

Date: Monday 4 April 2022
Time: 4.00pm
Meeting Room: This meeting was held virtually by Zoom
Venue:

Ngā Hui a te Rōpū Kaitohutohu Take Hunga Hauā / Disability Advisory Panel

OPEN MINUTE ITEM ATTACHMENTS

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Auckland Council Disability and Accessibility Action Update

Welcome to the Disability Operational Action Plan Newsletter

Tēnā koutou katoa,

I am very happy to be able to introduce this first edition of the DOAP Newsletter.

Since 2016 the Disability Operational Action Plan has been an important tool for Auckland Council to record and evaluate the tangible activities and initiatives that improve access for all communities across Tamaki Makaurau.



This year I have become Executive Sponsor of the DOAP and I look forward to improving on our community connections and continuing to share the mahi that our colleagues at council undertake.

If you have any comments or feedback please email doap@aucklandcouncil.govt.nz.

Ngā mihi nui,

Dr Claudia Wyss, Director Customer & Community Services.

Highlights and new activity

Auckland Council aims to create a city where everyone can access, enjoy and fully participate in all areas of community and civic life.

Our Disability Operational Action Plan covers four themes:

Theme 1: Creating accessible buildings, places and spaces

Theme 2: Knowledge, communications and engagement

Theme 3: Events and services

Theme 4: Our workplace

Every three months council teams report on their actions, below are some highlights from the latest report:

- Auckland Emergency Management and Deaf Aotearoa have partnered together to produce a NZ Sign Language booklet - 25 Signs for Emergencies, that is being launched during NZSL Week (9-15 May 2022). This booklet gives our communities new ways to communicate and ensure that everyone understands and can take the right actions to be prepared and ready for an emergency. We will provide a link to the resource in our next update.
- 2022 is a Local Government Election Year. Blind Low Vision Foundation and Blind Citizens Association are key partners in promoting the service and providing audio narrations through their respective telephone information services as well as through their direct promotions with their members. Audio narrations of candidate profiles will also be made available during the voting phase. Visit the [Vote Auckland](#) page for updates and information.
- Our Digital Communications teams have undertaken new Accessible Communications training. This will enhance digital offerings across all of council. We are committed to embedding accessibility as part of all current and future digital upgrade projects.
- The Universal Design team continues to engage with with [Eke Panuku](#) regarding regarding city centre and town centre developments and opportunities for improving accessibility and universal design.

Resources and Tools



Universal Design

Creating buildings, spaces and places that can be used and enjoyed by all.

Universal design is design for inclusivity and independence. A universal design approach recognises human diversity and designs for life scenarios, such as pregnancy, childhood, injury, disability and old age.

View all our Universal Guidance [here](#).

Report a Problem

You can now report a maintenance problem online.

We currently deal with problems at:



- parks
- community facilities or venues
- beaches or maunga
- roadside or public spaces.

The problem could be a broken park bench, a blocked toilet or an overflowing litter bin. Tell us the details, upload a picture and we will sort it.

Click [here](#) to access the tool.



AKL Paths

The 'Akl Paths' council webpage provides information on 48 wheelchair accessible paths.

View the full list of accessible paths [here](#).

Highlights include:

- [Botanic Gardens West Sculpture Path](#)
- [Oratia Stream Path](#)
- [Cornwall Park Loop](#)

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