



Great Barrier Island Community Health Trust

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Date: 31.12.2019

Dear Guia

Re; Accountability Funding Report on Funding Agreement July 1 2019 – December 31, 2019

Please find enclosed the annual report covering the relevant period detailed above.

Any questions, please do not hesitate to contact me.

Kind regards

Leonie Howie

Date

Kellie Cleave

Date



Great Barrier Island Community Health Trust

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Accountability Funding Report

Community Worker Project

GBI Community Health Trust

1st July 2019 – 31st December 2019

Report to

Great Barrier Local Board

Hector Sanderson Road

Claris GBI / Aotea

Report prepared by

Kellie Cleave

Date: 31.12.2019

Report to: Great Barrier Local Board
Hector Sanderson Road
Claris, Great Barrier Island

Community Worker Project (GBI Community Health Trust)

Accountability Funding Report for the period of; July 1 2019 – December 31st 2019

1) Summary/ snapshot

With the resignation of the lead Community Worker Gael Johnson, July and August were transition months, preparing for the handover to AFSG.

Gael having been in the position for 14.5 years had a wealth of knowledge to pass on and this was done successfully and smoothly in the last week of August and first week of September, during the new Community Workers Orientation.

The Community Worker Project (CWP) embraces **4 specific social service sectors:**

- **Referral / informative / advisory** e.g. Community Dental Clinic, Aotea Family Support Group, Law Centre, Age Concern, women's refuge.
- **Logistical support** to access professional service providers e.g. First Aid training, ACC,IRD, Education access / issues
- **Navigation / advocacy** government service e.g. Ministry of Social Development (WINZ), Accident Compensation, Inland Revenue
- **Emergency / crisis support**, including targeted funding, crisis support requests through Aotea Family Support Group, St John's Community Church, Victim Support

The CWP focus is with on-island community development and support for capacity building in partnership with mana whenua: The Community Worker (CW) / kaimahi hapori provides a focal point for residents; Te kaimahi hapori is here to help residents to navigate appropriate communication / liaison as needed to government departments or other agencies from time to time. One of the strengths of the CWP is that it has no religious, political or ethnic partiality and it is a confidential and independent service. The position, conceived as a multi-dimensional service in recognition of all the challenges faced by the community of Great Barrier Island / te hapori o te Motu Aotea, continues to respond to new social challenges fostering resilience and wellbeing within this isolated community.

Trends in the last 6 months

Looking at the data the CWP keeps:

In all categories there was significant **increase in requests for assistance**. Statistics kept are approximate due to time allocation. WINZ (MSD) contacts by notes kept and files / paperwork produced.

Such basic stats do not include arrangements for delivery of food boxes, responding to issues in the moment / consultation with Health and Police at times. Then there is the in-depth conversation one needs with a person in crisis to assess and arrange appropriate support, the accountability reports and organisational processing. Attending community meetings that are vital to the CWP [see snapshot details]

Ministry of Social Development: 296 engagements over the time frame. Approx. 12 persons per week, these range from Main benefit applications, SNG food, Extra Help including disability Allowance, Benefit cancellations, New Zealand Super queries. Community Service Card applications. There was a distinctive increase of need in November 2019, CW engaged with 72 persons that month which indicates due to an increase of people relocating to Aotea, there was an increase in Job Seeker applications.

Emergency Food/Dental: SNG FOOD (Special needs Grant from WINZ for Food) 17 over applications processed over the 6-month period, along with 23 urgent dental applications and 6 septic tank cleanout applications. These last two – septic tanks and urgent dental are great results, people are looking after themselves and the environment, utilising the service that are on offer especially the Dentist and having this based on island. St Johns Church food increased in 2 over the same time period for 2 to 3 days a month.

Crisis Assistance: This last 6-month period has seen an increase in applications with the crisis fund assistance programme through Aotea Family Support Group. We have assisted with 25 individual crisis applications via the CW role

- 20 food Vouchers
- 7 petrol Vouchers
- 1 LPG
- 2 Urgent Travel

There are clear indications that in all crisis categories “need” is rising, Housing is hard to find and often inadequate especially in winter months. Increased numbers moving home for mana whenua, mental health issues and people generally struggling to meet their basic living needs. As the Community Worker I have continued to close these gaps by discussing alternative options, budgeting, gardens, community gardens, along with discussing about their health costs, housing costs and offering any financial assistance that they can apply for.

2) Progress to Date / specific projects and outcomes

Project Name	Project objective	Progress so far/ key performance indicators (figures/ stats)	Summary of outcomes – what difference has your organisation made?	Highlights and challenges	Looking forward-how you will improve on what you're doing over the next 6 months?
Community Worker Project	<p>Referral / Advisory</p> <p>Logistical Support</p> <p>Navigation / Advocacy</p> <p>Emergency Crisis assistance</p>	<p>Stats are attached and on-going</p>	<p>Social assistance is essential in a remote community: isolated by water from interface with mainland agencies and govt departments</p> <p>People are supported to make healthier choices, connected to essential and relevant on and off island resources</p> <p>Ensuring that the community is empowered and proactive in making the right choices for them, guiding them in a direction that will assist people to having a healthier, happy life.</p>	<p><i>Highlight:</i></p> <p>Embracing the CWP role over past 6 months while implementing my own skills, values and knowledge to the role but also keeping very similar to the way to the former Community Worker had operated while slowly implementing new process, relationships and tools to streamline and improve our communication with outside agencies especially Work and Income. Really promoting the use on online services, such as MYMSD we now have a community laptop set up in Claris Office for use of this online service. Paperless, faster processing and Work and Income prefer this method.</p> <p>Obtaining and managing emergency child car restraints for locals and visitors in emergency situations. Following up with Auckland Transport Community rep discussing options on how to educate parents on ensuring that they use the correct car restraints and that it is fitted correctly in the vehicle. This is going to be an ongoing project with hopefully the potential to have trained technicians on island</p> <p>Engaging with our local business, discussing future employment opportunities for people especially our youth 16 to 24 years old bracket offering on job training (Mana in Mahi) and wages subsidies.</p>	<p>Continue to both advocate on an individual level, to reassure people. To connect people with services and assistance, to navigate for and urge the application for entitlements to assistance.</p> <p>To explore new solutions / share them with community, encourage ideas and embrace positive change, to continue to learn and keep updated on any changes within the government agencies and to advise our community especially financial changes and increases.</p> <p>Engage with the warmer home project alongside Ngatiwai O Aotea Kawa Marae Chairman, investigate how the Warm, Dry Healthy Homes programme that is currently running on the mainland could be implemented here on Aotea and the benefits for people.</p> <p>Continuing to work side by side with on island resources and service providers.</p> <p>Supporting the residences from the North by having a weekly/fortnightly presence at Okiwi Kura.</p>

				<p>Challenge:</p> <p>Explaining to regional agencies such as WINZ, IRD, ACC the hardship that people can face on Aotea. Helping them to understand the difficulty with some aspects of basic living needs, POWER, WATER, TRAVEL, PETROL, FOOD PRICES.</p>	<p>I would also like to increase my engagement with both the maraes Motairehe and Kawa, utilising my role as CW in any areas where I can be of assistance for Ahi Kaa.</p>
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