Email from Auckland Transport advising what frequency the sweeping of roadside channels and catch pit covers and cleaning of catch pit sumps occur. This is contrary to what Dr Frank Tian of Healthy Waters advised before Christmas 2019. Dr Tian advised me that catch pit sumps on arterial roads are cleaned out every six months and those on local roads every 12 months.

We've now reviewed the details of your case (case number CAS-55855-G9X6M2) CRM:000023275

George Wood (Devonport - Takapuna Local Board)

# Tue 28/01/2020 10:57

Hi Kyle, Is there a list of the service levels for Streets in the Devonport-Takapuna Local Board area please? Also are the areas around raised medians and pedestrian refuges also included when the various streets are swept? George Wood Get Outlook for Android

□ □ □ □ □ Elected Member (AT) Tue 28/01/2020 10:11

- George Wood (Devonport Takapuna Local Board);
- Marilyn Nicholls (AT)

Kia ora George,

Thanks for your query about cleaning schedules in the Devonport-Takapuna area.

#### We've now reviewed the details of your case

The area was last swept before Christmas on December 19 and the next cycle is programmed for the second/third week in February 20020. Catchpit grate cleaning is usually done at the same time.

The specific schedules are as follows:

#### Sweeping:

- All Service Level 1 (SL1) & Service Level 2 (SL2) roads and Special Vehicles Lanes will be swept at least bi-monthly
- All SL3, SL4, SL5 and SL6 roads will be swept at least every four months.
- All intersections within SL1, SL2, SL3 and SL4 roads will be at least swept bi-monthly and intersections within SL5 and SL6 roads will be swept at least every four months.

### **Catchpit Grates cleaning:**

- Catchpit grates on urban SL1, SL2 and SL3 roads areas shall be cleared at least three times per year, with additional clearing during periods of high leaf drop or build-up of detritus and litter.
- Catchpit grates on urban SL4, SL5, SL6 and SL7 roads shall be cleared at least twice per year with additional clearing during periods of high leaf drop or build-up of detritus and litter.

## Thanks for getting in touch

Thanks again for bringing this to our attention and working with us to reach a positive outcome.

Ngā mihi

Kyle Customer Care Case Manager

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