Date: Tuesday 16 June 2020
Time: 2.00pm
Meeting Room: This meeting will proceed via Skype for Business.
Venue: A recording will be uploaded on the Auckland Council website.

Albert-Eden Local Board

OPEN MINUTE ITEM ATTACHMENTS

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<td>Arts, Community and Events venue partners interim service approach</td>
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Note: The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
Deputation to the Albert-Eden Local Board

16 June 2020
What is SPiCE?

- Sandringham Project in Community Empowerment
- Community-led Development Organisation
- Started with a group of residents who wanted a say in how a local park was redeveloped
- Support for community engagement from Local Board led to Vision Report
- Place-based centred on Sandringham Village
- Mission is to make Sandringham an even more amazing place to live, work and play.
- Part of a group of CLD Partners funded by DIA, leading to appointment of Joanne as the Community Facilitator
Item 8.1
Traffic and footpaths

- Whole of Sandringham approach to traffic – consider impact on side streets and narrow residential streets
- Improve pedestrian and cyclist safety and movement through the village
- Experiment with street closures – great opportunity of Innovate Streets funding!
Traffic and Footpaths con’t

• Footpaths are too narrow and crowded, and in poor repair
• Pinch points for pedestrians, especially those with additional accessibility needs
• Holistic review required to reconsider street furniture, greenery, accessibility
• Is a review of phone boxes possible?
Sandringham Village Upgrade

- We have been promised that it was likely this year after waiting several years
- SPiCE is well-placed to assist with community engagement
- Very keen to use a High Street Project approach, where community involved from the beginning in co-design and co-creation
Heritage Toilets & Community Centre

- Slowly deteriorating (apart from roof repair) as set out in Matthews & Matthews report. Now also have earthquake risk warning
- Panuku run EOI several years ago was ineffective
- Still no community use or purpose
- Can we get community lease? Or what are next steps?
- Sandringham Community Centre, despite building flaws, is still essential for Sandringham as it is the only option for gathering in the village.
- Sandringham community disadvantaged by delay in re-opening
Increased infrastructure

- Large scale property developments have taken place on Haverstock St with more planned
- Green infrastructure and playgrounds have not increased
- Nothing for school-aged children including teens
- Council Report in 2015 rated Sandringham as low in green space
- SPiCE Vision Report lists “more and larger playgrounds” as a key priority for children, including more sporting facilities desired by older children.
Recycling Bins in the Reserve

Sandringham Reserve is often used for families to eat takeaways

Bins within reserve all go to landfill

Keen to trial recycling bins

start with a bin just for drink bottles and cans
Item 8.1

Attachment A

joanne@spice.org.nz

www.spice.org.nz
The issue

• Currently, former refugees, migrants and asylum seekers, wishing to access support; need to navigate a variety of service providers geographically dispersed across Auckland.

• Personal transport is often non-existent and public transport not always easy and direct.
A way to solve it

To remedy this situation, a group of six service providers wish to secure a facility that would provide a ‘one stop shop’ that improves the settlement outcomes of their clients, particularly those identified as at:

• facing severe risk of marginalisation
• isolation
• poverty
• deprivation
• unresolved trauma
• language challenges.
The providers

- Belong Aotearoa
- RASNZ (Refugees as Survivors New Zealand)
- ARCC (Aotearoa Resettled Community Coalition)
- Planet FM
- New Zealand Red Cross
- Asylum Seekers Support Trust (ASST)
The benefits

Co-location would enable these service providers to:

• efficiently deliver their support
• reduce duplication
• encourage networking and collaboration between the services
• which will ultimately benefit their clients and improve settlement outcomes for new, New Zealanders.
A snapshot of 2018 Auckland census data

5% of all Aucklanders (75,252) do not speak English.


24,046 former refugees and their families came to NZ in the last 10 years.
We are growing more diverse

- **28.2%** of Auckland’s population identify with an Asian ethnicity. An increase of 44.1% since the 2013 census.

- **43.7%** increase in the Middle Eastern, Latin American and African (MELAA) category since the 2013 census.

- An increase of **25.1%** since the 2013 census of people identifying with a Pacific ethnicity (13.8% of Auckland’s population).
Desired outcomes of a “one stop shop”

Former refugees, migrants and asylum seekers are:

- participating fully in society
- integrated socially and economically as soon as possible
- living independently
- undertaking the same responsibilities and exercising the same rights as other New Zealanders
- have a strong sense of belonging to their own community and to New Zealand.
Benefits of a shared hub

• The provision of a hub will assist in normalising the seeking of help.

• The hub will be more than a shared location for services but offer and host extended community programmes and activities that foster both a sense of belonging and ownership by the community.

• The hub will be part of a wheel and spoke model where the co-located organisations also deliver programmes and activities in shared spaces across a range of suburbs, supported by technology.
Benefits cont.

- The hub will provide culturally appropriate services to both new arrivals and long term former refugees, migrants and asylum seekers.
- The provision of the hub will help address the continuing growth and demand on existing facilities.
- By developing a hub, the investment value for funders will increase through collaboration and resource sharing.
- The hub aims to maximise government’s resettlement and integration initiatives.
- For clients most importantly it will reduce time, travel, costs and effort.
International experience

One stop shop services for former refugee, migrant and asylum seeker communities can be found all around the world. They were established to bring together services so a coherent and holistic response can be provided that supports immediate and long term resettlement for former refugee and migrant communities. (LEAD 2019)

The literature reviewed identifies that existing hubs have seen immense benefits for both communities and service providers, and have led to drastic improvements in resettlement outcomes. (LEAD 2019).
Potential services delivered in one hub

- WINZ and Housing New Zealand
- An information or “CAB’ type of service for former refugees, migrants, and asylum seekers
- Lawyer/legal services (e.g. a partnership with Community Law)
- Justice of the Peace
- Additional employment brokers
- Social work services
- Additional mental health services
- Age Concern
- Budgeting service providers
The preferable location would be adjacent to a town centre, on a major public transport network.
The support you can provide

Please support our proposal in every way you are able, this could be:

- Telling us about potential buildings that would work for us.
- Spreading the word to everyone you know that may be able to support us to achieve our goal.
- Be a champion for us so we are better able to deliver to our clients, who are our new, New Zealanders.

“With your food basket, and my food basket, the people will thrive.”
Statement of Proposal
Draft Local Board Plans 2020
1 Draft local board plans 2020

Under the Local Government (Auckland Council) Act 2009 (the Act), each local board must adopt a local board plan by 31 October of the year following election. The Act lists several requirements that local boards must include in their consultation documents when using the special consultative procedure (SCP) to engage with their communities.

This document provides links to the financial information found in the Auckland Council’s 10-year Budget 2018-2028, which forms the context to the development of the draft local board plans.

We want to know what you think

Starting on 13 July through to 13 August 2020, we will be seeking your feedback on the draft local board plan 2020 for your area.

Due to the uncertainty around which COVID-19 alert level we will be under at the time of consultation, it is not possible to confirm all the details of engagement events until closer to the consultation period.

Some events may be subject to change depending on what COVID-19 alert level restrictions are in place during the consultation period. However, we plan for you to be able to provide feedback in the following ways:

- in person at ‘Have Your Say’ events
- online submission at our website akhaveyoursay.nz
- written submission by post or email
- encouraging online submissions via the People’s Panel
- social media comments which are in scope of our engagement, although we will encourage you to go online to make a formal submission
- partnerships with community partners.

To support you to provide feedback in a way that suits you, information will be made available online as well as in hard copy.

Hard copies and feedback forms will be available at libraries, service centres and local board offices subject to these locations being open, or on request by calling 09 301 0101 or the local board office.

Please visit akhaveyoursay.nz to find out more information and view the draft local board plans, give your feedback, and find details of ‘Have Your Say’ events as and when they are confirmed.
2 Financial information

The council’s 10-year Budget 2018-2028 sets out the relevant financial context to the development of the draft local board plans. This is available on our website at www.aucklandcouncil.govt.nz.

The COVID-19 pandemic has significantly impacted Auckland. Our people, communities and businesses have all been affected by the health-related restrictions, border closure and knock-on economic impacts. The council is no different and we are facing some serious challenges as we seek to recover from the impact of COVID-19.

It is predicted that our levels of service may change as part of the council’s response to COVID-19, but we do not currently know the extent of those changes. We will have some more information once the council’s Annual Budget is adopted in late July 2020. The local board budgets and levels of service for the 2020/2021 financial year will be updated following that.

In the meantime, to find out about the local council services and levels of service statements previously planned for the 2020/2021 financial year, go to volume 2, section 2.6 of the 10-year Budget 2018-2028 and the estimated funding allocation for local boards set out in 2018 can be found in volume 3, section 1.3.
**Arts, Community and Events venue partners interim service approach**

**Te take mō te pūrongo**
**Purpose of the report**
1. To seek approval for an interim service approach for Arts, Community and Events venue partners for 1 July 2020 to 30 September 2020.

**Whakarāpopototanga matua**
**Executive summary**
2. More than half of the Arts, Community and Events (ACE) venues portfolio is managed by 122 partners.
3. Fifty-five of these partners (including two in the Albert-Eden Local Board area) have contracts and funding agreements that expire on 30 June 2020.
4. Key concerns for these partners are:
   - the council’s expectation of service delivery from 1 July 2020
   - levels of activity they should be delivering
   - funding availability
   - their responsibilities as employers.
5. The recommended approach is, firstly, a clarification that services should continue from 1 July 2020 to 30 September 2020.
6. Secondly, it is to ensure a sustained level of service from the ACE venues portfolio while Emergency Budget deliberation is underway.
7. Finally, it is to provide a pro rata interim payment (12 weeks of the annual amount) covering the first quarter of the 2020/2021 financial year (FY), to ensure the above can be delivered.

**Ngā tūtohunga**
**Recommendation/s**
That the Albert Eden Local Board:

a) approve interim payments be made to:
   i. Epsom Community Centre for $5,577 plus CPI (Consumer Price Index)
   ii. Mt Albert Community Centre for $2,877 plus CPI (Consumer Price Index).

**Horopaki**
**Context**
8. Auckland Council provides spaces in the community where all Aucklanders can come together to do things that interest them, stretch themselves, have fun, participate, connect, interact, discover new things and learn about each other.

9. There is an Arts, Community and Events (ACE) venue in almost every neighbourhood across Auckland and the ACE team ensures this diverse portfolio — including community centres, community art galleries, theatres and both rural and urban community halls — is delivering for local communities.
10. This portfolio contains more than 240 ACE Venues with 122 partners managing over half of these on behalf of the council.

11. These partnerships are managed with a variety of contracts and agreements in place and funding of over $8m per annum, in addition to in-kind support and resources, including asset provision.

12. To help protect Aucklanders during the COVID-19 response, Auckland Council made the decision to temporarily close the Arts, Community and Events venues including community centres, community art galleries, theatres and venues for hire and to support its partners to do the same.

Partner insights

13. Staff have continued to be in close contact with ACE venue partners through all Alert Levels to answer queries where possible and offer support to their decision-making where appropriate, including:
   - varying contracts to explicitly relieve them of responsibilities under their contracts and funding agreements, as they could not deliver their service under Alert Level Four or Three
   - prioritising final contract payments due in Q3 and Q4 of the current financial year
   - supporting the reopening of venues at Alert Level Two, including implications of group and capacity restrictions.

14. Staff surveyed ACE venue partners during this time to gather insights on the impacts of COVID-19. Key considerations for partners were:
   - financial security, including uncertainty of funding that might be available in FY2020/2021.
   - concern about their ability to continue to pay staff and deliver expected services and programmes to their local communities.

15. Fifty-five of these 122 partners have contracts and funding agreements that expire on 30 June 2020.

16. From survey results and subsequent conversations with partners, the key concerns being are as follows.
   - Are they expected to open and deliver services from 1 July 2020?
   - What level of service should they be delivering?
   - What funding is available for them to continue to deliver services?
   - Concerns regarding their responsibilities as employers.

17. While our ACE venue partners are aware that the Emergency Budget consultation and deliberation is underway, a number have notified us that without an arrangement they may have to suspend services until the Emergency Budget is adopted and implemented in August 2020.

18. Staff are also aware of concerns raised by local board members and these were discussed in workshops when ACE staff visited local boards to discuss facility reopening plans over the last month.

Tātaritanga me ngā tohutohu
Analysis and advice

Interim service delivery support

19. The recommended approach is to clarify that services should continue from 1 July 2020 to 30 September 2020, ensuring a sustained level of service from the ACE venues portfolio while Emergency Budget deliberation is happening.
20. In consultation with Auckland Council’s Commercial & Finance and Legal departments, staff have determined that the best approach to both sustain service and to address the level of uncertainty that exists with ACE venue partners is to provide interim funding covering the first quarter of FY2020/2021.

21. To do this will require a pro rata interim payment (12 weeks of the annual amount).

22. Interim funding will enable ACE venue partners to operate throughout July, August and September 2020. In August 2020, after local boards approve their work programmes staff will make contract/grant payments to partners for the balance of approved funding for the remaining quarters of FY2020/2021.

23. For the Albert Eden Local Board area the partnerships under consideration are:

<table>
<thead>
<tr>
<th>ACE venue partner</th>
<th>Interim payment amount</th>
<th>Annual contract amount</th>
<th>Funding mechanism</th>
<th>Expiry</th>
<th>Budget source</th>
<th>Key relationship holder</th>
</tr>
</thead>
<tbody>
<tr>
<td>Epsom Community Centre</td>
<td>5,577 +CPI tba</td>
<td>23,017</td>
<td>CCMA</td>
<td>FY20</td>
<td>ABS opex</td>
<td>Community Places</td>
</tr>
<tr>
<td>Mt Albert Community Centre</td>
<td>2,877 +CPI tba</td>
<td>11,508</td>
<td>FA</td>
<td>FY20</td>
<td>ABS opex</td>
<td>Community Places</td>
</tr>
</tbody>
</table>

24. Staff are aware of the concerns this uncertainty is causing ACE venue partners and have advised them in writing that this approach will be brought to local boards as governors of local facilities and locally funded services.

25. This approach requires a commitment to advance funding for the first quarter of FY2020/2021 ahead of the Emergency Budget approval and decisions to finalise local board work programmes for FY2020/2021.

26. Options for consideration by the board are:

<table>
<thead>
<tr>
<th>Option</th>
<th>Option one</th>
<th>Option two</th>
<th>Recommended Approach</th>
</tr>
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<tbody>
<tr>
<td>Description</td>
<td>Defer funding decision until the Emergency Budget is confirmed.</td>
<td>Allocate interim partial payment.</td>
<td>Allocate full pro rata 12 weeks payment.</td>
</tr>
<tr>
<td>Action</td>
<td>No interim payment is made</td>
<td>A payment of less than pro rata amount is made at a later date.</td>
<td>An interim payment can be made early July 2020.</td>
</tr>
<tr>
<td>Implications</td>
<td>• Possible suspension of services • Risk of these partners not being able to reopen.</td>
<td>• Negotiations on level of service and new Key Performance Indicators would need to be entered into for the first quarter • New contracts generated and agreed • Neither Auckland Council nor ACE venue partners have resources or time to manage this.</td>
<td>• Service is sustained at current level – doors remain open • The impact of different funding scenarios can then be workedshopped with board and partners as the Emergency Budget is considered.</td>
</tr>
</tbody>
</table>
Tauākī whakaaweawe āhuarangi
Climate impact statement
27. ACE venues can have a positive climate impact as they enable people to connect, participate and recreate locally without having to travel long distances. They help foster a sense of community and contribute positively to people’s views of where they live.

Ngā whakaaweawe me ngā tirohanga a te rōpū Kaunihera
Council group impacts and views
28. Auckland Council provides fair, easy and affordable access to safe and welcoming venues through the Arts, Community and Events department of the Customer and Community Directorate.
29. The Community Places and Arts and Culture units manage the relationship and contracts with ACE venue partners.
30. Subject to the outcome of this decision, staff will work with Community Facilities to manage implications for council-owned assets.

Ngā whakaaweawe ā-rohe me ngā tirohanga a te poari ā-rohe
Local impacts and local board views
31. A number of local board workshops were conducted through May and early June 2020 on the Auckland Council approach to COVID-19 Level 2 and the phased reopening of local community facilities.
32. During these workshops local boards:
   - were informed that the majority of ACE venue partners reopened promptly at Level Two
   - expressed an interest in the status of ACE venue partner delivery and FY2020/2021 funding
   - considered additional funds due to marked loss in revenue from classes and bookings.

Tauākī whakaaweawe Māori
Māori impact statement
33. Art, Community and Events venues support diverse, equitable, and affordable access to spaces to all Aucklanders, including Māori.
34. Programming through Arts, Community and Events venues supports Māori outcomes, and showcases work from Māori content creators and artists.

Ngā ritenga ā-pūtea
Financial implications
35. This approach requires a total commitment of $8,454 from the Albert Eden Local Board’s Asset-Based Services Operating Expenditure (OPEX) funding in advance of the Emergency Budget approval and decisions to finalise local board work programmes for FY2020/2021. This means this amount will not be available for reallocation when possible changes to funding levels, service delivery, and outcome areas are discussed.

Ngā raru tūpono me ngā whakamaurutanga
Risks and mitigations
36. Risks associated with this decision and mitigations are:

<table>
<thead>
<tr>
<th>Risk</th>
<th>Mitigation</th>
</tr>
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<tbody>
<tr>
<td>A decision could preempt significant budgetary decisions.</td>
<td>This is an interim approach, consistent with council’s managed provision in this portfolio.</td>
</tr>
</tbody>
</table>
Ngā koringa ā-muri

Next steps

37. Subject to local board approval, staff will organise agreements and payments to partners no later than mid-July 2020.

38. Staff will continue to work with these partners to assess the impact of different funding scenarios, if any, to funding levels, service delivery, outcome areas, or key performance indicators for the remainder of FY2020/2021. This will inform discussions on local board work programmes once the Emergency Budget has been approved.

Ngā tāpirihanga

Attachments

There are no attachments for this report.

Ngā kaihaina

Signatories

<table>
<thead>
<tr>
<th>Author</th>
<th>Kat Teirney - Senior Project Lead</th>
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<tbody>
<tr>
<td>Authorisers</td>
<td>Graham Bodman - General Manager Arts Community &amp; Events</td>
</tr>
<tr>
<td></td>
<td>Louise Mason – General Manager Local Board Services</td>
</tr>
<tr>
<td></td>
<td>Adam Milina – Relationship Manager, Albert-Eden and Orakei</td>
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</table>