

Email from Ms Gay Richards, chair of the Bayswater Community Committee Inc. on state of public transport in the Bayswater and Devonport areas:

### Bayswater & Devonport buses

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George Wood (Devonport - Takapuna Local Board)

**Thu 30/01/2020 09:26**

As requested George Wood CNZM Deputy Chairman Devonport-Takapuna Local Board Auckland Council Mob: 02108220925 54 Grenada Ave, Forrest Hill 0620

You forwarded this message on Thu 30/01/2020 09:26

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**GR**

Gay Richards

Wed 29/01/2020 18:44

- George Wood (Devonport - Takapuna Local Board)

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George

Thanks for your phone call today. The current bus services, especially in Bayswater are much better than when the New Network was introduced, but, of course there is always room for improvement.

I've attached the current timetable for your reference.

Issues for Bayswater:

The 802 (Express) provides a valued service for those who want to arrive up town rather than at Britomart and it is cheaper than the bus-ferry option at present.

Wishlist: A 802 service from Bayswater at 7.00am would be appreciated by some of us, as the half hour gap between 6.45am and 7.15am is a big one at that time of the day.

The 801, now mostly half hourly service, 7 days a week, from the Bayswater ferry to Akoranga is a great improvement on our previous service.

Problem: 801 does not always wait for ferry users to reach the bus, especially in the evening. The drivers have been instructed to wait 5 minutes, but not all have the message.

Problem: The 801 departing 7.25pm is regularly cancelled (just checked tonight and it is again). This would leave anyone who caught the 7.10pm ferry from the city stranded. Not acceptable – if AT do not intend to run this service it should be officially removed from the timetable, but for me it is a particularly useful time, so is very inconvenient.

#### Issues for Devonport

806 and 807 are scheduled NOT to meet the Devonport ferry which seems ridiculous and inconvenient to all. AT needs to rethink this.

No service near Ryman Retirement. Documented in my submission on Ryman development. The nearest stop at cnr of Lake/Old Lake Rd is almost 1km away and up hill.

AT and Ryman should ensure there is a bus service to Devonport – Takapuna, possibly via top end of Bayswater (go down Roberts Ave to Birkeley or Quinivan and back up Bayswater ave then to Takapuna, on Lake Rd to Takapuna/Smales Farm/NS Hospital. That would provide a Bayswater/Devonport link, a good service for Ryman staff, visitors and residents, a service for people on western side of Lake Rd in Devonport, and no need to change buses to get to North Shore Hospital.

The linking services to NS Hospital from Takapuna are barely adequate. The buses fail to stop, the Takapuna bus stop has many uneven surfaces, elderly people are least able to change buses quickly.

#### Other issues:

AT Local is an expensive service appreciated by the few who use it but should not be seen as a way of filling Devonport transport gaps because of its limited range, cost, and reliance on apps, not accessible to all.

Suggestions to have a common stop for Bayswater and Devonport buses on the eastern side of Lake Rd at Belmont (as part of Belmont improvements) would assist with transfers and option to catch either ferry from one bus stop.

i hope you find these notes helpful.

Please let me know if you have any questions.

Note: I use the 802 and 801 or 814 almost every day. I really like the 801 and 814 going to Akoranga. The 866 from there provides a great service for people wanting to go to Ponsonby, Grafton (Auckland Hospital and University) and Newmarket. It needs to be a double decker as it is overcrowded in the mornings.

Also though i have no experience of these you should raise the issue of overcrowding on the Devonport school bus routes as this is an issue every February/March.

Regards, Gay