DATE: Tuesday 21 July 2020
TIME: 2.00pm
MEETING ROOM: Devonport-Takapuna Local Board Office
VENUE: 1 The Strand
Takapuna

Devonport-Takapuna Local Board

OPEN ATTACHMENTS

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Note: The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.
A. July 2020 Governance Forward Work Calendar
Auckland Council
Takapuna Community Needs Assessment Report

Prepared by
Mobius Research and Strategy Ltd.
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  - Takapuna Methodist Church
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- Summary of key findings

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- Reasons for not using community facilities in Takapuna
- Gaps in service provision

### 12: Summary of other community feedback

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- Youth
- Business Feedback

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1: Executive Summary

1.1 Background and Objectives

Auckland Council want to understand how well existing community service provision in the Takapuna area is meeting community needs, and how it can be improved. This has been identified as a priority in the Community Facilities Network Action Plan (2019).

A community needs assessment was commissioned to identify the current and future needs of the Takapuna community and existing responses to these. The following Council-owned community facilities, currently occupying one large site at 3 Gibbons Road and 7-9 the Strand, are of particular interest:

- Mary Thomas Centre
- Takapuna Community Services Building (including the Takapuna War Memorial Hall)
- Takapuna Library.

<table>
<thead>
<tr>
<th>Council-owned facilities</th>
<th>How the facilities are currently being used</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mary Thomas Centre</td>
<td>Venues for hire:</td>
</tr>
<tr>
<td></td>
<td>• The Channel View Lounge</td>
</tr>
<tr>
<td></td>
<td>• The Takapuna Community Hub:</td>
</tr>
<tr>
<td></td>
<td>• The Wyn Williams Room</td>
</tr>
<tr>
<td></td>
<td>• The St Anne's Room</td>
</tr>
<tr>
<td></td>
<td>• The Crosslands Lounge</td>
</tr>
<tr>
<td></td>
<td>Community leaseholders:</td>
</tr>
<tr>
<td></td>
<td>• Auckland North Community Development Inc. (ANCAD)</td>
</tr>
<tr>
<td></td>
<td>• Companionship and Morning Activities for Seniors (CMA)</td>
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<td></td>
<td>• North Shore Housing Trust Inc. (NSHT)</td>
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<td></td>
<td>• North Shore Citizens Advice Bureau Regional Office</td>
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<td></td>
<td>• North Shore Budget Service</td>
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<tr>
<td></td>
<td>• Takapuna North Community Facilities Trust</td>
</tr>
<tr>
<td>Takapuna Community Services Building</td>
<td>Venues for hire:</td>
</tr>
<tr>
<td></td>
<td>• Takapuna War Memorial Hall</td>
</tr>
<tr>
<td></td>
<td>• Senior Citizens Hall</td>
</tr>
<tr>
<td></td>
<td>Community leaseholders:</td>
</tr>
<tr>
<td></td>
<td>• Multiple Sclerosis Auckland</td>
</tr>
<tr>
<td></td>
<td>• The Takapuna Senior Citizens Association</td>
</tr>
<tr>
<td></td>
<td>• Takapuna Citizens Advice Bureau</td>
</tr>
<tr>
<td></td>
<td>• Takapuna Plunket</td>
</tr>
<tr>
<td></td>
<td>• The Positive Ageing Centre (lease held by Age Concern)</td>
</tr>
<tr>
<td>Takapuna Library</td>
<td>Venues for hire:</td>
</tr>
<tr>
<td></td>
<td>• Community library services (e.g. lending, programmes and activities, wifi, access to computers)</td>
</tr>
<tr>
<td></td>
<td>• Research Library</td>
</tr>
<tr>
<td></td>
<td>• Art exhibition space</td>
</tr>
<tr>
<td></td>
<td>• Customer Service Centre</td>
</tr>
</tbody>
</table>
1.2 Approach

Information has been gathered via the following research and engagement methods:

- Desk research
- An online survey that was also available in hard copy at the Takapuna Library
- In-depth interviews with key community stakeholders
- Intercept interviews.

A total of N=560 residents completed a survey and N=45 in-depth interviews were undertaken with community stakeholders. Most were conducted face-to-face (some were conducted by telephone depending on the availability of individual stakeholders) and included:

- All current leaseholders
- Takapuna Library Manager and staff
- Yes Disability, PHAB and Shore Junction
- Takapuna Beach Business Association
- The Takapuna Residents Association
- Friends of the Library
- Environment Takapuna
- North Shore Newcomers Network
- North Shore Chinese Leaders (forum)
- Local churches
- Local schools
- Other community and private facilities for hire
- Other community groups.

1.3 Summary of Key Findings

The overall findings of the needs assessment are outlined in the table below.

<table>
<thead>
<tr>
<th>Theme</th>
<th>Findings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service benefit</td>
<td>• There is a reasonable range of community facilities and services available for community use in Takapuna. Two non-council initiatives (Shore Junction and the Methodist Church redevelopment) will provide additional scope for community activities</td>
</tr>
<tr>
<td></td>
<td>• The buildings in scope are used for a variety of purposes and the benefits of the services provided are felt beyond Takapuna</td>
</tr>
<tr>
<td>Takapuna Library</td>
<td>• There was strong support for, and positive feedback about, the library services and building.</td>
</tr>
<tr>
<td></td>
<td>• The library is used by the Takapuna community and residents of neighbouring suburbs.</td>
</tr>
</tbody>
</table>
### Attachment A

**Item 11**

<table>
<thead>
<tr>
<th>Perceived gaps</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Some gaps in community service provision were identified by respondents</td>
<td>Including arts, fitness, youth and seniors focused activities. It might be that there is low awareness of what services are currently available.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Capacity</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>There is some capacity available within the Mary Thomas Centre and the Community Services Building for additional activities.</td>
<td></td>
</tr>
<tr>
<td>Non-council facilities appear to be well used and have limited off peak capacity.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Awareness</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>There is a mixed level of awareness of the Mary Thomas Centre and Community Services Building and the services provided.</td>
<td></td>
</tr>
<tr>
<td>The Takapuna Library has a high level of awareness.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Location</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>The central location, parking provision and proximity to other amenity (e.g. the Takapuna Beach) is valued.</td>
<td></td>
</tr>
<tr>
<td>Access and visibility issues were noted (e.g. the Takapuna Community Services Building is set back from the road so is not highly visible).</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Condition</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Feedback received about the condition of the Mary Thomas Centre and Takapuna Services Building was that they are somewhat rundown and are in need of refurbishment.</td>
<td></td>
</tr>
</tbody>
</table>

**Locals consider there to be a reasonable range of community services available in Takapuna**

The current range of facilities and services in Takapuna largely appear to be meeting community needs, and there are additional initiatives nearing completion that will provide additional space and opportunities for community activities. These include Shore Junction, a youth facility, and a substantial re-build of the Takapuna Methodist Church community facilities and adjoining Richardson Centre (also owned by the Church).

In the survey conducted as part of this needs assessment:

- 57% agree that the community services in Takapuna meet their/family’s needs (19% were neutral, 15% said they did not and 9% did not know)
- 50% agree that there is a good range of community services (22% were neutral, 12% said there were not and 16% did not know)
- 46% agree that there is a good range of community facilities (23% were neutral, 13% said there were not and 18% did not know).

**The buildings in scope are used for a variety of purposes and the benefits of the services provided are felt beyond Takapuna**

**Mary Thomas Centre**

A wide range of community services are being provided by the community organisations who are leasing space in the Mary Thomas Centre and through the venues for hire.
The leases are generally office-based activities and there is little to no public foot traffic requirement, excluding the North Shore Budget Service who offer an appointment-based service.

In addition to the specific (targeted) services provided by the lease organisations, some of the organisations facilitate a range of events and other activities through the community venues located in this building and the Takapuna Community Services Building. These include youth events (e.g. creative hubs) and activities for parents and young children (e.g. children’s theatre).

While all the services provided are available to Takapuna residents, most of the organisations are also providing services to the wider North Shore area and the North Shore Budget Service has some clients from the wider North Shore and Auckland region.

ANCAD report a wide range of users of the venues for hire including church groups, special interest groups (e.g. music, yoga, theatre, dance therapy), and group meetings (including meetings and events organized/run by the lessees in this building).

The Crosslands Lounge managed by Auckland Council, also has a wide range of users including religious groups (32%), meetings (25%), special interest e.g. creative theatre, science, poetry (23%) and arts and cultural events (13%).

**Takapuna Community Services Centre**

A wide range of community services are being provided by the community organisations who are leasing space in the Takapuna Community Services Building and through the venues for hire:
Leases are a mix of office-based activities and community services. Those with public access requirements are CAB (especially for JP services), Plunket (excluding the call centre) and Age Concern/the Positive Ageing Centre.

In addition to the specific (targeted) services provided by the lease organisations, some of the organisations facilitate a range of events and other activities. These include activities for senior citizens (including new migrant senior citizens) and social events for young people with disabilities (e.g., a disability disco).

While all the services provided are available to Takapuna residents, the CAB and the Positive Ageing Centre are also providing services to the wider North Shore area and the Multiple Sclerosis Society provides services to the wider Auckland region.

The Takapuna Senior Citizens Hall is used by senior citizens twice a week with other regular users including North Shore Historical Society, church groups, Forest and Bird, North Shore Tramping Club and Magic Club.

The Takapuna War Memorial Hall is used for a variety of uses including religious groups (21%), meetings (17%), special interest groups (24%), arts and cultural events (15%) and sports/fitness/recreation (15%).

**Takapuna Library**

Takapuna Library is a well-utilised and valued community facility. It caters to a range of residents of the Takapuna community and other North Shore suburbs including young families and children, students, business people, seniors and new migrant populations.

Services and events offered include children’s story-telling, printing/photocopying/scanning services, kids and teen workshops, a small information booth, children’s teen activities, Booklink services for the blind, book clubs and authors talks. A room is available for use by the community for meetings and other activities. 23 separate groups currently use this space.

The Library contains Research North, the only dedicated research library on the North Shore and the Angela Morton Collection, a reference collection of publications relating to the visual art and artists of New Zealand. Art exhibitions are held in the Angela Morton space. A commercial café is also located in the foyer.

**The Takapuna Library stands out as being well known and well loved by locals and customers**

Auckland Council regularly gathers customer satisfaction data. Between July and September 2019 (inclusive) overall satisfaction with Takapuna Library was recorded at 96 percent. Average satisfaction across other Auckland Libraries for the same time period was 95 percent. Door counts for the quarter ending December 2019 recorded 38,446 visits.

In the survey conducted as part of this needs assessment, 83% of participants reported using the library at least once in the previous 6 months. Feedback was very positive and participants reported enjoying the wide range of services the library provides and positive comments were made about the environment within the library itself. The location near the beach was viewed as unique and is valued.
There are some perceived gaps in community service provision

The community was asked what other services (programmes and activities) they would like to see in Takapuna. Responses were highly varied. More frequent mentions were:

- An art gallery/arts centre/museum (10%)
- Fitness classes/free boot camps (10%)
- A youth facility (10%)
- Activities/a drop-in centre and support services for seniors (8%)
- Activities for younger children including after-school/pre-school activities etc. (5%).

Other suggestions included more events in Takapuna, community education (languages, gardening, genealogy, private activities (book clubs, card groups) and an upgraded pool and gym facility. Many of the suggestions are already available to some extent, which indicates that there are some awareness issues of what is already on offer in the Takapuna area.

Capacity exists within the Mary Thomas Centre and Takapuna Community Services Building, yet appears limited elsewhere

Utilisation rates of venues for hire

Based on Auckland Council’s venue utilisation criteria of High (venue is booked more than 35 hours per week), Medium (venue is booked between 14 to 34 hours per week) and Low (venue is booked less than 14 hours per week), the usage of the venues for hire in the Mary Thomas Centre and Takapuna Community Services Building have been outlined in the following table:

<table>
<thead>
<tr>
<th>Facility</th>
<th>Venue</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mary Thomas Centre</td>
<td>Crosslands Lounge</td>
<td>Low</td>
</tr>
<tr>
<td></td>
<td>Channel View Lounge</td>
<td>Medium</td>
</tr>
<tr>
<td></td>
<td>Wyn Williams Room</td>
<td>Medium</td>
</tr>
<tr>
<td></td>
<td>St Anne’s Room</td>
<td>Medium</td>
</tr>
<tr>
<td>Community Services Building</td>
<td>Takapuna War Memorial Hall</td>
<td>Medium</td>
</tr>
<tr>
<td></td>
<td>Takapuna Senior Citizens Hall</td>
<td>Medium</td>
</tr>
</tbody>
</table>

While all the venues are utilised by a wide range of community organisations, they have additional capacity to cater for additional activities.

Office space capacity of buildings in scope

There are currently some unoccupied spaces located within the Takapuna Community Services Building.
Non-council owned venues

There is a range of non-council facilities able to be booked by community groups in Takapuna, including school and church halls, and other facilities such as the Brass Band Hall in Tataroto Road, The Girl Guide Taitamaiti Hall on Auburn Reserve, The Lake House and the Pumphouse. Many of these venues are fairly heavily used. There is some capacity for additional use but this is on an ad hoc basis rather than regular use.

There are few other community spaces available for rent/lease in the Takapuna area.

The Takapuna Methodist Church at 427 Lake Road is planning a significant renovation over the next 2-3 years, which will include a new purpose-built community facility with a range of flexible space for community use.

There is a new youth space, Shore Junction (nearing completion), which will be a centre for innovation, technology and the arts. This will provide a range of equipment and other resources to Takapuna and wider North Shore youth. There will also be space available to hire for youth-related activities.

*Awareness and views regarding the Mary Thomas Centre and Takapuna Community Services Building are mixed*

There appears to be a low level of community awareness of the facilities and what activities are offered.

Satisfaction with the Mary Thomas Centre and Takapuna Community Services Building (and the venues within them) is mixed. While the lessees are generally happy with these buildings, they report a number of maintenance issues and that both buildings are somewhat worn, tired and run-down. Some members of the public who had used the venues, particularly the Mary Thomas Centre, reported them being dark, damp, run-down and in need of refurbishment.

*Views on the location and accessibility of the buildings in scope are mixed*

Views on the location and accessibility of these buildings is mixed.

Lessees in both buildings report they are happy with the location of the buildings. They are considered to be in a reasonably central location, they value the proximity to the beach and having dedicated car parks available.

There were some issues with accessibility for the lessees in the Takapuna Community Services Building. The CAB in particular mentioned that their location set back from the road means they are not easily visible to members of the public. Multiple Sclerosis Auckland and the Positive Aging Centre report that a ground floor space would be preferable so they do not have to rely on the lift, which sometimes breaks down. Most other stakeholders agreed that the buildings were located relatively centrally and some mentioned the proximity of the library to the beach as a benefit. Other members of the community didn’t comment specifically about location or accessibility.

Users of Takapuna Library report being satisfied with its location and the availability of parking, and satisfaction with the space itself.
2: Project Background and Objectives

Auckland Council commissioned a community needs assessment to understand current and future community service requirements in Takapuna and the implications for the following community facilities (currently occupying one large site) at 3 Gibbons Road and 7-9 The Strand:

- The Mary Thomas Centre
- Takapuna Community Services Building (including the Takapuna War Memorial Hall)
- Takapuna Library.

There are two main drivers for this project:

1. The Community Facilities Network Action Plan (2019) has the following priority action for the Takapuna-Devonport Local Board area:

   ‘Investigate opportunities to improve service delivery from Mary Thomas Centre, Takapuna Community Services Building, Takapuna War Memorial Hall and Takapuna Library.’

2. The Panuku-led Unlock Takapuna programme is an urban redevelopment project focused on developing Council-owned sites in central Takapuna specifically Anzac Street car park (60 Anzac Street) and several other Hurstmere Road properties, and the Gasometer carpark (on the corner of Huron, Northcroft and Auburn streets). Through this project there is the potential to explore opportunities that may be present within planned development in the central Takapuna area to respond to identified community service needs. This includes looking at the potential in applying the service property optimisation policy. Optimisation offers an alternate funding source for reinvestment in improved community outcomes by unlocking the development potential of a site and enabling the development of a fit for purpose facility on a cost neutral basis. This project informs feasibility assessment of the optimisation opportunity.

This report presents the findings of this work.
3: Approach

This was a mixed method project comprising desk research, an online survey, in-depth interviews with key community stakeholders and members of the wider community, and intercept interviews with residents of the Takapuna area.

3.1 Desk research

The following documents were reviewed as part of this project:

- The Auckland Plan (2012)
- The Auckland Unitary Plan
- The Long Term Plan (2018-2028)
- Thriving Communities: Community and Social Development Action Plan 2014
- The Community Facilities Network Plan (2014)
- The Devonport-Takapuna Local Board Plan (2017)
- Auckland City Council – Future Planning framework version 3.0, 9 September (2010)
- Takapuna Community Services, Current State Analysis (2019)
- Statistics New Zealand – population and project data (Census 2018)

In addition, Council-owned community facility usage data provided by the Community Places Venue Hire Team, and by leaseholders managing venue bookings in the Mary Thomas Centre and Takapuna Community Services Building were also reviewed. Venue usage of non-council facilities was provided by venue managers and in some instances was also available online on venue websites.

3.2 Online survey with Takapuna residents

An online survey was sent out to residents of the Takapuna area, seeking their feedback on the range of community facilities and services in Takapuna, and exploring opportunities for the future. A total of N=560 residents completed a survey. The survey was advertised through Our Auckland, the Devonport-Takapuna Local Board Facebook page and the local newspaper ran a couple of articles.

The survey was distributed in a number of ways:

- Via Neighbourly
- Some lessees distributed it through their databases (e.g. ANCAD distributed to current facility hirers)
- The Auckland Council ‘Have Your Say’ page
- Emails sent directly to people who provided email addresses during intercepts on-street and at events
- An email link sent via in-depth interview participants
- Hard copies were available in the library.

A small number of people also requested an interview by telephone.
Survey participant profile:

The following charts outline the profile of people who completed a survey. Where certain groups were under-represented in the survey, alternative engagement approaches were used such as attendance at Asian network meetings, in-depth interviews with representative organisations etc. These groups had the opportunity to provide feedback at these meetings.

![Gender Chart]

Gender: Female 75%, Male 24%

![Ethnicity Chart]

Ethnicity: Pacific/Other 9%, Other 7%, Asian 4%, Mixed & Pacific 3%, European 86%

![Location Chart]

Location: Takapuna 42%, Northcote 9%, Birkenhead 9%, Devonport 7%, Remuera 8%, Central 46%

![Age Groups Chart]

Age Groups: 55-59 22%, 60-69 26%, 70-79 13%, Under 15 3%, 15-19 1%, 20-29 8%

3.3 Key stakeholder interviews

A total of N=45 in-depth interviews were undertaken with community stakeholders. Most were conducted face-to-face (some were conducted by telephone depending on the availability of individual stakeholders) and included:

- All current leaseholders:
  - Auckland North Community Development Inc. (ANCAD)
  - North Shore Housing Trust Inc. (NSHT)
  - North Shore Budget Service
  - Takapuna North Community Facilities Trust
  - Companionship and Monitoring Activities for Seniors (CMA)
  - North Shore Citizens Advice Bureau Regional Office

Mobius Research and Strategy Ltd. Strictly confidential.
- Plunket – including a national 24 hour Plunket Call Centre service
- Citizens Advice Bureau (CAB)
- Multiple Sclerosis Society
- Age Concern (Positive Ageing Centre)
- Takapuna Senior Citizens Association
  • Takapuna Library Manager and staff
  • Yes Disability, PHAB and Shore Junction
  • Takapuna Beach Business Association
  • The Takapuna Residents Association
  • Friends of the Library
  • Environment Takapuna
  • North Shore Newcomers Network
  • North Shore Chinese Leaders (forum)
  • Local churches
  • Local schools
  • Other community and private facilities for hire
  • Other community groups.

3.3 Intercept interviews

Approximately N=150 intercept interviews were conducted at a number of sites in Takapuna including Hurstmere Road, Anzac Street, Barry’s Point Road and Takapuna Beach (the beach and park area). Interviews were also conducted at two events – I Love Takapuna Christmas Carnival and I Love Takapuna Summer Days Festival. In some instances people were happy to provide feedback straight away. Others provided an email address for a survey to be sent to them.
4: Strategic Context

4.1 Strategic context

Auckland Council’s commitment to the provision of fit for purpose community spaces and places has been well documented at both a macro level in the Auckland and the Unitary Plans, through to proposed specific community facility initiatives at a local board level.

Chapter 12 – Physical and Social Infrastructure, Priority 2 of the Auckland Plan states that Council will “protect, enable, align, integrate and provide social and community infrastructure for present and future generations”. Council will do this through “identifying social infrastructure needs and engaging local boards to prioritise community infrastructure requirements”.

The Community Facilities Network Plan supports this and guides Council’s investment in the provision of community facilities for the next 20 years. It identifies community facilities as an “important part of realising the vision for Auckland to become the world’s most liveable city” as they “contribute to building strong, healthy and vibrant communities by providing spaces where Aucklanders can connect, socialise, learn and participate in a wide range of social, cultural, art and recreational activities” which “foster improved lifestyles and a sense of belonging and pride”.

Investment in facilities is driven by the following:

- Ensuring existing facilities are fit for purpose
- Addressing gaps or duplications in the provision and need for community facilities, and
- Meeting future demand arising from population growth and changing user expectations.

To ensure existing facilities are, and continue to be fit for purpose and affordable in the context of Auckland’s growing and increasingly diverse population, the Community Facilities Network Plan seeks a more “holistic, community-led approach to the planning and provision of community facilities” through considering “different models of provision for ownership, design, location and operation of facilities”. The objectives of the plan are:

- Undertake integrated and coordinated planning across all types of community facilities to ensure future decisions are based on clear evidence and assessment of all options
- Maintain, improve and make best use of the existing network of community facilities where these continue to meet community needs
- Focus investment on developing fit for purpose, integrated and connected community facilities, and
- Explore opportunities to leverage and support partnerships with other providers.

The strategic direction of the Plan is implemented through actions outlined in the Community Facilities Network Action Plan (2014, revised 2019). This has identified the following priority action for Takapuna: “investigate opportunities to improve service delivery from Mary Thomas Centre, Takapuna Community Services Building, Takapuna War Memorial Hall and Takapuna Library”.

Council’s Long-term Plan 2018-2028 outlines a conservative fiscal environment for the immediate future with respect to the current community facility network. As outlined in the Community Facilities Network Plan, in order
to optimise Auckland-wide community facility provision within this conservative fiscal environment there needs to be:

- Better use made of existing community facilities, which may mean disposing of poorly utilised or non-performing facilities (in order to fund new assets or reduce ongoing costs)
- Implementation of an Empowered Communities approach to delivering activities, including funding community groups to deliver more with local boards playing an active role in this
- Focusing new capital expenditure into locations guided by spatial priorities and where growth is occurring.

The Devonport-Takapuna Local Board Plan 2017 identifies the following key outcome and associated initiatives for their communities:

**Outcome 4:** Our communities are empowered, engaged and inclusive

**Objective:** Our community and recreational facilities are fit-for-purpose and meet community needs

**Initiatives:**
- Work with our community houses, recreational facilities and leaseholders to ensure they are providing programming and initiatives that are fit-for-purpose
- Partner with local schools, churches and other organisations to make their spaces available for community use

**Objective:** Our communities celebrate diversity and feel a sense of belonging

**Initiatives:**
- Support greater integration and inclusiveness of ethnic communities and older people by identifying service gaps across our area

It is in this context that the current project was undertaken. Takapuna has a range of Council-owned sites and facilities as well as non-Council owned facilities (such as school and church halls). This study investigated the extent to which these facilities are meeting and will continue to meet community needs in the future.
5: Community Profile

This section provides a summary of the key demographic profile and changes forecast for the Takapuna area. For the purposes of this study the community profile has been considered within two distinct geographical areas – Takapuna Centre Catchment and North Shore East Catchment.

Takapuna Centre Catchment

The Takapuna Centre Catchment reflects the neighbourhoods that are within a 15-minute walk, at 4km per hour, from 3 Gibbons Road. This is consistent with provision guidelines for council’s venues for hire, as outlined in the Community Facilities Network Plan.

It includes the following Statistical Area 2 (SA2) units from the 2018 census:

- Takapuna West
- Takapuna Central
- Takapuna South
- Hauraki

North Shore East Catchment

The larger North Shore East Catchment reflects the neighbourhoods that are within the Takapuna Library Catchment, as per the provision guidelines for libraries in the Community Facilities Network Plan. These provision guidelines stipulate a level of 41m2/1000 population be maintained.

It includes the following SA2 units from the 2018 census:

- Takapuna West
- Takapuna Central
- Takapuna South
- Hauraki
- Belmont
- Bayswater
- Milford West
- Milford Central
- Westlake
- Castor Bay
- Forrest Hill East
- Forrest Hill West
- Forrest Hill North
- Campbells Bay
- Mairangi Bay South
- Mairangi Bay North
- Sunnynook North
- Sunnynook South
- Windsor Park
- Totara Vale South
- Totara Vale North
- Waitara Valley
- Murrays Bay East
- Murrays Bay West
5.1 Current (available) demographic characteristics

Based on the 2018 census, these are the key demographics for the Takapuna Centre and North Shore East Catchment areas.

**Takapuna Centre Catchment**
- Total population of 12,474
- 48 percent males and 52 percent females
- Median age is 48 years compared to the Auckland median age of 44 years
- 21 percent are aged 65 years and over compared to 12 percent for Auckland
- 16 percent are aged under 15 years compared to 20 percent for Auckland

**North Shore East Catchment**
- Total population of 68,673
- 52 percent males and 48 percent females
- Median age is 39 years compared to the Auckland median age of 35 years
- 15 percent are aged 65 years and over compared to 12 percent for Auckland
- 18 percent are aged under 15 years compared to 20 percent for Auckland

In the Takapuna Centre catchment the median age is 48 years, while in the North Shore East catchment the median age is 39 years. The age structure for the catchments, Devonport-Takapuna Local Board area and Auckland Region is shown in the graph below.

**Graph 1: Takapuna Centre and North Shore East catchment – population age**

During the period 2018-2038 (dates reflect Stats NZ data), it is anticipated that the catchment areas will experience a decrease in the proportion of young people and young families, and an increase in the proportion of adults and retirees.

*Mobius Research and Strategy Ltd. Strictly confidential.*
Graph 2: Takapuna Centre and North Shore East catchment – 2018-2038 change in life stage (Stats NZ)

People of European ethnicity make up 73 percent of the Takapuna Centre catchment population, and 63 percent of the North Shore East Catchment population, compared to 54 percent for Auckland.

The second largest ethnic group is Asian at 23 percent in the Takapuna Centre catchment and 32% in the North Shore East catchment. The third is Māori at 4 percent in the Takapuna Centre catchment and 5 percent in the North Shore East catchment. Fourth is Pacific at 2 percent in the Takapuna Centre Catchment and 3 percent in the North Shore East Catchment.

Graph 3: Population ethnicity (Stats NZ)
During the period 2013-2038, it is anticipated that the catchment area will experience a decline in the proportion of people of European ethnicity by seven to eight percent and an increase in people of Asian ethnicity by six to seven percent.

Graph 4: 2018-2038 change in ethnicity (Stats NZ)

- 44 percent of people earn a personal income of $50,000 or more in the Takapuna Centre Catchment in comparison to 39 percent in the North Shore East catchment and the 32 percent Auckland average.
- 87 percent of people hold a formal qualification in both of the catchments in comparison to 77 percent Auckland average.
- Access to the internet is slightly higher in the catchment areas with 86 percent in Takapuna Centre and 87 percent in North Shore East compared to 79 percent for Auckland.
- Car ownership is high across the region with 88 percent in the Takapuna Centre catchment and 89 percent in North Shore East where people own one or more cars compared to 86 percent for Auckland.
- Home ownership in the Takapuna Centre catchment is 61% compared to the North Shore East catchment and the Auckland average at 64 percent ownership.

Population growth

Based on the land-use scenario i11v5 (the formal growth scenario input for the 2021 – 2031 Long-term Plan) the Takapuna Centre Catchment had a population of 16,495 in 2016 and the North Shore East Catchment had a population of 71,047 people. Over a 35 year period from 2016 to 2051, the population in the Takapuna Centre Catchment is estimated to increase by 22,411 people (or 136 percent) to become 38,906 people. The population of North Shore East Catchment is estimated to increase by 29,462 people (or 41 percent) to become 100,509 people.
Graph 5: Population growth (21v5)

The population growth rate of the Takapuna Centre Catchment between 2016 to 2051 is 136 percent higher than the overall Auckland growth rate for the same period of 54 percent. The North Shore East Catchment has a lower population growth rate of 41 percent.

Graph 6: Population growth rate (21v5)
Summary

Significant growth in the Takapuna Centre Catchment (13% over the next 30 years) is expected to represent the majority of population growth in the North Shore East catchment. The proportion of adults and retirees is expected to increase and the proportion of young people and young families is expected to decrease. It is anticipated that the proportion of people of Asian ethnicity will grow and the proportion of people of European ethnicity will decline.

Population growth, an increasing older population and ethnic diversity will need to be considered by Auckland Council and leaseholders in the ongoing provision of library and community services to ensure the services remain relevant and easily available to everyone.
6: The Mary Thomas Centre

This section provides information about the Mary Thomas Centre, located at 3 Gibbons Road, Takapuna. The map below shows the location of the Mary Thomas Centre relative to the other sites included in scope for this study – The Takapuna Community Services Building (refer Section 7) and the Takapuna Library (refer Section 8).

![Map of Mary Thomas Centre and surrounding areas]

6.1 Background

The Mary Thomas Centre is a two-storey building, which was opened in 1986 as a purpose-built building designed for clubrooms, a series of community spaces and facilities for hire, and a suite of offices for community-focused organisations. The Centre was established after “many years” of community-based efforts and in collaboration with the Royal New Zealand Foundation for the Blind (RNZFB) and Takapuna City Council (operational from 1961 to 1989). It was built in recognition of the need to secure the operational futures of local community organisations. The Centre was a replacement and extension of an earlier community facility built in 1970, located at 2 The Strand, opposite the Takapuna Library. Mary Thomas was the wife and mayoress to husband Mayor Fred Thomas. The Centre was named in honour of Mary Thomas because of her 21 years of service to the people of Takapuna and also in recognition of her service in other capacities for many more years.¹

¹ Paddocks to Place. The story behind the Mary Thomas Centre, Takapuna and much more ... Te Rāki-Pae-Whenua/North Shore. Produced by Auckland North Community and Development Inc. (ANCAD) 2019. Researched and written by Richard Howard with contributions from Ruth Greenaway.
6.2 Facility overview

The Mary Thomas Centre is a two-story building comprising a suite of offices, currently occupied by community organisations under Auckland Council community lease agreements, and four venues available for hire. One of these spaces is managed by the Auckland Council Community Places Venue Hire team, and the others are managed by Auckland North Community and Development Inc. (ANCAD). There are a number of kitchen and bathroom facilities in the building. There is also significant storage space, some of which is currently used and some which is not.

The building has two beach-facing balconies, one smaller and one larger. The smaller balcony is located off a private office and the larger is off the Channel View Lounge but is not able to be used at present because of maintenance work that needs to be carried out (the balcony is reported by leaseholders to be unsafe). In the upstairs area there is a medium-sized foyer area, which is used for communal resources such as a photocopier, and there are also tables with community brochures, and chairs. Most of the office space is located directly off this foyer area. There are two staircases (in different parts of the building) connecting the upper and lower levels, and an elevator. There is a small foyer area at the entrance to the building downstairs. There is a small parking bay directly outside the building. Leaseholders in this building have designated parking spaces under the Takapuna Library and some use the parking bay when they are picking up and dropping off items used for activities and events.

6.3 Leaseholders

There are six community leaseholders in the building. The leaseholders report that they share resources (e.g. a photocopier) and support one another. All the leaseholders have said that being in one space together works well, is efficient and cost-effective and allows for inter-agency support and liaison. They say this is important given that most of them run with a small number of staff members. The organisations in this building provide services to the wider North Shore area.
Leaseholders: Mary Thomas Centre

- Auckland North Community Development Inc. (ANCAD)
- Companionship and Morning Activities for Seniors (CMA)
- North Shore Housing Trust Inc. (NSHT)
- North Shore Citizens Advice Bureau Regional Office
- North Shore Budget Service
- Takapuna North Community Facilities Trust

Sections 6.3.1-6.3.6 provide an overview of the services currently provided by leaseholders. Some of this information was collected during interviews with leaseholders and some is available on their websites. The detail about specific services and activities was provided by the leaseholders themselves as a follow-up to the interview. They were all given the opportunity to review their interview notes and some provided significant further detail about the services and activities they organise.

6.3.1 Auckland North Community Development Inc. (ANCAD)

ANCAD (formerly known as North Shore Community and Social Services Inc.) was formed in 1972 and incorporated in 1975. Their role is to support and strengthen community agencies by providing services, advocacy and information. ANCAD has occupied this building for many years. They have two office spaces on level one. One is a small office for the CEO and the other is a slightly larger office for staff. ANCAD has six staff, three full-time and three part-time. The current CEO has been in her role for 11 years and has been based in the Mary Thomas Centre for the entire time. The CEO of ANCAD is also currently the Acting Manager for the North Shore Budget Service, based on the ground floor of the building.

ANCAD staff are on-site during normal business hours Monday-Friday.

ANCAD services North Shore communities, the wider Auckland region and other regions in New Zealand. There is detailed information about ANCAD’s specific areas of focus on their website (www.ancad.org.nz), however examples of projects and services include the following.

**Professional development (Five Good Ideas)**

- ANCAD brings in qualified consultants to mentor Managers, CEOs and Governance Board/Committee members in various aspects of capability building (including good governance, leadership, fundraising, marketing, financial management and strategic planning).
- This has had roll-over funding from the Tindall Foundation for nearly two decades.

**Auckland Community Accounting**

- A free service for community groups offering support and assistance on financial matters (including back office/administrative support).

**Community Accounting Aotearoa**

- Assists community groups outside the main centres of New Zealand.
- A Project Manager is funded for 10 hours/week by the Lotteries Grant Board.

**Shore to Thrive**

- A partnership project between ANCAD, the Takapuna Methodist Church, the North Shore Family Violence Prevention Network and Lifewise.
- Uses a strengths-based approach that actively enables and empowers local people to be in decision-making positions and facilitates collaborative approaches with appropriate organisations and agencies.

**Family Violence Prevention**

- The Safer Whanau project is an Interagency Partnered Response to Family Violence on Auckland’s North Shore.
- Involves working in partnership with Te Puna Hauora and key social service providers to provide a wrap-around holistic whanau ora service.

**Flaxroots Community**

- Aims to build enduring community initiatives and plans for Auckland North.
ANCAD report that other recent activities have included:

- **North Shore Child Focus Groups**
- **The provision of funding for other North Shore services such as Rape Prevention**
- **Compiling and managing the largest community database in Auckland, which also enables them to host large regional workshops in Takapuna**
- **Hosting the 30th Anniversary of United Nations Convention on the Rights of the Child and Universal Children’s Day by hosting a Children’s Forum, which was supported by Local Board members, UNICEF NZ and local schools**
- **Hosting Charity Services who were doing a road-show around NZ, to share information on legislative changes**
- **Hosting the Auckland Regional Funding Fair, which provides an opportunity for community organisations to meet potential funders. Between 90-100 people attend this event**.

ANCAD also report that they will be hosting a meet the candidate meeting for the community just prior to the general election in September 2020. ANCAD also reports working closely with Takapuna Library and reports that mothers and children who attend library activities (such as Rhythm and Rhyme) also sometimes then attend Takapuna Community Hub activities.

ANCAD manages and takes bookings for the Takapuna Community Hub – Kūtahitanga (on the ground floor) and the Channel View Lounge (on level one). These venues are discussed in more detail in Section 6.4.

ANCAD reports they are happy to be based in the Mary Thomas Centre. They believe the building to be in good overall condition and in a good location. They need to have access to spaces that can accommodate large groups of up to 100 people so consider it extremely convenient to have easy and free access to the Takapuna Community Hub and Channel View Lounge. They report that access to these spaces means the community is able to attract large meetings to the North Shore without having to incur the costs of other large venues such as the Bruce Mason Centre and Netball North Harbour at Northcote.

ANCAD (with appropriate funding) would like to be able to develop the outdoor space at the Mary Thomas Centre for a fenced-off play space for children because they believe it would attract parents with children visiting the library and would provide an additional community space. There is however a children’s playground in close proximity to this site which is well supported by the local community.

### 6.2.2 Companionship and Morning Activities for Seniors (CMA)

CMA is a charity looking after the concerns of isolated older people in the wider North Shore community. Previously the focus of this organisation had been on people who had been maimed or injured as a result of war. The work of CMA includes getting older people out of where they live (to attend events and activities) in order to reduce their social isolation. Activities include strength and balance exercises and cognitive-type exercises. These are run at eight centres throughout the North Shore and Hibiscus Coast on various weekday mornings. Most of the older people CMA serves are in their 80s and 90s although the criteria includes anyone aged over 65. Clients are also referred via doctors and word-of-mouth. CMA report there are 4,000+ attendees each year, which equates to around 250 individuals (who may attend multiple times).
CMA is mostly funded by Auckland Council with Waitemata DHB providing partial funding. There are also other community funders. CMA also undertakes their own fund-raising activities.

The head office is based at the Mary Thomas Centre. Two part-time staff members occupy one medium sized office space on level one, next to ANCAD. One staff member works 24 hours a week and the other works 15 hours a week. All other CMA centres are run from leased premises on the North Shore and Hibiscus Coast and they rent spaces for activities (including permanent bookings at church halls and other council facilities such as the Albany Hub and the Rose Centre). They do not use the spaces for hire in the Mary Thomas Centre or in the Takapuna Community Hub for the delivery of their services because they run their centres in areas of lower socio-economic need in the community and try to cover all the local board areas. They report that their clients prefer (and it is easier) to attend activities in their own communities rather than having to travel to a new one. The other reason for not using community facilities in Takapuna for their activities is because of parking. They have volunteers and would not expect them to have to pay for parking (when running activities) and they also require door-to-door access for people in wheelchairs and with impaired mobility.

While they do not use the venues in the Mary Thomas Centre in the delivery of their services, they do use Channel View Lounge for 25 days or part days each year for the following (some of which could be held in a smaller space):

- Monthly Board Meetings – two hours in the afternoon of the last Wednesday of every month (approximately 12 attendees)
- Training of staff and volunteers – four times a year for up to a day at a time (25 attendees on average)
- Staff meetings once a month (approximately 7 attendees)
- An AGM once a year (approximately 40 attendees).

6.3.3 North Shore Housing Trust Inc. (NSHT)

The NSHT occupies a small office on level one. This is the official office of three organisations: The North Shore Housing Trust Inc. (based in the building since 2007), Lister Presbyterian Health Trust (since 2011) and Age Concern North Shore Charitable Trust (the fund-raising arm of Age Concern, since 2011). The Manager is based in this office site three to four days each week and runs all three arrangements (in association with the organisations’ board members). Meetings are sometimes held in this space between the Manager and a treasurer and board chair.

The NSHT rent houses from Kiinga Ora and sublets them to young physically disabled people. They work alongside Creative Abilities and Geneva Healthcare. They have 10 houses across the North Shore, which are set up as ‘flattening situations’ for young disabled people. There are also full-time carers based in each of the houses (24 hour live in care is provided). The NSHT acts as the Property Manager, managing the leases and property maintenance.

Lister Presbyterian Health Trust gives grants to individuals and charitable organisations (including hospice and Multiple Sclerosis Auckland) across the North Shore and Rodney areas for improvements in spiritual, mental and physical wellbeing. There are four funding rounds each year and the Manager coordinates all the grant applications.

The Manager plays more of a governance role for the Age Concern Charitable Trust, which includes monitoring compliance (in terms of the board) and preparing the accounts.

Board meetings for the various organisations are held in the Channel View Lounge. There is no charge for the board meetings of the NSHT, but there is a fee charged for the Age Concern Charitable Trust board meetings. The
AGM for the NSHT is held in the Crosslands Lounge. Board members come from all over the North Shore as the Mary Thomas Centre is considered to be a convenient, central location.

The Manager is happy with the office (although noted that a slightly bigger space would be preferable) and values having a car park.

6.3.4 North Shore Citizens Advice Bureau Regional Office

The North Shore CAB Area Manager occupies a small office on level one in the Mary Thomas Centre and the finance officer occupies the adjacent office that is of similar size. Takapuna CAB is based on the ground floor of the Takapuna Community Services Building. Their services are discussed in Section 7.

6.3.5 North Shore Budget Service

The Budget Service organisation has been operating for 25 years and the North Shore service has been based in the Mary Thomas Centre for seven years. They were previously on level one in the space now occupied by the Takapuna North Community Trust but moved to the ground floor when space became available. The space is larger and used to be used as counselling rooms so the configuration is more appropriate.

The North Shore Budget Service is a not-for-profit organisation providing financial mentoring to people who are struggling financially. The service is funded by the Ministry for Social Development and their services are available to people from across Auckland from this site.

There are three staff (one full-time and two part-time), and an Acting CEO (who is also the current CEO of ANCAD). One part-time staff member works 2.5 hours a week and the other works 2.5 hours a week and half a day off-site. There are 6 voluntary staff members who work at different times.

Their office is made up on a number of spaces:

- A reception area
- An office
- Two small interview rooms
- A boardroom, which is used for family groups (capacity 5-6 people)
- A training room – the current full-time staff member has become a national trainer and this room is used for national training sessions (capacity approximately 12 people)
- A small kitchen and bathroom facilities
- A waiting room (which has toys for children).

Clients are referred from WINZ, GPs, The Salvation Army, Creative Ability and mental health organisations, and include people with addictions, the working poor and an increasing number of struggling small businesses. Clients can come from throughout Auckland but are reported to come from the Devonport and Takapuna area. There is another budgeting service based in Albany but the most vulnerable clients are referred to North Shore Budget Service.

Client meetings/sessions are generally appointment-based and there are over 1000 client sessions per year (they are funded for 1080 sessions annually). Some of these are repeat. They see between three and six clients each day – mainly seen by the full-time staff member. The part-time staff members mainly speak with clients over the telephone. Activities include:

- Helping people to set up a plan to reduce debt
- Non-Asset Procedures (NAP) – staff liaising with banks, landlords etc.
- Total Money Management – specific need management where people have mental health issues, chronic addiction, physical addiction, homeless people, lonely people (approximately 60 people)
- Training of new financial mentoring staff including from different organisations – there are two courses a year, one day each week for 7 weeks + assessment and preparation time (10 attendees)

They are very happy with the space and value the fact that the entrance is private and discreet, which is important for their clients.

6.3.6 Takapuna North Community Trust (TNCT)

There are four Community Facilities Trust organisations on the North Shore – Takapuna, Kaipatiki, Devonport and East Coast Bays, each of whom employ Community Coordinators (Cocos) who are funded by Local Boards to provide grass roots services within their areas. There used to be a Coco for the Albany area but Albany has now redirected the funding for this role to create a community hub instead.

The TNCT is based on level one in the Mary Thomas Centre, and covers the area from Hauraki Corner to Sunnynook in the Devonport-Takapuna Local Board area. These trusts receive bulk funding each year from the Local Board to provide community-led activation events, advocacy and information for the community.

The TNCT occupy an office, which contains three desks and a meeting table. They also use this space for storage for some of the items they use during events and other activities. They have three permanent employees:

- The Community Trust Manager (the Coco) is employed for 35 hours a week. The Coco is also the current Acting Secretary for the Takapuna Senior Citizens Association and manages community bookings for the Senior Citizens Hall on the ground floor of the Takapuna Community Services Building
• A Project Coordinator is employed for 15 hours a week and manages the Summer Fun and Winter Fun events as well as ad hoc events as required
• An Environmental Coordinator is employed for 15 hours a week to provide local environmental coordination services e.g. working with volunteer pest eradication and restoration groups to help implement the local pest free plan.

Over winter there are an additional two part-time Winter Fun staff and over summer there are six to eight part-time Summer Fun staff, as well as summer events staff. There are six volunteer board members who oversee the governance of the Trust, and the Trust contracts ANCAD to provide accounting and financial support services.

The TNCT caters to a wide range of community groups and facilitates activities and events for children, youth, people with disabilities and older adults. They also undertake environmental, heritage, community and other advocacy work. They provided the following information on the activities they provide:

| Children’s activities/events | Summer Fun and Winter Fun Programmes – these are about activating parks. A van full of toys is taken to parks and other venues and supervised play areas set up. Run twice/week for pre-schoolers and once/week for primary aged children. Winter Fun runs in various venues including the Lake House, Sunnynook Community Centre and Takapuna Community Hub
| Disability activities/events | Charlie’s May Day – an annual event held at the Takapuna Playground to encourage people to see playgrounds as spaces accessible for everyone
| | Glow Disco – for young disabled people, held once/year. TNCT work with the Wairow Valley Special School Transition Centre to create a social space that young people feel comfortable in. Approximately 100 people attend
| | Where possible all events are accessible for people with disabilities
| | Undertakes disability advocacy work
| Older adults activities/events | Provides support and advocacy for the Senior Citizens Association
| | Leads the Active Ageing Expo
| | Supports the Older Women’s Network – there are two big events per year, coordinated and managed by TNCT but lead by OWN:
  |   | An Annual Festival – held in the Positive Ageing Centre
  |   | High Tea – held in November in the Positive Ageing Centre
| | Organises outings (e.g. there was a Senior Citizens outing in December) and provides support e.g. during the current needs assessment survey
| | TNCT works with CAB to answer any ageing-related queries
| Youth activities/events | Intergenerational Dialogue – an annual event/programme organised in conjunction with local high schools, Takapuna Library, Younite and Devonport Peninsula Trust. Held in the Takapuna Library and brings together approximately 25 high school students and 25 older adults. Six topics are generated by the local community and other groups for discussion. These are reduced to three topics. These topics and their solutions are presented to local judges. For the winning solution a working party is created to implement it. This working party has become a youth group (Creative Youth). The most recent topic was around mental health and device use.
| | Creative Youth have held a big Young Designers and Creators market at Smale’s Farm with 50 stalls run by young people aged 12-25 years. This event was to have been repeated on 29 March 2020
| | Creative Youth have also run two creative hubs in the Takapuna Community Hub where young people meet to work on creative projects, play music and connect. Those who...
didn’t have a project were able to make cards for lonely older adults. There are regular youth meetings held every second month with more meetings held closer to events

- Converge – is an up-skilling event for Year 10 students from local high schools in collaboration with the Kaipatiki and Devonport Community Trusts. This is held at Netball North Harbour (the event is too big for any of the spaces in the Mary Thomas Centre or Community Services Building). 15-20 children from around 10 schools take part. Students are allocated to groups following this event and the Coco works with them to lead an event or a project. This year’s group presented a youth music festival, Takachella, which took place Sunday 23 February at 38 Hurstmere and Hurstmere Green
- Beach clean-up – an annual youth activity where one young person organises 8-9 friends to clean up a beach, followed by a BBQ.
- Youth advocacy work – working with Younite, the local Devonport-Takapuna Youth Board

| Environmental work | • Seed funding by Auckland Council has been provided to implement a pest-free plan
| | • Primary Schools Beach Clean Up – an annual event coordinated by the Coco
| | • Rosmini College Service Day - on the last day of term once/year the college does a service day like beach clean-ups which are facilitated by the Trust
| | • Inside encourage employees to participate in clean-ups e.g. Patuone Reserve. The Trust provides support by sourcing and providing equipment and arranging for rubbish bag removal post event, as well as providing a sausage sizzle for the volunteers
| | • A quarterly Environmental Network meeting is held in the Channel View Lounge
| | • Environmental advocacy work e.g. on behalf of Forest and Bird, community volunteers and residents associations
| | • Source traps and store these and other environmental items including plants and spades, Up to 200 traps can be stored on site at the Mary Thomas building at a time. The lift and parking outside the venue is useful for transporting these traps to the storage room. They are also acting as a drop off venue for the local park ranger to drop off equipment and resources for local parks volunteers

| Community and advocacy work | • Supports and liaises with various community groups and residents associations e.g. providing the toy van, staff, gazebo, BBQ and vouchers for community Neighbours Day events
| | • A quarterly Community Networks Meeting is held in the Channel View Lounge. 25-30 people attend each time
| | • A thank you morning tea is held for volunteers once a year. The first one was in 2019
| | • A youth network meeting was held in the Channel View Lounge with all local youth groups (Younite, 2 x Trust groups, 1 x DP'T group) in late 2019 to provide an opportunity to discuss supporting each other and sharing of information
| | • Regular meetings with community members at the Mary Thomas office plus drop-ins by members of the community wanting assistance and information

| Heritage work | • Supports the WW2 Society e.g. to get 139 Beach Road (an old barracks building made to look like an old state house) renovated. This is the last remaining example of Architecture by Deception
| | • Heritage Plaques – many streets are named after non-returned WW1 soldiers. They support a local man to get some missing plaques replaced and also helped to create a heritage walk

As well as providing office space for TNCT, the Mary Thomas Centre is used as a venue for delivering a number of Trust activities and events. Spaces in these buildings are provided free of charge by ANCAD which TNCT report assists them with their events budget and enables them to hold more events.
The TNCT report that the Takapuna Community Hub is ‘ideal’ as a Takapuna venue for preschool play because it is on the ground floor and there is space for families to leave prams and bikes etc. where they don’t cause a trip hazard. They report that there are sometimes over 40 attendees at these events. It is also easy to unload the van to bring the toys in each time. There is a loading bay right outside the building and the van is too tall to park in the leaseholders car park. Summer and Winter Toys are stored at the Mary Thomas Centre and are swapped over according to season. This requires a large amount of storage space as well as an area to be able to drive the van up to the building to re-fill it. The toys are changed over twice a year. In addition, when there are events which require the use of the van without all the toys in it e.g. Charlie’s Play Date - they transport large mascot costumes to the park so the toys must be emptied and stored somewhere for the course of the event. The van is stored outside the Coco’s house or outside the lead events assistant’s home during the events season.

6.4 Venues for hire

There are five venues available for hire in the Mary Thomas Centre. Three of these venues are part of the Takapuna Community Hub but can be booked as separate spaces.

Council classifies utilisation of venues for hire as high, medium or low as follows:

- High - venue is booked more than 35 hours per week
- Medium - venue is booked between 14 to 34 hours per week
- Low - venue is booked less than 14 hours per week.

The average weekly hours booked for each of these venues is calculated slightly differently for those managed by Auckland Council compared to those managed by ANCAD. Auckland Council record the specific number of hours booked by each hirer via their online booking engine. The hours booked via ANCAD are estimated only. ANCAD provided a comprehensive list of hirers and days booked but not specific hours. ANCAD estimated the average hours booked per hirer to be three hours and this is what has been used in the calculations below.

<table>
<thead>
<tr>
<th>Venues for hire</th>
<th>Managed by</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Channel View Lounge – level one</td>
<td>ANCAD</td>
<td>85 people, seated</td>
</tr>
<tr>
<td>The Takapuna Community Hub – Kotahitanga – ground floor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- The Wyn Williams room</td>
<td>ANCAD</td>
<td>30 people, seated</td>
</tr>
<tr>
<td>- The St Anne’s Room</td>
<td>ANCAD</td>
<td>80-100 people, seated</td>
</tr>
<tr>
<td>The Crosslands Lounge – ground floor</td>
<td>Auckland Council / Community Places</td>
<td>60 people, seated</td>
</tr>
</tbody>
</table>

6.4.1 The Channel View Lounge

The Channel View Lounge is located on level one and all bookings are managed by ANCAD on behalf of Auckland Council. The venue is listed on ANCAD’s website as a venue for hire but not on Auckland Council’s website. There is signage outside the building. The Channel View Lounge has views over the beach and has a balcony. At the time of this review the balcony required maintenance and was unable to be used. Trestle tables, chairs, a whiteboard and tea and coffee making facilities are available. This venue has separate community and commercial rates (which are comparable with the rates offered for spaces managed by Community Places). The community organisations based in the building are able to use this space at no charge (other than for Age Concern Charitable...
Trust board meetings where a fee is charged). Leaseholders using this space (such as TCNT) report the no charge use of this space means that they are able to hold more activities and events than they would if they had to pay for a venue elsewhere.

ANCAD provided a list of users (and dates used) for the Channel View Lounge. Usage dates were from 5 January 2019–30 September 2019. Most of these appear to be regular bookings. ANCAD were not able to share the contact details of hirers for privacy reasons and there was no response to an email sent out to the hirers requesting feedback on the building and their future needs. We were able to locate two of these hirers online and both said they were happy with the facility.

The following table provides a summary of the booking information provided by ANCAD. The table shows how many separate bookings were made each month along with how many days these bookings were across (some bookings were on the same day). Over the nine-month period ANCAD report an average of 36 bookings per month and an average number of days booked per month of 22 days.

The information provided did not include the number of hours booked. ANCAD has suggested that the average hours per booking could be up to 3 hours. This would mean a total of 984 hours over a 9 month period or 109 hours per month on average (on average 25 hours per week).

These average booking hours, based on Council’s booking usage criteria, means that this venue has a ‘medium’ level of utilisation (refer section 6.4.4).

<table>
<thead>
<tr>
<th>Month</th>
<th>January 2019</th>
<th>February</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
<th>July</th>
<th>August</th>
<th>September 2019</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bookings</td>
<td>17</td>
<td>34</td>
<td>28</td>
<td>46</td>
<td>46</td>
<td>45</td>
<td>36</td>
<td>35</td>
<td>41</td>
<td>328 bookings</td>
</tr>
<tr>
<td>Number of days booked</td>
<td>9</td>
<td>20</td>
<td>17</td>
<td>23</td>
<td>25</td>
<td>28</td>
<td>27</td>
<td>23</td>
<td>25</td>
<td>197 days</td>
</tr>
</tbody>
</table>

The table below provides a count of the number of bookings across the different organisations for the Channel View Lounge. In summary, over the nine-month period:

- 38% were church-related
- 31% were special interest activities
- 25% were leaseholder meetings and activities (including community activities)
- 6% were meetings and other.

The numbers shown in brackets represent the number of individual bookings over the 9-month period for each hirer.

<table>
<thead>
<tr>
<th>Church groups (124 bookings)</th>
</tr>
</thead>
<tbody>
<tr>
<td>YE IN Church bible study (39)</td>
</tr>
<tr>
<td>ACCC Church (37)</td>
</tr>
<tr>
<td>Korean Church (15)</td>
</tr>
<tr>
<td>YE IN Church evening service (32)</td>
</tr>
<tr>
<td>Baptism</td>
</tr>
<tr>
<td>Special interest (102)</td>
</tr>
<tr>
<td>Takapuna Toastmasters (19)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Leaseholder meetings/activities (82 bookings)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ANCAD ACA project meeting (4)</td>
</tr>
<tr>
<td>ACA ANCAD programme with NSHT</td>
</tr>
<tr>
<td>ANCAD ACA Project Steering Group meeting</td>
</tr>
<tr>
<td>ANCAD AGM/bi-monthly network meeting</td>
</tr>
<tr>
<td>ANCAD 5Gis Community Seminar/workshop/training (3)</td>
</tr>
<tr>
<td>ANCAD Board Meeting (6)</td>
</tr>
<tr>
<td>ANCAD Funding Fair</td>
</tr>
</tbody>
</table>
6.4.2 The Takapuna Community Hub

The Takapuna Community Hub is located on the ground floor in the Mary Thomas Centre and consists of two spaces for hire - the St Anne’s Room and the Wynn Williams Room. There is also very small office space near the front door, which does not appear to be utilised. All bookings are managed by ANCAD on behalf of Auckland Council. The venue is listed on ANCAD’s website as a venue for hire but not on Auckland Council’s website. There is signage outside the building. ANCAD report that they have approached Council about funding for the Takapuna Hub. They had received other funding for one year from Sky City, which paid for a coordinator to facilitate the establishment of the Hub. This funding ceased after one year.

St Anne’s Room

The following table provides a summary of the booking information provided by ANCAD for the St Anne’s Room. The table shows how many separate bookings were made each month along with how many days these bookings were across (some bookings were on the same day).

ANCAD has suggested that the average hours per booking could be up to 3 hours. This would mean a total of 780 hours or 87 hours per month on average (on average 20 hours per week).

These average booking hours, based on Council’s booking usage criteria, means that this venue has ‘low’ to ‘medium’ level of utilisation.
A list of users is provided below. Most of the bookings for the St Anne’s Room were external organisations (i.e. not leaseholders). Larger numbers of individual bookings are shown in brackets.

<table>
<thead>
<tr>
<th>Church</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>● Korean Church (38)</td>
<td>● FilmCap Regional Hui</td>
</tr>
<tr>
<td>● Dream Church (12)</td>
<td>● Addiction Recovery Group</td>
</tr>
<tr>
<td>Special interest</td>
<td>● Child Therapist</td>
</tr>
<tr>
<td>● Milford Creative Theatre Group (28)</td>
<td>● NSPVPN (6)</td>
</tr>
<tr>
<td>● I Start Chinese Theatre Group (14)</td>
<td>● Auckland Community Law (7)</td>
</tr>
<tr>
<td>● Art and Soul (31)</td>
<td>● Family Harm</td>
</tr>
<tr>
<td>● Felix Creative Theatre</td>
<td>● Fostering Kids NZ (4)</td>
</tr>
<tr>
<td>● Fun Age NZ (5)</td>
<td>● Kim/Kym Burke Enviro</td>
</tr>
<tr>
<td>● Healing Strong Aotearoa</td>
<td>● Fare Share Cooperative Workshop</td>
</tr>
<tr>
<td>● Mandarin and Music Classes for children (6)</td>
<td>● Auckland Council – Healthy Waters</td>
</tr>
<tr>
<td>● Beginning Experience</td>
<td>● Auckland Council</td>
</tr>
<tr>
<td>● Peter Hickman Music Classes for Children</td>
<td>● Auckland Community Accounting</td>
</tr>
<tr>
<td>● Star Jam (9)</td>
<td></td>
</tr>
<tr>
<td>● James Bell Theatre</td>
<td>Leaseholder meetings/activities</td>
</tr>
<tr>
<td>● Takapuna Art Group</td>
<td>● ANCAD Digital Filming</td>
</tr>
<tr>
<td></td>
<td>● ANCAD Funding Expo</td>
</tr>
<tr>
<td></td>
<td>● Shore to Thrive (7)</td>
</tr>
<tr>
<td></td>
<td>● Auckland Community Accounting Steering Committee</td>
</tr>
<tr>
<td></td>
<td>● Takapuna Community Trust Winter Fun (21)</td>
</tr>
<tr>
<td></td>
<td>● North Shore Family Violence Prevention Network</td>
</tr>
<tr>
<td></td>
<td>● Takapuna North Trust After-School Programme (6)</td>
</tr>
<tr>
<td></td>
<td>● Takapuna North Community Art Group</td>
</tr>
<tr>
<td></td>
<td>● Takapuna Community Trust</td>
</tr>
</tbody>
</table>

**Wyn Williams Room**

The following table provides a summary of the booking information provided by ANCAD for the Wyn Williams Room. The table shows how many separate bookings were made each month along with how many days these bookings were across (some bookings were on the same day).

ANCAD has suggested that the average hours per booking could be up to 3 hours. This would mean a total of 681 hours or 76 hours per month on average (on average 17 hours per week).

These average booking hours, based on Council’s booking usage criteria, means that this venue has a ‘low’ level of utilisation.
A list of users is provided below (note that we have used the descriptions provide on ANCAD’s booking list). Not all activities have been counted here, but larger bookings are shown in brackets.

<table>
<thead>
<tr>
<th>Church</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>• The Dream Church</td>
<td>• Addiction Recovery Group (36)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Special interest</th>
<th>Child Therapist (25)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Mandarin and Music Classes for Children (44)</td>
<td>• Auckland Community Law</td>
</tr>
<tr>
<td>• Peter Hickman Music Classes for Children (31)</td>
<td>• Charities Services NPG Clinics</td>
</tr>
<tr>
<td>• Suzuki Pre-School Music Classes (19)</td>
<td>• K Robertson Brain Injury Recovery</td>
</tr>
<tr>
<td>• Art and Soul (48)</td>
<td>• Mediation Training</td>
</tr>
<tr>
<td>• Star Jam (10)</td>
<td>• Mediation Classes</td>
</tr>
<tr>
<td>• Yoga</td>
<td>• Devonport Peninsula Precinct Society</td>
</tr>
<tr>
<td></td>
<td>• Auckland Community Accounting</td>
</tr>
</tbody>
</table>

### 6.4.3 The Crosslands Lounge

The Crosslands Lounge is located on the ground floor in the Mary Thomas Centre and managed by Auckland Council’s Community Places Venue Hire team. It is listed as a community venue for hire on Council’s website.

The following table shows the number of hours booked for the 2019/2020 year to date (July 2019-February 2020). This is an average of 11-12 hours per week.

These average booking hours, based on Council’s booking usage criteria, means that this venue has a ‘low’ level of utilisation.

<table>
<thead>
<tr>
<th>Month</th>
<th>July 2019</th>
<th>August</th>
<th>Sept.</th>
<th>October</th>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February 2020</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hours booked</td>
<td>41</td>
<td>62</td>
<td>58</td>
<td>88</td>
<td>91</td>
<td>127</td>
<td>53</td>
<td>83</td>
<td>603 hours</td>
</tr>
</tbody>
</table>
Types of use for the 2019/2020 year to date is as follows:
- Religious (32%)
- Meetings (23%)
- Special interest (23%)
- Arts and cultural events (13%)
- Fitness, sports and recreation (3%)
- Early childhood/school groups (2%).
- Private events (2%)

To date, there are more meetings and special interest users, and less church users compared to 2018/2019.

Its users for the 2019/2020 year-to-date are as follows. Note that some of these users are also users of the other venues in the Mary Thomas Centre.

Felix Creative Theatre  Takapuna Commander Club
WAVE Science School  Takapuna Commander Council
Poetry Club  Takapuna North Community Trust
The Performance Net Limited  Teneva events

Mobius Research and Strategy Ltd. Strictly confidential.
6.4.4 Utilisation

Council classifies utilisation of venues for hire as high, medium or low as follows:

- High - venue is booked more than 35 hours per week
- Medium - venue is booked between 14 to 34 hours per week
- Low - venue is booked less than 14 hours per week.

The following table provides a summary of the venue usage.

**Mary Thomas Centre – hours of usage**

<table>
<thead>
<tr>
<th>Venue for Hire</th>
<th>Average hours of usage per week</th>
<th>AC classification</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Channel View Lounge</td>
<td>25</td>
<td>Medium</td>
</tr>
<tr>
<td>St Anne’s Room</td>
<td>20</td>
<td>Medium</td>
</tr>
<tr>
<td>Wyn Williams Room</td>
<td>17</td>
<td>Medium</td>
</tr>
<tr>
<td>The Crosslands Lounge</td>
<td>11-12</td>
<td>Low</td>
</tr>
</tbody>
</table>

6.5 Building condition

While the leaseholders currently occupying the Mary Thomas Centre said that they are happy with the state of the building overall, the did make the following comments:

- The building can be overly cold in the winter and overly warm in the summer
- The balcony outside the Channel View Lounge is not able to be accessed and needs to be repaired
- There have been some plumbing issues, which have caused flooding downstairs.

6.6 Leaseholder preferences

Some leaseholders indicated they require the following spaces to operate, which are currently provided to them in the Mary Thomas Centre:

- Similar or slightly larger sized offices to ones they are currently occupying
- Easy accessibility i.e. the ability to drive up and park vehicles for loading and off-loading items for events and other activities
- Older persons and disability access
• Large spaces able to be used free of charge for their events and activities (as they currently have access to in the Mary Thomas Centre and in the near-by Community Services Building) – specifically, two large spaces that could accommodate up to 100 people
• Location with other similar types of organisations given that (as not for profits, with small budgets and few staff) they share resources and support one another
• Proximity to public transport
• Centrally located
• Parking for staff
• Parking for visitors – including for disabled visitors
• Good storage space
• Access to good sized and equipped kitchen (not kitchenette) e.g. for activities such as Sustainable Living Workshops and beeswax wrap making
• Access to bathroom facilities, including for disabled users.

6.7 Online survey results

Participants in the community survey were asked if they had used any services located in the Mary Thomas Centre, or attended any events or activities in any of the venues. Note that some of the events that people may have attended may have been organised by one of the organisations listed but this may not have been known. As a caveat, the percentage who say they have used one of the ‘services’ listed is relatively high given that most of these are simply office spaces.

<table>
<thead>
<tr>
<th>Service, venue</th>
<th>Used in the last 6 months</th>
<th>Used between 6-12 months ago</th>
<th>Used between 1-3 years ago</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crosslands Lounge (n=442)</td>
<td>12%</td>
<td>8%</td>
<td>6%</td>
</tr>
<tr>
<td>Channel View Lounge (n=442)</td>
<td>15%</td>
<td>4%</td>
<td>12%</td>
</tr>
<tr>
<td>The Takapuna Community Hub (n=395)</td>
<td>18%</td>
<td>8%</td>
<td>7%</td>
</tr>
<tr>
<td>ANCAD (n=380)</td>
<td>12%</td>
<td>4%</td>
<td>3%</td>
</tr>
<tr>
<td>North Shore Budget Service (n=373)</td>
<td>7%</td>
<td>2%</td>
<td>1%</td>
</tr>
<tr>
<td>North Shore Housing Trust (n=347)</td>
<td>3%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Takapuna North Community Trust (n=395)</td>
<td>8%</td>
<td>2%</td>
<td>1%</td>
</tr>
<tr>
<td>CMA (n=307)</td>
<td>4%</td>
<td>1%</td>
<td>1%</td>
</tr>
</tbody>
</table>

Survey participants were asked if they had any feedback on any of the buildings included in the survey - the following table shows the comments where the Mary Thomas Centre was specifically mentioned:

<table>
<thead>
<tr>
<th>Comments on building usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Channel View Lounge at the Mary Thomas Centre on Gibbons Rd is an excellent venue - it has had a few good upgrades including two heat pumps, windows fixed, balcony fixed. It is a great venue for all sorts of groups, seminars and workshops and network meetings. ANCAD mange the bookings for this venue really well. The kitchen is a great asset. Likewise since ANCAD created the Takapuna Community Hub - Kotaihitanga in the old St Anne’s room this too have become a great venue for many groups and events. ANCAD hosted a wonderful community event in 2017 called the wishing tree, which utilised the entire MT Centre. The hub is</td>
</tr>
</tbody>
</table>
continuously in use by all sorts of groups - for children, counselling services, arts groups, drama and singing, yoga and much more
- The two downstairs rooms (the Hub included) and the Channel View lounge at the Mary Thomas Building are great venues for both delivering seminars & information events & receiving information (training, seminars, “conference”, workshops, “break out” events)
- The Mary Thomas Centre and Senior Citizen’s Hall are useful in that they are centrally located in Takapuna and are accessible by bus, etc.
- Mary Thomas, Another key facility
- Mary Thomas Centre, ground floor community facilities - used for art classes. Useful to have movable tables for art classes and also tea and coffee making facilities. Rooms for storage of materials. Easy access for cars near entrance for dropping off and picking up materials, paintings etc.

**Parking-related**
- Parking is not great for visitors and the building is old and in need of repair
- Takapuna library easy parking underneath. Lots of space and nice ambience and light from the windows. Mary Thomas Centre and other halls have no parking and are quite difficult to use. Evening meetings are no problem
- It would be good if there was parking for the Mary Thomas’ center and rooms around there
- Great facilities but parking for general public could be better, even just extending time one can park under the library would be great or a permit to say that you are attending an event in the Mary Thomas Centre

**Building Condition**
- The Mary Thomas building was looking a bit tired but I only went in one area
- Haven’t used the Mary Thomas Centre for an event but used to work there. It was quite dark and very tired. Needed a bit of an upgrade
- Each of these mentioned buildings and rooms have been fit for purpose for each activity I’ve attended. Downstairs in Mary Thomas the back room is smelly
- Mary Thomas Centre - downstairs large room is very run down - smells damp and is uninviting
- Mary Thomas building needs a really good spring clean including bathroom floors, etc. Looks like it hasn’t been properly cleaned in years (not the day to day stuff - really full cleaning). Parking is always an issue
- Building condition of the whole of the Mary Thomas Centre is pretty poor - just old and doesn’t really seem that fit for purpose

**Awareness/signage**
- Mary Thomas Centre is great, though a bit difficult to find for those who don’t know where it is
- ... As well as clear signs on the Strand, so that we know what agencies are there, e.g. Budgeting. Didn’t know this was there

**Cost-related**
- Community facilities, such as the Mary Thomas Centre were intended for use by community groups. The processing of charging ‘market rental’ was inappropriate and ‘broke’ the flow of community spirit

**Other**
- The Mary Thomas Centre worked better when there was a regular caterer
- Prefer to keep both Library and Mary Thomas Centre where they are as they are conveniently located for me and there is ample parking underneath. Both present as pleasant buildings and are enjoyed by many
6.8 Summary of key findings

- There are six community leaseholders in the Mary Thomas Centre. Five of these are using the space they occupy as office spaces and have no public foot traffic requirements. The spaces occupied are used as bases from which they all provide services to the wider North Shore Community and in some instances the wider Auckland region. The only leaseholder seeing clients on a regular, appointment-based basis on-site is North Shore Budget Service.

- Some of the leaseholders report using the venues in this building and in the Community Services Building for events and activities. Attendees at these events are from across the wider North Shore area and not limited to residents of Takapuna.

- Services provided by leaseholders cater to a wide range of community segments including youth, the elderly, people with disabilities, different ethnic and cultural groups – as well as the general population. Staff are generally on-site on a full-time basis.

- Leaseholders report benefiting from being in one space together because they are able to share resources and support one another. This creates efficiencies given that they non-profit organisations.

- There are four venues in this building able to be hired by the community. One is managed by Auckland Council’s Community Places Venue Hire team and is advertised on Council’s website – bookings can be made online. The other three are managed by one of the leaseholder organisations, ANCAD, and are only advertised on their website. Bookings can be made via email or phone. There is signage outside the building but there is limited foot traffic. The venues have low to medium utilisation.

- Approximately one-third of all venue bookings in the larger spaces in the Mary Thomas Centre (the Channel View Lounge, the Crosslands Lounge and the St Anne’s Room) are for church-related activities. Leaseholders also use the venues for events and meetings.

- There are other community venues in the Takapuna area available for hire but many of these are fairly well used and there are no other venues that would be available free of charge for Mary Thomas Centre leaseholders to use for meetings, events and other activities. They report that if they were required to hire space elsewhere, they would need to reduce the number of events and activities they could run.

- The community leaseholders in this building were generally satisfied with their office space and most expressed a desire to remain at this site because of its convenient location, the ability to share resources and the fact that they all have free covered car parks for staff. Most however raised some issues about the condition of the building including a general need for refurbishment, temperature-related issues and maintenance issues. Some members of the public who were familiar with this building also raised issues around the building condition.

- There are few other community spaces available for rent/lease in the Takapuna area and none (currently) that could accommodate this number of community organisations on one site.
7: The Takapuna Community Services Building

7.1 Facility overview

The Takapuna Community Services Building is a two-story building comprising a suite of offices, currently occupied by community organisations with Auckland Council lease agreements, and two venues for hire. One of these venues is managed by Auckland Council’s Community Places Venue Hire team, and the other is managed by the Takapuna North Community Coordinator on behalf of the current leaseholder, the Takapuna Senior Citizens Association. There are a number of kitchen and toilet facilities in the building. Leaseholders in this building have free designated staff parking spaces under the Takapuna Library. The Takapuna Library is adjacent (connected) to the Community Services Building. The Takapuna Library is discussed in more detail in Section 8.

7.2 Leaseholders

There are five community leaseholders in this building. Unlike the leaseholders in the Mary Thomas Centre, they operate independently of one another and do not share resources. They have public foot traffic requirements i.e. mothers visiting Plunket, senior citizens using their hall, CAB enquiries etc.
Leaseholders: The Takapuna Community Services Building

- Multiple Sclerosis Auckland
- The Takapuna Senior Citizens Association
- Takapuna Citizens Advice Bureau
- Takapuna Plunket
- The Positive Ageing Centre (lease held by Age Concern)

7.2.1 Multiple Sclerosis Auckland

Multiple Sclerosis Auckland has occupied space on level one in the Community Services Building since 2015. This is a regional Multiple Sclerosis office that serves all of Auckland, from Rodney to Pokeno. There are 18 regional offices throughout New Zealand. This is the only one for Auckland.

There are four permanent staff who are generally on-site full-time, as well as volunteers who use three hot desks. There are also four Community Advisors who come and go (e.g. to do data entry, pick up resources etc.). The Community Advisors also work one day each week out of this office. There are approximately 500 volunteers who come in when needed for e.g. to help with the magazine (e.g. packing) which is produced three times a year and they are also involved in on-street appeals.

Their space has:
- A small meeting room (3-4 people capacity)
- A computer server room
- A foyer area, which contains posters/magazines etc.
- The main office – an open plan area used by the four permanent staff and contains the hot desks
- A small kitchen and shared bathroom (in the hall outside).

Originally one large space, it has been separated into multiple areas using partitions. This is primary an office space but they report having drop-ins around once a day from people with MS, and the Community Advisors sometimes book meeting space. They have two free designated staff car parks in the leaseholders car park under the Takapuna Library.

The room directly next door is currently unoccupied but Multiple Sclerosis Auckland have permission (and a key) to use it for meetings. This room had previously been tenanted by GetIn2Life. Other vacant spaces in the building’s upstairs area are used for Sub-Committee meetings and other weekly staff meetings. Before moving into the Community Services Building they had been based at the Mayfield Centre in Glenfield but these premises were too small and they had to rent separate storage space elsewhere.

There are 1200 people with MS in Auckland and they provide support services to friends and family of people with MS, which they estimate to be approximately 5000. They provide a range of resources and links to other support services including: information on MS, things that can impact MS (including information on insurance, diet, lifestyle changes, counselling and wellness workshops). They are funded by donations, grants from philanthropic organisations and by a Ministry of Health contract. 92% is raised through donations, grants and events including the annual street appeal, a comedy night and an auction lunch (which is held at the RNZY Squadron at Westhaven).

While they are primarily an office space, other uses of the space they occupy have included:
7.2.2  Takapuna Senior Citizens Association

The Takapuna Senior Citizens Association is based in the Takapuna Senior Citizens Hall on the ground floor in the Community Services Building. There is one main hall, which has a stage, a smaller annex room and kitchen facilities. The Senior Citizens Association has two designated car parks in the leaseholders car park area under the library.

This space is also available as a venue for hire (this is discussed in Section 7.3). The TNCT Community Coordinator is currently the Acting Secretary of the Senior Citizens Association and co-runs the Association with the current Chair. The Association has approximately 20-30 members but the Acting Secretary and the Chair are working to increase membership e.g. by promoting the Association at events such as the Positive Ageing Expo. They are also working to make the venue more comfortable by installing heat pumps, re-stocking the kitchen with equipment and undertaking a working bee. They have also established an official Senior Citizens Association Board. There has been an increase in hall bookings over the last several months.

Members use the hall on a regular basis every Tuesday and Friday morning for approximately three hours for scrabble. Between 20 and 30 people attend these sessions.

7.2.3  Takapuna Citizens Advice Bureau

The Takapuna Citizens Advice Bureau (CAB) has been in the Community Services Building for 40 years. Their hours are 9am-4.30pm Monday-Friday and there are also volunteers on site when evening legal clinics are run on Thursday evenings from 7-8.15pm. CAB provide services in the Takapuna Library three days a week, and there is a plan to provide CAB services in the Glenfield Mall during weekends.

The rooms they currently occupy are:

- A reception area/desk
- Confidential/counselling rooms (they have 4 small rooms but one is also used as an office)
- A boardroom/staff room (mixed use) – CAB have been considering using this space as a training centre for the North Shore as it is the only CAB space big enough. Currently other facilities are being used for training but there is a change in focus now to training smaller groups.

The Regional Manager and the finance officer occupy two small offices upstairs in the Mary Thomas Centre.
In addition to the usual CAB services (providing advice and information to the community) they also provide the following services:

- Legal clinics – Thursday evenings from 7.30pm
- JP services – Monday 1-4pm, Tuesday 1-4pm, Wednesday 9am-12pm and 1-4pm, Thursday 9am-12pm. These are held in the boardroom/staffroom. There is high demand for JP services
- The Problem Gambling Foundation – on-site all day every Friday
- The Regional Manager runs information sessions twice a year upstairs at the Positive Ageing Centre, as well as other sessions off-site e.g. a recent session upstairs was with the Asian community – the presentation was in English and Mandarin and covered health, safety, happiness in ageing etc. Between 30 and 50 people attended
- CAB also run similar types of sessions at church facilities including wills, power of attorney information etc.
- They also collaborate with the Police on presentations.

Other uses of the space include CAB Leadership meetings – which are held on site every six weeks.

Current enquiries are 50/50 foot traffic and phone. Enquiries are generally of two types – core services and general enquiries.

CAB North Shore has an expansion plan which includes establishing an outreach clinic in Devonport and Albany. Takapuna CAB are keen to promote and expand their service but noted that this would be difficult in the current space. Other new services they could offer include counselling (with qualified counsellors).

CAB Takapuna also say they collaborate with the community organisations based in the Mary Thomas Centre on other work e.g. with Budgeting Services and the Takapuna North Community Trust.

7.2.4 Age Concern (the Positive Aging Centre)

Prior to 1 July 2019, this organisation was known as Age Concern North Shore. Subsequent to an amalgamation of all services, they are now part of Age Concern Auckland. Age Concern has been offering services on the North Shore for 54 years. Located on level one, the space has been used as the Positive Aging Centre for many years. This centre provides Age Concern with a base but they also provide a range of other services out in the community. They have an agreement with Auckland Council that they can sub-let the space to predominantly senior groups (in order to make it more financially viable). They report that while they use this space, they are no longer the ‘main user’ – for example, they no longer hold their board meetings at this site, and there is no one permanently based on site.

The rooms they lease are:
- A large foyer area
- A non-commercial kitchen
- A large hall with a stage (which can accommodate up to 100 people)
- An adjoining annex area (which can accommodate 8-10 people)
- Two medium sized offices – one with no windows
- Toilets
- A small storage room
- At the back of the complex there is a long thin meeting room (10 people, boardroom style) – which leads into another small kitchen area
- There are also some floor to ceiling cupboards (in the back area) which can be used for storage, plus another toilet
Other users of this space include:

- The Embroiderer’s Guild
- A monthly older Chinese group, which includes English conversation classes, dancing, calligraphy, art – as well as a separate Chinese Positive Ageing Trust. Chinese people taking part in these activities usually hear about them through word of mouth or through Chinese colleagues. Age Concern pay for someone to run the Chinese group and to check on the facility. CAB also runs sessions with this group.

At present, there are spaces in this area that are not used, for example, the two small offices near the entrance are only used on an ad hoc basis and the back meeting room is not used. The main spaces that are used are the main hall and the annex area. Age Concern has two sites on the North Shore – their offices on Shakespeare Road and the Positive Ageing Centre. They report that it would not be possible to move into the Positive Ageing Centre because the site wouldn’t be large enough. Their office has seven permanent staff as well as a further three who use it as a base. Now that there is a regional service they also report that staff will be spending time in each regional area, which also has space implications. Age Concern are not currently in the process of looking for alternative space and have said it would be difficult to find a suitable space in Takapuna as good community rooms are usually already booked.

7.2.5 Takapuna Plunket and Plunket Line

Takapuna Plunket and Plunket Line are based on the ground floor in the Community Services Building. These two services operate independently of one another.
Takapuna Plunket

Takapuna Plunket has occupied the Community Services Building since it was constructed and is open Monday-Thursday from 8.30am-4.30pm. They also do home visits. Appointments are booked on the half hour, starting at 9am. On average, they see six people in the morning and five in the afternoon.

Their space includes:
- A good sized waiting area, which is also used for parent group meetings on a Wednesday from 8.30-4.30pm (including for Devonport Plunket). 5-6 people attend these group meetings. There is also a coffee group in this area on a Thursday morning.
- A good sized clinic room, which could potentially be split into two spaces in order to run dual clinics. Takapuna Plunket said that two clinics would be useful but not essential. The clinic room is used all day on a Wednesday by Karitane.
- There is a moving partition between the waiting room and the clinic.
- A small office directly next door to the Plunket Line space currently used by the Manager.
- Two storage cupboards.

Plunket is happy overall with this space and its location, and describe the clinic space as a good size compared with other Plunket clinics. They used to have Well Woman meetings in their space but found that space-sharing did not work well and was impeding too much on clinic time. Plunket have said that there is no specific need for them to be based close to other community organisations but that proximity to the Takapuna Library is convenient for mothers and children. A base near a wellness centre (with a pharmacy, a GP clinic etc.) could work well. Their main need is around providing good access for mothers with young children. If there was no Plunket clinic in Takapuna, mothers would need to travel to Milford (where parking is problematic) or to Devonport.

Plunket Line

Plunket Line occupies a separate space from Takapuna Plunket. This is a 24/7 service. There are seven workstations and usually three or four staff on the lines at any one time. This site is one of three bases around New Zealand. The other two are in Wellington and Manukau. Plunket Line would like to expand into the small adjoining office, which they would mainly use for Skyping with lactating mothers which requires more privacy than is possible in the ‘call centre space’. At present they use screens for these types of calls, which are generally working satisfactorily. Because this is a 24-hour service, a security guard is employed to escort staff to and from their cars.

7.3 Venues for hire

There are two venues available for hire in the Mary Thomas Centre – although the Positive Ageing Centre is also hired out to other organisations (bookings are managed by Age Concern).

<table>
<thead>
<tr>
<th>Venues for hire</th>
<th>Managed by</th>
<th>Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Takapuna Senior Citizens Hall</td>
<td>The Takapuna North Community Coordinator on behalf of the Senior Citizens</td>
<td>80-100 people</td>
</tr>
<tr>
<td>The Takapuna War Memorial Hall</td>
<td>Auckland Council Community Places</td>
<td>150 people</td>
</tr>
</tbody>
</table>
7.3.1 The Takapuna Senior Citizens Hall

This venue is leased to the Takapuna Senior Citizens Association. The senior citizens use the hall twice a week on a Tuesday and Friday morning for three hours from 9.30am-12.30pm, and for Board meetings. The hall is used on a regular basis by other organisations and for other activities and events throughout the year including those facilitated by the Takapuna North Community Facilities Trust. All other (non-senior citizens club) bookings are managed by TNCT. The Coco at TNCT is currently the Acting Secretary of the Takapuna Senior Citizens Association.

The venue is important because it is accessible for older people and for people with disabilities (it is on the ground floor with lift access from the library car park).

**Regular users:**
- The North Shore Historical Society – once/month, for half day plus an evening
- Forest and Bird – once/month, the first Monday (evenings)
- Tango Group – once/week on Tuesday evening
- A Korean Church – all day Sunday, plus frequent ad hoc bookings during the week
- Heart of Takapuna – once/week in the afternoon
- North Shore Tramping Club – last Wednesday of the month (evening)
- Monthly Magic Club – three hours on a Wednesday evening (for adults)
- A meditation course

**Activities and events facilitated/organised by Takapuna North Community Facilities Trust:**
- Disability Disco – for young people with special needs. The last one was in May 2019 and had 100 attendees. This is an event led by people with disabilities. The library car park is left open for them so that they can drop off young people safely and use the lift to access the hall. There are no other local spaces suitable for this size of event where this level of accessibility is possible
Family Fun Day (held in September). This attracts 800 people over the day. The War Memorial Hall next door is also used for this and the outside area. There is a different theme every year. This includes cultural activities, dances, cultural groups (for children). The 2018 theme was Animals – for this there was an exotic petting zoo, crafts etc.). The 2019 event was a cultural showcase event with performances, traditional costumes, games and crafts.

Active Ageing Expo, which also uses the War Memorial Hall and the Positive Ageing Centre (upstairs). There are 50 stalls over the three spaces and around 500 people attend. This includes a ‘have a go element’ e.g. yoga and other physical activities. This was previously called ‘International Day of the Older Person’.

Other activities:
- Senior’s Christmas Parties - there was also a dance club for seniors called “Super Sal’s Boogie Sessions”. This is not currently offered because the person who had been running it is no longer able to. If another person was found this would be reinstated given that there is a lot of interest in it.
- The Older Women’s Network use the venue for some of their events – mainly their annual festival which is funded by the Local Board.

7.3.2 The Takapuna War Memorial Hall

The Takapuna War Memorial Hall is located on the ground floor in the Community Services Building and is managed by Community Places Venue Hire team. It is listed as a community venue for hire on Council’s website.

The following table shows the number of hours booked for the 2019/2020 year to date (July 2019-February 2020). The average use is 25 hours a week.

These average booking hours, based on Council’s booking usage criteria, means that this venue has a ‘medium’ level of utilisation.

<table>
<thead>
<tr>
<th>Month</th>
<th>July 2019</th>
<th>August</th>
<th>Sept.</th>
<th>October</th>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hours booked</td>
<td>157</td>
<td>148</td>
<td>132</td>
<td>157</td>
<td>227</td>
<td>209</td>
<td>96</td>
<td>186</td>
<td>1312</td>
</tr>
</tbody>
</table>
The following chart shows the mix of bookings for the Takapuna War Memorial Hall.

Types of use for the 2019/2020 year to date is follows:
- Religious (21%)
- Arts and cultural events (15%)
- Special interest (24%)
- Private events (6%)
- Fitness, sports and recreation (15%)
- Meetings (17%)
- Early childhood/school groups (2%).

Usage for the 2019/2020 year is tracking higher than for the 2018/2019 year.
its users for the 2019/2020 year (to date) are as follows.

- Compassion Buddhist Centre Incorporated
- Felix Creative Theatre
- Maniacs United
- NZ Chinese Culture and Arts Exchange Centre
- NZ Dance Company Five Feet
- The Performance Net Limited
- Moriel Ministries NZ
- Music Education Centre
- New Zealand Public Service Incorporated
- Ngahuia Group
- North Shore Accordion Orchestra Inc.
- North Shore Malayali Association
- North Shore Youth Music
- NZ Dance Company Five Feet
- NZ Theatre Month
- Pakistan Association of New Zealand Incorporated
- Rovonaz
- Sporting Contacts Ltd
- Takapuna North Community Trust
- Telangana Association of New Zealand Incorporated
- The Asian Network Incorporated
- 81478 Kitchener Road
- Anglican Trust for Women and Children
- Aspire Property Management
- Auckland ballet academy
- Auckland Centre of Business Excellence
- Auckland Law Revue Incorporated
- Brasilierinho
- Buddhist Youth Association (NZ)
- Christian Congregation
- Cubee Group
- Do Be Do Well
- Extinction Rebellion
- First Church of Christ, Scientist, Auckland
- Infotools
- Intercep NZ
- The Auckland International Performing Arts Centre Limited
- The Dream Church
- The New Zealand Dance Advancement Trust
- Community Places Venue Hire staff

7.3.3 Utilisation

Council classifies utilisation of venues for hire as high, medium or low as follows:

- High - venue is booked more than 35 hours per week
- Medium - venue is booked between 14 to 34 hours per week
- Low - venue is booked less than 14 hours per week.

The following table provides a summary of the venue usage.

**Takapuna Community Services Building – hours of usage**

<table>
<thead>
<tr>
<th>Venue for Hire</th>
<th>Average hours of usage per week</th>
<th>AC classification</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Senior Citizens Hall</td>
<td>21</td>
<td>Medium</td>
</tr>
<tr>
<td>The Takapuna War Memorial Hall</td>
<td>25</td>
<td>Medium</td>
</tr>
</tbody>
</table>

7.4 Building condition

While the leaseholders currently occupying the Takapuna Community Services Building said that they are happy with the state of the building overall, the following comments were made:
• There are some issues with the cleanliness of the toilets – although it was noted that Auckland Council has been more proactive in dealing with maintenance issues in recent months
• The building is somewhat run-down and in need of refurbishment
• Leaks in the ceiling have resulted in some mould issues
• The Plunket space has also had some leaks, the walls need painting, there are some water stains, the space is described as looking a bit ‘shabby’, outside there is some rust on the overhangs and the front door sticks
• The elevator breaks down reasonably often, which is particularly problematic for older visitors (the Positive Ageing Centre is upstairs) and for disabled access
• There have been problems with the air-conditioning and heating, which can make the building either too hot or too cold.

7.5 Leaseholder preferences

Some leaseholders indicated they require the following spaces to operate, which are currently provided to them in the Community Services Building:

• Similar or slightly larger sized offices to ones they are currently occupying
• Older persons and disability access
• Proximity to public transport
• Centrally located
• Parking for staff
• Parking for visitors – including for disabled visitors
• Good storage space
• Access to good sized and equipped kitchen (not kitchenette) e.g. for activities such as Sustainable Living Workshops and beeswax wrap making
• Access to bathroom facilities, including for disabled users (and Multiple Sclerosis have indicated a preference for their own and not shared bathroom facilities).

7.6 Online survey results

Participants in the community survey were asked if they had used any services located in the Takapuna Community Services Building, or attended any events or activities in any of the venues. The services and venues were provided as prompts, including their address and location.

<table>
<thead>
<tr>
<th>Service, venue</th>
<th>Used in the last 6 months</th>
<th>Used between 6-12 months ago</th>
<th>Used between 1-3 years ago</th>
</tr>
</thead>
<tbody>
<tr>
<td>Takapuna Plunket (n=426)</td>
<td>9%</td>
<td>3%</td>
<td>7%</td>
</tr>
<tr>
<td>Citizens Advice Bureau (n=463)</td>
<td>25%</td>
<td>15%</td>
<td>12%</td>
</tr>
<tr>
<td>The Takapuna War Memorial Hall (n=353)</td>
<td>25%</td>
<td>10%</td>
<td>12%</td>
</tr>
<tr>
<td>Multiple Sclerosis Auckland (n=368)</td>
<td>4%</td>
<td>2%</td>
<td>1%</td>
</tr>
<tr>
<td>The Senior Citizens Association/the Hall (n=380)</td>
<td>14%</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>The Positive Ageing</td>
<td>7%</td>
<td>2%</td>
<td>3%</td>
</tr>
</tbody>
</table>
7.7 Summary of key findings

- There are five community leaseholders in the Takapuna Community Services Building. They are all community organisations who are using the space they occupy as office space but these organisations also all have foot traffic/public access needs. Some of these organisations provide services to the wider North Shore area and some are more ‘local’ such as Takapuna CAB and Takapuna Plunket. Multiple Sclerosis Auckland operates their regional Auckland office from here but also has some degree of foot traffic (clients, out-reach staff and volunteers).

- The community leaseholders all have staff on-site full-time during normal business hours. The exception is the Positive Ageing Centre, which is only open when activities are being run (they also sub-let their space to other community groups).

- The community leaseholders operate independently of one another. However, there is some cross-over of services for example, Takapuna CAB provides information sessions to seniors, including to the senior Asian community upstairs at the Positive Ageing Centre.

- There are two venues for hire. The Senior Citizens Hall is managed by the Community Coordinator for the TNCT based in the Mary Thomas Centre (who is the Acting Secretary for the Takapuna Senior Citizens Association – and in this role works closely with the Senior Citizens, including to build their membership base). Again, this is an example of crossover support between community organisations who are able to be based in close proximity of one another. The other venue, Takapuna War Memorial Hall, is managed by Auckland Council’s Community Places Venue Hire team. These venues have medium utilisation.

- The community leaseholders in this building were generally satisfied with the state of the building and are happy to remain at this site. Some maintenance were raised, including the lift which can sometimes break down, making access upstairs difficult (the Positive Ageing Centre and Multiple Sclerosis Auckland are upstairs)

- Location of some of the services can impact usage as they are not highly visible to the public for example the Takapuna CAB which is somewhat hidden from public view. Age Concern who are the leaseholders for the Positive Aging Centre have said a ground floor space would be preferable.
8: The Takapuna Library

8.1 Background and usage information

Takapuna Library is located at 9 The Strand and was opened in 1989 (refer to map xx in section xx). It is a two-storey building with a parking area located underneath. The building was refurbished in 2014. There are 16 FTE staff for the library and a further 7 FTE staff in the Research Library (located on level one). The library is open 7 days a week (Monday 9am-6pm, Tuesday, Wednesday and Friday 9am-5.30pm, Thursday 9am-8.30pm, Saturday and Sunday 9.30am-4.30pm). The library contains Research North (a specialist research library) and the Angela Morton Collection (a reference collection of publications, which relate to the visual art and artists of New Zealand and an exhibition space), which are located on level one.

At approximately 3200m² Takapuna is a large library, second only to the Central City Library, which is 3850m². Between July 2018 and June 2019 (inclusive), there were 307,484 visits to the Takapuna Library. For the same period across the region there were 10,997,791 visits to community libraries. The following graphs show the monthly visitation rates for the Takapuna Library and across the region. There has been a slight decline in visitation rates over the last three years.
8.2 Takapuna Library - services

In addition to core library services, Takapuna Library also provides:

- Printing, photocopying and scanning services
- Computer use
- Free wifi
- Booklink, which offers independent access to The Blind Foundation's digital collections for people who are blind, have low vision or who have a print disability (Takapuna Library is one of 12 libraries to offer this – and one of three on the North Shore. Others on the North Shore are Albany and Glenfield)
- Language collections – across more than 30 languages
- Information services – they have acted as a de facto i-site since the Takapuna i-site closed, and have a display of information brochures in their foyer.
They offer a wide range of regular activities:

- NSLF Book Clubs – ongoing 9-5pm
- Storytime for kids and teens – every Sat and Sunday 2.30-3pm
- Wriggle and Rhyme – Monday 9.30-10 and 11.30-12
- Rhymetime – Tuesday and Thursday 9.30-10
- 4 Up Storytime (kids and teens) classes and workshops crafts and hobbies, Wed 11-12
- Art Relaxation – classes and workshops, 3rd Friday of every month
- Lego Club – 4th Wednesday of every month 4.30-3.30
- Book a Librarian Service

- Doctrine of discovery – family and local history, Wed 25th March 6-7.30
- ThinkLab – classes and workshops, kids and teens, crafts and hobbies, first Wed of every month 3.30-4.30
- Book chat – second Wed of every month 10.30-11.30
- Game On! – kids and teens, games, crafts and hobbies – 2nd Wed of every month 3.30-4.30
- Te reo Maori Rhymetime – second Sunday of every month 2.30-3
- Dementia Book Chat Group

Children’s sessions are well attended, particularly the Rhymetime and Wriggle and Rhyme sessions designed for ages 0-5 years old. At certain times of the year attendance at these two programmes can exceed 100 participants (although average numbers are around 80). School holiday programmes provide additional learning outside of educational facilities and can average around 40 participants at each session. Children’s library services need to be everything to everyone, in a space that is enriching and inclusive to all. A lot of the time this requires good planning, space, noise, and light.

The averages below are based on attendance numbers for February 2020. Weekly sessions:

- Wriggle & Rhyme (2 sessions) 70 each session – total 140
- Rhymetime (2 sessions) 50 each session – total 100
- 4-UP (preschool literacy) 20 each session
- Wicked Wednesday (Yrs+) 18 each session
- Weekend storytime (2 sessions) 8 each session – 16 total
- Waiata Mai (bilingual songs) 14 per session (this is monthly)

Takapuna Library also hosts more than 40 other events and activities each year including:

- Author’s talks
- Book launches
- Intergenerational Dialogue
- Free hearing tests
- Salvation Army good and gift collections
- Christmas Hospice remembrance tree
- Takapuna Beach Business Association Easter Egg Hunt
- Pumphouse Theatre Collaborations
- Stand Up Poetry Group
- Soroptomist donations.

The number of attendees at their regular author’s talks and book launches can be between 20-40 people for less well known authors and between 70-140 for those who are more well-known.

Takapuna Friends of the Library run approximately one event per month after hours.
Other groups also use the main library are for meetings including:

- CAB who are now working from within the library space three days a week
- Lawyers
- Job interviewers
- Students being coached in maths, English, languages etc.
- Auckland Council drop in sessions on recycling, dog bylaws etc.
- Job search assistance
- Informal drawing lessons
- Accommodation assistance
- Parents home schooling their children
- Assistance for immigrants with banking, CVs etc.,
- Library tours
- Regular topical displays e.g. Matariki
- Language Week celebrations
- Annual Te Tiriti O Waitangi information and displays
- Auckland Libraries Competitions.

From October to December the library is well used by university and high school students studying for exams. Extra tables and chairs are provided. A survey conducted under North Shore City Council found that parents thought of the library as a ‘safe’ place for their teenager to stay for long periods on their own. The quiet upstairs study area (in Research) is used throughout the year by serious students/researchers.

Library staff also made the following comments about other users of the Takapuna Library:

- Wairau Valley Special School Transition Unit students see the library as a place that offers not only physical comfort but also emotional comfort also. Books are neutral, comforting, and stimulating brain activity
- Schools, particularly Takapuna, Milford, and Hauraki Primary, use the library as a source of material for classrooms etc. (since the National Library no longer provides targeted books in schools)
- AGE – Academy of Gifted Education, uses the library to provide stimulus and discussion
- Children – staff say they have one of the most read children’s non-fiction collections in Auckland Libraries.

8.2.1 Research North

Research North has the same operating hours as Takapuna Library and is a specialist research library specialising in local history for the North Shore, Hibiscus Coast and Rodney (North).

Most of the New Zealand collection is borrowable and includes family history, local history, an extensive Māori collection and New Zealand art history and local writers. The heritage collections include oral history recordings, photographs, the North Shore Times on microfilm 1949 onwards, New Zealand local history publications and archives. Family history resources include the Births, Deaths and Marriages indexes on microfiche and the New Zealand Herald on microfilm from 1992 on.

Research North houses an extensive reference collection of New Zealand art books in the Angela Morton Collection. Exhibitions in the Angela Morton Room at Takapuna Library are changed regularly. They tend to focus on the visual arts of New Zealand Aotearoa, and local artists and creators.
Earlier in 2020 they launched a book chronicling the life’s work of letterpress printer, artist and typographer Tara McLeod: “Tara McLeod: a Typographic Journey.” The launch included an exhibition of Tara’s books, broadsheets and sculptures in the Angela Morton Room Te Pataka Toi | Art Library. Around 120 people attended this event. Speakers included Georgie Prince who is the principal curator of rare books at Sir George Grey Special Collections, and the Friends of the Library provided refreshments. Along with the Angela Morton exhibitions Research North runs events for the Heritage Festival in October with photographic exhibitions in keeping with the speakers/Festival topics. Last year they had 3 heritage events, average attendance 25-30 people.

8.2.2 The Angela Morton Collection

The Angela Morton Collection is a reference collection of publications, which relate to the visual art and artists of New Zealand. It is a collection dedicated to the memory of the late Angela Morton who was a North Shore resident devoted to New Zealand art. The nucleus of the collection was funded with a family bequest in 1985.

There are four curated art exhibitions in the Angela Morton Room per year. These exhibitions are promoted via blogs on Heritage et AL blogspot, Instagram posts @angelamorton.room, Twitter and Facebook, ads in the Rangitoto Observer, and in the Auckland Council events newsletter. Attendance figures are not separated out from library customers included in the door count, because it’s not possible to know if customers are entering for the exhibition or to browse the collection. However, in the week following the “Three Faces of Frank” exhibition the door count rose from 420 per week to 1060, and there has been a similar first-week spike in visitor numbers for subsequent exhibitions. The last three exhibitions were:

- “The Three Faces of Frank” – three bronze sculptures of Frank Sargeson accompanied by displays about their creators: Northcote sculptor Alison Duff, Terry Stringer and Anthony Stones. The launch attracted 80 people including Terry Stringer. Speakers at this event were Kevin Ireland, Graeme Lay and Sargeson Trust Chair
Elizabeth Atken-Rose. Two feature articles about this exhibition were subsequently published in the Rangitoto Observer.

- The “Albrecht to Zusters Aotearoa artists’ books” exhibition displayed stunning works of visual and written arts normally only seen by request as they are held in the Angela Morton Collection’s rare books collection. Max Gimblett, Ralph Hotere, Rohan Wealleans, Gretchen Albrecht and Jane Zusters were some of the artists whose work was on display.

- “The Tantalizing Language of the Arts” exhibition draws on the Angela Morton Collection’s rich archival material and presents a history of Aotearoa arts journals since the first one was published in 1928. Auckland Libraries Heritage Collections Manager, Jane Wild, has said that the comprehensive arts journals collection is a national treasure, which includes periodicals, which may be the only publicly available copies in the country. As a result of this exhibition, a full run of rare 1990s arts journal, Monica, was donated to the Angela Morton Collection. This journal is not held in any other public institution.

An Instagram account for the Angela Morton Room has increased engagement with the Angela Morton Art History Collection by 70%. The collection is now discoverable both online and in the physical space. Almost 300 people interested in Aotearoa visual arts follow this account, and each post attracts an average of 65 likes, comments and reposts. Customers also make reference queries about the collection’s materials, which can be answered promptly. This is a direct, modern form of communication that is successfully promoting the library’s treasures and exhibitions.

Other activities:

- A collaboration with the Friends of Frank Sargeson sees Research North staff take tours of Sargeson House on a regular basis. This is done on demand and they are requested to show people the house on average once every 6 weeks.

- At the time of writing this section, Research North had an exhibition “Each for equal – our stories” for International Women’s Day, which is a series of 11 banners put together by Humans of South Auckland in collaboration with Auckland Council.

- An oral history touch screen is loaded with sound clips from the Takapuna collection as another medium to promote their collections all year round. They currently have sound clips from people talking about Frank Sargeson.

- Research North works closely with Takapuna Library to support the setting up and dismantling of their events and records these events for the oral history collection.

- Research North lend oral history equipment and train community groups and individuals in the recording of oral histories.

8.2.3 The Rangitoto Room

The Rangitoto Room is located on the mezzanine floor of the library and is available for use/hire by the community and by individuals for free. It can accommodate up to 12 people. The room is used by the following groups:

<table>
<thead>
<tr>
<th>Students for studying, student meetings</th>
<th>Private book clubs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Book clubs</td>
<td>Church groups</td>
</tr>
<tr>
<td>Historical society</td>
<td>North Shore Libraries foundation</td>
</tr>
<tr>
<td>Diabetes group</td>
<td>Friends of the library</td>
</tr>
<tr>
<td>U3A</td>
<td>Inland revenue</td>
</tr>
<tr>
<td>Individual budgeting advice</td>
<td>Internal affairs</td>
</tr>
<tr>
<td>Body corporate AGM</td>
<td>Early Dementia bookchat</td>
</tr>
<tr>
<td>Spanish philosophy discussion group</td>
<td>Genealogy research assistance</td>
</tr>
<tr>
<td>Skype meeting Businessmen</td>
<td>Chromasfest artists drawing</td>
</tr>
</tbody>
</table>
8.3 Customer Satisfaction

Auckland Council regularly collects customer satisfaction data for libraries. In the most recent survey undertaken for Takapuna Library, these were the following results for the period between July and September 2019 (inclusive):

- 96% overall satisfaction
- 97% satisfaction with staff
- 94% satisfaction with environment/atmosphere

Total responses to this survey, which was undertaken independently, was N=1,758.

Library customer satisfaction for Takapuna Library was 96%, slightly higher than the regional average of 95%.

8.4 Library Community Survey Results

The questions in the community survey that are relevant to the Takapuna Library are presented here. Other general facilities/activities survey information is presented in Section 11.

8.4.1 Reported usage of the Takapuna Library

A large number of people who completed the community survey have used the Takapuna Library at least once in the last 6 months.

<table>
<thead>
<tr>
<th>Usage frequency</th>
<th>N=560 Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Used the Takapuna Library at least once in the last 6 months</td>
<td>83%</td>
</tr>
<tr>
<td>Last 6-12 months</td>
<td>7%</td>
</tr>
<tr>
<td>Between 1 and 3 years</td>
<td>4%</td>
</tr>
<tr>
<td>More than 3 years ago</td>
<td>4%</td>
</tr>
<tr>
<td>Have never used the Takapuna Library</td>
<td>2%</td>
</tr>
</tbody>
</table>

8.4.2 Library feedback

Community feedback regarding Takapuna Library was very positive and there is a strong level of support for this Library among the Takapuna community and the wider community it serves, including its current location.

- The library is fabulous and really a community hub, the hall next door is useful for public meetings – I have attended more there than I recalled on the last screen – the budgeting service is useful, as is CAB, and the Mary Thomas Centre runs useful courses and community meetings
- Library is a great service. Excellent to have on-site parking & building & layout seem to work well
8.5 Summary of key findings

- Takapuna Library is a well-utilised library that offers a wide range of services (core library and other) to the community it serves. There is strong support for the Takapuna Library (including its current location) among Takapuna residents and residents of nearby suburbs such as Milford (who do not have their own library facility).

- Customer satisfaction with Takapuna Library is high. Overall satisfaction with the library is 96%, satisfaction with staff is 97% and satisfaction with the environment/atmosphere is 94%.

- Takapuna Library has a number of unique features such as a Research North, a specialist research library (and the only dedicated research library on the North Shore) and the Angela Morton Collection, a reference collection of publications, which relate to the visual art and artists of New Zealand. There are also art exhibitions held in the Angela Morton Collection space.

- The Takapuna Library caters to wide range of community members, including young and other families, students, business people, seniors, new migrant populations and some members of the Takapuna community who may be less advantaged, such as the homeless. All are welcome in this space, which staff refer to as ‘Takapuna’s sitting room’ and as a space of well-being for the community.
Another unique aspect of the Takapuna Library is its location close to Takapuna Beach. The library provides views over the beach and staff have worked to capitalise on the seafaring history of Takapuna by building collections around seafaring topics.
9: Other Council-Owned Facilities

9.1 Physically Handicapped Able-Bodied (PHAB)

PHAB have a community lease at the council facility located at 8 Auburn Street, Takapuna. They are an inclusive organisation that “walks the talk” promoting self-reliance that enhances the social opportunities for people with disabilities, and supporting our members towards designing meaningful lives for themselves.

The building they occupy consists of a main hall/area, a small office, a kitchen and bathroom facilities. The small office is rented to the Out of School Care Network (OSCAR). Two people use this office and it contains one desk. A pre-fabricated office is located at the back of the main building, which is used as PHAB’s head office and contains three desks and computer stations. The main hall is used by PHAB for the majority of the time and by a range of other community organisations, most on a permanent/regular booking basis and some on an ad hoc basis:

| Toastmasters | OSCAR – for their training |
| Grandparents Raising Grandchildren | Mapura – accessible art (art for the disabled) |
| Queer for Shore (the North Shore branch of Rainbow Youth) | InterAct – an accessible theatre (note that they are not using this space at present but will do so again in the future) |
| Yes Disability (ad hoc) | YouNite (ad hoc) |

PHAB use the space for social and recreational activities/groups:

- Every second week on Monday, Tuesday, Wednesday and Thursday, a mix of afternoons and evenings. In the alternate week they are out in the community
- Tuesday, Wednesday and Friday 9am-3pm, and Saturday morning
- Monday-Friday during the school holidays.

The space is available for other groups on Monday and Friday evenings, Saturday afternoons and all day Sunday every second week after 3pm. This appears to work for the current users. They don’t charge a fixed hire fee, but ask ‘hires’ to pay what they can afford. PHAB reports that the space is busy but there is a little bit of ad hoc availability.

PHAB value this space because it has been designed to be accessible for disabled people and is also a welcoming youth space (it is light, airy, colourful, has a well-equipped kitchen, break-away spaces). They have provided comfortable furniture, a pool table and a foosball table. PHAB report that young people feel comfortable in this space because it has been designed around their needs. Other Council-owned community spaces are not considered to be as welcoming and comfortable (the venues in the Mary Thomas Centre were specifically mentioned).
10: Non-Council-Owned Facilities in Takapuna

This section provides a summary of the non-Council owned facilities in Takapuna.

10.1 Takapuna School Facilities

The following provides information on what is available for hire at each of the schools.

<table>
<thead>
<tr>
<th>School</th>
<th>Facility</th>
<th>Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rosmini College</td>
<td>Auditorium</td>
<td>• Used mainly for school-related activities including masses</td>
</tr>
<tr>
<td>36 Dominion Street, Takapuna</td>
<td></td>
<td>• Not hired out to community groups other than for ‘Eddies Meals’ on a Friday (a free community event), and they also hold Polyfest</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• No real capacity for community use</td>
</tr>
<tr>
<td>St Josephs Catholic School</td>
<td>One school hall</td>
<td>• Used for pre and after-school activities (by a separate organisation) up to 6pm</td>
</tr>
<tr>
<td>2 Taharoto Road</td>
<td>600 standing and 300 seated, with 300 chairs and 12 tables</td>
<td>• The hall was re-clad in 2019 and all regular hirers had to move out and none have returned. New users now use the facility, including Scottish country dancing and the Embroidery Guild</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Hired out for baptisms, wedding and to church members</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Commercial and community rates are charged</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Generally has capacity after 6.30pm weekdays and on weekends. Parking on the weekend can be difficult as it is used by the church who have their own hall</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Most bookings are ad hoc - they don’t actively advertise</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Capacity available for community use</td>
</tr>
<tr>
<td>Takapuna Grammar School</td>
<td>Small hall</td>
<td>• Used most evenings for school activities</td>
</tr>
<tr>
<td>210 Lake Road</td>
<td></td>
<td>• Not hired out</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• No community use</td>
</tr>
<tr>
<td>Westlake Girls High School</td>
<td>An Event Centre</td>
<td>• Will be mainly available for school events</td>
</tr>
<tr>
<td>2 Wairau Road</td>
<td>is currently being built. Completion date 2021.</td>
<td></td>
</tr>
<tr>
<td>Westlake Boys High School</td>
<td>Auditorium</td>
<td>• The auditorium can take the whole school of 2,500, which means they don’t tend to get smaller community groups hiring this space. They have a regular church group on Sundays and yearly dance performance etc. (external organisations).</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• There is capacity for large groups</td>
</tr>
<tr>
<td>Takapuna Primary School</td>
<td>Hall - 450-500</td>
<td>• Afterschool programmes between 3pm-6pm on Monday-Thursday</td>
</tr>
</tbody>
</table>
23 Auburn Street | capacity
--- | ---
• Regular users include Tai Chi, Zumba, Karate
• There are also some birthday parties.
  **There is capacity for more bookings**

Takapuna Normal Intermediate
26 Northcote Road

Desmond Withell School Auditorium which seats 600 children

• Fairly heavily booked
• Charges include indemnity insurance
• Long term regular hirers include fencing, judo, performance activities for kids and church groups
  **Sunday afternoon is the only available time for bookings**

AGE School
9 Huron Street

There are **no facilities for hire** – the whole school is located on two floors of an office building

Summit Point School
1 Fred Thomas Drive

There are **no facilities for hire**

Milford School
34 Shakespeare Road

Hall

• Booked Wednesday night and Sunday by a Korean church
• They do not allow private functions
• They have ad hoc booking availability on Monday, Tuesday, Thursday and Friday nights – school needs always take priority
  **There is capacity for one off bookings**

Carmel College
108 Shakespeare Road

They do not hire their facilities

10.2 **Takapuna Church Facilities**

10.2.1 **Takapuna Methodist Church**

The Takapuna Methodist Church is located at 427 Lake Road, Takapuna. They have a range of spaces available for the community to hire. Approximately 30 groups hire the church’s facilities on a regular and ad hoc basis. These include: an older Korean peoples group, disability groups, a Korean choir, yoga groups, weightwatchers and fitness groups. Their facilities are well utilised but there is still some booking capacity.

They also own the adjacent Richardson Centre, which is leased to a range of organisations. They also lease space to Lollipops Takapuna.

The church is intending to undertake a major renovation over the next couple of years, which will include additional space for community use.

In terms of a community offer, they do not want to duplicate what is on offer in Takapuna and would be seeking to have an on-going conversation with Council in this regard. Their intention is to have a range of small and large rooms for the community to use, which would include flexible spaces with moveable walls. There would be greenspace in the centre of the development and they envisage a café on site. In summary, this will increase the available space for the community to use/hire in Takapuna. Final timeframes and plans have yet to be determined.
10.2.2 Other churches in Takapuna

There are other church facilities available for hire in Takapuna but most of these are fairly well booked (although they do have some ad hoc capacity).

<table>
<thead>
<tr>
<th>Church</th>
<th>Facility</th>
<th>Use</th>
</tr>
</thead>
</table>
| St Peter’s Anglican Church, 11 Killarney Street, Takapuna (opposite the Bruce Mason Centre) | Large church hall and a connected smaller lounge | • The two areas can be hired separately or together  
• Each area has its own kitchen, the main hall has a commercial sized kitchen  
• Current regular hirers include a badminton club, karate, over 60s dancing, a music group, a women’s group, Zumba, AA  
• The spaces are currently booked Monday, Tuesday and Thursday evenings and Wednesday mornings |
| St Josephs Catholic Church, 10 Dominion Street, Takapuna | Hall - located underneath the Church | • Quite heavily used for church-related activities  
• There is one regular non-Church activity – indoor bowls for the elderly, every Monday night 7pm-9pm. They encourage elderly people to join in  
• There is some additional capacity on an ad hoc basis only |
| St George’s Presbyterian Church, 2 The Terrace, Takapuna | Hall | • Used for after-school dance classes. Other uses have been mainly concert/performance related  
• There is some limited capacity |

10.3 Other facilities

There are other non-Council spaces for hire e.g. there are large rooms available at the Bruce Mason Centre, Spencer on Byron, Takapuna Boating Club etc. but these considered to be cost prohibitive use by community groups.

Some other facilities that offer more subsidised rates are already very well used/heavily booked:

• The Brass Band Hall in Tataroto Road is very busy  
• The Lakehouse has a number of room hire options while heavily used at times can have some capacity  
• The Pumphouse is booked 80% already for 2020 and is mainly for shows/theatre  
• The Takapuna Scout Den has some capacity  
• The Girl Guide Hall (Taitamarki Hall) has some capacity. There is a large hall available for hire upstairs.

Some of these are privately owned building with Council ground leases.
10.4 Summary of key findings

There is a range of non-council facilities able to be booked by community groups in Takapuna, although many of these are already fairly well used. What is clear however is that across all of these facilities there are a range of different activities available in Takapuna for children, the elderly and new migrants. A key issue may be a lack of awareness of the opportunities available.
11: The Community Survey – additional feedback

Community survey feedback regarding the Mary Thomas Centre, Takapuna Community Services Building and the Takapuna Library is provided in the earlier sections relevant to these buildings. This section provides more general feedback on facilities and services captured as part of this survey.

11.1 Attitudes towards community services and facilities in Takapuna

Survey participants were asked to what extent they agreed or disagreed that the community services and community facilities in Takapuna met their needs, and to what extent they agreed or disagreed that there is a good range of community facilities. Approximately half of those surveyed agreed that the community services in Takapuna meet their needs, that there are a good range of community services and a good range of community facilities.

Overall, the percentage of people who disagreed was relatively low, with most either agreeing or selecting a neutral response or don’t know. This study has identified that there are some awareness issues regarding the community facilities in Takapuna (with the exception of Takapuna Library).

![Graph showing attitudes towards community services and facilities in Takapuna]

- Community services meet my/this family's needs: 57% Agree, 19% Neutral, 15% Disagree, 9% Don't Know
- Good range of community services: 50% Agree, 22% Neutral, 12% Disagree, 16% Don't Know
- Good range of community facilities: 46% Agree, 23% Neutral, 13% Disagree, 18% Don't Know
People who said that the community services in Takapuna meet their needs were more likely to mention Takapuna Library and/or make a general comment that there is a lot to do in Takapuna, for example:

- The Library is where we spend a lot of time and as indicated we love the site, layout, services provided and the staff are wonderful
- We make good use of the library services and swimming pool classes for kids
- There are a good range of things for my little girls and I to do in our community.

People who said that the community services in Takapuna do not meet their needs were more likely to mention a lack of youth activities and a lack of awareness of what is available, for example:

- I have a teenage child, who I would like to spend more time within the community for his benefit and for others, but I am unaware of opportunities for him to do so
- Mostly aimed at older people – nothing for people aged 16-65
- I have a 10 year old and a 12 year old. Is nothing on offer apart from the library and the pool.

People who said that there is a good range of community facilities in Takapuna were also likely to mention that they are not well promoted, for example:

- There are good facilities, but not promoted and they don’t generate a sense of community
- I think there is a good range but it could always be better. Also better publicity of the things that are on would make sense – I’m lucky to live locally and so I stumble across things but if I didn’t, I wouldn’t
- All are needed and could be used more by service groups, but not widely advertised.

People who said that there is not a good range of community facilities in Takapuna seem overall to be unaware of what is available and/or feel that the current facilities need to be upgraded, for example:

- We need a decent sized public hall with modern facilities for groups of up to 150 people
- The facilities are in need of upgrading. Some modern conferences facilities are needed
- Quality of venue means I don’t book them as often as I would.
11.2 Reasons for not using community facilities in Takapuna

The main reasons given for not using community facilities in Takapuna were to do with not knowing much about what is on offer, not knowing about the community facilities or not seeing anything advertised.

11.3 Gaps in service provision

Participants in the survey were asked what other services (programmes and activities) they would be interested in having available in Takapuna. There were a wide range of responses with the most common being:

- An art gallery/arts centre/museum (10%)
- Fitness classes/free boot camps (10%)
- A youth facility (10%) – NB: Shore Junction will be opening in the next few months
- Activities/a drop-in centre and support services for seniors (9%)
- Activities for younger children including after-school/pre-school activities etc. (5%)

Other suggestions included more events in Takapuna, community education (languages, gardening, genealogy), private activities (book clubs, card groups) and an upgraded pool and gym facility. Many of the suggestions are already available to some extent, which suggests that awareness rather than availability may be an issue.
12: Summary of other community feedback

A range of stakeholders were interviewed as part of this community needs assessment. The feedback from many echoed the sentiments expressed in the community survey and included the important role played by the Takapuna Library in the local community. There was mixed feedback regarding the other buildings which have been the subject of this needs assessment. This feedback ranged from:

- A concern about ‘selling off’ any existing Council assets – regardless of what might be built to replace these
- A view that Council could be doing more to promote its existing assets – including the venues available for community use in the Mary Thomas Centre and the Takapuna Community Services Building
- A view that the Mary Thomas Centre, Takapuna Community Services Building and the library building are eyesores and should be replaced or redeveloped (either on the existing site or at a new site) with more modern facilities
- Some were of the opinion that these buildings (with the exception of the library) are under-utilised
- A view that there needs to be more of a community hub or community centre in Takapuna, with a manager in place and organised activities.

Some stakeholders had no strong opinions on the buildings or the site.

No mana whenua organisations were interviewed as part of this project, and the nearest marae is in Northcote, which is the subject of a separate needs assessment project.

The following sections provide a summary of other stakeholder feedback:

12.1 New migrant communities

Interviews were conducted with members of new migrant communities on the North Shore, and the North Shore Newcomers Network. General feedback included:

- New migrant communities are more likely to have networks wider than the suburbs they reside in – they will have networks across the North Shore as well as across the Auckland region.
- New migrants can often feel very isolated when moving to a new area and need to have access to community networks, groups and meetings (this is especially the case if they are not working outside of the home). The Auckland Newcomers Network plays an important role in facilitating this access.
- A key issue is awareness of what is on offer and often they find this information is difficult to find. Information (including for the Takapuna area) which lists the range of events and activities that are available is generally only available if someone knows where to look for it.
- Members of these communities that are trying to set up networks with other ‘newcomers’ often find it difficult to find space which they can utilise to facilitate this engagement. In this respect there was feedback that some form of community ‘office’ space would be useful, where people could have access to equipment and other resources. There are of course, business centres available for this kind of activity – however, the main sentiment expressed was that it should be available as a ‘free of charge’ community resource.
12.2 Youth

There is a youth space currently under development (and soon to be completed) in Takapuna – Shore Junction, which will be a centre for innovation, technology and arts. There will be a wide range of equipment and other resources available, including laser printing computers, lockers, break-out rooms, music rooms, a recording studio, a dance and drama space, an auditorium and two kitchens. The community will also be able to hire space provided their activity has a youth focus and/or will engage young people.

12.3 Business Feedback

The main feedback in terms of community facilities was that there is a need for more meeting room space. The venues available for hire are seen as too large (for smaller/medium sized meetings) and not ‘professional’ enough in their look and feel.
13: Summary of findings

This section provides a summary of the key findings from the community needs assessment.

Locals consider there to be a reasonable range of community services available in Takapuna

The current range of facilities and services in Takapuna largely appear to be meeting community needs, and there are additional initiatives nearing completion that will provide additional space and opportunities for community activities. These include Shore Junction, a youth facility, and a substantial re-build of the Takapuna Methodist Church community facilities and adjoining Richardson Centre (also owned by the Church).

In the survey conducted as part of this needs assessment:

- 57% agree that the community services in Takapuna meet their/family's needs (19% were neutral, 15% said that they did not and 9% did not know)
- 50% agree that there is a good range of community services (22% were neutral, 12% said there were not and 16% did not know)
- 46% agree that there is a good range of community facilities (23% were neutral, 13% said there were not and 18% did not know).

The buildings in scope are used for a variety of purposes and the benefits of the services provided are felt beyond Takapuna

Mary Thomas Centre

A wide range of community services are being provided by the community organisations who are leasing space in the Mary Thomas Centre and through the venues for hire:

<table>
<thead>
<tr>
<th>Current leaseholders</th>
<th>Venues for hire</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auckland North Community Development Inc. (ANCAD)</td>
<td>Crosslands Lounge – can accommodate 60 people seated and is managed by Auckland Council</td>
</tr>
<tr>
<td>North Shore Housing Trust Inc. (NSHT)</td>
<td>Channel View Lounge – can accommodate 85 people seated and is managed by ANCAD</td>
</tr>
<tr>
<td>North Shore Budget Service</td>
<td>Takapuna Community Hub – 2 venues: Wyn Williams Room which can accommodate 30 people seated and St Anne's Room which can accommodate 80-100 people seated, both are managed by ANCAD</td>
</tr>
<tr>
<td>Takapuna North Community Facilities Trust</td>
<td></td>
</tr>
<tr>
<td>Companionship and Monitoring Activities for Seniors (CMA)</td>
<td></td>
</tr>
<tr>
<td>North Shore Citizens Advice Bureau Regional Office</td>
<td></td>
</tr>
</tbody>
</table>

The leases are generally office-based activities and there is little to no public foot traffic requirement, excluding the North Shore Budget Service who offer an appointment-based service.
In addition to the specific (targeted) services provided by the lease organisations, some of the organisations facilitate a range of events and other activities through the community venues located in this building and the Takapuna Community Services Building. These include youth events (e.g. creative hubs) and activities for parents and young children (e.g. children’s theatre).

While all the services provided are available to Takapuna residents, most of the organisations are also providing services to the wider North Shore area and the North Shore Budget Service has some clients from the wider North Shore and Auckland region.

All of the community organisations said that they benefit from being in one space together because they are able to share resources which creates efficiencies given that they are all not for profit organisations, support one another and there is also some degree of cross-referral of ‘clients’ between their organisations.

ANCAD report a wide range of users of the venues for hire including church groups, special interest groups (e.g. music, yoga, theatre, dance therapy), and group meetings (including meetings and events organized/run by the lessees in this building).

The Crosslands Lounge managed by Auckland Council, also has a wide range of users including religious groups (32%), meetings (25%), special interest e.g. creative theatre, science, poetry (23%) and arts and cultural events (13%).

**Takapuna Community Services Centre**

A wide range of community services are being provided by the community organisations who are leasing space in the Takapuna Community Services Building and through the venues for hire:

<table>
<thead>
<tr>
<th>Current leaseholders</th>
<th>Venues for hire</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Plunket – including a national 24-hour Plunket</td>
<td>• Takapuna War Memorial Hall - can</td>
</tr>
<tr>
<td>Call Centre service</td>
<td>accommodate 150 people and is managed by</td>
</tr>
<tr>
<td>• Citizens Advice Bureau (CAB)</td>
<td>Auckland Council</td>
</tr>
<tr>
<td>• Multiple Sclerosis Society</td>
<td>• Takapuna Senior Citizens Hall - can</td>
</tr>
<tr>
<td>• Age Concern (Positive Ageing Centre)</td>
<td>accommodate 80-100 people and is currently</td>
</tr>
<tr>
<td>• Takapuna Senior Citizens Association</td>
<td>managed by the Takapuna North Communities Trust</td>
</tr>
</tbody>
</table>

Leases are a mix of office-based activities and community services. Those with public access requirements are CAB (especially for JP services), Plunket (excluding the call centre) and Age Concern/the Positive Ageing Centre.

In addition to the specific (targeted) services provided by the lease organisations, some of the organisations facilitate a range of events and other activities. These include activities for senior citizens (including new migrant senior citizens) and social events for young people with disabilities (e.g. a disability disco).

While all the services provided are available to Takapuna residents, the CAB and the Positive Ageing Centre are also providing services to the wider North Shore area and the Multiple Sclerosis Society provides services to the wider Auckland region.
The Senior Citizens Hall is used by senior citizens twice a week with other regular users including North Shore Historical Society, church groups, Forest and Bird, North Shore Tramping Club and Magic Club.

The War Memorial Hall is used for a variety of uses including religious groups (21%), meetings (17%), special interest groups (24%), arts and cultural events (15%) and sports/fitness/recreation (15%).

Takapuna Library

Takapuna Library is a well-utilised and valued community facility. It caters to a range of residents of the Takapuna community and other North Shore suburbs including young families and children, students, business people, seniors and new migrant populations.

Services and events offered include children’s story-telling, printing/photocopying/scanning services, kids and teen workshops, a small information booth, children’s te reo activities, Booklink services for the blind, book clubs and authors talks. A room is available for use by community groups and members of the community for meetings and other activities and 23 separate groups use this space.

The Library contains Research North, the only dedicated research library on the North Shore and the Angela Morton Collection, a reference collection of publications relating to the visual art and artists of New Zealand. Art exhibitions are held in the Angela Morton space. A commercial café is also located in the foyer.

The Takapuna Library stands out as being well known and well loved by locals and customers

Auckland Council regularly gathers customer satisfaction data. Between July and September 2019 (inclusive) overall satisfaction with Takapuna Library was recorded at 96 percent. Average satisfaction across other Auckland Libraries for the same time period was 95 percent. Door counts for the quarter ending December 2019 recorded 88,446 visits.

The Takapuna Library stands out as being well known and well loved by locals and customers

In the survey conducted as part of this needs assessment, 83% of participants reported using the library at least once in the previous 6 months. Feedback was very positive and participants reported enjoying the wide range of services the library provides and positive comments were made about the environment within the library itself. The location near the beach was viewed as unique and is valued.

There are some perceived gaps in community service provision

The community was asked what other services (programmes and activities) they would like to see in Takapuna. Responses were highly varied. More frequent mentions were:

- An art gallery/arts centre/museum (10%)
- Fitness classes/free boot camps (10%)
- A youth facility (10%)
- Activities/a drop-in centre and support services for seniors (9%)
- Activities for younger children including after-school/pre-school activities etc. (5%).
Other suggestions included more events in Takapuna, community education (languages, gardening, genealogy), private activities (book clubs, card groups) and an upgraded pool and gym facility. Many of the suggestions are already available to some extent, which indicates that there are some awareness issues of what is already on offer in the Takapuna area.

**Capacity exists within the Mary Thomas Centre and Takapuna Community Services Building, yet appears limited elsewhere**

**Utilisation rates of venues for hire**

Usage of the venues for hire located in the Mary Thomas Centre and Takapuna Community Services Building has been estimated below based on an average weekly hire:

- **Auckland Council managed venues, usage for the last 9 months (July 2019-February 2020):**
  - The Crosslands Lounge (ground floor, Mary Thomas Centre) – average weekly booking 11-12 hours.
  - The Takapuna War Memorial Hall (ground floor, Takapuna Community Services Building) – average weekly booking 25 hours.

- **ANCAD report the following usage for the venues they manage in the Mary Thomas Centre (January-September 2019). Please note: the number of hours has been estimated based on reported bookings.**
  - The Channel View Lounge (level 1) – average weekly booking 25 hours (based on 328 bookings over the 9 months lasting an estimated average of three hours)
  - St Anne’s Room (ground floor) – average weekly booking 20 hours (based on 260 bookings over the 9 months lasting an estimated average of three hours)
  - Wyn Williams Room (ground floor) – average weekly booking 17 hours (based on 227 bookings over the 9 months lasting an estimated average of three hours)

- **The Takapuna Senior Citizens Hall** – used by senior citizens twice/week for three hours each time. Other regular users estimated usage 15 hours/week (21 hours including the senior citizens)

- **Age Concern also hire space to mainly regular users.**

While all the venues are utilised by a wide range of community organisations, they have additional capacity to cater for additional activities. Based on Auckland Council’s venue utilisation criteria, the average weekly hours for these spaces ranges from low (under 14 hours per week) to medium (14-34 hours per week) utilisation.
### Office space capacity of buildings in scope

There are currently some unoccupied spaces located within the Takapuna Community Services Building.

#### Non-council owned venues

There is a range of non-council facilities able to be booked by community groups in Takapuna, including school and church halls, and other facilities such as the Brass Band Hall in Taharoto Road, Taitamariki Hall, The Lake House and the Pumphouse. Many of these venues are fairly heavily used. There is some capacity for additional use but this is on an ad hoc basis rather than regular use.

There are few other community spaces available for rent/lease in the Takapuna area.

The Takapuna Methodist Church at 427 Lake Road is planning a significant renovation over the next 2-3 years, which will include a new purpose-built community facility with a range of flexible space for community use.

There is a new youth space, Shore Junction (nearing completion), which will be a centre for innovation, technology and the arts. This will provide a range of equipment and other resources to Takapuna and wider North Shore youth. There will also be space available to hire for youth-related activities.

#### Awareness and views regarding the Mary Thomas Centre and Takapuna Community Services Building are mixed

There appears to be a low level of awareness of the facilities and what activities are offered.

Satisfaction with the Mary Thomas Centre and Takapuna Community Services Building (and the venues within them) is mixed. While the lessees are generally happy with these buildings, they report a number of maintenance issues and that both buildings are somewhat worn, tired and run-down. Some members of the public who had used the venues, particularly the Mary Thomas Centre, reported them being dark, damp, run-down and in need of refurbishment.
Views on the location and accessibility of the buildings in scope are mixed.

Views on the location and accessibility of these buildings is mixed.

Lessees in both buildings report they are happy with the location of the buildings. They are considered to be in a reasonably central location, they value the proximity to the beach and having dedicated car parks available.

There were some issues with accessibility for the lessees in the Takapuna Community Services Building. The CAB in particular mentioned that their location set back from the road means they are not easily visible to members of the public. Multiple Sclerosis Auckland and the Positive Aging Centre report that a ground floor space would be easier to access. The main reason for this is that the lift in this building sometimes breaks down, making accessibility to level one more difficult. Most other stakeholders agreed that the buildings were located relatively centrally and some mentioned the proximity of the library to the beach as a benefit. Other members of the community didn’t comment specifically about location or accessibility.

Users of Takapuna Library report being satisfied with its location and the availability of parking, and satisfaction with the space itself.
Attachment A

Standard Event Day -
Attachment B
Ticketed Large Event Days (5, 10, 13 & 19 March Only)
Notification of an upcoming major event to Local Boards - Updated June 2020

The purpose of this document is to outline the proposed operations in support of Waterbourne Festival 2021.

This event to date has been developed by the event organisers in consultation with agencies responsible for Auckland operations and landowners. Please forward to the events and parks representative from the relevant board for initial comment based on their delegated authority. All questions or feedback should be directed to Vicky Jones, Major Event Facilitator, ATEED: vicky.jones@aucklandnz.com by 03/04/2020.

If this message is received by other than the party to whom it is addressed the sender is to be advised immediately. All information in this transmission is confidential and is not to be divulged to any other than the party to whom it is addressed without permission of the sender.

Waterbourne 2021

Event Summary:

Create a venue for international and local spectators to watch the Americas Cup, whilst providing a foundation for future years with Waterbourne. A family-friendly event with a range of activations to encourage people to enjoy one of New Zealand’s most beautiful beaches. Alongside this, the event will host the world’s best water athletes with a range of international musicians.

Waterbourne provides a range of activations for the public including both on-water and land activities. Whilst the public enjoy Auckland’s world class hospitality, with premium food and beverage, Waterbourne also hosts live music each day, whilst watching the range of activations and Americas Cup activity.

Organiser: Laurence Carey, Squid Group Limited
Email: lc@squidgroup.co.nz
Phone: 021 281 7097

<table>
<thead>
<tr>
<th>Event location</th>
<th>Date</th>
<th>Times</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Takapuna Beach Reserve, Takapuna</td>
<td>February 24th – February 26th 2021</td>
<td>9:00am – 6:00pm</td>
<td>Pack In</td>
</tr>
<tr>
<td></td>
<td>February 27th – March 22nd 2021</td>
<td>9:00am – 10:30pm</td>
<td>Event Live</td>
</tr>
<tr>
<td></td>
<td>March 22nd – March 24th 2021</td>
<td>9:00am – 6:00pm</td>
<td>Pack out</td>
</tr>
</tbody>
</table>

Rain Dates: No rain dates for this event.

Operational Activity Summary:

Waterbourne provides a range of activations for the public including both on-water and land activities. Whilst the public enjoy Auckland’s world class hospitality, with premium food and beverage, Waterbourne also hosts live music each day, whilst watching the range of activations and Americas Cup activity.

Public Access

Public access will be maintained to the beach and the playground through the event period. The event is open and free to public throughout the event period. It is proposed the event will have 4 ticketed event dates (please see site maps at the end of this document) and access to the reserve itself will be limited to ticket holders, however this does not include the beach or the playground area – access to those spaces will continue to be maintained throughout the event.

ATEED_NTLB
Be:Lab have been engaged to provide support to ensure the event is accessible to all users.

The event area is open to public, although alcohol restrictions would apply (R18 etc).

Activities will take place daily on Takapuna Beach Reserve throughout the period (27th Feb - 22nd March). Proposed activity includes:

<table>
<thead>
<tr>
<th>Description</th>
<th>Date</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Big Screen Viewing of 36th America’s Cup</td>
<td>Race Days</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Windsurfing Activities</td>
<td>February 28 – March 6</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Kitesurfing Activities</td>
<td>March 3 – March 5</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Music Night (Ticketed)</td>
<td>March 5th</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Jet Ski Activities</td>
<td>March 6 – 7 &amp; March 20 – 21</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Fun Run</td>
<td>March 7</td>
<td>Along the footpath, reserve &amp; beach</td>
</tr>
<tr>
<td>Maori Culture Activations (Ticketed)</td>
<td>March 10</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Learn to Stand Up Paddle Board (SUP)</td>
<td>March 11 – 12 &amp; March 17 – 18</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Large Music Night (Ticketed)</td>
<td>March 13</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Community Beach Clean Up</td>
<td>March 14</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Paddle Board Racing</td>
<td>March 14</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Learn to Sail</td>
<td>March 14 – 15</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Water Safety Course</td>
<td>March 16 – 17</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Paddle Ninja Games</td>
<td>March 16 – 17 &amp; March 20 – 21</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Music Night (Ticketed)</td>
<td>March 19</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Kayak Events</td>
<td>March 20 – 21</td>
<td>Takapuna Beach Reserve</td>
</tr>
<tr>
<td>Lakehouse Arts Activities (augmented Reality &amp; Sand-Castle Competition)</td>
<td>TBC</td>
<td>Takapuna Beach Reserve</td>
</tr>
</tbody>
</table>

Note these dates and activities are currently tentative. The event will provide a full schedule once confirmed.

Ticketing information: Free to public access other than specific ticketed concert days mentioned above. Tickets for the music evenings will be available to purchase online with the ticket price approximately $40.

Event Operations:

Catering / food, beverage provision: The Event Organiser proposes to use as many local Takapuna eateries to provide food as possible. Proposed vendors include Regatta Bar and Sal’s Pizza. This will also be a requirement of the special licence conditions with a minimum number of food and non-alcoholic beverage options onsite.

Alcohol: A special alcohol license will be required; the event is proposing to serve alcohol throughout the duration. The area would be fenced and security on site to ensure a safe environment.

The event area will be open to the public from 9:00am, however the event will be proposing the special alcohol licensing time from 12:00pm with last orders at 9:45pm from Monday to Sunday. All entertainment to be finished by 10:15pm and everyone required to leave the area by 10:30pm. The event area is accessible to the public however, to purchase alcohol the relevant restrictions will be in place (R18 etc)
Alcohol Ban: There is currently an alcohol ban for this area from 9pm to 7am, an additional alcohol ban for this event may be requested for the hours of 7am to 9pm. This is in order to help manage the area outside the event licenced area.

Fencing: Fencing at a height of 1.8m will be required for the licensed area for 3 sides (to ensure special license conditions are met).

- The seaside will be restricted with a 1.3m white picket fence parallel and above the rock wall to allow for an unobstructed view for public on the water. There will be another layer of fencing at the base of the beach/rock wall which security can walk between if necessary. Due to the height of the rock wall and the picket fence, the risk for passing alcohol in or out of the special licensed area at this section is nil.
- The athlete’s area next to the boating club is required to provide a safe place for athletes to store their sporting equipment. This will require 30m of white picket fencing also. Meters: Approx. 93m x 1.8m fencing. Approx. 60m x 1.3m white picket fencing.

Noise / amplified sound: There will be amplified sound during the activation, and a Resource Consent will be applied for. The main purpose of the amplified sound is:

1) Commentary of action on the water
2) Live music playing from the stage

The event will use PA and sound equipment and will face the stage will face towards the boating club/slight sea angle, away from businesses and residents.

Ground protection: Community Facilities to advise if there are any ground protection requirements.

Vehicle Access: Vehicle access will be required for pack in and out of the event site.

Waste management: A waste management plan will be required and sent for approval to Auckland Council Waste Minimisation team.

With a commitment to be a low-waste event as part of their overall ethos, the Event Organiser will be contracting a waste management company along with volunteers to manage a 3-bin system.

Porta-loos: Additional event portaloos will be located on site.
- 15 Event toilets @ hired 4 weeks (27 Feb - 22 March)
- 10 Event toilets @ hired 3 weeks (4 - 22 March)
- 60 Event toilets @ hired 12-14th March

The event will also be requesting access to public toilets via Community Facilities.

Marquees: 1 marquee - 30 x 12 meters a building exemption will be applied for.

Staging: 1 stage - Dimensions 10 x 10 meters (inside main marquee)
- The stage will be positioned to utilise natural noise reduction with the trees acting as a sound barrier for houses and restaurants. The positioning of the stage will also ensure the event does not block the view from the road/restaurants.

Amusement equipment: Including inflatable Course (Waterbourne Ninja Games).

Large Screen: One large screen will be positioned in the middle of the reserve to enable public to watch from the hill (outside the licensed area). There will be another screen inside the licensed area behind the stage to watch the racing. 2 x 50m² screens to enable members of the public to enjoy watching America’s Cup racing.
Chairs/tables: Approximately chairs (40) and tables (15) will be within the licensed area and around the reserve.

Signage: Branding and sponsors signage will be on display. Signage will be required as per the conditions of the special license.

Lighting: Staging and the event site will be lit for special effects. For safety reasons lighting will be required on the reserve to ensure safety after dark. Lighting details and contractor information to be confirmed by the Event Organiser.

Electricity / Power Plan: The Event Organiser is required to bring power to site in the form of a generator(s).

Security: Security will be required for overnight monitoring of event infrastructure with guards required within the licensed area and on the reserve. Security will also be required to monitor patrons in the special licensed area. A copy of the Security Plan will be included in the Alcohol Management Plan and event Health and Safety Plan. The security provider is to be confirmed.

On Site Operations Centre (OSOC) / Command and control arrangements: Onsite operations centre will be based near the information tent. The yacht club will also be utilised as the Water Sport Hub.

Public liability insurance: The event organiser will be required to supply a copy of their public liability insurance for ATEED files.

Resource consent: A Resource Consent will be required due to the duration of the activity on site as well as the noise limits. A pre-lodgement meeting has taken place with the event organiser and the Auckland Council resource consent team.

Building Consents: A building exemption will be required the temporary event structures and submitted to Auckland Council to grant.

Drones: Yes. Permit conditions will be given for use of a drone and approval sought from CAA.

Health, Safety and Welfare / Risk Management:
Community Facilities to advise of any known hazards specific to this event site. Please email any site-specific hazards along with your feedback to the major event facilitator so these can be fed back to the event organiser and included in the event’s risk assessment as required.

Health & Safety Plan: The event is required to provide an event Health and Safety plan – this will be reviewed by ATEED.

Medical support: Medical provider will be onsite during the event, provider TBC. The event will also have AUT physios onsite during the water sport activations.

On Water Management:
The event includes on water activities such as sailing, kayaking, SUP, water sports, jet skiing etc. Nautical maps have been requested from the Event Organiser and will be submitted to Spark NZ and the Auckland Transport Harbormaster along with a maritime application in due course. On water safety elements must be included within the Health and Safety Plan and reviewed by ATEED.

The event will include a on water Inflatable Obstacle Course (Ninja Course). This has been tested in the past on Takapuna Beach in January 2019 and at Eastbourne, Lower Hutt, Wellington for three days (March 2019).
Traffic Management

Road closures: None planned at this stage, potential closure of a section of the strand on the four large ticketed days if required for public safety.

Parking restrictions: A parking resolution would be required to have access to the top carpark facing the reserve (approx. 7 carparks), this would be the area for the information tent and on the large-scale days additional portaloos and food vendors.

Public transport: There are no additional services provided for this event. For up to date service information please go to www.at.govt.nz.

Event parking: There is no parking allocated for this event however public parking is available.

Mobility parking: Existing mobility parking is available in the parking area off The Strand.

Event Communications

Local notification / engagement:
- The event is working in partnership with the Takapuna Business Association and has their support.
- Business / Resident event letter drop
- Original Notification to Devonport-Takapuna Local Board distributed on Friday 20th March 2020.
- Updated Notification to Devonport-Takapuna Local Board distributed on Wednesday 17th June 2020

Promotion:
Advertising channels – Social Media, Radio, Eventfinda, GrabOne, Billboards etc

Contact for comment / query on the content of the NTLB;
Vicky Jones, Major Event Facilitator, vicky_jones@aucklandnz.com or 021 577 380.

Please see site maps on the next page.
On Water Map –

Purple square: Ninja Games Course
Other areas windsurfing and paddleboarding courses
Auckland Transport July 2020, update to the Devonport-Takapuna Local Board

Te take mō te pūrongo
Purpose of the report
1. To provide an update to the Devonport-Takapuna Local Board on transport related matters in their area.

Whakarāpopototanga matua
Executive summary
2. This report updates the Board on activities and issues in the Devonport-Takapuna Local Board area, which have been raised by members and responded to during June 2020.
3. It includes local matters of interest.

Ngā tūtohunga
Recommendation/s
That the Devonport-Takapuna Local Board:

a) receive the Auckland Transport July 2020 update to the Devonport-Takapuna Local Board.

Horopaki
Context
5. This report addresses transport related matters in the Local Board area.
6. Auckland Transport (AT) is responsible for all of Auckland’s transport services, excluding state highways and reports on a monthly basis to local boards, as set out in the Local Board Engagement Plan. This monthly reporting commitment acknowledges the important engagement role local boards play within and on behalf of their local communities.

Tātaritanga me ngā tohutohu
Analysis and advice

Local Board Transport Capital Fund (LBTCF)
7. Council’s original resolutions relating to the Local Board Transport Capital Fund make it very clear that the overall budget allocation for the LCTCF is on the basis that ‘it can be managed by Auckland Transport within its annual budget’.
8. While Council’s budget allocation to Auckland Transport will only be finalised when the emergency budget is adopted, current indications are that Auckland Transport’s capital budget will be significantly constrained. This being the case, it is highly likely that there will be a negative impact on the Local Board Transport Capital Fund.
9. Until the final budget is complete Auckland Transport will not be able to advise Local Board’s on the funds available in the Local Board Transport Capital Fund. This may have an impact on progressing potential projects.
10. Auckland Transport will update local boards on the status of the Local Board Transport Capital Fund as soon as decisions around the budget are finalised.
Community Safety Fund (CSF)
11. The Community Safety Fund is funded from Auckland Transport’s safety budget and is dependent on the level of funding Auckland Transport receives from Council. Current indications are that this level of funding will be significantly constrained.

12. Public consultation and the design work informed by this consultation, is progressing, with a view to having projects designed and ready to go, when money becomes available.

Update on safe school streets trial - Milford Primary School
13. AT continue to work with Milford School on the pilot. Two walk to school promotions were held at the end of last term which were very successful and included partially closing the road that leads to the back entrance of the school.

14. In addition, we are working closely with the school on increasing active mode journeys, so walking, cycling and scooting. We have also provided the school with a grant to upgrade their cycle and scooter parking area.

15. The schools participating and the pilots will be undertaking mode data surveys by the end of March and will provide us with evidence of change.

16. We are currently looking at the designs for speed tables across three side roads on Shakespeare Road and a specific crossing facility for the walking school bus.

17. AT hope to have designs for the speed tables completed during June and we will ensure the board gets to provide feedback prior to formal public consultation.

18. Once the regional speed management program is rolled out, we hope that will provide us the ability to also drop the speed to 30 KMs per hour inside the current school zone limits.

Devonport Wharf boardwalk balustrade handrail upgrade
19. AT Integrated Networks are awarding a contract for Devonport Wharf west-side boardwalk - balustrade and handrail upgrade.

20. A 40m section of the boardwalk was completed in 2015. This contract is for the remaining 90m section.

21. Project scope is to renew the deteriorated balustrade and handrail and make it compliant with current NZ Building code requirements and includes:
   - Remove, refurbish and reinstall the deteriorated metal balustrade
   - Upgrade the existing wooden handrail and install to compliant height
   - Replace the remaining deteriorated wooden boardwalk deck
   - Install new glass barrier. Note, inclusion of the circular boardwalk sections pending an engineering decision – see image below.

22. The project is expected to commence mid-July with 3 months duration.

23. The work requires the boardwalk ferry access to be closed at times, however the interior wharf access will not be affected, and pedestrian management signage will be well displayed.
Tauākī whakaaweawe āhuarangi
Climate impact statement
24. Auckland Transport is committed to minimising the negative effects that transport operations have on climate change. This includes encouraging emission neutral modes (walking and cycling) and low emission modes (Public transport and ride sharing).

Ngā whakaaweawe me ngā tirohanga a te rōpū Kaunihera
Council group impacts and views
25. The impact of information (or decisions) in this report is/are confined to Auckland Transport and does not impact on other parts of the Council group.

Ngā whakaaweawe ā-rohe me ngā tirohanga a te poari ā-rohe
Local impacts and local board views
26. The proposed decision of receiving the AT report has no local, sub-regional or regional impacts.
27. The table below summarises issues raised by Local Board members and responded to in June 2020.

<table>
<thead>
<tr>
<th>Issue Name</th>
<th>Details Raised by Board Member</th>
<th>Response Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Calliope Road Pedestrian crossing</td>
<td>A resident raised concerns that drivers weren't slowing down at the pedestrian crossing and asked what could be done to draw attention to this.</td>
<td>30 January 2020. CAS-1172617. AT visited the site and investigated the concerns regarding the zebra crossing on Calliope Road in the vicinity of Roslyn Terrace. No crashes have been reported to the Police in the last five years at this zebra crossing which indicates it is operating relatively safely. The zebra crossing is on a raised platform which was installed by Auckland Transport several years ago to improve safety, no visibility issues were identified and we have no reason to make substantial changes at this time. We did, however, identify some maintenance issues, including missing flexi-posts and faded road markings. These have been passed to our maintenance team to address as soon as possible.</td>
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<tr>
<td><strong>2</strong></td>
<td><strong>Footpaths and pedestrian safety around Sunnynook Primary</strong></td>
<td>A request was made to improve safety around Sunnynook primary School with upgrades and widening to the footpaths on Lyford Crescent</td>
</tr>
<tr>
<td><strong>3</strong></td>
<td><strong>Takapuna Bus Station</strong></td>
<td>A local Board member advised that bus layovers were clogging up the Takapuna Bus Station causing confusion for passengers.</td>
</tr>
<tr>
<td>Item 13</td>
<td></td>
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</tbody>
</table>
| **4 Sunnynook buses** | A resident appeared at the local board’s public forum and suggested changes to some bus routes that serve the Sunnynook area. Suggestions for improvement for:  
  - Buses that serve the Sunnynook area  
  - Sunnynook Bus Station  |
| **Bus Services for Sunnynook** - Auckland Transport (AT) acknowledge that the changes suggested would have the advantages to some users as described. However, these would also incur disadvantages for some users of the current routes. It should be noted that the bus network currently in place for the North Shore, which was implemented in September 2018, had undergone a month-long consultation process. There were over 2,400 submissions were received from the public which fed into the final network including both the route design and timetables. Therefore, it has to be recognised that any changes of the magnitude of those proposed may be contrary to the overall public opinion. Although these changes may seem minor, there would be an impact, significant in some cases. Users of route 843 in the Juniper Road and Sycamore Drive areas of Sunnynook would lose access to Milford and Takapuna. This is a long-standing link, the retention of this was supported through consultation.  
  
  The design of the route 906 came out of the feedback from the consultation. When we consulted on the North New Network, there were no routes initially proposed to serve the Totara Vale area, there was strong resistance to removing service from this area and so it was reinstated. Part of the design of this route, influenced by both feedback and usage of the previous route through this area, was a connection between Totara Vale and Glenfield. Should the suggested change be made, this is a connection that would be lost to existing passengers.  
  
  The suggested changes would give closer access from Totara Vale Dr to the Sunnynook Bus Station. AT aims to ensure that 90% of residents are within 500 metres of the Rapid and Frequent Transport Networks (RTN and FTN), the 200-metre walk is well within that limit.  
  
  All bus users on these routes do have access to Constellation Station, we acknowledge that these passengers, if going southbound on the busway, do have to go backwards to make these connections. However, these are relatively short journeys and in order to make the most efficient use of resources, we are unable to always take all passengers to their closest station, in the desired direction of travel.  
  
  **Sunnynook Bus Station.** Auckland Transport acknowledges that Sunnynook Bus Station is busy, and an extension of the platforms would be a huge benefit to both our bus operators and customers. However, there are no plans at this time to extend the platforms or install a lift at Sunnynook Bus Station. |
<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>5</td>
<td>Castor Bay Road Intersection</td>
</tr>
</tbody>
</table>
| | A local Board member asked about intersection improvements and a raised pedestrian crossing at this intersection and where is would likely be on any future works program. Also requested further information on providing reports – the initial investigation with recommendations, and the two speed counts.  
  - A copy of the report done prior to the crossing upgrade discussing the various options for safety improvements at this location, including raised-vs-flush crossing.  
  - The comparative costs of a flush crossing and a raised crossing (in the event that the costings had not already been covered in the same report).  
  - Reports says a “slight reduction” in traffic speeds since the flush crossing upgrade, but does not quantify that “slight reduction”, nor include the report on the speed counts done before and after the crossing upgrade. |
| 22 June 2020. CAS-152306. AT provided the scheme design report which explains the options considered for safety improvements at Beach Road. This includes relevant traffic data, crash history, investigations, and options considered related to the types of crossing. In relation to the request for more information on the change to traffic speeds two separate traffic counts were provided. These two reports compare the speeds of vehicles approaching the crossing before and after the upgrade project. The data shows that the northbound vehicle speeds have reduced slightly from 54.9km/h to 52.4km/h. The southbound vehicle speeds after our project is 48.5km/h. However, no southbound counts were taken pre-construction so comparative speeds cannot be provided as they are not available. Comparative costs were not available for a flush crossing and a raised crossing as we didn’t investigate a raised crossing option. Therefore, this information does not exist. Costs would be increased for providing a raised crossing as significant alterations to kerbines, catchpits and stormwater drainage would be required. |

**Consultations**

28. There were no consultations undertaken in the Devonport-Takapuna Local Board area which closed in June 2020 except the Lake Road project which was considered with a separate report to the Local Board.

**Traffic control committee (TCC) report items June 2020**

29. There were no traffic control items considered in the Devonport Takapuna Local Board area during the month of June.
Tauākī whakaaoweawe Māori
Māori impact statement
30. The proposed decision of receiving the report has no impacts or opportunities for Māori. Any engagement with Māori, or consideration of impacts and opportunities, will be carried out on an individual project basis.

Ngā ritenga ā-pūtea
Financial implications
31. The proposed decision of receiving the report has no financial implications.

Ngā raru tūpono me ngā whakamaurutanga
Risks and mitigations
32. Auckland Council is currently consulting on its Emergency Budget 2020/2021 and we will have more certainty on the impacts to the AT programme when the budget is adopted in July.

33. Our capital and operating budgets will be reduced through this process. Some projects we had planned for 2020/2021 may not be able to be delivered, which will be disappointing to communities that we had already engaged with. Both the Community Safety Fund and the Local Board Transport Capital Fund may be impacted by these budget reductions.

34. The only way to mitigate this risk is to clearly communicate the board’s intentions so staff supporting it may plan ahead and to make the best use of any available funds.

Ngā koringa ā-muri
Next steps
35. Auckland Transport will provide another update report to the Local Board at the next available opportunity.

Ngā tāpirihanga
Attachments
36. There are no attachments to this report

Ngā kaihaina
Signatories

<table>
<thead>
<tr>
<th>Authors</th>
<th>Marilyn Nicholls, Elected Member Relationship Manager, Auckland Transport</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorisers</td>
<td>Jonathan Anyon, Manager Elected Member Relationship Unit, Auckland Transport</td>
</tr>
</tbody>
</table>
Helping to protect the public

Reducing alcohol-related crime and disorder

Enabling alcohol bans to be made that prohibit alcohol in certain public places where crime or disorder is caused or made worse by alcohol consumed there.

Statement of Proposal to amend the Auckland Council Alcohol Control Bylaw 2014. Public consultation takes place from [date] to [date].
Have your say

Helping to protect the public

Aucklanders drink alcohol in public places every day, for example at a family picnic, licensed venue or concert. Most people drink responsibly and without having any negative impact on others.

Sometimes drinking in public places can cause or worsen crime or disorder there. For example, drinkers may make too much noise, leave litter or graffiti, urinate in public, commit vandalism or theft, intimidate or assault others, trespass, or use vehicles recklessly. This can negatively affect nearby residents’ sleep, reduce the recreational or visual amenity of the place, make people feel unsafe, and place drinkers or those around them in danger of physical harm.

How Auckland Council keeps you safe

We use a bylaw to enable us to make alcohol bans that prohibit alcohol in certain public places (for example a park).

The current ability to make alcohol bans is included in the Te Kaunihera o Tāmaki Makaurau Te Ture ā-Rohe Whakararata Waipiro 2014 / Auckland Council Alcohol Control Bylaw 2014.

Improving how we make alcohol bans

We recently checked how the rules are working and identified improvements.

We propose changes to the Bylaw that would:

- make new event-based temporary alcohol bans for major events at Mount Smart Stadium, Western Springs Stadium, Eden Park and the Auckland Domain in the Bylaw
- use related information notes to replace clauses about alcohol ban signage and to replace clauses that duplicate legislative decision-making criteria
- clarify exceptions to alcohol bans for licensed premises and the transport of alcohol, and to clarify council’s ability to make temporary alcohol bans
- make the Bylaw wording easier to read and understand.

Other key aspects of the current Bylaw and its implementation will remain unchanged, for example:

- all local boards, the Auckland Domain Committee and the Regulatory Committee will continue to have delegated authority to make alcohol bans
- no changes to current alcohol bans (except for the event-based temporary alcohol bans above).

We want to know what you think

Starting on [date] through to [date], we want you to tell us what you think about the proposed amendments to the Auckland Council Alcohol Control Bylaw 2014.

Visit www.aucklandcouncil.gov.nz/have-your-say for more information, to give your feedback and to find out where you can drop in to a ‘have your say’ event.
2 What is the Bylaw

The Te Kaunihera o Tāmaki Makaurau Te Tūranga ā-Rohe Whakararata Waipiro 2014, Auckland Council Alcohol Control Bylaw 2014, was made on 30 October 2014.

The purpose of the Bylaw is to reduce crime or disorder in certain public places that is caused or made worse by alcohol consumed there. The Bylaw seeks to achieve this by enabling council to make alcohol bans that prohibit alcohol in those public places (including in a vehicle).

Alcohol Control Bylaw 2014 framework
3 What council proposes to change

Improving how we make alcohol bans

We recently checked how the rules are working and identified improvements.

Council is proposing to better reduce alcohol-related crime and disorder in public places by making amendments to the Alcohol Control Bylaw 2014. The proposed amendments are listed below.

<table>
<thead>
<tr>
<th>Proposals</th>
<th>Reasons for proposals</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Make new event-based temporary alcohol bans for all major events at Mount Smart Stadium, Western Springs Stadium, Eden Park and Auckland Domain in the Bylaw.</td>
<td>Including new event-based temporary alcohol bans made in the Bylaw:</td>
</tr>
<tr>
<td>- The new event-based temporary alcohol bans will replace existing event-based temporary alcohol bans made by resolution¹ for Mount Smart Stadium, Eden Park and Auckland Domain for ‘Christmas in the Park’ and the Lantern Festival. Changes to these existing resolutions would:</td>
<td>- more easily enables a preventative approach to alcohol-related crime or disorder at or near event venues used for major events</td>
</tr>
<tr>
<td>o for Mount Smart Stadium extend the ban to apply to all major events, not just concerts</td>
<td>- removes time and cost to process individual requests for event-based temporary alcohol bans where:</td>
</tr>
<tr>
<td>o for Eden Park extend the ban to include Eden Park stadium, and two fan trails if they are activated as part of the event²</td>
<td>o the event venue has in the past, is currently, and will in the future be used for major events</td>
</tr>
<tr>
<td>o for Auckland Domain extend the ban to all major events (not just the Lantern Festival) and extend the times of the ban to start one hour earlier and finish one hour later.</td>
<td>o a ban has been used in the past for major events at the event venue.</td>
</tr>
<tr>
<td>The ban for the Auckland Domain ‘Christmas in the Park’ event would remain unchanged.</td>
<td>- create more consistent event-based temporary alcohol ban times and application.</td>
</tr>
<tr>
<td>- Replace with a related information note clauses about alcohol ban signage, and clauses about legislative decision-making criteria.</td>
<td>Replacing some clauses with related information notes and providing clarifications:</td>
</tr>
<tr>
<td>- Clarify exceptions to alcohol bans for licensed premises and the transport of alcohol, council’s ability to make temporary alcohol bans and Bylaw wording.</td>
<td>- removes provisions that are unnecessary to state in the Bylaw but are useful as extra information</td>
</tr>
<tr>
<td></td>
<td>- provides rules that are easier to read and understand.</td>
</tr>
</tbody>
</table>

If you want to know more, Appendix A shows what the proposed amended Alcohol Control Bylaw would look like. Appendix B provides a copy of the existing Alcohol Control Bylaw 2014. Appendix C provides a summary of the differences between the existing and amended bylaw.

¹ MT/2017/144 (Mt Smart); AE/2015/119 (Eden Park); RBC/2015/41 and WTM/2016/110 (Christmas in the Park); ADC/2017/43 (Lantern Festival).
² There are two Eden Park Fan Trails designed for fans to walk to Eden Park. One starts at Ponsonby Road (activated on ‘match days’) and one starts from Queen Elizabeth Square (last used during the 2011 Rugby World Cup).
How we implement the Bylaw

Making decisions using evidence
Council uses evidence to decide whether to make, amend or replace an alcohol ban by resolution.

Before making an alcohol ban by resolution, the Local Government Act 2002 requires council to be satisfied that there is evidence of a high level of crime or disorder in the area which has been caused by or made worse by alcohol consumption in that same area.

Evidence can include witness accounts of crime or disorder, photos of litter or damage, and callouts to council noise control and the Police. The Local Government Act 2002 also requires any alcohol ban to be appropriate and proportionate in terms of the nature and scale of the crime or disorder and justifiable as a reasonable limitation on people’s rights and freedoms.

Erecting and maintaining signage
Council erects and maintains alcohol ban signage. Signage informs people of the alcohol ban area and hours. An internal policy guides the form and placement of alcohol ban signage.

Police enforcement of alcohol bans
The New Zealand Police are responsible for enforcing alcohol bans made under the Bylaw.

Anyone can report a breach of an alcohol ban to the Police. Police respond to reports of alcohol ban breaches as soon as possible depending on the nature of the issues and other priorities.

Police may use powers of search, seizure and arrest under the Local Government Act 2002 to enforce alcohol bans. For breaches of alcohol bans, the Police may issue an infringement fee of $250.
5 How we got here

Decisions leading to the proposed changes

The *Local Government Act 2002* requires the council to review its bylaws periodically to determine whether they are effective, efficient and still necessary to address the problem. We also check that the Bylaw is not inconsistent with the *New Zealand Bill of Rights Act 1990.*

Auckland Council reviewed the existing Bylaw by engaging with stakeholders and undertaking research. Council reported its findings and considered options in response to the findings at meetings in April and May 2019.

This statement of proposal was approved for public consultation by the Governing Body in September 2020. This begins the formal process to make amendments to the Alcohol Control Bylaw 2014.

Bylaw review and approval process

- **April 2019**: Findings report—Review of how well the current bylaw is working (REG/2018/19)
- **May 2019**: Options report—Considered whether to keep the bylaw, improve it, make a new bylaw or have no bylaw (REG/2019/28)
- **June 2020**: Proposal developed—Statement of Proposal developed to amend Alcohol Control Bylaw 2014
- **July/Aug 2020**: Local board input—Local boards provide formal input on proposal ahead of public consultation
- **Sept 2020**: Proposal finalised—Regulatory Committee finalises proposal and Governing Body adopts it for consultation

Go to: [www.aucklandcouncil.govt.nz/have-your-say](http://www.aucklandcouncil.govt.nz/have-your-say) if you would like to view more information about the above decisions, including the findings from the statutory bylaw review and options we considered to respond to those findings.

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Council engaged with a range of stakeholders including the Tāpuna Maunga Authority, the New Zealand Police, Alcohol Harm Watch, Health Promotion Agency, Auckland Regional Public Health Service, Te Pure Kōkiri and Māori public health advocates.
6 We want your input

You have an opportunity to tell us your views.

We would like to know what you think about the proposed amendments to the Alcohol Control Bylaw.

Anyone can give feedback on the proposal, including individuals, organisations and businesses.

Give us your feedback

Starting on ***month 2020*** through to ***month 2020*** we are asking for feedback on proposed amendments to the Auckland Council Alcohol Control Bylaw 2014. Anyone can give feedback.

You can give your feedback:

- online at our website [www.aucklandcouncil.govt.nz/have-your-say](http://www.aucklandcouncil.govt.nz/have-your-say)
- in person at one of our ‘Have your say’ events – visit our website for details

Visit [www.aucklandcouncil.govt.nz/have-your-say](http://www.aucklandcouncil.govt.nz/have-your-say) for more information.

*Online services are available at our libraries.*

*Your name and feedback will be available to the public in our reports and online. All other personal details will remain private.*
Appendix A: Proposed amended Auckland Council Alcohol Control Bylaw 2020
Te Ture ā-Rohe
Whakararata Waipiro 2014
Alcohol Control Bylaw 2014

(as at dd month 2021)

made by the Governing Body of Auckland Council

in resolution GB/2014/121

on 30 October 2014

Bylaw made under sections 145 and 147 of the Local Government Act 2002.
Summary
This summary is not part of the Bylaw but explains the general effects. Sometimes drinking in public places can cause or worsen crime or disorder there. For example, drinkers may make too much noise, leave litter or graffiti, urinate in public, commit vandalism or theft, intimidate or assault others, trespass, or use vehicles recklessly. This can negatively affect nearby residents’ sleep, reduce the recreational or visual amenity of the place, make people feel unsafe, and place drinkers or those around them in danger of physical harm.
The purpose of this Bylaw is to reduce crime or disorder in certain public places that is caused or made worse by alcohol consumed there, by –

- using alcohol bans to prohibit people from consuming, bringing or possessing alcohol in certain public places at certain times (clause 6)
- setting out how council may make a new alcohol ban by resolution (clauses 7 and 8)
- specifying event-based temporary alcohol bans (Schedule 1)
- referencing the full list of alcohol bans and maps (viewable on council’s website).

Other parts of this Bylaw assist with its administration by –

- stating its name, when it comes into force and where it applies (clauses 1, 2 and 3)
- stating the purpose of this Bylaw and defining key terms (clauses 4 and 5)
- referencing the powers of the New Zealand Police to enforce this Bylaw, including the issue of $250 infringement fines (Part 4)
- ensuring existing resolutions continue to apply and incomplete enforcement action can continue where relevant (Part 5).
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**Part 1**

Preliminary provisions

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**Part 2**

Alcohol consumption and possession in public places

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<td>Alcohol prohibited in public places where an alcohol ban applies</td>
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**Part 3**

Controls

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<td>8</td>
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**Part 4**

Enforcement powers, offences and penalties

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<td>10</td>
<td>A person can be penalised for not complying with this Bylaw</td>
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**Part 5**

Savings and transitional provisions

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<td>Existing resolutions continue to apply</td>
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<tr>
<td>12</td>
<td>Existing inquiries to be completed under this Bylaw</td>
<td>9</td>
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</tbody>
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**Schedules**

<table>
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<tr>
<td>1</td>
<td>Event-Based Temporary Alcohol Bans</td>
<td>10</td>
</tr>
</tbody>
</table>

---

Page 3
1 Title

(1) This Bylaw is the Te Ture a-Rohe Whakararata Waipiro 2014, Alcohol Control Bylaw 2014.

Clause 1 amended in accordance with Clause 2(2).

2 Commencement

(1) This Bylaw comes into force on 18 December 2014.

(2) Amendments to this Bylaw by resolution GB/####/## come into force on 01 June 2021.

Related information about amendments

Council decided on dd month year to make various amendments to the Bylaw. The majority of the amendments were to make the Bylaw easier to read and understand. Key changes included:
- making new event-based temporary alcohol bans in Schedule 1
- using related information notes to replace clauses about alcohol ban signage and to replace clauses that duplicate legislative decision making criteria
- clarifying exceptions to alcohol bans for licensed premises and the transport of alcohol, and clarifying council’s ability to make temporary alcohol bans.

A comparison of the Bylaw before and after the amendments were made can be viewed in Item # of the Auckland Council Governing Body meeting agenda dated dd month year.

Clause 2 amended in accordance with Clause 2(2).

3 Application

(1) This Bylaw applies to Auckland.

Part 1

Preliminary provisions

4 Purpose

(1) The purpose of this Bylaw is to reduce crime or disorder in certain public places that is caused or made worse by alcohol consumed there.

Clause 4 amended in accordance with Clause 2(2).

5 Interpretation

(1) In this Bylaw, unless the context otherwise requires, –

Alcohol has the meaning given by section 5(1) of the Sale and Supply of Alcohol Act 2012.

Auckland has the meaning given by section 4(1) of the Local Government (Auckland Council) Act 2009.
Related information

The Local Government (Auckland Council) Act 2009 enabled the Local Government Commission to determine Auckland’s boundaries in a map titled LGC-Ak-R1. The boundaries were formally adopted by Order in Council on 15 March 2010, and came into effect on 1 November 2010.

Christmas / New Year holiday period means Christmas Eve (the day before Christmas Day) to the day after New Year’s Day as determined by the Holidays Act 2003.

Council means the Governing Body of the Auckland Council or any person delegated or authorised to act on its behalf.

Related information about who can make an alcohol ban

Council has delegated the making of alcohol bans by resolution under clause 7 to –

- local boards for local parks, streets and car parks as at 30 October 2014 (GB/2014/121)
- the Regulatory Committee for areas of regional significance as at 30 October 2014 (GB/2014/121)
- the Auckland Domain Committee for the Auckland Domain as at 1 November 2016 (GB/2016/237).

The Governing Body of Auckland Council is responsible for making alcohol bans in all other public places, and for any alcohol bans in Schedule 1.

Public holiday has the same meaning given in the Holidays Act 2003.

Public place has the meaning given by section 147 of the Local Government Act 2002.

Vehicle has the meaning given by section 2(1) of the Land Transport Act 1998.

(2) Related information does not form part of this Bylaw and may be inserted, changed or removed without any formality.

(3) The Interpretation Act 1999 applies to this Bylaw.

Clause 5 amended in accordance with Clause 2(2).
Part 2

Alcohol consumption and possession in public places

6 Alcohol prohibited in public places where an alcohol ban applies

(1) A person must not consume, bring or possess alcohol in any public place or in any vehicle in any public place where—

(a) an alcohol ban made by council in accordance with clause 7 of this Bylaw applies; or

(b) an alcohol ban in a Schedule of this Bylaw applies.

(2) However, subclause (1) does not apply in those circumstances described in section 147(4) or section 147(1)(b) of the Local Government Act 2002.

<table>
<thead>
<tr>
<th>Related information about alcohol bans</th>
</tr>
</thead>
<tbody>
<tr>
<td>A list of all alcohol bans made using clause 7 and related maps is attached at the end of this Bylaw for information only, and can be viewed on council’s website.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Related information about exceptions – Transport of alcohol</th>
</tr>
</thead>
<tbody>
<tr>
<td>In section 147(4) of the Local Government Act 2002 (as reprinted on 26 March 2020), an alcohol ban does not apply in the case of alcohol in an unopened container to,—</td>
</tr>
<tr>
<td>“(a) the transport of the alcohol from licensed premises next to a public place, if—</td>
</tr>
<tr>
<td>(i) it was lawfully bought on those premises for consumption off those premises; and</td>
</tr>
<tr>
<td>(ii) it is promptly removed from the public place, or</td>
</tr>
<tr>
<td>(b) the transport of the alcohol from outside a public place for delivery to licensed premises next to the public place; or</td>
</tr>
<tr>
<td>(c) the transport of the alcohol from outside a public place to premises next to a public place by, or for delivery to, a resident of the premises or his or her bona fide visitors; or</td>
</tr>
<tr>
<td>(d) the transport of the alcohol from premises next to a public place to a place outside the public place if—</td>
</tr>
<tr>
<td>(i) the transport is undertaken by a resident of those premises; and</td>
</tr>
<tr>
<td>(ii) the alcohol is promptly removed from the public place.”</td>
</tr>
</tbody>
</table>

This may include for example, transporting alcohol from a supermarket to your home, from your home to a BYO restaurant or from your home to a friend’s house.

<table>
<thead>
<tr>
<th>Related information about exceptions – Licensed premises</th>
</tr>
</thead>
<tbody>
<tr>
<td>In section 147(1)(b) of the Local Government Act 2002 (as reprinted on 26 March 2020), exceptions apply to an alcohol ban where a licence is held under the Sale and Supply of Alcohol Act 2012 (Subpart 1 of Part 2). This may include for example, buying alcohol at an event at a park that holds a special licence or dining on the footpath at a restaurant that holds an on-licence providing for BYO alcohol.</td>
</tr>
</tbody>
</table>

Clause 6 amended in accordance with Clause 2(2).
Part 3
Controls

7 Council may make an alcohol ban

(1) Council may make an alcohol ban for the purpose of prohibiting or otherwise regulating or controlling, either generally or for one or more specified periods, any or all of the following:

(a) the consumption, bringing or possession of alcohol in public places; and
(b) in conjunction with (a), the presence or consumption of alcohol in vehicles, or vehicles of stated kinds or descriptions, in public places.

(2) Council may amend, replace or revoke an alcohol ban in accordance with clause 8 with all necessary modifications.

Clause 7 amended in accordance with Clause 2(2).

8 Procedure for making an alcohol ban

(1) Council must, before making an alcohol ban in clause 7 –

(a) comply with decision-making requirements under the Local Government Act 2002; and

(b) consider using one of the following standard times where appropriate in relation to the requirements in subclause 2(a) –

(i) 24 hours, 7 days a week (at all times alcohol ban);
(ii) 7pm to 7am daily (evening alcohol ban);
(iii) 10pm to 7am daylight saving and 7pm to 7am outside daylight saving (night-time alcohol ban);
(iv) 7pm on the day before to 7am on the day after any weekend, public holiday or Christmas / New Year holiday period (weekend and holiday alcohol ban).

Related information about making an alcohol ban
- Council may make a permanent or temporary alcohol ban by resolution in clause 7 or by making a bylaw. The process to amend, replace or revoke an alcohol ban is similar to the process that made the ban.
- The Local Government Act 2002 (as reprinted on 26 March 2020) prescribes the criteria to make an alcohol ban in sections 147B (for resolutions) and 147A (for bylaws). The criteria cannot be changed by council.
- For permanent alcohol bans by resolution or in a bylaw, the statutory criteria requires:
  - evidence of a high level of crime or disorder in the area caused by or made worse by alcohol consumption in that same area
  - the ban to be appropriate and proportionate in light of the crime or disorder
  - the ban to be justified as a reasonable limitation on people’s rights and freedoms.
- For temporary alcohol bans in Schedule 1, the statutory criteria requires the alcohol ban to be justified as a reasonable limitation on people’s rights and freedoms.
Before making a decision, council must also comply with the general decision-making requirements under Subpart 1 of Part 6 of the Local Government Act 2002 (as reprinted on 26 March 2020). This could include considering –

- complementary or alternative solutions to an alcohol ban, for example locking gates, public bins, lighting, CCTV and Maori or Pacific Wardens
- views of people likely to be affected by or interested in the alcohol ban, for example nearby residents or businesses, community groups, and the New Zealand Police
- the nature, severity and frequency of alcohol-related crime or disorder
- whether the crime or disorder is a result of displacement from an existing alcohol ban
- whether an alcohol ban would result in displacement of the crime or disorder
- whether a Crime Prevention through Environmental Design assessment is needed.

Council must under clause 8 consider standard times to improve consistency in Auckland, however it may also consider other times more appropriate and proportionate in light of evidence.

Related information about making an alcohol ban – making a request

- Members of the public (for example community groups, businesses and the New Zealand Police) may request council to make an alcohol ban at any time, with supporting evidence.

Related information about alcohol ban signage

- Council uses alcohol ban signage to inform, educate and assist with enforcement.
- The Governor General may use section 147C of the Local Government Act 2002 (as reprinted on 26 March 2020) to make rules about alcohol ban signage. No rules have been made to date.

Clause 8 replaced in accordance with Clause 2(2).

Part 4

Enforcement powers, offences and penalties

9 Police can use statutory powers and other methods to enforce this Bylaw

(1) A Police constable may use their powers under the Local Government Act 2002 to enforce this Bylaw.

Related information about enforcement

The New Zealand Police are responsible for enforcing alcohol bans and have powers relating to search, seizure and arrest under sections 169 and 170 of the Local Government Act 2002 (as reprinted on 26 March 2020).

Clause 9 amended in accordance with Clause 2(2).
10  A person can be penalised for not complying with this Bylaw

(1) A person who fails to comply with Part 2 of this Bylaw commits an offence and is liable to a penalty under the Local Government Act 2002.

<table>
<thead>
<tr>
<th>Related information about penalties</th>
</tr>
</thead>
<tbody>
<tr>
<td>A person who breaches an alcohol ban commits an offence and is liable to an infringement fee of $250 under section 4 of the Local Government (Alcohol Ban Breaches) Regulations 2013 (as printed on 18 December 2013).</td>
</tr>
</tbody>
</table>

Clause 10 amended in accordance with Clause 2(2).

Part 5

Savings and transitional provisions

11 Existing resolutions continue to apply

(1) This clause applies to all resolutions made under this Bylaw prior to amendments in clause 2(2) coming into force.

(2) Every resolution made continues to apply as if made after the amendments to this Bylaw until the expiration date specified in the resolution or until amended, replaced or revoked by council, whichever comes first.

Clause 11 inserted in accordance with Clause 2(2).

12 Existing inquiries to be completed under this Bylaw

(1) Any compliance or enforcement action by council under this Bylaw that was not completed prior to amendments in clause 2(2) coming into force will continue to be actioned under this Bylaw as if the amendments had not been made.

Clause 12 inserted in accordance with Clause 2(2).
Schedule 1

Event-Based Temporary Alcohol Bans

[Attached maps will be formatted to council communication standards prior to notification]

In this Schedule, “major events” has the same meaning as “large scale events” in section 147A of the Local Government Act 2002.

<table>
<thead>
<tr>
<th>Name</th>
<th>Alcohol Ban Area</th>
<th>Operative Time</th>
<th>Map number</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Auckland Domain major events alcohol ban</strong></td>
<td>• Auckland Domain</td>
<td>6am on the day of any major event at Auckland Domain to 6am on the day</td>
<td>1</td>
</tr>
<tr>
<td>(excluding ‘Christmas in the Park’)</td>
<td>• Associated carpark areas and sports fields</td>
<td>after that event</td>
<td></td>
</tr>
<tr>
<td><strong>Auckland Domain ‘Christmas in the Park’</strong></td>
<td>• Auckland Domain</td>
<td>4pm on the Friday before any ‘Christmas in the Park’ event at the</td>
<td>2</td>
</tr>
<tr>
<td>alcohol ban</td>
<td>• Associated carpark areas, sports fields and surrounding streets</td>
<td>Auckland Domain to 8am on the following Monday after that event</td>
<td></td>
</tr>
<tr>
<td><strong>Eden Park major events alcohol ban</strong></td>
<td>• Eden Park</td>
<td>12 hours before any major event at Eden Park to 12 hours after that event</td>
<td>3</td>
</tr>
<tr>
<td><strong>Mt Smart Stadium major events alcohol ban</strong></td>
<td>• Mt Smart Stadium</td>
<td>6am on the day of any major event at Mt Smart Stadium to 6am on the day</td>
<td>4</td>
</tr>
<tr>
<td><strong>Western Springs major events alcohol ban</strong></td>
<td>• Western Springs Stadium</td>
<td>after that event</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>• Western Springs Lakeside</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Western Springs Outer Fields</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Surrounding streets</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Related information about event-based (temporary) alcohol bans

- More information on major events can be found in council’s Events Policy. The policy describes major events as events that have a regional, national and international profile. Examples of major events where a temporary alcohol ban could apply include concerts (Six60 at Western Springs), festivals (Lantern Festival at Auckland Domain), and sporting events (Warriors at Mount Smart).
- There are two Eden Park Fan Trails: one is a 2.3 kilometre walking route to Eden Park activated on ‘match days’, starting at Western Park on Ponsonby Road. The second was activated last during the 2011 Rugby World Cup and is a 4 kilometre walking route to Eden Park from Queen Elizabeth Square.
Auckland Domain - Major events (excluding Christmas in the Park)
Regional
Hours of Operation: 6am on the first day of the event until 6am on the day after the event
Alcohol ban does not apply to areas covered by a Sale and Supply of Alcohol Act 2012 licence.
Auckland Domain - Christmas in the Park

Regional
Hours of Operation: From 4pm on the Friday before the event to 8am on the following Monday after the event.

Alcohol ban does not apply to areas covered by a Sale and Supply of Alcohol Act 2012 licence.
Eden Park - Major events

Regional
Hours of Operation: 12 hours before and after an event.
Alcohol ban does not apply to areas covered by a Sale and Supply of Alcohol Act 2012 licence.
Mt Smart Stadium - Major events

Regional

Hours of Operation: 6am on the day of the event to 6am the day after the event

Alcohol ban does not apply to areas covered by a Sale and Supply of Alcohol Act 2012 licence
Defined Alcohol Ban Area

Alcohol Ban Area

Map 5

Western Springs - Major events

Regional
Hours of Operation: 6am on the day of the event to 6am on the day after the event.

Alcohol ban does not apply to areas covered by a Sale and

NB: Event could be at one or more of the following Western Springs locations:
- Western Springs Stadium
- Western Springs Outer Fields
- Western Springs Lakeside.
### Related information, Bylaw history

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01 November 2010</td>
<td>Made legacy bylaws about alcohol control(^1) (<a href="#">Section 63</a> Local Government (Auckland Transitional Provisions) Act 2010)</td>
</tr>
<tr>
<td>01 November 2010</td>
<td>Commencement of legacy bylaws about alcohol control (<a href="#">Section 63</a> Local Government (Auckland Transitional Provisions) Act 2010)</td>
</tr>
<tr>
<td>22 July 2014</td>
<td>Review of legacy bylaws about alcohol control completed (RBC/2014/27)</td>
</tr>
<tr>
<td>31 July 2014</td>
<td>Proposal to make new bylaw about alcohol control and to revoke legacy bylaws (GB/2014/70)</td>
</tr>
<tr>
<td>30 October 2014</td>
<td>Made the Auckland Council Alcohol Control Bylaw 2014 (GB/2014/121)</td>
</tr>
<tr>
<td>dd month year</td>
<td>Public notice of making of the Auckland Council Alcohol Control Bylaw 2014 and revocation of legacy bylaws</td>
</tr>
<tr>
<td>18 December 2014</td>
<td>Commencement of Auckland Council Alcohol Control Bylaw 2014 and revocation of legacy bylaws (GB/2014/121)</td>
</tr>
<tr>
<td>11 April 2019</td>
<td>Review of Auckland Council Alcohol Control Bylaw 2014 completed (REG/2019/19)</td>
</tr>
<tr>
<td>24 September 2020</td>
<td>Proposal to make a new bylaw about alcohol control (GB/2020/##)</td>
</tr>
<tr>
<td># April 2021</td>
<td>Amended the Auckland Council Alcohol Control Bylaw 2014 (GB/2021/##)</td>
</tr>
<tr>
<td>TBC</td>
<td>Public notice of amending the Auckland Council Alcohol Control Bylaw 2014</td>
</tr>
<tr>
<td>01 June 2021</td>
<td>Commencement of amendments to the Auckland Council Alcohol Control Bylaw 2014 (GB/2021/##)</td>
</tr>
</tbody>
</table>


### Related information, next bylaw review

This Bylaw must be reviewed by 11 April 2029. If not reviewed by this date, the Bylaw will expire on 11 April 2031.
Attachment A

Alcohol Control Bylaw 2014

Te Ture a Rohe Whakararata Waipiro 2014

(as at 30 October 2014)

Made by Governing Body of Auckland Council

Resolution in Council

30 October 2014

Pursuant to section 145 and 147 of the Local Government Act 2002, the Governing Body of Auckland Council makes the following bylaw about alcohol control matters.
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<td>Enforcement, offences, penalties</td>
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<td>Enforcement</td>
<td>7</td>
</tr>
<tr>
<td>10</td>
<td>Offences and Penalties</td>
<td>7</td>
</tr>
</tbody>
</table>
Part 1
Preliminary provisions

1 Title
   (1) This bylaw is the Alcohol Control Bylaw 2014.

2 Commencement
   (1) This bylaw comes into force on 18 December 2014.

3 Application
   (1) This bylaw applies to Auckland.

4 Purpose
   (1) The purpose of this bylaw is to control the consumption or possession of alcohol in public places to reduce alcohol related harm.

5 Interpretation
   (1) In this bylaw, unless the context otherwise requires, -

Auckland has the meaning given by the Local Government (Auckland Council) Act 2010.

Explanatory Note: As at 20 September 2011, the definition in section 4 of the Local Government (Auckland Council) Act 2009 "...means the area within the boundaries determined by the Local Government Commission under section 33(1) (as that determination is given effect to by Order in Council under section 35(1))".

Alcohol has the meaning given by section 5(1) of the Sale and Supply of Alcohol Act 2012.

Explanatory Note: As at 01 April 2014, the definition in section 5(1) of the Sale and Supply of Alcohol Act 2012 "... means a substance—
(a) that—
   (i) is or contains a fermented, distilled, or spirituous liquor; and
   (ii) at 20°C is found on analysis to contain 1.15% or more ethanol by volume; or
(b) that—
   (i) is a frozen liquid, or a mixture of a frozen liquid and another substance or substances; and
   (ii) is alcohol (within the meaning of paragraph (a)) when completely thawed to 20°C; or
(c) that, whatever its form, is found on analysis to contain 1.15% or more ethanol by weight in a form that can be assimilated by people."

Christmas / New Year holiday period means Christmas Eve (the day before Christmas Day) to the day after New Year’s Day as determined by the Holidays Act 2003.

Explanatory Note: As at 01 April 2014, section 45 of the Holidays Act 2003 specifies that where the public holiday falls on a Saturday or Sunday, the
public holiday must be treated as falling on the following Monday or Tuesday respectively.

Community-focused solutions mean alternative or complementary measures to an alcohol ban to reduce alcohol related harm. Examples include crime prevention through environmental design, local community initiatives, discussions with nearby licensees, youth and leadership development programmes, and partnering with Police, Ministry of Justice, sports clubs and town centre / business associations.

Council means the Governing Body of the Auckland Council or any person delegated to act on its behalf.

Explanatory Note: A list of delegations may be attached to this bylaw for information only purposes.

Licensed premises has the meaning given by section 5(1) of the Sale and Supply of Alcohol Act 2012.

Explanatory Note: As at 01 April 2014, the definition in section 5(1) of the Sale and Supply of Alcohol Act 2012 "... means any premises for which a licence [under the Sale and Supply of Alcohol Act 2012] is held."

Public holiday has the same meaning given in the Holidays Act 2003.

Explanatory Note: As at 01 January 2014, the definition of public holiday in section 44 of the Holidays Act 2014 means "...
(a) Christmas Day;
(b) Boxing Day;
(c) New Year's Day;
(d) 2 January;
(e) Waitangi Day;
(f) Good Friday;
(g) Easter Monday;
(h) ANZAC Day;
(i) the birthday of the reigning Sovereign (observed on the first Monday in June);
(j) Labour Day (being the fourth Monday in October);
(k) the day of the anniversary of a province or the day locally observed as that day."

Public place has the meaning given by section 147 of the Local Government Act 2002.

Explanatory Note: As at 01 April 2014, the definition in section 147 of the Local Government Act 2002 "...
(a) means a place that is open to or is being used by the public, whether free or on payment of a charge, and whether any owner or occupier of the place is lawfully entitled to exclude or eject any person from it; but
(b) does not include licensed premises."
(2) The Interpretation Act 1999 applies to this bylaw.

(3) Explanatory notes and additional information attached at the end of this bylaw are for information purposes only, do not form part of this bylaw, and may be made, amended, revoked or replaced by the council at any time without a formal process.

Part 2
Control of alcohol

6 Alcohol bans

(1) Every person is prohibited from consuming, bringing into, or possessing alcohol in any public place (including in a vehicle) in contravention of an alcohol ban made by the council in accordance with clause 7(1).

Explanatory note: As at 01 April 2014 under section 147(4) of the Local Government Act 2002, the prohibition in clause 6(1) does not apply to alcohol in an unopened container in the following circumstances "...
(a) the transport of the alcohol from licensed premises next to a public place, if—
   (i) it was lawfully bought on those premises for consumption off those premises; and
   (ii) it is promptly removed from the public place; or
(b) the transport of the alcohol from outside a public place for delivery to licensed premises next to the public place; or
(c) the transport of the alcohol from outside a public place to premises next to a public place by, or for delivery to, a resident of the premises or his or her bona fide visitors; or
(d) the transport of the alcohol from premises next to a public place to a place outside the public place if—
   (i) the transport is undertaken by a resident of those premises; and
   (ii) the alcohol is promptly removed from the public place."

7 Making alcohol bans

(1) The council may make an alcohol ban for the purpose of prohibiting or otherwise regulating or controlling, either generally or for one or more specified periods, any or all of the following:
   (a) the consumption, bringing into or possession of alcohol in public places; and
   (b) in conjunction with (a), the presence or consumption of alcohol in vehicles, or vehicles of stated kinds or descriptions, in public places.

(2) The council must, before making an alcohol ban in clause 7(1)—
   (a) be satisfied that the alcohol ban gives effect to the purpose of the bylaw; and
   (b) comply with the decision-making requirements under Subpart 1 of Part 6 of the Local Government Act 2002; and
(c) comply with the criteria under section 147B of the Local Government Act 2002 as follows
   (i) be satisfied that there is documented evidence that the area to which the alcohol ban will apply has experienced a high level of crime or disorder that can be shown to have been caused or made worse by alcohol consumption in the area; and
   (ii) be satisfied that the alcohol ban is appropriate and proportionate in light of the evidence and can be justified as a reasonable limitation on people’s rights and freedoms; and

(e) investigate and where appropriate, implement community-focused solutions as an alternative to or to complement an alcohol ban; and

(f) consider the views of the New Zealand Police; and

(g) consider the views of Maori; and

(h) consider the views of owners, occupiers, or persons that council has reason to believe are representative of the interests of owners or occupiers, of premises within the area to which the alcohol ban will apply; and

(i) consider the following times, where appropriate and not contrary to the requirements in subclause (2)(c) –
   (i) 24 hours, 7 days a week (at all times alcohol ban);
   (ii) 7pm to 7am daily (evening alcohol ban);
   (iii) 10pm to 7am daylight saving and 7pm to 7am outside daylight saving (night time alcohol ban);
   (iv) 7pm on the day before to 7am on the day after any weekend, public holiday or Christmas / New Year holiday period (weekend and holiday alcohol ban).

Explanatory note: The times in clause 7(2)(f) are a guide to improve consistency in times across Auckland, but recognises that in some instances use of the times specified may be clearly disproportionate to the evidence of the problem and therefore contrary to the statutory requirements in clause 7(2)(c) that requires alcohol bans be proportionate in light of the evidence.

(3) The council may, at any time, amend or revoke an alcohol ban in accordance with clause 7(1) and 7(2) with the necessary modifications.

8 Signage

(1) The council may make controls on any or all of the following in relation to signage for alcohol ban areas subject to compliance with any regulations under section 147C of the Local Government Act 2002:
   (a) require the council to erect and maintain signs indicating the existence or boundaries of an alcohol ban;
   (b) describe the placement of the signs
   (c) prescribe kinds of signs required to be erected and maintained (including, without limitation, content, images, maps, size, lettering, symbols, and colouring).
Part 3  
Enforcement, offences, penalties

9  
Enforcement  
(1) A constable may use their powers under the Local Government Act 2002 to enforce this bylaw.

(2) In addition to their general powers under sections 169 and 170 of the Local Government Act 2002, the Police may exercise the power under section 170(2) of that Act (to search a container or vehicle immediately and without further notice) on specified dates or in relation to specified events notified in accordance with section 170(3) of that Act.

Explanatory note: As at 01 April 2014 under section 169 and 170 of the Local Government Act 2002, a constable has powers of arrest, search and seizure in relation to alcohol bans.

10  
Offences and penalties  
(1) Every person who breaches this bylaw commits an offence.

(2) Every person who commits an offence under this bylaw is liable to a penalty under the Local Government Act 2002.

Explanatory note: As at 29 October 2013 the penalty for breaching an alcohol ban is an infringement fee of $250 under the Local Government (Alcohol Ban Breaches) Regulations 2013.
Additional Information to
Alcohol Control Bylaw 2014

This document contains matters for information purposes only and does not form part of any bylaw. It includes matters made pursuant to a bylaw and other matters to assist in the ease of understanding, use and maintenance of a bylaw. The information contained in this document may be updated at any time.

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<tr>
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<tr>
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<td>7</td>
<td>Monitoring and Review</td>
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</tr>
</tbody>
</table>
## Section 1
### History of Blaw

<table>
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<tr>
<th>Action</th>
<th>Description</th>
<th>Date of Decision</th>
<th>Decision Reference</th>
<th>Commencement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Make</td>
<td>Following liquor control bylaws in force on 31 Oct 2010 deemed to have been made by Auckland Council • Auckland City Council, Part 14 Liquor Control in Public Places • Franklin District Council, Liquor Control bylaw 2008 • Manukau City Council, Chapter 11 Liquor Control • North Shore City Council, Part 24 Control of consumption of liquor • Papakura District Council, Liquor Control in Public Places bylaw 2008 • Rodney District Council, Chapter 16 Liquor Bylaw • Waitakere City Council, Control of Liquor in Public Places bylaw 2008</td>
<td>01 Nov 2010</td>
<td>Section 63 Local Government (Auckland Transitional Provisions) Act 2010</td>
<td>01 Nov 2010</td>
</tr>
<tr>
<td>Lapse</td>
<td>Previous liquor control bylaws (and consequently any resolutions made pursuant to those bylaws) to be allowed to lapse.</td>
<td>30 Oct 2014</td>
<td>GB/2014/121</td>
<td>31 Oct 2015</td>
</tr>
<tr>
<td>Make</td>
<td>Review of liquor control bylaws resulted in replacing the seven previous liquor control bylaws with the Alcohol Control Bylaw 2014.</td>
<td>30 Oct 2014</td>
<td>GB/2014/121</td>
<td>18 Dec 2014</td>
</tr>
</tbody>
</table>

## Section 2
### Related Documents

<table>
<thead>
<tr>
<th>Document Title</th>
<th>Description of Document</th>
<th>Location of Document</th>
</tr>
</thead>
</table>

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## Auckland Council Whānau Internal Strategy to Minimise Alcohol-related Harm 2016

Establishes overarching direction through a vision, “Auckland Council whānau, actively contributing to a safe, dynamic Auckland free from alcohol-related harm’ and includes four outcomes and a detailed programme plan to operationalise the strategy.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Bylaws Act 1910</td>
<td>Provides for certain matters related to the validity of bylaws</td>
<td><a href="http://www.legislation.govt.nz">www.legislation.govt.nz</a></td>
</tr>
<tr>
<td>Interpretations Act 2009</td>
<td>Provides for certain matters related to the interpretation of bylaws</td>
<td><a href="http://www.legislation.govt.nz">www.legislation.govt.nz</a></td>
</tr>
</tbody>
</table>

## Section 3

### Delegations for matters contained in bylaw

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<thead>
<tr>
<th>Number</th>
<th>Function, Duty, Power to be Delegated</th>
<th>Delegated Authority</th>
<th>Date of Delegation Decision</th>
<th>Decision Reference</th>
<th>Commencement of Delegation</th>
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</thead>
<tbody>
<tr>
<td>n/a</td>
<td>Oversight of regulatory performance</td>
<td>The Regulatory Committee</td>
<td>7 Nov 2013</td>
<td>GB/2013/132 and GB/2016/237</td>
<td>7 Nov 2013</td>
</tr>
<tr>
<td>CI 7</td>
<td>Make, amend or revoke permanent<em>¹ and temporary</em>² alcohol ban.</td>
<td>Regulatory Committee in relation to any public place described in *³</td>
<td>30 Oct 2014</td>
<td>GB/2014/121</td>
<td>18 Dec 2014</td>
</tr>
<tr>
<td></td>
<td>Make, amend or revoke permanent<em>¹ and temporary</em>² alcohol ban.</td>
<td>Local boards in relation to any public place excluding those public places described in *³</td>
<td>30 Oct 2014</td>
<td>GB/2014/121</td>
<td>18 Dec 2014</td>
</tr>
</tbody>
</table>
Permanent means an alcohol ban that applies for an indefinite period (e.g. 24/7, daily 9pm to 8am, public holidays).

A temporary alcohol ban applies on specified dates or in relation to specified events (e.g. Christmas in the park). Decisions on temporary alcohol bans may authorise the use of enhanced search provisions under section 170(2) of the Local Government Act 2002.

The Regulatory and Bylaws Committee has decision-making responsibility in relation to alcohol bans on –
(a) Any public place for which the Governing Body retains decision-making for non-regulatory activities as contained in the Long Term Plan.
(b) Any regional park, including any associated park, road, beach or foreshore area.
(c) All Tūpuna Maunga over which the Tūpuna Maunga o Tāmaki Makaurau Authority is the Administering Authority, including the Tūpuna Maunga vested in the Tūpuna Taonga o Tāmaki Makaurau Trust under the Ngā Mana Whenua o Tāmaki Makaurau Collective Redress Act 2014.

### Section 4
Register of current alcohol bans

Refer to council website for all alcohol ban maps ([https://www.aucklandcouncil.govt.nz/licences-regulations/alcohol-bans-policies/Pages/alcohol-ban-maps.aspx](https://www.aucklandcouncil.govt.nz/licences-regulations/alcohol-bans-policies/Pages/alcohol-ban-maps.aspx)).

### Section 5
Enforcement powers for matters contained in bylaw

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<tr>
<td>Section169 and 170 of the Local Government Act 2002</td>
<td>A constable has powers of arrest, search and seizure in relation to alcohol bans.</td>
</tr>
</tbody>
</table>

### Section 6
Offences and penalties for matters contained in bylaw

<table>
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<th>Provision</th>
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<th>Infringement Fee</th>
<th>Other Penalty</th>
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</thead>
<tbody>
<tr>
<td>cl 6</td>
<td>Breach of bylaw</td>
<td>n/a</td>
<td>$250*</td>
<td>n/a</td>
</tr>
</tbody>
</table>

* Local Government (Alcohol Ban Breaches) Regulations 2013

### Section 7
Monitoring and review for matters contained in bylaw

<table>
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<th>Measured By</th>
<th>Target</th>
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* None attached at this time.
# Appendix C: Comparison of existing Alcohol Control Bylaw and proposed amended Bylaw

The table below shows the current text of the Bylaw compared with proposed amendments.

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<thead>
<tr>
<th>Existing Bylaw</th>
<th>Bylaw with proposed amendments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pursuant to section 145 and 147 of the Local Government Act 2002, the Governing Body of Auckland Council makes the following bylaw about alcohol control matters.</td>
<td>Bylaw made under sections 145 and 147 of the Local Government Act 2002.</td>
</tr>
</tbody>
</table>

**Summary**

This summary is not part of the Bylaw but explains the general effects. Sometimes drinking in public places can cause or worsen crime or disorder there. For example, drinkers may make too much noise, leave litter or graffiti, urinate in public, commit vandalism or theft, intimidate or assault others, trespass, or use vehicles recklessly. This can negatively affect nearby residents’ sleep, reduce the recreational or visual amenity of the place, make people feel unsafe, and place drinkers or those around them in danger of physical harm. The purpose of this Bylaw is to reduce crime or disorder in certain public places that is caused or made worse by alcohol consumed there, by –

- using alcohol bans to prohibit people from consuming, bringing or possessing alcohol in certain public places at certain times (clause 6)
- setting out how council may make a new alcohol ban by resolution (clauses 7 and 8)
- specifying event-based temporary alcohol bans (Schedule 1)
- referencing the full list of alcohol bans and maps (viewable on council’s website).

Other parts of this Bylaw assist with its administration by –

- stating its name, when it comes into force and where it applies (clauses 1, 2 and 3)
- stating the purpose of this Bylaw and defining key terms (clauses 4 and 5)
- referencing the powers of the New Zealand Police to enforce this Bylaw, including the issue of $250 infringement fines (Part 4)
- ensuring existing resolutions continue to apply and incomplete enforcement action can continue where relevant (Part 5).

---

**1 Title**

This bylaw is the Alcohol Control Bylaw 2014.

**1 Title**

This Bylaw is the Te Ture a-Rohe Whakararata Waipiro 2014. Alcohol Control Bylaw 2014. Clause 1 amended in accordance with Clause 2(2).
<table>
<thead>
<tr>
<th>Attachment A</th>
<th>Devonport-Takapuna Local Board</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>21 July 2020</strong></td>
<td><strong>Page 140</strong></td>
</tr>
</tbody>
</table>

### Attachment A

<table>
<thead>
<tr>
<th>Item 14</th>
<th>Devonport-Takapuna Local Board</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2 Commencement</strong></td>
<td><strong>Bylaw with proposed amendments</strong></td>
</tr>
<tr>
<td><strong>Application</strong></td>
<td>This Bylaw applies to Auckland.</td>
</tr>
</tbody>
</table>

#### Related information about amendments
- Council decided on 12th August 2020 to make various amendments to the Bylaw. The majority of the amendments were to replace clausules about alcohol ban signs and to replace clauses that duplicate legislative decision-making criteria.
- A comparison of the Bylaw before and after the amendments were made can be viewed in item 3 of the Auckland Council Governing Body meeting agenda dated 26th March 2020.

#### Part 1 Preliminary provisions

<table>
<thead>
<tr>
<th>4 Purpose</th>
<th>The purpose of this Bylaw is to reduce crime or disorder in certain public places that is caused or made worse by alcohol consumed there.</th>
</tr>
</thead>
</table>

Alcohol has the meaning given by section 5(1) of the Sale and Supply of Alcohol Act 2012.

<table>
<thead>
<tr>
<th>5 Interpretation</th>
<th>In this Bylaw, unless the context otherwise requires, -</th>
</tr>
</thead>
</table>

<p>| Alcohol has the meaning given by section 5(1) of the Sale and Supply of Alcohol Act 2012. | |</p>
<table>
<thead>
<tr>
<th>Existing Bylaw</th>
<th>Bylaw with proposed amendments</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanatory Note:</strong> As at 01 April 2014, the definition in section 5(1) of the Sale and Supply of Alcohol Act 2012 &quot;...means a substance—**</td>
<td></td>
</tr>
<tr>
<td>(a) <strong>that</strong>—</td>
<td></td>
</tr>
<tr>
<td>(i) <strong>is or contains a fermented, distilled, or spirituous liquor,</strong> and</td>
<td></td>
</tr>
<tr>
<td>(ii) <strong>at 20°C is found on analysis to contain 1.15% or more ethanol by volume,</strong> or</td>
<td></td>
</tr>
<tr>
<td>(b) <strong>that</strong>—</td>
<td></td>
</tr>
<tr>
<td>(i) <strong>is a frozen liquid,</strong> or a mixture of a frozen liquid and another substance or substances; and</td>
<td></td>
</tr>
<tr>
<td>(ii) <strong>is alcohol (within the meaning of paragraph (a)) when completely thawed to 20°C,</strong> or</td>
<td></td>
</tr>
<tr>
<td>(c) <strong>that, whatever its form, is found on analysis to contain 1.15% or more ethanol by weight in a form that can be assimilated by people.&quot;</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Auckland</strong> has the meaning given by the Local Government (Auckland Council) Act 2010.</td>
<td></td>
</tr>
<tr>
<td><strong>Explanatory Note:</strong> As at 20 September 2011, the definition in section 4 of the Local Government (Auckland Council) Act 2009 &quot;...means the area within the boundaries determined by the Local Government Commission under section 33(1) (as that determination is given effect to by Order in Council under section 35(1)).&quot;</td>
<td></td>
</tr>
</tbody>
</table>

**Auckland** has the meaning given by section 4(1) of the Local Government (Auckland Council) Act 2009.

**Related Information**

The Local Government (Auckland Council) Act 2009 enabled the Local Government Commission to determine Auckland’s boundaries in a map titled LGC.Ak.R1. The boundaries were formally adopted by Order in Council on 15 March 2010, and came into effect on 1 November 2010.
<table>
<thead>
<tr>
<th><strong>Existing Bylaw</strong></th>
<th><strong>Bylaw with proposed amendments</strong></th>
</tr>
</thead>
</table>
| **Christmas / New Year holiday period** means Christmas Eve (the day before Christmas Day) to the day after New Year’s Day as determined by the Holidays Act 2003.  
Explanatory Note: As at 01 April 2014, section 45 of the Holidays Act 2003 specifies that where the public holiday falls on a Saturday or Sunday, the public holiday must be treated as falling on the following Monday or Tuesday respectively. | **Christmas / New Year holiday period** means Christmas Eve (the day before Christmas Day) to the day after New Year’s Day as determined by the [Holidays Act 2003](#).  
Explanatory Note: As at 01 April 2014, the definition in section 5(1) of the [Sale and Supply of Alcohol Act 2012](#) “... means any premises for which a licence [under the Sale and Supply of Alcohol Act 2012] is held.” |
| **Community-focused solutions** mean alternative or complementary measures to an alcohol ban to reduce alcohol related harm. Examples include crime prevention through environmental design, local community initiatives, discussions with nearby licensees, youth and leadership development programmes, and partnering with Police, Ministry of Justice, sports clubs and town centre / business associations.  
Explanatory Note: A list of delegations may be attached to this bylaw for information only purposes. | **Council** means the Governing Body of the Auckland Council or any person delegated or authorised to act on its behalf.  
Related information about who can make an alcohol ban  
Council has delegated the making of alcohol bans by resolution under clause 7 to –  
- local boards for local parks, streets and carparks as at 30 October 2014 (GB/2014/121)  
- the Regulatory Committee for areas of regional significance as at 30 October 2014 (GB2/2014/121)  
- the Auckland Domain Committee for the Auckland Domain as at 1 November 2016 (GB2016/237).  
The Governing Body of Auckland Council is responsible for making alcohol bans in all other public places, and for any alcohol bans in Schedule 1. |
<table>
<thead>
<tr>
<th><strong>Existing Bylaw</strong></th>
<th><strong>Bylaw with proposed amendments</strong></th>
</tr>
</thead>
</table>
| **Public holiday** has the same meaning given in the Holidays Act 2003.  
  *Explanatory Note: As at 01 January 2014, the definition of public holiday in section 44 of the Holidays Act 2014 means “...”*  
  (a) Christmas Day;  
  (b) Boxing Day;  
  (c) New Year’s Day;  
  (d) 2 January;  
  (e) Waitangi Day;  
  (f) Good Friday;  
  (g) Easter Monday;  
  (h) ANZAC Day;  
  (i) the birthday of the reigning Sovereign (observed on the first Monday in June);  
  (j) Labour Day (being the fourth Monday in October);  
  (k) the day of the anniversary of a province or the day locally observed as that day.” | **Public holiday** has the same meaning given in the [Holidays Act 2003](#). |
| **Public place** has the meaning given by section 147 of the Local Government Act 2002.  
  *Explanatory Note: As at 01 April 2014, the definition in section 147 of the Local Government Act 2002 “...”*  
  (a) means a place that is open to or is being used by the public, whether free or on payment of a charge, and whether any owner or occupier of the place is lawfully entitled to exclude or eject any person from it; but  
  (b) does not include licensed premises.” | **Public place** has the meaning given by [section 147](#) of the Local Government Act 2002.  
  **Related information**  
  The Local Government Act 2002 (as reprinted on 1 July 2018) states a public place –  
  (a) means a place that is open to or is being used by the public, whether free or on payment of a charge, and whether any owner or occupier of the place is lawfully entitled to exclude or eject any person from it; but  
  (b) does not include licensed premises. |
<p>| <strong>Vehicle</strong> has the meaning given by <a href="#">section 2(1)</a> of the Land Transport Act 1998. |  |</p>
<table>
<thead>
<tr>
<th>Existing Bylaw</th>
<th>Bylaw with proposed amendments</th>
</tr>
</thead>
<tbody>
<tr>
<td>(2) The Interpretation Act 1999 applies to this bylaw.</td>
<td>(2) Related information does not form part of this Bylaw and may be inserted, changed or removed without any formality.</td>
</tr>
<tr>
<td>(3) Explanatory notes and additional information attached at the end of this bylaw are for information purposes only, do not form part of this bylaw, and may be made, amended, revoked or replaced by the council at any time without a formal process.</td>
<td>(3) The Interpretation Act 1999 applies to this Bylaw. Clause 5 amended in accordance with Clause 2(2).</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Part 2</th>
<th>Part 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control of alcohol</td>
<td>Alcohol consumption and possession in public places</td>
</tr>
</tbody>
</table>
6 Alcohol bans

(1) Every person is prohibited from consuming, bringing into, or possessing alcohol in any public place (including in a vehicle) in contravention of an alcohol ban made by the council in accordance with clause 7(1).

Explanatory note: As at 01 April 2014 under section 147(4) of the Local Government Act 2002, the prohibition in clause 6(1) does not apply to alcohol in an unopened container in the following circumstances:

(a) the transport of the alcohol from licensed premises next to a public place, if—
   (i) it was lawfully bought on those premises for consumption off those premises; and
   (ii) it is promptly removed from the public place;

(b) the transport of the alcohol from outside a public place for delivery to licensed premises next to the public place;

(c) the transport of the alcohol from outside a public place to premises next to a public place by, or for delivery to, a resident of the premises or his or her bona fide visitors;

(d) the transport of the alcohol from premises next to a public place to a place outside the public place if—
   (i) the transport is undertaken by a resident of those premises; and
   (ii) the alcohol is promptly removed from the public place.”

6 Alcohol prohibited in public places where an alcohol ban applies

(1) A person must not consume, bring or possess alcohol in any public place or in any vehicle in any public place where—

(a) an alcohol ban made by council in accordance with clause 7 of this Bylaw applies; or

(b) an alcohol ban in a Schedule of this Bylaw applies.

(2) However, subclause (1) does not apply in those circumstances described in section 147(4) or section 147(1)(b) of the Local Government Act 2002.

Related information about alcohol bans
A list of all alcohol bans made under clause 7 and related maps is attached at the end of this Bylaw for information only, and can be viewed on council’s website.

Related information about exceptions – Transport of alcohol
In section 147(4) of the Local Government Act 2002 (as reprinted on 26 March 2020), an alcohol ban does not apply in the case of alcohol in an unopened container to—

"(a) the transport of the alcohol from licensed premises next to a public place, if—
   (i) it was lawfully bought on those premises for consumption off those premises; and
   (ii) it is promptly removed from the public place; or

(b) the transport of the alcohol from outside a public place for delivery to licensed premises next to the public place; or

(c) the transport of the alcohol from outside a public place to premises next to a public place by, or for delivery to, a resident of the premises or his or her bona fide visitors; or

(d) the transport of the alcohol from premises next to a public place to a place outside the public place if—
   (i) the transport is undertaken by a resident of those premises; and
   (ii) the alcohol is promptly removed from the public place.”

This may include for example, transporting alcohol from a supermarket to your home, from your home to a BYO restaurant or from your home to a friend’s house.

Related information about exceptions – Licensed premises
In section 147(1)(b) of the Local Government Act 2002 (as reprinted on 26 March 2020), exceptions apply to an alcohol ban where a licence is held under the Sale and Supply of Alcohol Act 2012 (Subpart 1 of Part 2). This may include for example, buying alcohol at an event at a park that holds a special licence or drinking on the footpath at a restaurant that holds an on-licence providing for BYO alcohol.

Clause 6 amended in accordance with Clause 2(2).
## Attachment A

### Item 14

<table>
<thead>
<tr>
<th>Bylaw with proposed amendments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Controls</td>
</tr>
</tbody>
</table>

Existing Bylaw
### 7 Making alcohol bans

1. The council may make an alcohol ban for the purpose of prohibiting or otherwise regulating or controlling, either generally or for one or more specified periods, any or all of the following:
   - (a) the consumption, bringing into or possession of alcohol in public places; and
   - (b) in conjunction with (a), the presence or consumption of alcohol in vehicles, or vehicles of stated kinds or descriptions, in public places.

2. The council must, before making an alcohol ban in clause 7(1) –
   - (a) be satisfied that the alcohol ban gives effect to the purpose of the bylaw; and
   - (b) comply with the decision-making requirements under Subpart 1 of Part 6 of the Local Government Act 2002; and
   - (c) comply with the criteria under section 1478B of the Local Government Act 2002 as follows:
     - (i) be satisfied that there is documented evidence that the area to which the alcohol ban will apply has experienced a high level of crime or disorder that can be shown to have been caused or made worse by alcohol consumption in the area; and
     - (ii) be satisfied that the alcohol ban is appropriate and proportionate in light of the evidence and can be justified as a reasonable limitation on people’s rights and freedoms; and
   - (e) investigate and where appropriate, implement community-focused solutions as an alternative to or to complement an alcohol ban, and

### 7 Council may make an alcohol ban

1. Council may make an alcohol ban for the purpose of prohibiting or otherwise regulating or controlling, either generally or for one or more specified periods, any or all of the following:
   - (a) the consumption, bringing or possession of alcohol in public places; and
   - (b) in conjunction with (a), the presence or consumption of alcohol in vehicles, or vehicles of stated kinds or descriptions, in public places.

2. Council may amend, replace or revoke an alcohol ban in accordance with clause 8 with all necessary modifications.

Clause 7 amended in accordance with Clause 2(2).

### 8 Procedure for making an alcohol ban

1. Council must, before making an alcohol ban in clause 7 –
   - (a) comply with decision-making requirements under the Local Government Act 2002; and
   - (b) consider using one of the following standard times where appropriate in relation to the requirements in subclause 2(a) –
     - (i) 24 hours, 7 days a week (at all times alcohol ban);
     - (ii) 7pm to 7am daily (evening alcohol ban);
     - (iii) 10pm to 7am daylight saving and 7pm to 7am outside daylight saving (nighttime alcohol ban);
     - (iv) 7pm on the day before to 7am on the day after any weekend, public holiday or Christmas / New Year holiday period (weekend and holiday alcohol ban).

#### Related information about making an alcohol ban
- Council may make a permanent or temporary alcohol ban by resolution in clause 7 or by making a bylaw. The process to amend, replace or revoke an alcohol ban is similar to the process that made the ban.
- The Local Government Act 2002 (as reprinted on 26 March 2020) prescribes the criteria to make an alcohol ban in sections 1478 (for resolutions) and 1478 (for bylaws). The criteria cannot be changed by council.
- For permanent alcohol bans by resolution or in a bylaw, the statutory criteria requires:
  - evidence of a high level of crime or disorder in the area caused by or made worse by alcohol consumption in that same area.
### Existing Bylaw

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(f)</td>
<td>consider the views of the New Zealand Police; and</td>
</tr>
<tr>
<td>(g)</td>
<td>consider the views of Maori; and</td>
</tr>
<tr>
<td>(h)</td>
<td>consider the views of owners, occupiers, or persons that council has reason to believe are representative of the interests of owners or occupiers, of premises within the area to which the alcohol ban will apply; and</td>
</tr>
<tr>
<td>(i)</td>
<td>consider the following times, where appropriate and not contrary to the requirements in subclause (2)(c) –</td>
</tr>
<tr>
<td>(i)</td>
<td>24 hours, 7 days a week (at all times alcohol ban);</td>
</tr>
<tr>
<td>(ii)</td>
<td>7pm to 7am daily (evening alcohol ban);</td>
</tr>
<tr>
<td>(iii)</td>
<td>10pm to 7am daylight saving and 7pm to 7am outside daylight saving (night time alcohol ban);</td>
</tr>
<tr>
<td>(iv)</td>
<td>7pm on the day before to 7am on the day after any weekend, public holiday or Christmas / New Year holiday period (weekend and holiday alcohol ban).</td>
</tr>
</tbody>
</table>

**Explanatory note:** The times in clause 7(2)(f) are a guide to improve consistency in times across Auckland, but recognises that in some instances use of the times specified may be clearly disproportionate to the evidence of the problem and therefore contrary to the statutory requirements in clause 7(2)(c) that requires alcohol bans be proportionate in light of the evidence.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>(3)</td>
<td>The council may, at any time, amend or revoke an alcohol ban in accordance with clause 7(1) and 7(2) with the necessary modifications.</td>
</tr>
</tbody>
</table>

### Bylaw with proposed amendments

- the ban to be appropriate and proportionate in light of the crime or disorder
- the ban to be justified as a reasonable limitation on people’s rights and freedoms.
- For temporary alcohol bans in Schedule 1, the statutory criteria requires the alcohol ban to be justified as a reasonable limitation on people’s rights and freedoms.
- Before making a decision, council must also comply with the general decision-making requirements under Section 16 of the Local Government Act 2002 (as reprinted on 29 March 2020). This could include considering –
  - complementary or alternative solutions to an alcohol ban, for example locking gates, public bins, lighting, CCTV and Maori or Pacific Wardens.
  - views of people likely to be affected by or interested in the alcohol ban, for example nearby residents or businesses, community groups, and the New Zealand Police.
  - the nature, severity and frequency of alcohol-related crime or disorder
  - whether the crime or disorder is a result of displacement from an existing alcohol ban
  - whether an alcohol ban would result in displacement of the crime or disorder
  - whether a Crime Prevention through Environmental Design assessment is needed.
- Council must under clause 8 consider standard times to improve consistency in Auckland, however may consider other times more appropriate and proportionate in light of evidence.

**Related information about making an alcohol ban – making a request**
- Members of the public (for example community groups, businesses and the New Zealand Police) may request council to make an alcohol ban at any time, with supporting evidence.

**Related information about alcohol ban signage**
- Council uses alcohol ban signage to inform, educate and assist with enforcement.
- The Governor General may use section 147C of the Local Government Act 2002 (as reprinted on 26 March 2020) to make rules about alcohol ban signage. No rules have been made to date.

Clause 8 replaced in accordance with Clause 2(2).
<table>
<thead>
<tr>
<th>Existing Bylaw</th>
<th>Bylaw with proposed amendments</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>8 Signage</strong></td>
<td></td>
</tr>
<tr>
<td>(1) The council may make controls on any or all of the following in relation to signage for alcohol ban areas subject to compliance with any regulations under section 147C of the Local Government Act 2002:</td>
<td></td>
</tr>
<tr>
<td>(a) require the council to erect and maintain signs indicating the existence or boundaries of an alcohol ban;</td>
<td></td>
</tr>
<tr>
<td>(b) describe the placement of the signs</td>
<td></td>
</tr>
<tr>
<td>(c) prescribe kinds of signs required to be erected and maintained (including, without limitation, content, images, maps, size, lettering, symbols, and colouring).</td>
<td></td>
</tr>
<tr>
<td><strong>Part 3 Enforcement, offences, penalties</strong></td>
<td><strong>Part 4 Enforcement powers, offences and penalties</strong></td>
</tr>
<tr>
<td><strong>9 Enforcement</strong></td>
<td><strong>9 Police can use statutory powers and other methods to enforce this Bylaw</strong></td>
</tr>
<tr>
<td>(1) A constable may use their powers under the Local Government Act 2002 to enforce this bylaw.</td>
<td></td>
</tr>
<tr>
<td>(2) In addition to their general powers under sections 169 and 170 of the Local Government Act 2002, the Police may exercise the power under section 170(2) of that Act (to search a container or vehicle immediately and without further notice) on specified dates or in relation to specified events notified in accordance with section 170(3) of that Act.</td>
<td></td>
</tr>
<tr>
<td>Explanatory note: As at 01 April 2014 under section 169 and 170 of the Local Government Act 2002, a constable has powers of arrest, search and seizure in relation to alcohol bans.</td>
<td></td>
</tr>
<tr>
<td><strong>10 Offences and penalties</strong></td>
<td><strong>10 A person can be penalised for not complying with this Bylaw</strong></td>
</tr>
<tr>
<td>(1) Every person who breaches this bylaw commits an offence.</td>
<td></td>
</tr>
<tr>
<td>(2) Every person who commits an offence under this bylaw is liable to a penalty under the Local Government Act 2002.</td>
<td></td>
</tr>
</tbody>
</table>

**Related information about penalties**

A person who fails to comply with Part 2 of this Bylaw commits an offence and is liable to a penalty under the Local Government Act 2002.
| Explanatory note: As at 29 October 2013 the penalty for breaching an alcohol ban is an infringement fee of $250 under the Local Government (Alcohol Ban Breaches) Regulations 2013. |

| Bylaw with proposed amendments |

| A person who breaches an alcohol ban commits an offence and is liable to an infringement fee of $250 under section 4 of the Local Government (Alcohol Ban Breaches) Regulations 2013 (as printed on 18 December 2013). |

Clause 10 amended in accordance with Clause 2(2). |

| Part 5 |

| Savings and transitional provisions |

| 11 Existing resolutions continue to apply |

| (1) This clause applies to all resolutions made under this Bylaw prior to amendments in clause 2(2) coming into force. |

| (2) Every resolution made continues to apply as if made after the amendments to this Bylaw until the expiration date specified in the resolution or until amended, replaced or revoked by council, whichever comes first. |

Clause 11 inserted in accordance with Clause 2(2). |

| 12 Existing inquiries to be completed under this Bylaw |

| (1) Any compliance or enforcement action by council under this Bylaw that was not completed prior to amendments in clause 2(2) coming into force will continue to be actioned under this Bylaw as if the amendments had not been made. |

Clause 12 inserted in accordance with Clause 2(2). |

| Schedule 1 |

| Event-Based (Temporary) Alcohol Bans |

[Attached maps will be formatted to council communication standards prior to notification] |

In this Schedule, “major events” has the same meaning as “large scale events” in section 147A of the Local Government Act 2002. |

<table>
<thead>
<tr>
<th>Name</th>
<th>Alcohol Ban Area</th>
<th>Operative Time</th>
<th>Map number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auckland Domain major events alcohol ban (excluding</td>
<td>Auckland Domain</td>
<td>6am on the day of any major event at Auckland Domain to 6am on the day after that event</td>
<td>1</td>
</tr>
<tr>
<td>Existing Bylaw</td>
<td>Bylaw with proposed amendments</td>
<td></td>
<td></td>
</tr>
<tr>
<td>----------------</td>
<td>---------------------------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Christmas in the Park</em></td>
<td>4pm on the Friday before any <em>Christmas in the Park</em> event at the Auckland Domain to 8am on the following Monday after that event</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Auckland Domain <em>Christmas in the Park</em> alcohol ban</td>
<td>Auckland Domain <em>Associated carpark areas, sports fields and surrounding streets</em></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Eden Park major events alcohol ban</td>
<td>Eden Park <em>Surrounding streets</em></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mt Smart Stadium major events alcohol ban</td>
<td>Mt Smart Stadium <em>Surrounding streets</em></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Western Springs major events alcohol ban</td>
<td>Western Springs Stadium <em>Western Springs Lakeside</em></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Related information about event-based (temporary) alcohol bans**

- More information on major events can be found in council’s [Events Policy](#). The policy describes major events as events that have a regional, national and international profile. Examples of major events where a temporary alcohol ban could apply include concerts (Sh160 at Western Springs), festivals (Lantern Festival at Auckland Domain), and sporting events (Warriors at Mount Smart).
- There are two Eden Park Fan Trails. One is a 2.3 kilometre walking route to Eden Park activated on ‘match days’, starting at Western Park on Ponsonby Road. The second was activated last during the 2011 Rugby World Cup and is a 4 kilometre walking route to Eden Park from Queen Elizabeth Square.
22 June, 2020

Devonport-Takapuna Local Board
Auckland Council
1 The Strand
Takapuna
Auckland 0622

Tēnā koutou

Many thanks for the funding approval for our September/October season of The Twits at The PumpHouse Theatre.

I am writing to you to see if we could change the title of the show from The Twits to Greedy Cat please?

COVID-19 has had a massive impact on our theatre company. When lockdown occurred we were just 10 days out from opening our 100th production (since 1991) of Greedy Cat by acclaimed New Zealand author Joy Cowley. We had spent $100k on developing, creating and marketing the show and had $100k in advance ticket sales and funding for a seven-week tour around five Auckland venues over April and May. The ticket sales and most of the funding had to be returned and our theatre company was extremely vulnerable.

We received the MSD subsidy and also some Emergency Relief Funding from Creative New Zealand (specifically towards topping the MSD subsidy to support CNZ’s creative wage minimum of $25 per hour).

We rolled out a Crisis Appeal (with our story of Greedy Cat being cancelled at the fore) and over the last few months we have raised over $80k from our audience. This outpouring of support has saved our theatre company.

Our application to the Local Board was amended (from a $30k ask to a $15k ask for two shows – The Magic Faraway Tree and The Twits) in April in the third week of lockdown when we didn’t know how long things would go on for. We presumed, at that point, that we would continue to be able to deliver The Magic Faraway Tree in July and The Twits in September/October.

Subsequently, the unfolding weeks and events left our organisation much less secure than we were. On our return to the office in Level 2, it was clear that with limited resources that we couldn’t deliver The Magic Faraway Tree in July.
It also made huge sense to us to bring *Greedy Cat* back in Sept/Oct as our production as we had a groundswell of marketing still carrying us through (including outdoor signage that hadn’t been taken down during lockdown) and many audience members who had purchased tickets for the April/May season. We had also incurred actual production costs for *Greedy Cat* (these production pre-payments which can be carried through to a Sept/Oct season are shown in the attached budget), so it made business sense to us to present *Greedy Cat* in Sept/Oct rather than start all over with a brand new production of *The Twits*. Both shows have a cast of four professional actors so have a similar sized budget.

Too, we had funding from other Auckland Council Multi-Board towards *Gift a Seat™* tickets and buses for low decile schools to attend the *Greedy Cat* tour in May, and an approval was granted for this funding to be used in Sept/Oct. This funding is shown in the budget.

We therefore seek to have the $5,000 granted by the Devonport-Takapuna Local Board towards *The Twits* in Sept/Oct to be used towards *Greedy Cat* by Joy Cowley.

This will be a major celebration in two counts – one, that it will be our 100th production since we started in 1991 and two, that with the incredible support of our audience and funders we have, so far, survived the COVID-19 crisis.

We hope you can agree to this amendment to your kind funding support.

Ngā mihi maioha

Tim Bray, QSM
Artistic Director
Placeholder for Attachment A

Adoption of the Devonport-Takapuna Local Board Agreement 2020/2021

Local Board Agreement 2020/2021
Attachment B – Devonport-Takapuna Local Board fees and charges schedules 2020/2021

Active Recreation - Leisure and Recreation Facilities

The following are the fees and charges for Leisure and Recreation facilities in this local board area:

Memberships

<table>
<thead>
<tr>
<th>Get Active Your Way Membership</th>
<th>GOLD</th>
<th>SILVER</th>
<th>BRONZE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Get Into It</td>
<td>$23.00 / week</td>
<td>$19.50 / week</td>
<td>$16.00 / week</td>
</tr>
<tr>
<td>Full membership</td>
<td>All 17 centres Gold, Silver &amp; Bronze</td>
<td>All 17 centres Silver &amp; Bronze</td>
<td>All 17 centres Bronze</td>
</tr>
<tr>
<td>Multi-function multi-centre</td>
<td>Gym It, $19.50 / week</td>
<td>Gym It, Swim It, $16.00 / week</td>
<td>Gym It, Swim It, Move It, $14.00 / week</td>
</tr>
<tr>
<td>NEW</td>
<td>Tepid Baths</td>
<td>Teal</td>
<td>East Coast Bays</td>
</tr>
<tr>
<td>Single-centre single-function</td>
<td>Marina Fitness</td>
<td>Wave</td>
<td>Birkenhead</td>
</tr>
<tr>
<td>membership options</td>
<td></td>
<td></td>
<td>Takapuna</td>
</tr>
<tr>
<td>Auckland Council operated</td>
<td></td>
<td></td>
<td>Howick</td>
</tr>
<tr>
<td>Pools and Leisure centres</td>
<td></td>
<td></td>
<td>Otara</td>
</tr>
<tr>
<td>*CLM operated</td>
<td></td>
<td></td>
<td>Manurewa</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Papatoetoe</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Allan Brewer</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Moana-Nui-a-Kiwa</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Totara</td>
</tr>
</tbody>
</table>
The table below shows other fees and charges for Leisure and Recreation facilities in the Devonport-Takapuna board area.

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Facility Category</th>
<th>Description</th>
<th>Fees 2020/2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Takapuna Pool and Leisure Centre</td>
<td>Facility Hireage</td>
<td>All</td>
<td>Various</td>
</tr>
<tr>
<td></td>
<td>Casual Entrance Fees - Aquatic</td>
<td>Spectator</td>
<td>1.00</td>
</tr>
<tr>
<td></td>
<td>Casual Entrance Fees - Aquatic</td>
<td>Adult - Supervising</td>
<td>1.00</td>
</tr>
<tr>
<td></td>
<td>Casual Entrance Fees - Aquatic</td>
<td>Adult - Swim, Spa, Sauna, Steam</td>
<td>8.00</td>
</tr>
<tr>
<td></td>
<td>Casual Entrance Fees - Aquatic</td>
<td>Concessionary - Swim Spa, Sauna, Steam</td>
<td>6.40</td>
</tr>
<tr>
<td></td>
<td>Casual Entrance Fees - Fitness</td>
<td>Casual Fitness</td>
<td>15.80</td>
</tr>
<tr>
<td></td>
<td>Programmes</td>
<td>Learn to Swim - Babies</td>
<td>13.50</td>
</tr>
<tr>
<td></td>
<td>Programmes</td>
<td>Learn to Swim - Pre-School</td>
<td>14.50</td>
</tr>
<tr>
<td></td>
<td>Programmes</td>
<td>Learn to Swim - School Age</td>
<td>14.50</td>
</tr>
<tr>
<td></td>
<td>Programmes</td>
<td>Learn to Swim - Teenage &amp; Adult</td>
<td>14.50</td>
</tr>
<tr>
<td></td>
<td>Programmes</td>
<td>Learn to Swim - Squads</td>
<td>14.50</td>
</tr>
<tr>
<td></td>
<td>Group Exercise</td>
<td>All</td>
<td>Various</td>
</tr>
<tr>
<td></td>
<td>Childcare</td>
<td>Over 2 years (per hour)</td>
<td>6.80</td>
</tr>
<tr>
<td></td>
<td>10 Visit Passes</td>
<td>All</td>
<td>Various</td>
</tr>
</tbody>
</table>
Community and Arts Facilities

The following categories for venue for hire fees and charges remain unchanged:

- Standard (peak)
- Off peak, 20% off standard
- Regular, 20% off standard (10 or more bookings in financial calendar year)
- LB priority, 50% off standard (based on criteria set by the local board)

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Facility Category</th>
<th>Room</th>
<th>Peak Standard 2021</th>
<th>Off-Peak Standard 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fort Takapuna</td>
<td>Venues for hire</td>
<td>Room 1</td>
<td>24.00</td>
<td>19.20</td>
</tr>
<tr>
<td>Mary Thomas Centre</td>
<td>Venues for hire</td>
<td>Room 2</td>
<td>24.00</td>
<td>19.20</td>
</tr>
<tr>
<td>Takapuna War</td>
<td>Venues for hire</td>
<td>Room 3</td>
<td>24.00</td>
<td>19.20</td>
</tr>
<tr>
<td>Memorial Hall</td>
<td>Venues for hire</td>
<td>Crosslands Room</td>
<td>24.00</td>
<td>19.20</td>
</tr>
<tr>
<td>Devonport Library</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commercial - Community</td>
<td></td>
<td>24.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Council / Community -</td>
<td></td>
<td>12.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Library Room Hire

The following rates and subsidies (discounts) still apply:

- Standard
- Community, 50% off standard
Devonport-Takapuna Local Board Workshop Record

Date of Workshop: Tuesday 09 June 2020
Time: 10am – 12.30pm
Venue: Devonport-Takapuna Local Board Office, Ground Floor, 1 The Strand, Takapuna

Attendees
Chairperson: Aidan Bennett, QSM
Deputy Chairperson: George Wood, CNZM
Members: Jan O’Connor, QSM, Ruth Jackson, Toni van Tonder, Trish Deans

Staff: Eric Perry – Relationship Manager
Maureen Buchanan - Local Board Advisor
Tristan Coulson - Senior Local Board Advisor
Rhiannon Guinness – Democracy Advisor
Lisa Howard-Smith – Strategic Broker
Meaghan Fisher – Engagement Advisor

Apologies
None
<table>
<thead>
<tr>
<th>Workshop Item</th>
<th>Presenters</th>
<th>Governance role</th>
<th>Summary of discussion and Action points</th>
</tr>
</thead>
</table>
| 1. Finance    | Jestine Joseph<br>Lead Financial Advisor | Keeping Informed | The local board were provided with an overview of the proposed Emergency Budget  
- No reduction in targeted rates  
- Successful shovel ready projects to be announced in mid-July  
Local board members raised the following points and questions in response to the presentation:  
- Concern around project delays and the impact on local businesses  
- If service levels are reduced, the public needs to be well informed about it. We will need a significant communications campaign  
- Passing subsidies back onto the user. If the level of council subsidy on public transport were to reduce the user would be paying more. If there were to be a significant rates reduction, it will impact what people get for their money.  
Next Steps:  
- Emergency Budget Workshop – 30 June and 7 July 2020. |
| 2. Plans and Places | Emma Rush<br>Senior Advisor Special Projects<br>Rebecca Freeman<br>Senior Specialist Historic Heritage | Keeping Informed | The local board received an overview of the Re-evaluation of Category A* Historic Heritage Places project.  
Next Steps:  
- Further workshops and feedback from local board members is welcomed.  
- The local board will have an opportunity to provide formal feedback on any plan change resulting from the recommendations of this project, once it is notified. |
3. **Auckland Transport**  
   - Devonport & Milford Parking Study

<table>
<thead>
<tr>
<th>Marilyn Nicholls</th>
<th>Keeping Informed</th>
</tr>
</thead>
</table>
| AT Relationship Manager | The local board received the study results and findings of the Devonport Town Centre Review  
   - If paid parking was considered, the options would be a flat rate or a graduated rate in which you pay more the longer you park.  
   Local board members raised the following points and questions in response to the presentation:  
   - Interest in shuttle busses for Navy workers particularly around Area 2  
   - Some p180 parks should be kept, particularly around the ferry terminal  
   - A lot of local park to use the ferry because of the lack of a direct bus into the city centre.  
   Next Steps:  
   - Work to be done on objectives based off of the local board comments. A further workshop to be scheduled. |
| Pablo Sanches Diaz | Senior Parking Designer |
| Jonathan Leveille | |

The workshop concluded at 1.00pm
## Devonport-Takapuna Local Board Workshop Record

**Date of Workshop:** Tuesday 16 June 2020  
**Time:** 10.30am  
**Venue:** Skype for Business

### Attendees
**Chairperson:** Aidan Bennett, QSM  
**Deputy Chairperson:** George Wood, CNZM  
**Members:**  
- Jan O’Connor, QSM  
- Ruth Jackson  
- Toni van Tonder  
- Trish Deans  

**Staff:**  
- Eric Perry – Relationship Manager  
- Maureen Buchanan - Local Board Advisor  
- Tristan Coulson - Senior Local Board Advisor  
- Rhiannon Guinness – Democracy Advisor  
- Lisa Howard-Smith – Strategic Broker  
- Meaghan Fisher – Engagement Advisor

### Apologies
None
<table>
<thead>
<tr>
<th>Workshop Item</th>
<th>Presenters</th>
<th>Governance role</th>
<th>Summary of discussion and Action points</th>
</tr>
</thead>
</table>
| 1. Park, Sport and Recreation - Out & About Programme update | Michelle Sanderson PSR Portfolio Manager | Keeping Informed | The local board were provided with a summary of the Out and About activations delivered in Financial Year 19/20.  
- To avoid duplication of events, Trusts in the area are provided with draft plans and are given the opportunity to provide feedback.  
- Events are advertised by delivery partners, on the Out & About Facebook page and the Our Auckland website.  
Next Steps:  
- Work programme workshops for 20/21 FY. |
| 2. Panuku - 2 The Strand | Anthony Lewis Senior Advisor Portfolio Review  
Letitia Edwards Head of Strategic Asset Optimisation | Keeping Informed | The local board were provided with an overview of the property rationalisation process and asked to give feedback.  
- The site is currently being looked at for future public works where council business units are being talked to about potential use.  
- Any proposed sale of this building is separate from the Auckland Council Emergency Budget. All sale funds will go into the community and not into the Emergency Budget bucket. This is inline with the giving endowment. Broadly, any funds would be used for something that would serve the old Takapuna borough area.  
- Seismic ratings are issued by Auckland Council Regulatory team initially. This sites seismic risk was then investigated further by GHD Group (independent engineering company). The building was given a 24% rating which is very low.  
- The Governing Body is the decision maker on if the property is ready for sale or disposal.  
Next Steps:  
- Site visit to be organised with property management  
- Additional documents to be circulated including:  
  - Tattle Report  
  - Matthews and Matthews Conservation Plan  
  - GHD Engineering Report |
| 3. NZTA - Northern Pathway Update | Grace Doughty Senior Advisor (NZTA) | Keeping Informed | The local board were provided with an update on the Public engagement feedback for the Westhaven to Akoranga section of the Northern Pathway  
- There will be a new underpass that connects to the Onewa interchange  
- Temporary relocation of boat lockers during construction of this section. They will be returned to their original location after construction has been completed.  
- Width of this section will be between vary from 5m to 3m.  
- There will be an operational plan in place when the entire section has been completed to manage closures etc. |
<table>
<thead>
<tr>
<th>4. Local Board Services</th>
<th>Tristan Coulson</th>
<th>Setting Direction</th>
<th>The local board did not take this item.</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Lake Road Improvements project</td>
<td>Senior Local Board Advisor</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The workshop concluded at 1.00pm
Devonport-Takapuna Local Board Workshop Record

Date of Workshop: Tuesday 30 June 2020
Time: 10.00am
Venue: Skype for Business

Attendees
Chairperson: Aidan Bennett, QSM
Deputy Chairperson: George Wood, CNZM
Members: Jan O’Connor, QSM
Ruth Jackson
Toni van Tonder
Trish Deans

Staff:
Eric Perry – Relationship Manager
Maureen Buchanan - Local Board Advisor
Tristan Coulson - Senior Local Board Advisor
Rhiannon Guinness – Democracy Advisor
Lisa Howard-Smith – Strategic Broker
Meaghan Fisher – Engagement Advisor

Apologies
None
<table>
<thead>
<tr>
<th>Workshop Item</th>
<th>Presenters</th>
<th>Governance role</th>
<th>Summary of discussion and Action points</th>
</tr>
</thead>
</table>
| 1. Infrastructure & Environmental Services (I&ES) - Wairau Restoration Plan | Anna Halliwell Relationship Advisor | Keeping Informed | The local board were provided with an update on the Wairau Estuary Enhancement Plan.  
- Per the presentation (slide 9), the yellow dots represent testing sites which are tested every 10 days mainly for Ecoli. The pink dots represent observation sites which are visited every 10 days and only tested if any concerns are observed.  
- Implementation of any of the options identified will be subject to Emergency Budget decisions.  
- Industrial pollution prevention programme is an education programme to tell businesses about storm water pollution.  
Next Steps:  
- Local Board and officers will collaborate and attend the Wairau Estuary Big Day Out Event. |
| 2. Arts, Community & Events (ACE) - ANCAD Update - Kaitahi Dinners | Lisa Howard Smith Strategic Broker  
Yvonne Powley CEO ANCAD  
Brianna Parkinson Kaitahi Dinners | Keeping Informed | ANCAD  
The local board were presented with an overview of ANCAD, who they are and what they do in the community as outlined in their presentation.  
**KAITAHI DINNERS**  
The local board were provided with an overview of the Kaitahi Dinners programme. |
| 3. Parks, Sports & Recreation (PSR) - Ngataringa Park Service Assessment Update | John McKellar Parks and Places Specialist | Keeping Informed | The local board was provided with an update on the Ngataringa Park Service Assessment (SharePoint ID 7722).  
- Turning Ngataringa Park into sports or playing fields would be possible but it is not probable given the coast associated with developing and maintaining them on a landfill.  
- The connection at Lake Road by the driveway will be opened. PSR will not recommend that fencing be put back up in this area.  
- This particular draft assessment will not go out for public consultation however all of the strategic document used to create this draft have been consulted and agreed on.  
Next Steps:  
- The draft will be finalised following comments and feedback from the local board. |
### 4. Devonport-Takapuna Local Board Emergency Budget Workshop

<table>
<thead>
<tr>
<th>Tristan Coulson</th>
<th>Setting Direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Local Board Advisor</td>
<td></td>
</tr>
</tbody>
</table>

The local board was provided with a presentation which detailed the outcomes of a 3.5%, 2.5% and no rates increase in the 20/21 financial year.

The workshop concluded at 4.45pm
<table>
<thead>
<tr>
<th>Meeting (workshop or business meeting)</th>
<th>Date / Month</th>
<th>Topic</th>
<th>Governance Role</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workshop</td>
<td>To Be Confirmed</td>
<td>Water supply and wastewater bylaw review</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Workshop</td>
<td>To Be Confirmed</td>
<td>Age-friendly City</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Workshop</td>
<td>To Be Confirmed</td>
<td>Thriving Communities Action Plan</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Workshop</td>
<td>To Be Confirmed</td>
<td>Auckland Waters Strategy - workshop on public feedback and draft strategy</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Workshop</td>
<td>To Be Confirmed</td>
<td>GFR - service levels</td>
<td>Setting direction / priorities / budget</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Business meeting</td>
<td>To Be Confirmed</td>
<td>Water supply and wastewater bylaw review</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Business meeting</td>
<td>To Be Confirmed</td>
<td>Auckland Waters Strategy</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Workshop</td>
<td>20-Jul</td>
<td>Annual planning (LRWP) workshop &amp; finalise work programmes</td>
<td>Setting direction / priorities / budget</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Business meeting</td>
<td>21-Jul</td>
<td>Alcohol Control Bylaw Review</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Business Meeting</td>
<td>21-Jul</td>
<td>Annual planning (LRWP) adopt local board agreements, and fees and charges schedule</td>
<td>Setting direction / priorities / budget</td>
<td>Formal adoption</td>
</tr>
<tr>
<td>Workshop</td>
<td>August</td>
<td>Navigation Safety Bylaw Review</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Business Meeting</td>
<td>August</td>
<td>Annual planning (LRWP) approve work programmes</td>
<td>Setting direction / priorities / budget</td>
<td>Formal approval</td>
</tr>
<tr>
<td>Business Meeting</td>
<td>September</td>
<td>Navigation Safety Bylaw Review</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
<tr>
<td>Business Meeting</td>
<td>TBC - September or beyond</td>
<td>Water Tank Plan Change</td>
<td>Input to regional decision-making</td>
<td>Define board position and feedback</td>
</tr>
</tbody>
</table>