

Date: Wednesday 28 February 2024
Time: 1.00pm
Meeting Room: Whau Local Board Office
Venue: 31 Totara Avenue
New Lynn

Whau Local Board

OPEN MINUTE ITEM ATTACHMENTS

ITEM	TABLE OF CONTENTS	PAGE
8.1	Deputation: The New Settlers Family and Community Trust (NFACT)	
A.	28 February 2024, Whau Local Board: Item 8.1 Deputation - New Settlers Family and Community Trust (NFACT) presentation	3



New Settlers Family and Community Trust (NFACT)

Presentation for Whau Local Board Meeting

By: Dr Fahima Saeid & Annah Stevens

Date: 28/02/ 2024





Item 8.1

Attachment A

Our Mission

To support newcomers to New Zealand, especially those from refugee and refugee-like backgrounds, by providing culturally appropriate services so they can manage their own well-being and overcome the social and mental barriers to resettlement, with an emphasis on providing services for former refugees by former refugees.





Our Achievements

1. Afghan Evacuees Project

NFACT supported around 1500 individuals (400 families) over the last two years. The fund for the project from Ministry of Business Innovation and Employment (MBIE) has ended last November. However, around 30% of the group continue to struggle with resettlement issues. No other organisation to support them as they do no consider as refugees. Around 60 Rangatahi under our care for sport and recreational activities, not ready to be discharged.

2. Migrant Exploitation protection Visa Holders (MEPV) project

Since September last year we have assisted over 440 individuals. The project was funded by MBIE only for 6 months and the support package will come to an end sadly on the 18th March 2024. Many still struggle to find suitable work and not ready to be discharged.

3. Storm Recovery Navigators Project

NFACT has two navigators who will work across Tamaki Makaurau, provide support for refugee and migrant communities affected by last years flood. Early stages of the project.



Timeline of engaging with evacuees

*Note families started settling in their communities from 2021 to October 2022

First few months of settling

Initial home assessment
 GP enrolments
 Urgent medical support medical
 Starship, Emergency department
 Urgent dental, urgent mental health
 School enrolments, uniform and
 Information, support and advocacy
 Information on NZ systems
 Housing
 Urgent referrals

Ongoing needs requiring support

Extra support required for people with high health needs

HOUSING and all related matters

Ongoing access to healthcare
 Practical task learning to support empowerment
 Healthy Eating, Being Active, Recycling and connection with local resources
 Ongoing education matters ie. learning and wellbeing concerns
 Responding to urgent arising issues

Tailored Violence Prevention, positive parenting course, Digital inclusion

Ongoing tailored information sessions
 Tailored referrals, Connection to tailored services

Support with language

Responding to and supporting high risks, e.g. family harm, legal issues

How to do tasks: bill payments, reading and understanding letters and communication, enrolling to vote etc