Date: Thursday 21 May 2020  
Time: 10.00am  
Meeting Room: These meetings will be held remotely and can be viewed on the Auckland Council website  
Venue:  

Te Kāhui Ngārahu / Emergency Committee  
OPEN MINUTE ITEM ATTACHMENTS  

<table>
<thead>
<tr>
<th>ITEM</th>
<th>TABLE OF CONTENTS</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>COVID-19 briefing and Auckland Emergency Management status update</td>
<td></td>
</tr>
</tbody>
</table>

Note: The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
COVID-19 Controller Update
Emergency Committee | Thursday 21 May 2020

Status [UN-CLASSIFIED]

- AEM Activation Status: Red
- Declaration Status: National Transition Period
- COVID-19 Alert Status: Level 2: Reduce

- The nationwide State of National Emergency has been lifted and replaced by a National Transition Period which came into force just after midday Wednesday the 13 May. This will remain in place for 90 days, unless extended or terminated earlier.

- We are now at Alert Level 2 and are in a ‘reduce’ phase in the response. The government response sums this up best as a time to ‘play it safe’, reminding us that COVID-19 is still out there. Cabinet will review Alert Level 2 restrictions on 25/05/2020.

- It has been 48 days since a case could be linked to community transmission.

Emergency Coordination Centre Status

- Our Emergency Coordination Centre at Bledisloe House remains active with a team of people from across Auckland Emergency Management and the council, working together with representatives from other response agencies in the region. Those that do not need to work in the office, join us remotely from home.

- Operating in tandem, but separated from the ECC, is our Regional Isolation and Quarantine Coordination Cell, which is a multi-agency response to managing the needs of returning or departing travellers. There is a similar model operating in Christchurch to receive returning travellers into hotels in that region too.

Caring for Communities

- Our welfare response continues to be predominantly focused on the non-health related welfare needs of Aucklanders and people isolating in our region. Our focus is shifting from providing emergency food support, to enabling our community-based welfare organisations to provide long-term food-security solutions to Aucklanders impacted by COVID-19.

- The Auckland Emergency Management welfare food parcel initiative, which has now been running for seven weeks has taken around 34,300 phone calls via the Auckland Council contact centre; which has resulted in more than 17,400 requests for assistance and over 16,000 households supported.

- Many Aucklanders are still facing challenging circumstances. MSD has noted the significant number of ‘new’ customers that it has established during this emergency response, reflecting the fact that the impact of lockdown has been indiscriminate and affected many people that have not needed government or local government assistance before.

- Welfare requests to our 0800-welfare number continue to come in, however the volumes continue to decline, with less than 150 requests for assistance accessing food and essential supplies in the last week. This compares to 5,000 in the first week of the response.
The calls continue to be complex in nature, and many issues we are dealing with are now related to pre-COVID-19 social issues.

- An online dashboard for elected members and the public, which displays the most up-to-date data around the programmes, including the number of calls to the helpline and requests for assistance. The online dashboard can be found on the Auckland Emergency Management COVID-19 webpage or via their social media pages.

- The largest increase in expenditure since the last report is in the provision of funding and support to foodbanks and community groups providing emergency food relief in the community. Over $1 million of support have been committed to food banks and relief organisations over the past week, including grants to the Salvation Army, P.A.C.I.F.I.C.A Incorporated, Vision West, and the St Vincent De Paul Society Eastern District.

Regional Isolation and Quarantine Coordination

- As of Tuesday 19 May, there are 1,974 people in managed isolation and 110 people in quarantine in hotels in our region – this number continues to change daily as people reach their 14 day ‘anniversaries’ and can return home, and as new flights arrive.

- With the move to Alert Level 2, we have taken the opportunity to stand up hotels to receive isolation guests outside of the city centre. This simply recognises the fact that the city centre is becoming more and more busy with people returning to work which makes it more difficult to run managed exercise programmes and practice safe physical distancing between guests, staff and the public.

Te Pou Whakarae

- Te Pou Whakarae continues with its outreach programme to marae, iwi, and Mataawaka.

- With the opening of Auckland Council’s Manaaki Fund, Te Pou Whakarae is working closely with Council to start to plan for the long-term recovery of Māori communities in Tamaki.

General coordination

- Auckland Transport has noticed that with the return to Alert Level 2, the use of public transport has greatly increased. They continue to try to provide for safe social distancing practices through limiting the number of boarding passengers, and signage and instruction at key transport hubs and stations. They note challenges with self-regulation of passengers on buses and trains, particularly with customers not observing loading restrictions and sitting side-by-side.

- Auckland Emergency Management continues to monitor the drought and the future forecast.

Mace Ward  Kate Crawford
Deputy Group Controller  Group Controller
Auckland Emergency Management  Auckland Emergency Management
"A one in one hundred year threat to the wellbeing of our people, our communities and our economy."

Hon Grant Robertson, 14 May 2020
Response to date: local business

- **ATEED Backing Auckland’s Businesses**
  - 2700+ Businesses registered with ATEED for support via Regional Business Planner Network
  - $2.6m Value of U.S. PPE for auction to assist pandemic-hit local businesses
  - 1200+ Businesses contacted and offered government financial support
  - 594 Businesses used ATEED’s free tool to learn how to boost their online presence
  - 15,000+ Retweets of ATEED supported webinar
  - 124 Business completed action plans, meeting new small and medium enterprises’ needs

 Figures from March 20

---

Response to date

- Go With Tourism – close to 2000 requests for assistance
- Recomencing of domestic film activity: strong international interest
- *Papatauanuku is Breathing* video – 1 million-plus views
- Innovative approach to events: NBL
Recovery planning:

- Government is channelling funding through ATEED, collaborating with partners
- Auckland Pacific Skills Shift
- Construction
- International students
- Campaign to support businesses and economic recovery – June
- Domestic campaign partnership with Tourism New Zealand

Ngā mihi
Thank you