual waste management changes**

Feedback shows **6 out of 9** local people support the proposal to increase the annual waste management charge by \$20.67 to cover the increased costs.

- **Food scraps targeted rate**

Feedback shows **3 out of 6** local people do not support the proposal to extend food scraps targeted rate to 2000 properties in the North Shore who currently benefit from this service.

- **Waitākere rural sewerage targeted rate**

Feedback shows **3** local people support the proposal to phase out the Waitākere rural sewerage service and targeted rate over a two-year period (2019/2020-2020/2021).

- **Urban boundary rating**

Feedback shows **3** local people support the proposal to adjust the urban rating boundary to apply urban rates to 400 properties in recently urbanised areas (that receive same services as their adjacent urban neighbours).

- **Religious properties rates**

Feedback shows that out of **22 local responses** to this issue, **12 support** and **6 partially support** the proposal to not charge rates on some parts of land owned by religious organisations.

- **Regulatory fees**

Feedback shows **2 out of 5** local people who responded support, **2 do not support** and **1 partially supports** an increase in resource consent fees. There were **2 in support** and **1 opposed** to an increase in building consent fees and **1 person** supported the increase in mooring fees.

Verbatim comments include:

"I eagerly await the food scrap service to be extended across the region."

"This is largely about keeping charges in line with costs and ensuring those who have the services now (and did not before) are asked to pay for them. That's part of the growth of the city and its hard to see any argument."

"I support the item about religious organisations, especially where this encourages use by not-for-profit organisations. As a member of one of those, I know that good venues are hard to find on a limited budget, so appreciate and support any help that improves the quality of those facilities."

"Do not raise prices, instead decrease council non value added cost, make council efficient."

"You don't need to increase regulatory fees, try decreasing the bureaucracy involved - the fees should then plummet."

"I support the proposal to 'not charge rates on some parts of the land owned by religious organisations'. Churches play a vital part in the social support of the community, not only for worship, but also as places where people can gather, and be part of a wider social group. Such a group provides social support for many and is invaluable."

"resource consent and building control fees are too high already. more efficient systems needed... Change is required...not just throwing more money at an existing system."

Feedback on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020

There was no feedback received from people living in the Puketāpapa Local Board area on the draft Tūpuna Maunga o Tamaki Makaurau Authority – Operational Plan 2019/2020.

Feedback on other regional proposals with a local impact

There were 24 feedback points received from the Puketāpapa Local Board area on other regional proposals.

Eight feedback points related to transport, the majority of which supported improving public transport, cycling and walking networks. Two submitters raised safety concerns on roads and footpaths, one agreed with the pedestrianisation plans for the CBD and one disagreed. Ten feedback points were related to waste, recycling and environmental services.

6. Overview of feedback received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers from Puketāpapa Local Board area

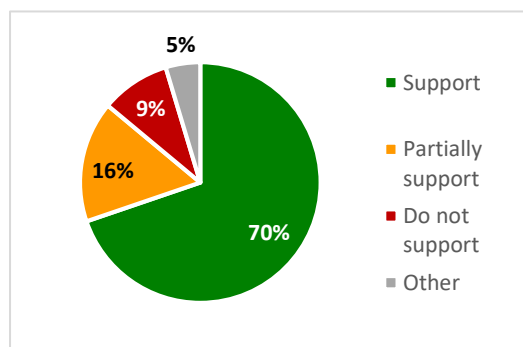
The question and text below is directly from the feedback form. The feedback from the Puketāpapa Local Board area is set out under the question.

Question 1:

Panuku is Auckland Council's urban development agency and currently owns and manages about \$790 million of city centre waterfront properties. We are proposing to transfer the legal ownership of those properties to Auckland Council. Panuku would continue to manage the properties. The resulting ownership structure would reduce governance duplication, increase consistency with other development areas and maximise future flexibility. The city centre waterfront properties are strategic assets so we want to know what you think of the proposal.

What is your opinion about this proposal?

The graph below gives an overview of the responses from the Puketāpapa Local Board area.



Out of the **2,450 responses** received on the proposed amendment to the 10-year Budget 2018-2028 regarding property transfers, **43 responses** were from people living in the Puketāpapa Local Board area.

Feedback shows majority of local people support (70%) the proposal to amend the 10-year Budget.

Verbatim comments include:

"I believe you when you say that the resulting ownership structure would reduce governance duplication, increase consistency with other development areas and maximise future flexibility."

"Makes sense...less admin overhead."

"Given that Panuku is already owned by AC it would make sense to transfer the legal ownership. Presumably there would be no cost to the city other than small legal fees."

"Mainly, it allows separation of the operational and fiscal relationships, and will defuse a lot of the criticism around unelected bodies and transparency. It is also possible to have a conversation about the difference between what the city wants and what it needs, and I think that conversation will be helpful. It allows the need for capital works, and the consequences of not doing them, to be more openly discussed."

"It makes sound sense and economic sense."