

30 January 2020

George Wood

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Kia ora George

The information you requested - CAS-53686-W9M6Y7

Thank you for your request for information dated 12 December 2019 on bus and ferry patronage.

- Can I be supplied with patronage figures for a seven day period (Monday to Sunday inclusive) for the Downtown to Bayswater ferry services and the 801 and 802 bus services.**

Below you'll see the patronage figures for the Downtown to Bayswater (and return) ferry service:

Day in week	Auckland to Bayswater	Bayswater to Auckland	Total Count
Monday	482	417	899
Tuesday	462	476	938
Wednesday	464	469	933
Thursday	483	510	993
Friday	446	452	898
Saturday	43	58	101
Sunday	40	121	161
TOTAL			4923

Below you'll see the 801 and 802 patronage figures for the Downtown to Bayswater (and return) bus service:

Day in week	Bus route	Route name	Trip Count
Monday	801	Akoranga Station To Bayswater Wharf Via Takapuna	274
Monday	801	Bayswater Wharf To Akoranga Station Via Takapuna	278
Monday	802	Bayswater To City (Mayoral Dr)	235
Monday	802	City (Mayoral Dr) To Bayswater	130

Tuesday	801	Akoranga Station To Bayswater Wharf Via Takapuna	366
Tuesday	801	Bayswater Wharf To Akoranga Station Via Takapuna	291
Tuesday	802	Bayswater To City (Mayoral Dr)	238
Tuesday	802	City (Mayoral Dr) To Bayswater	109
Wednesday	801	Akoranga Station To Bayswater Wharf Via Takapuna	341
Wednesday	801	Bayswater Wharf To Akoranga Station Via Takapuna	310
Wednesday	802	Bayswater To City (Mayoral Dr)	222
Wednesday	802	City (Mayoral Dr) To Bayswater	82
Thursday	801	Akoranga Station To Bayswater Wharf Via Takapuna	333
Thursday	801	Bayswater Wharf To Akoranga Station Via Takapuna	299
Thursday	802	Bayswater To City (Mayoral Dr)	207
Thursday	802	City (Mayoral Dr) To Bayswater	64
Friday	801	Akoranga Station To Bayswater Wharf Via Takapuna	376
Friday	801	Bayswater Wharf To Akoranga Station Via Takapuna	317
Friday	802	Bayswater To City (Mayoral Dr)	189
Friday	802	City (Mayoral Dr) To Bayswater	67
Saturday	801	Akoranga Station To Bayswater Wharf Via Takapuna	166
Saturday	801	Bayswater Wharf To Akoranga Station Via Takapuna	185
Sunday	801	Akoranga Station To Bayswater Wharf Via Takapuna	190
Sunday	801	Bayswater Wharf To Akoranga Station Via Takapuna	176
TOTAL			5445

2. I note that in the inter-peak periods there are twice as many 801 buses leaving Bayswater wharf than ferry arrivals. Are there any moves to increase the frequency of the ferry services so that the ferries run half hourly?

I've attached Auckland Transport's (AT) Regional Public Transport Plan (RPTP) and you will see (at page 56) that we plan to increase the frequency of the ferry trips for the Bayswater service in the near future. We haven't yet confirmed a start date for this increased frequency.

There are more 801 buses than there are Bayswater ferry arrivals because the route connects:

- Bayswater and Belmont with Takapuna and the Northern Busway; and
- AUT at Akoranga Station.

We have not planned any changes to the 801 bus service in the foreseeable future.

- 3. For a commuter to travel from Belmont using the 801 bus and Bayswater ferry the AT HOP fare is \$6.85 whilst the cost for the same trip on the 802 bus over the Auckland Harbour Bridge is \$3.45. Does AT have any plans to reduce the ferry fare in order to make the service far more attractive from a price and provide an improved more frequent ferry timetable?**

AT has plans to integrate ferry fares in 2020 with the Auckland Integrated Fare Scheme (AIFS). This will assist customers who use a combination of services (bus and/or train) as their fares will be reduced. We intend to start this by April 2020. We have no plans to reduce fares on ferries.

- 4. The Devonport-Takapuna Local Board is desires to reduce the level of traffic on the Lake Road corridor. I am certain that making the Bayswater ferry more frequent and also bringing the level of the fare in line with the bus fare would be a great way of increasing public transport patronage, especially ferry patronage.**

Please see the answer to question 2 above.

- 5. Could these issues be reported as part of your February report to the D-T LB please?**

We have asked Marilyn Nicholls to include these issues as part of her February report.

Yours sincerely



Phil Wratt
Engagement Manager
Customer Care