Date: Thursday 2 April 2020
Time: 10.00am
Meeting Room: These meetings will be held remotely and can be viewed on the Auckland Council website
Venue: https://councillive.aucklandcouncil.govt.nz/

Te Kāhui Ngārahu / Emergency Committee

OPEN MINUTE ITEM ATTACHMENTS

<table>
<thead>
<tr>
<th>ITEM</th>
<th>TABLE OF CONTENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.1</td>
<td>Council's response to COVID-19 to date</td>
</tr>
<tr>
<td></td>
<td>A. 2 April 2020, Emergency Committee: Item 9.1 - Council's response to COVID-19 to date, Update Report</td>
</tr>
</tbody>
</table>

Note: The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
Response to COVID-19 pandemic

File No.: 

Te take mō te pūrongo
Purpose of the report
1. To outline activities undertaken by the council to support the wider community in response to the COVID-19 pandemic.

Whakarāpopototanga matua
Executive summary
2. Auckland Council is taking a number of actions to support the wider community in response to the COVID-19 pandemic, including:
   a) Staff attached to the Ministry of Health undertaking health checks on incoming international travellers.
   b) Staff attached to the Auckland Regional Public Health agency undertaking contact track and tracing of persons testing positive for COVID19
   c) Staff preparing meals for distribution by the City Mission to the homeless who they have housed and vulnerable families they support.
   d) Maintaining targeting public toilets open for use by essential workers such as truck and bus drivers.
   e) Deployment of Council call centre and staff to maintain the 0800 number supporting the service to provide basic food parcels and toiletries to Aucklanders experiencing hardship.
   f) Extensive provision of information to Aucklanders in general and customers of Council services regarding management of COVID19, provision of essential services and means of social isolation.
   g) Establishment and staffing of the Auckland Emergency Coordination Centre including the Auckland Group Controller reporting to the National Controller. Work has included:
      • Coordination of Auckland’s managed isolation and quarantine facilities providing accommodation and support to returning New Zealanders.
      • Ensuring the maintenance of an air service for the transportation of essential supplies to Great Barrier as well as sea services to Rakino and Kauw.
   h) Within the Auckland Emergency Coordination Centre council has established a Māori specific function – Pouwhakarae. Pouwhakarae’s purpose is to support the distribution of health-related information to Māori and coordinate non-health related activity for Māori communities across Tāmaki Makaurau.
   i) Staff attached to the Northern Regional Heath Coordination Centre, New Zealand Police and Greenlane Clinical Centre as liaison.
In addition:

j) Staff are currently planning and being deployed to support the Ministry of Social Development in calling Aucklanders aged over 70 whom the Ministry has only a telephone contact in order to check on their welfare. This initiative is expected to commence early next week.

k) Additional staff shall be attached to the Auckland Emergency Coordination Centre in response to the directive it shall operate 12 hours a day, 7 days a week.

l) Cemetery Services planning and operations enhanced to respond to COVID19 pandemic planning and continue to provide essential services during Alert Level 4.

m) Public Information through Our Auckland and other channels concerning Council services regarding management of COVID19, provision of essential services and means of social isolation.

3. The Director Executive Programmes and the Group Controller will provide a verbal briefing on the support being provided.

Ngā tūtohunga
Recommendations

That the Emergency Committee:

a) note the activities undertaken by the council to support the wider community in response to the COVID-19 pandemic.

Ngā kaihaina
Signatories

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<tr>
<th>Authors</th>
<th>Mace Ward, Group Controller, Auckland Emergency Management</th>
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<tr>
<td>Authoriser</td>
<td>Phil Wilson, Governance Director</td>
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