Māngere-Ōtāhuhu Local Board

OPEN MINUTE ITEM ATTACHMENTS

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Note: The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
The Oath of a Member

Te Oati a te Mema

Ko au ko, Makalita Kolo

Ka oati i runga i te Paipera Tapu, ka mahi pono, tōtika hoki ahau, i ngā mea e mātau, e taea ana e au hei painga mō te rohe o Māngere-Ōtāhuhu Local Board i runga i te mana kua riro mai i a au hei mema o te Poari ā-Rohe o Māngere-Ōtāhuhu Local Board i raro anō i te Ture Kāwanatanga ā-Rohe o te tau rua mano mā rua, te Ture Pārongo, Huina Īkawa ā-Kāwanatanga o te tau kotahi mano iwa rau waru tekau mā whitu, i raro rānei i tētahi atu Ture.

I whakaritea i Māngere-Ōtāhuhu Local Board office, i tēnei, te rā 4 o December 2019.

I, Makalita Kolo

swear on the Holy Bible and I declare that I will faithfully and impartially, and according to the best of my skill and judgment, execute and perform, in the best interests of Māngere-Ōtāhuhu Local Board area, the powers, authorities, and duties vested in, or imposed upon, me as a member of the Māngere-Ōtāhuhu Local Board by virtue of the Local Government Act 2002, the Local Government Official Information and Meetings Act 1987, or any other Act.

Dated at Māngere-Ōtāhuhu Local Board office, this 4 December 2019

[Signature]

Member

Signed in the presence of:

[Signature]

Chairperson Lemauga Lydia Sosene
On behalf of the Chief Executive
Item 8.1

Presentation by Mangere Otahuhu BIDs and Mangere Connect
Who we **BIDs** are

**Individually:**

We uniquely cater to the diverse needs of our respective stakeholder communities.

Each has its own culture, resource constraints, risks and opportunities.

**Collectively:**

Our core functions are facilitation and advocacy.

A perfect platform to strategize and lobby on behalf of our stakeholders in concert with the Mangere Otahuhu Local Board.
We promote Mangere Town Centre as a Pasifika focussed business district through activities, events, marketing and advertising programmes. Stakeholder engagement to ensure a clean, safe environment for business owners and customers.
We actively advocate and promote Mangere East Village as a business district and strive to achieve a safe, well presented area.
We promote Otahuhu as a business district through active events, marketing and advertising programmes and strategies.

Our organisation ensures a safe place to visit, implements, environmental placemaking projects, ie “street lighting”.

We maintain a safe district with regular patrols and extensive CCTV network.
Our business and wider community outreach is achieved through organising and promoting local events. These activities are key to the economic development focus of our organisation. Maintaining a safe and attractive environment are also considered paramount to attracting visitors and customers to the village.
A healthy local economy and an improved business climate are the long term goals of our association.

We focus on achieving a range of outcomes centred on advocacy, partnerships, communicating with members, maintaining safety, promoting networking platforms and maintaining CCTV surveillance to improve security across the district.
Māngere Connect

✓ Safer neighborhoods and community
✓ Self-care and solution finding
✓ Connect, support systems and information
✓ Community aligned events
✓ Information channeling
What we need from MOLB

1. **6 weekly BID managers’ meetings (at outset)**
   - Review work plans
   - Check on progress
   - Moving in the right direction

2. **Regular meetings with local board to maintain**
   - Meaningful relationships
   - Understandings and accountabilities
What we need (2)

3. Honest attempt by MOLB members to attend
   - Mitigating attendance constraints by televised/YouTube MOLB meetings

4. MOLB to lend credibility to BID relationships
   - Attending BID functions and events
   - Visits to business
   - Business clinics
Processes and Procedures

BIDs’ functions are of advocacy and facilitation

NOT OBSTRUCTION
Processes and Procedures (2)

Most MOLB BIDs are not informed

By AC and NGOs about activities and initiatives coming down the pipe
Processes and Procedures (3)

MOLB can facilitate our inclusion

Ensuring that our **resources** and **expertise** are channelled *proactively*
WE NEED A SEAT AT THE TABLE

**BIDs** need to be consulted in

- drafting relevant policies,
- procurement,
- service delivery specifications,
- submissions.
WE NEED A SEAT AT THE TABLE (2)

Adding questions like

➢ Have you involved BIDs?

MOLB Processes and Procedures to ensure this happens ➢ BIDS input/feedback included
Item 8.1

WE NEED A SEAT AT THE TABLE (3)

AC departments are funded to deliver services relevant to and within BIDs’ boundaries, with no input from us.
WE NEED A SEAT AT THE TABLE (4)

Auckland Council
Restructuring of AC BID’s Team, functions transfers, staff churn

Community Empowerment team
More levels of bureaucracy added, staff churn.

BID’s
Further taxing the resources of BIDs.
WE NEED A SEAT AT THE TABLE (5)

MOLB is moving away from handing out grants

- Recognised by BIDs as not being a given source of revenue.
- Evidence we already operate in a business environment.
- AC SmartyGrants is utilised by us and is considered a robust model.
WE NEED A SEAT AT THE TABLE (6)

Past experiences are AC staff engage with local board

Our concerns are

- With sidestepping of BIDs, the new environment gives rise to potential for AC staff to hijack BIDs’ projects and associated funding.
- BIDs are largely left to manage fallout (CRL CBD and K Road etc.).
WE NEED A SEAT AT THE TABLE (7)

We need a process to present our plans in confidence, to MOLB, on the record.
WE NEED A SEAT AT THE TABLE (8)

MOLB engagement on contentious issues

- Boarding house legal dispute
- Norana Walkway vexations
  - The community on occasion, noticed MOLB absence
Facilitated by MOLB and BIDs

- Contributing to MOLB local plan outcomes by being kept in the loop
  - BIDs consultation,
  - local board meetings
Resources - Funding our work programmes

- Allowing and enabling us to work in collaboration with the local board
Emergency Response Planning
Sims Fire & Weather Events

- Sims Pacific Metals Fire
- Increasing weather events
- Major hazard facilities (MHF’s)

Extremely important piece of work for us
Procurement

Ensure AC specifications and funding are aligned with ‘Minimal level of satisfactory’ needed by local communities

Add requirement - use of recycled products
Registrations of Interest (ROIs)

AC specifiers for collective contracting proposals by including subcontractors

- Local contracts for local businesses
  - AC amend templates’ conditions to include review periods throughout contracts’ terms
- Provide conditions of contracts to be
  - Funded for the contract term
  - Agile
  - Relevant
- Independent auditing of contracts management & performance
Part two


COMMUNICATIONS PROPOSAL
Community Resilience

**Figure 1.2**

\[
\text{Overall Risk} = \text{Likelihood} \times \left( \text{Average} (\text{Social} + \text{Cultural} + \text{Economic} + \text{Environment}) \right)
\]

**Table 1.2 Auckland Civil Defence and Emergency Management Group Plan 2016 – 2021:**

‘34. Develop an effective partnership and working relationship with sector groups to help promote organisational resilience (e.g. Resilient Organisations, business associations, insurance providers).’
A Team Approach

BID managers of MOLB area have collaborated with Auckland Regional Public Health (ARPH) and Mangere Connect

**AIM:** Contributing to a coordinated incident management system (CIMS) team approach
Community Resilience

Our community lives, plays and works in the Mangere Otahuhu area.

Property and business owners live, play and work in the Mangere Otahuhu area.
Sims Pacific Metals Fire
7th March 2018

OUTCOMES

- Smoke injury
- Access denied
- Business closures
Sim Pacific Metals Fire

No state of emergency recognised

Managed by
• Fire and emergency NZ (lead first responder)
• Police
• Auckland Regional Public Health
• St Johns
• Auckland Emergency Management

NO FORMAL COMMUNICATION STANDUP
Outcomes

- Significant level of hazards
- Large scale of impacts
- Power and phone outages
  (some areas up to 3 weeks)
Note: Counties Power has since introduced an on-line system that delivers the organisation

- Automated fault identification system
- Servicing
- Real-time messeng to customers
- Systematic logging
- Dispatching crew for faults
National Environmental standard for Air Quality Regulation

- Auckland Council to give notice if standards are breached
  *Walsh and McDowell report*

*Ministerial Review states “in all emergencies - regardless of scale - the consequences affect people, local economies, and communities.*

*It is clear that local leadership, knowledge and engagement with those affected communities is integral to supporting trust and confidence and to ensuring an effective response.... We recommend providing the option to declare a ‘major incident’ in order to signal the significance of an event and achieve public recognition of the action being taken, without the extraordinary powers invoked under a state of emergency.”*

*It is understood that the “major incident” categorisation is not being considered further by central government.*
Wind rose for Mangere/Otahuhu
Item 8.1

Attachment A

Heavy black smoke, particulate fallout, odours, coughing and burning eyes.

1km used to visualize the proximity to residential area.

Smoke particles can travel well beyond suggested area.

NOTE
Item 8.1

Attachment A
Sims Fire IMPACTED

- Businesses
- Residents
- Schools
- Other stakeholders and operations
- Surrounding communities and beyond

No Scientific Data = Precautionary Approach
Auckland Council’s communication method

Similarly MOLB posted messages on Facebook

Posted messages on Auckland Emergency Management’s social pages
Social media (Facebook & WhatsApp) are rejected

Businesses find them too invasive

Mostly acceptable cases
✓ Text messages
✓ Phone calling
✓ Emailing
Sims Pacific Metals Fire Response Report

Findings of the Walsh and McDowell report to Auckland Civil Defense Emergency Management Group

- Recommendations to Auckland Council
- Our responses

Sims Pacific Metal Fire Response
6 November 2018
Sims Pacific Metals fire response report
(Findings 1)

Finding 1: ‘No recommendations for improvement from this fire response’

*Our* response

- Size of fire *(Too much fuel on site)*
- Consent monitoring & compliance
- Significant levels of discharges
- Fumes and particulates

Minimal internal/external communications standups are essential
Sims Pacific Metals fire response report (Findings 1)

Safety of individuals endangered by incidents involving hazardous substance sits within the mandate of FENZ

- Not limited by the distance effects of actual fire
- FENZ as lead agency was responsible for integration of other agencies into broader plan
Sims Pacific Metals fire response report (Findings 1)

The wider community is largely unaware and unconnected to emergency services’ communication platforms and apps
Sims Pacific Metals fire response report (Findings 2)

Recommendations to Auckland Council

- Investigate additional ways of testing toxicity level smoke plumes
- Include the findings to Standard Operating Procedures
Sims Pacific Metals fire response report (Findings 2)

Our Response:

No Scientific Data $\equiv$ Precautionary Approach
Sims Pacific Metals fire response report (Findings 3)

Recommendations to response agencies and support agencies

- Coordinated review of Standard Operating Procedures (SOPs)
- Consistent and current integrated activation and response
Sims Pacific Metals fire response report (Findings 3)

Our Response:

Review of SOP’s is internally focused

Outcomes are reviewed in this framework

External focus needed to meet community needs
Sims Pacific Metals fire response report (Findings 4)

Recommendations to response and support agencies

- Review communications responsibilities and procedures
- Engage the role and resources of the local board with those available to agencies as a mechanism of SOP’s
Sims Pacific Metals fire response report (Findings 4)

**Our Response:**

- Engage the role and resources of the MOLB.
- MOLB engage our TEAM to give effect to outreach for community emergency engagement and preparedness.
- This needs to be *by the community, for the community.*
Sims Pacific Metals fire response report (Findings 5)

*Our Response:*

Findings 5 and Recommendations are regulatory issues and beyond the mandates of the Team.
Sims Pacific Metals fire response report (Findings 6)

Our Response:

- Community response mechanisms and needs be a part of SOPs
- Included in exercises to test responses.
- Lessons learned need to be made public.
Sims Pacific Metals fire response report

We recommend exercises be held

- Once a review of SOPs is completed confirm that responses and communications for emergency events such as Sims fire are appropriate for our community.
- Communicate and activate these
Auckland Storm Response Report

Review of The response to the Auckland Storm of 10th April 2018

- Building resilience *within* communities (David Smol)
- ACDEM resources will be prioritized
- Electricity supply to businesses omitted
Auckland Storm Response Report

We recommend:

- Establishing/maintaining a resource inventory system to schedule resources within effected areas
NOTE:

- The two reports are internal reviews of past operations
- Recommendations are to better the organizational resources
- We need an external focus to meet the needs of our community

It needs to be by the community, for the community
Non-compliance is a Resilience Risk

Minimization of risk is paramount in terms of delivering a holistic package of initiatives to the community

- To keep businesses **sustainable and people employed**
- Business owners, their customers and their staff **safe**
Non-compliance is a Resilience Risk

MO BIDs managers and Mangere Connect are committed to minimizing risks evident in many non-compliant businesses.

Non-compliance usually results in:
- Insurance claims being rejected.
- Compromises neighbouring properties, health and safety.
- Business closures and job losses.

We propose working in partnerships with Worksafe and ATEED to address non-compliance.
Proposal
Moving forward with our community communications
Draft ‘Pathways to Preparedness’

- 25th July 2019 - Presented at AEM South meeting
- 29th July 2019 Agenda closed
- 28th August 2019 - Submitted to Auckland Council Civil Defense emergency Management group
- No reference to nor input from BIDs
- 1 working day response window was prohibitive
We requested a meeting with ACDEM staff

**TAKEAWAY**

AECDEM staff propose to provide us with

- Literature
- List of apps
- Support two community awareness events
MOVING FORWARD WITH OUR COMMUNITY COMMUNICATIONS

Business Improvement Districts of Mangere and Otahuhu Local Board

and Community Health providers and Mangere Connect

Are taking a coordinated approach by recognising that businesses reject social media apps for their invasiveness
Our recent experiences and findings  
Convention Center Fire

ACDEM undertook alerts to communicate with those in the central business district, within the vicinity of the fire.

An email to our members established that those travelling to the CBD were outside of the target area.

They were not informed of any situation during their journey as they were outside of the CBD when the texts were sent.
From the 2 emergency examples from the report and the CBD fire we found

Significant lack of knowledge and connectivity across our community about communication platforms and apps

Examples:

- **AECDM** – only available to compatible devices and limited to areas of targeted cell tower transmissions
- **Red Cross** – suitable for iOS mobiles *and* androids

*Report errata pp1, 14*
Attachment A

Item 8.1

ACDEM information reported as 60% successful

Aware

Unaware
Issues

Cellphone towers texting has limitations due to compatibility issues

Recent Auckland Convention Centre Fire, we ascertained whether in-transit members were communicated with by ACDEM before arriving in the CBD

Our findings

We found that those traveling to CBD were outside the target area

They were not informed of any situation of their journey as they were outside of CBD when the text were sent
Item 8.1

Our recent experience and findings (contd.)

Limitations exist because not all mobile phones are compatible with this platform.

16 mobile brands listed, with age limitations (ACDEM)

1300+ mobile brands on the market (Google)

2500+ mobile models on the market (Google)
Our recent experience and findings (contd.)

Demographics

- Annual median household incomes Māngere-Ōtāhuhu $59,900 – over $16,000 below Auckland’s median.
- High proportion of people on a benefit or holding lower skilled jobs. ATEED Prosperity on Otahuhu Mangere 2018
- Those with a lower household income are less likely to receive mobile emergency mobile alerts. *Colmar Brunton survey 2018*
Our recent experience and findings (contd.)

- Estimated **NZ population** at 4,800,000. *Statistics NZ*

- NZ population **over 15 years 384000M.** *Wikipedia*

- Reported 60% Emergency Alert success rate. Base: All New Zealanders aged 15 and over who have access to a mobile phone **2018 n=1000** *Colmar Brunton survey 2018.*

- The alleged Emergency Alert success rate of 60% appears to be less than this across the Mangere Otahuhu area
The current approach does not address the need to have a fully accessible “Source of Truth”

*Harmonization* of communication across our district in collaboration with ‘First Responders’ to guide and inform our community.
Item 8.1

Community Coordination

Our proposal would achieve this by: Better communication

- "Source of Truth" - Harmonization of communication
- Establish communication quickly with all participants
- Pass on warnings and alerts
- Provide advice on immediate actions needed
- Relay current First Responder updates
- Opportunities to report information back to Council
Training, Testing and Auditing

We will defer to First Responders in event of emergencies

- We embrace ACDEM taking a partnership approach in ‘Path ways to Preparedness’
- We recommend our Team works in collaboration with Mangere Otahuhu stakeholders, business community, First Responders and ACDEM on this project.
A Community Resource Inventory is needed, including where to go in an emergency (Welfare Centres) based on community surveys

A Local Business Inventory for sharing resources during an emergency event

Compilation and maintenance of a Community Communications Inventory

Ongoing, comprehensive resilience planning promotions to be facilitated by MOLB
# Examples of existing resources

- MOLB database, newsletters
- BIDS database, newsletters
- ARDHB (CMDHB)
- FIRST RESPONDERS & ACDEM
- PA system at Otahuhu Township & Mangere Town Centre
- PA system Mangere Town Centre
- PA system Otahuhu Transport Hub & Recreation Complex

- PA system Mangere Pools complex
- Community Groups’ databases
- Nga Manga
- Otahuhu Community database & newsletter
- CMDHB Newsletters
- PHO newsletters
- Schools and Day Cares
- Rest Homes, churches
- Other
An emergency is unlikely to impact the entire Auckland region and our mandates limit our outreach.

Establish a matrix overlay format to enable sectioning our areas to sub-areas.
FENZ, ACDEM and NZ Police have no suite of matrices to reference sections and subsections for community response.

ACDEM Emergency Maps
Attachment A

Item 8.1
Item 8.1

- Ryman Healthcare Ltd
- Bupa New Zealand
- Oceania Group
- Arvida Group Limited
- Metlifecare Ltd
- Summert Group Holdings Limited
- Heritage Lifecare Limited
- Masonic Villages Ltd
Attachment A

Item 8.1
End Goal

- Overall community safety
- Business & community empowered and resilient
- Environmental impact is minimized
- Social impact is minimised
- Economic impact is minimised
Recommendation

The report be considered, and its proposals be included in the MOLB Local Plan

QUESTIONS?
**Community Engagement and Education (Training and Development)**

We have maintained our profile in this space and given service to our whanau communities over the last year. There are pathways and opportunities explored to ensure we are offering kaupapa that all whanau will find valuable. The groups who are regular users are still utilising our facilities and many have been positive about changes to our Marae booking systems.

We continue to host a range of programmes across interests like church groups, ECE, primary, Intermediate & secondary schools, tertiary, universities, language learners, cultural groups, faith groups, International, sports groups and community events such as Marae to Maunga. As we move into the next year we will focus on improving our process and information gathering around our Marae service users. Understanding who uses the Marae, how often and for what purpose will ensure we know what to promote to others. This in turn helps to generate income for the Marae to ensure services can be maintained in the future.
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<tr>
<td>Over 30 education visits this year which has made up of 64.3% of our Marae Demand. Topics taught include: Zero Waste, Maara Kai and Cultural connection (Whanaungatanga) He Pika Rere Main kaupapa are Huaparakore, kaumatua programme and Te Reo Rangatahi Development in Marae/Maara</td>
<td>Develop three main education packages for ECE, Primary, Intermediate aged children Promote and socialise these packages to stakeholders including tertiary providers Report updates and numbers in our communication channels eg FB, Board reports</td>
<td>Leaders in Community education Increased Community engagement for training and development Projection of income from education packages and future employment in Marae roles</td>
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**MOLB Outcomes Met:**
2: Heart of Maori and Pacific Culture  
3: Protecting our Natural Environment & Heritage  
5: Facilities to meet the diverse needs  
6 A place where everyone thrives and belongs

**Organisational Development (Administration, Governance & Finance)**
There have been some key shifts and changes in these areas over the last year. We have started embedding better protocols for booking and tightening the processes that govern our activities. This includes the collection of documentation, record keeping and adhering to our internal policies and procedures.

The main areas of concern for our organisation is Health and Safety and Marae Use. As we lead in these new changes we remind our whanau that good process is good for everyone and remain open to helping our whanau understand these policies. Overall the changes have been accepted and implementation has gone smoothly.

Governance and Finance remain key areas for PKM and we are thankful for their input and guidance. We registered our board members with the charities commission and benefited from their insights in community practice. The experience and wealth of knowledge within a board helps to get the direction, vision and pace of our organisation. In short we have spent the last 6 months improving communication practices to the board about marae activities and exploring possibilities on the horizon. Our focus for the incoming board will be to raise
board profiles for each of them, set an annual work plan and identify revenue generating opportunities for the future using the boardable Management Platform. Participation in the Marae Facilities Program will support infrastructure, Health and Safety.

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<td>Key policies in place (reviewed and accepted by board)</td>
<td>Online coordination of board documentation</td>
<td>Stronger reach and impact against key objectives</td>
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<td>Focus on process and documentation</td>
<td>Board profiles for incoming members</td>
<td>Agile, Innovative and Relevant to our community</td>
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<td>Information and data collection mechanisms in place</td>
<td>Work plan for Marae manager</td>
<td>Alignment to internal policies and procedures</td>
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<td>Strong picture on strengths and challenges</td>
<td>Generate PKM Strategic plan for 2020-2025</td>
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<td>Board training and development</td>
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MOLB Outcomes met: 1 - 6

**Hua Parakore (Marae Leaders In Zero Waste and Organics)**  
*Food safety training completed with Food Safe Limited.*

This training has provided insights to future opportunities for PKM in food service and the range of products from our Maara and wider community. In order for us to participate in the food service industry we need to have food safety related training and ensure the kitchen is classified as a commercial kitchen. This could also service the needs of our whanau who are providing food for sale by providing a safe and regulated environment for the kai they sell. As a priority that will support a social enterprise model for sustainable income, the next step is to source funds to upgrade our kitchen to MPI standards and have those providing catering training in food safety training.
Kai ika Project

The Outboard Boating Club of Auckland, Papatuanuku Kokiri Marae, the Z Pier Charter Fleet at Westhaven Marina and Scotts Seafoods in West Auckland have teamed up with NZ Fishing Council LegaSea to develop the Kai Ika Project over the last two years. The Kai Ika project utilises fish heads, frames and offal which were previously going to waste. Since September 2016 previously discarded fish parts have been collected from the OBC by Papatuanuku Kokiri Marae whanau and redistributed to families and community groups in South Auckland who value these fish parts and enjoy their sweet flesh.

Today the OBC members and the Z Pier charter fleet sort and process these previously unwanted fish parts and has diverted and repurposed 50,911 kg from the moana, 474 Pick ups and 1642 Volunteer hours. Papatuanuku Kokiri Marae whanau collect and distribute the heads and frames to whanau and groups in Henderson, Glen Innes, Manurewa, Mangere, Otara. The offal is used as fertiliser in the marae gardens where kumara is also grown for distribution. Over the last year we have continued to deliver and connect the fish to whanau who need/request it. Our system for logging of quantities and who receives them is being regularly recorded, and we are prototyping other products in development like Fish emulsion, Fish Stock, with other Food Waste Leaders (who reduce waste and utilise sustainable food principles, eg: Everybody Eats ) in Tamaki Makaurau. The project is a great example of bi culturalism in action for the benefit of our environment and our communities, product development, and Employment. Our Kai ika project were also finalists for the New Zealand Initiative award, and featured on the Clarke Gayford fishing show which is feature in 86 countries around the world this has been a blessing
for us. See us on [https://kaiika.co.nz/](https://kaiika.co.nz/). We are blessed to be recipients of the South Auckland Innovation Fund to further develop this project.

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<td>Staircasing in to consistent food production environments (Market stalls, and FDP)</td>
<td>Fish Stock &amp; Broth for market Capitalise on FDP and AQ certification Vision for Maori Organics -Kainuku, TWIKO Explore options for Woofing - YouTube or social media channel</td>
<td>PKM products available in Aotearoa and beyond More Marae who can garden (Kainuku) Woofing platform established, paid supporters for our mara/marae</td>
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<td>Reducing waste in the food harvest chain Certified and exploring Fish Stock &amp; Broth and Fertilizer options Giving back to our community</td>
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MOLB Outcomes met: 1,2,3,5
**Fresh Direct Produce (FDP) and Assure Quality Certified**

This was a significant undertaking for the last 9 months for our marae. We are making consistent steps to progress this platform and relationships with key food production leaders are positive. Our formal application was submitted in April and we have passed the necessary audits to gain our certification with Assure Quality. Through this we are able to be a direct food producer/grower for Fresh Direct Produce.

Logging and internal recording system for our produce has been designed and adopted internally and externally. This means we record all actions on the maara and track the produce for their records as well as ours. This has meant developing compliance systems within our maara and ensuring we store these safely for our records. Eg Quality control checks on all components within our maara and record keeping of training undertaken by those working in the maara. Present within this opportunity is some of the work that we have been exploring with Kainuku - a platform to get Maori land producing organically for the world. We remain active participants in this and will outline those options in the next annual work plan.

**WWOOF - World Wide Opportunities on Organic Farms,**

is an educational and cultural exchange program. WWOOFing is a way to learn practical farming skills, be part of the organic agriculture movement, and experience the heart of Te Ao Maori culture.

Through this collaboration we have hosted 75 wwofers in the last 11 months. Ranging from Europe, America, England & Japan. They receive the full marae welcome, learn about our Sustainable Marae Model of Wellbeing. They are a critical source of Tuatoko and Mahi for our many kaupapa on the marae and in the maara. The last 8 months has seen us exploring ways to integrate these whanau into the regular day to day activities at our marae, from being on the paepae, learning Te Reo and whananga. The opportunity with these whanau has raised our profile to the world and sharing our cultural approaches to eae Reo and minds who want to reduce waste.
Heartwarming and fulfilling“
A true highlight of my year in NZ...I only wish I’d found this place sooner! I felt welcomed in from the very first moment and even in a short time was able to make strong connections with the people around me through the garden, music, food, and market...that’s what it’s all about!! This place is beautiful....full of heart and incredible vision. Twas such an honour to be part of some of the very many projects happening here and I wish you all the best as you progress! Nga mihi nui.....with aroha and aloha. Hope to see you again." (Katie)

“I thought to myself, what’s truly unique for Aotearoa, what WWOOFing can’t be done anywhere else on earth? Found it :) And this is just what tangata whenua needs, a unifying marae and a very natural meeting ground. Almost every day there is a gathering of some sort: music, Te Reo, Kai Oranga or just friendly faces stopping by to say hi or help with the mahi. I joined every evening event, fascinating! I’ve missed being part of a community striving towards a common goal, mahi for the community is very motivating and gives inner peace. Hua Parakore kai for the tangata is one big aspect of many in the mahi hear to heal Aotearoa. Loved it, absolutely loved it!” (Per)

“A wonderful week”
I had such a wonderful week at the marae with Lionel and Val. I instantly felt that I was a part of the whānau, as everybody at the marae was so warm and welcoming. The work was totally reasonable and always different; plus I could ask Lionel all sorts of questions about their amazing Hua Parakore principles. I also got to learn lots about the history of the local Mangere area, Māori culture, and sustainable gardening practices. There was always something going on at the marae - I got to join in on harakeke weaving sessions, te reo classes, and even a singing lesson! It was an absolutely wonderful way to close off my time in Aotearoa, and I’m already trying to figure out how I can come back! Thank you to Lionel and Val for everything <3” (Kelly)
**Te Reo Maori Strategy:**
Papatuanuku Kokiri Marae continue to provide facilities and catering for Adult Tertiary Teaching, Te Reo Maori and Kai Oranga programs with Te Whare Wananga o Awanuiarangi and Te Wananga o Aotearoa. This year our programs reached 220 adult learners, of the 220, 180 were of Maori descent, seeking the desire to find their identity, learn about Marae Tikanga, language and develop skills in Adult Teaching. The Marae based programs have been evident for student retention and success as their preferred place of learning. The relationship has enabled financial support for the marae and support small businesses to provide catering services.

MOLB Outcomes met: 2, 6
Te Pu o ngā Maara (TPoNM)
Alongside Makaurau and Manurewa Marae organisations we have continued to draw a collective strength to form a platform for a Maori Youth activation in Education, Employment and Training. A collaborative approach to empower, marae, whanau, hapu and rangatahi to ensure sustainable and healthy whanau through matauranga Maori practices. The program guiding principles being Kaitiakitanga, Whanaungatanga & Matauranga Maori.

MOLB outcomes met: 2, 3 & 6

Marae Lease Renewal:
Our interests and commitments from the marae have remained consistent over the years to align with the intention of strengthening our community Partnership relationship set out in 1986. We remember Mere Knight, Donna Richards, Bob & June Jackson Maori Wardens whom visions remains in our hearts, to bring restoration, hope and love. Through our relationships we will continue to meet community/whanau needs and respond to their aspirations. Through the kaupapa of Zero waste we continue to share ancient matauranga and action on harvesting kai and protecting Papatuanuku (Mother Earth) The future requires us to expand the common spaces that will be of benefit to all our community, whanau, hapu and iwi.