

**Date:** Tuesday, 19 March 2024  
**Time:** 10.00am  
**Meeting Room:** Room 1, Level 26  
**Venue:** 135 Albert Street  
Auckland

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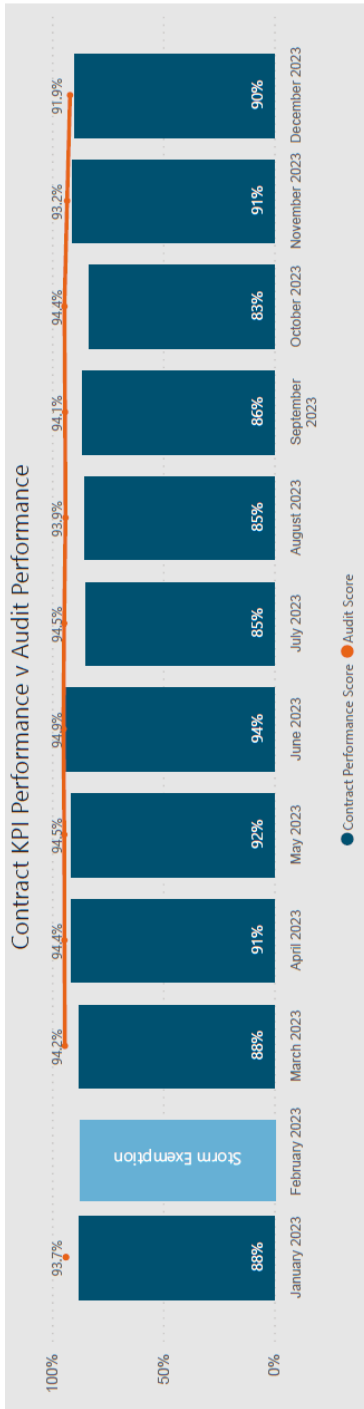
## **Komiti mō te Moni Whiwhi, mō te Whakapaunga me te Uara / Revenue, Expenditure and Value Committee**

### **OPEN ATTACHMENTS**

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**24,671**  
Total Audits

**215,911**  
Total Elements

Full Facilities contracts achieve acceptable levels as measured by Key Performance Indicators

Month	Contract Performance Score	Audit Score
January 2023	88%	93.7%
February 2023	88%	94.2%
March 2023	88%	94.8%
April 2023	91%	94.8%
May 2023	92%	94.5%
June 2023	94%	94.9%
July 2023	85%	94.5%
August 2023	85%	93.9%
September 2023	86%	94.1%
October 2023	83%	94.4%
November 2023	91%	93.2%
December 2023	90%	91.9%

**Commentary:**

Parks & Community facilities Full facilities contractors have collectively met the KPI target from January 2023 to December 2023. Due to the significant impact of the January storm event across the Auckland region, Full Facilities Contractors have been given a KPI exemption for the month of February 2023.

Full Facilities contracts deliver agreed outcomes as measured by quality audits performed by Community Facilities staff

Month	Contract Performance Score	Audit Score
January 2023	88%	93.7%
February 2023	88%	94.2%
March 2023	88%	94.8%
April 2023	91%	94.8%
May 2023	92%	94.5%
June 2023	94%	94.9%
July 2023	85%	94.5%
August 2023	85%	93.9%
September 2023	86%	94.1%
October 2023	83%	94.4%
November 2023	91%	93.2%
December 2023	90%	91.9%

**Commentary:**

Parks & Community facilities Full facilities contractors have collectively met the KPI target from January to December 2023 despite the challenges posed by the storm.



**Komiti mō te Moni Whiwhi, mō te Whakapaunga me te Uara / Revenue, Expenditure and Value Committee**  
**Forward Work Programme 2024**

This committee deals with assisting the council to be cost effective and make financial savings. The full terms of reference can be found here: [Auckland Council Governing Body Terms of Reference](#)

Area of work and Lead Department	Pūnga / Reason for work	Committee role (whakatau / decision and/or tika / direction)	Expected timeframes Highlight the month(s) this is expected to come to committee in 2024											
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Group Insurance</b>														
Insurance Strategy and Placement Risk and Assurance	Approve insurance strategy and then note outcomes	Approve high level insurance strategy and delegate final approval to Group Chief Financial Officer (March)												
		Note annual insurance placement outcome (July/August)												
<b>Service optimisation and reviews of value/ effectiveness/ performance</b>														
Service and financial performance reviews	The committee has responsibility for reviewing outcomes and value obtained for spend as well as conducting reviews of the service and financial performance of individual council and CCO departments.	Parks and Community Facilities - to undertake a service and financial performance review												
		To undertake a review of unfunded policies and mandates												
2023-2024 Full Facilities Contractors' Performance Parks and Community Facilities		To receive an annual update on supplier performance under the Parks and Community Facilities arboriculture services, ecological services, and full facilities maintenance.												
<b>Savings updates</b>														
Savings updates	Quarterly savings update	Quarter 3 – May Quarter 4 – August												
<b>Value for Money programme</b>														
Section 17A reviews Value for Money	Council has a legal obligation under section 17A to review the cost-effectiveness of the delivery of our services	S17A Review of Pools and Leisure: Decision on the management contracts for the delivery of Pools and Leisure												
		Update on the service review work: Direction on the pipeline of the services being reviewed and any changes/additions												

Item 11

Attachment A

Item 12

Attachment A

Area of work and Lead Department	Pūnga / Reason for work	Committee role (whakatau / decision and/or tika / direction)	Expected timeframes Highlight the month(s) this is expected to come to committee in 2024												
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
<b>Procurement</b>															
Healthy Waters	Healthy Waters North maintenance contract variation	Decision: Approval of variation to add contingency for future years													
ICT	Investment into “fit for purpose” future technology.	Decision: Request approval on the procurement plan detailing the investment strategy.													
Variation Northern Environmental Limited integrated waste collection contracts	Variation to waste collection contracts – contractually required to implement previous council decisions	Decision – To approve the variation													
Variation Kalista Ltd integrated waste collection contracts	Variation to waste collection contracts – contractually required to implement previous council decisions	Decision – To approve the variation													
Variation Waste Management NZ Ltd integrated waste collection contracts	Variation to waste collection contracts – contractually required to implement previous council decisions	Decision – To approve the variation													

**Komiti mō te Moni Whiwhi, mō te Whakapaunga me te Uara / Revenue, Expenditure and Value Committee**  
**Forward Work Programme 2023**

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Area of work and Lead Department	Pūnga / Reason for work	Committee role (whakatau / decision and/or tika / direction)	Expected timeframes Highlight the month(s) this is expected to come to committee in 2023												
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
<b>Asset optimisation</b>															
<b>Asset recycling</b> Auckland Council and Eke Panuku Development Auckland	Mayoral Proposal for 2023/2024 set asset optimisation and strategic assessment of council's asset ownership as one of the focuses to cover council's financial gap.	<p><b>Agree</b> to proceed with recommended asset recycling opportunities or disposals</p> <p>Note: Committee has responsibility for approving acquisition and disposal of council property in accordance with the Long-term Plan/Annual Budget and which is not the responsibility of any other committee including non-service property (i.e. the Transport and Infrastructure and Planning, Environment and Parks Committee also have acquisition and disposal responsibilities)</p> <p><b>Progress to date:</b> Update provided March 2023 <a href="#">Link to decision</a> Update provided November 2023 <a href="#">Link to decision</a></p>													
<b>Value for Money and savings opportunities</b>															
<b>Service optimisation and service and financial performance reviews</b> Value for Money	The committee has responsibility for reviewing outcomes and value obtained for spend as well as conducting reviews of the service and financial performance of individual council and CCO major activity groups.	<p><b>Agree</b> to recommend to proceed with optimisation opportunities</p> <p><b>Agree</b> to recommend value for money improvements following service and financial performance reviews.</p> <p><b>Progress to date:</b> Approach and initial priorities to service and financial performance reviews agreed in November 2023 <a href="#">Link to decision</a> Savings update provided in November 2023 <a href="#">Link to decision</a></p>													

Item 12

Attachment A

Item 12

Area of work and Lead Department	Pūnga / Reason for work	Committee role (whakatau / decision and/or tika / direction)	Expected timeframes Highlight the month(s) this is expected to come to committee in 2023												
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Section 17A reviews Value for Money	Council has a legal obligation under section 17A to review the cost-effectiveness of the delivery of our services	<p><b>Monitor</b> compliance with Section 17A and implementation of review recommendations</p> <p><b>Agree</b> recommendations arising from Section 17A reviews</p> <p><b>Progress to date:</b> Update provided on process and current activity status <a href="#">Link to decision</a></p>													

Attachment A

Completed

Area of work and Lead Department	Committee role	Whakatau / Decision
Small Waters and Wastewater System maintenance contract renewal Healthy Waters	Approval to exercise the 2 years right of renewal for the Small Waters and Wastewater System maintenance contract from 1 July 2023 to 30 June 2025.	C2 CONFIDENTIAL: Materials Recovery Facility contract costs <a href="#">Link to decision</a>
Insurance Strategy and Placement Risk and Assurance	Approve insurance strategy and then note outcomes	Decision 22 August 2023: C1 CONFIDENTIAL: Insurance Renewal Placement for 2023-2024 <a href="#">Link to decision</a>
Committee Savings Target	\$5m savings target set for the committee in the Annual Budget 2023/2024	Decision 22 August 2023: Progress update on \$5 million savings target <a href="#">Link to decision</a>
Committee savings target Auckland Transport	\$7.5m Auckland Transport target set for the committee in the Annual Budget 2023/2024	Confidential Workshop held 19 April 2023 Decision 8 June 2023: Annual Budget 2023/2024: Mayor's Final Budget Proposal <a href="#">Link to decision</a>
Recruitment and Temp Supplier Panel P&C	Approval of the procurement plan to identify recruitment panel suppliers.	Decision in confidential May 2023 <a href="#">Link to decision</a>



Area of work and Lead Department	Committee role	Whakatau / Decision
<b>Recruitment and Temp Supplier Panel</b> P&C	Approval of the supplier recommendation report for recruitment panel	Decision in September 2023 <a href="#">Link to decision</a>
<b>Healthy Waters maintenance contracts variation</b> Healthy Waters	Approval to vary the Healthy Waters maintenance contract for additional scope and value required to cover the flood emergency and response works.	Decision in confidential November 23023 <a href="#">Link to decision</a>





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## Komiti mō te Moni Whiwhi, mō te Whakapaunga me te Uara / Revenue, Expenditure and Value Committee Workshop: Preparation for Service and Financial Performance Reviews NOTES

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Notes of a workshop of the Revenue, Expenditure and Value Committee held in Room 1, Level 26, 135 Albert Street, Auckland, on Wednesday, 13 December 2023 at 10.02am.

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### PRESENT

<b>Chairperson</b>	Cr Maurice Williamson	
<b>Deputy Chairperson</b>	Cr Wayne Walker	Via electronic link
<b>Members</b>	Cr Chris Darby	
	Cr Julie Fairey	
	Cr Shane Henderson	Via electronic link
	Cr Daniel Newman	Via electronic link
<b>Ex-officio</b>	Mayor Wayne Brown	
	Deputy Mayor Desley Simpson, JP	Via electronic link

### ABSENT

	Cr Angela Dalton	On council business
	Cr Sharon Stewart	
	Cr Ken Turner	On council business
	IMSB Member Tony Kake	
	Cr Greg Sayers	
	IMSB Chair David Taipari	

### ALSO PRESENT

	Cr Christine Fletcher	Via electronic link
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Note: No decisions or resolutions may be made by a Workshop or Working Party, unless the Governing Body or Committee resolution establishing the working party, specifically instructs such action.

**Purpose:**

The purpose of the meeting is to:

- prepare for the service and financial performance review programme workshops taking place in 2024 by familiarising the Revenue, Expenditure and Revenue Committee members with:
  - the Power BI tool – an online tool that provides context and easy interface to enable committee members to interrogate budgeted expenditure data for council service areas, Auckland Transport, Eke Panuku and Tātaki Auckland Unlimited;
  - a template pack to support each of the service and financial performance reviews including the relevant service profile and a line-by-line analysis (with accompanying explanation of line items, costs, trends and movements).

	Item
1	<p><b>Ngā Tamōtanga / Apologies</b></p> <p>Apologies received:</p> <p><u>Absence</u></p> <p>Cr A Dalton – on council business</p> <p>Cr S Stewart</p> <p>Cr K Turner – on council business</p> <p>IMSB T Kake</p> <p>IMSB Chair D Taipari</p> <p><u>Lateness</u></p> <p>Cr G Sayers (the workshop concluded before Cr Sayers could arrive.)</p>
2	<p><b>Te Whakapuaki i te Whai Pānga / Declaration of Interest</b></p> <p>Members were reminded of the need to declare any conflict that may arise between their role as a member and any private or other external interest they might have.</p> <p>There were no declarations of interest.</p>
3	<p><b>Preparation for Service and Financial Performance Reviews</b></p> <p>Kerri Foote, Executive Officer - CFO</p> <p>Nicola Mills, GM Financial and Business Performance</p> <p>Pramod Nair, Manager Group Financial Planning and Analysis</p> <p>Adam Macfarlane, Senior Advisor Financial Strategy</p> <p>A presentation and demonstration of PowerBI was provided.</p> <p>A copy of the material is attached.</p> <p>Members asked and received answers to their questions.</p>

The workshop finished at 10.42am.

# Preparation for service and financial performance reviews

Revenue, Expenditure and Value Committee

Workshop - 13 December 2023

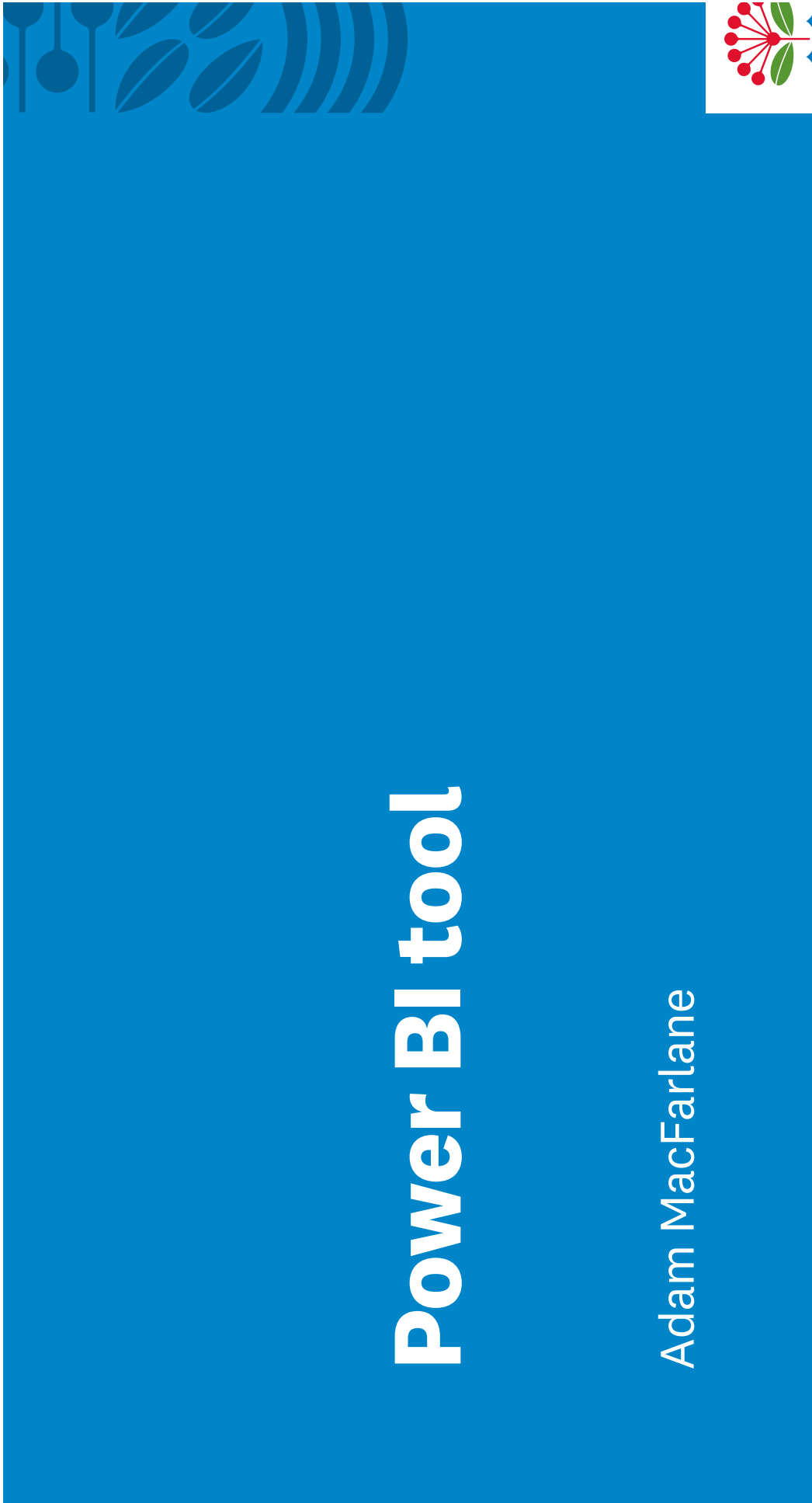


## Workshop purpose

Prepare for service and financial performance reviews in 2024 by:

- Familiarising the committee with the Power BI budget data tool
- Sharing for feedback a template of the supporting information pack to be provided for each service and financial performance review





## **Power BI tool – what is it?**

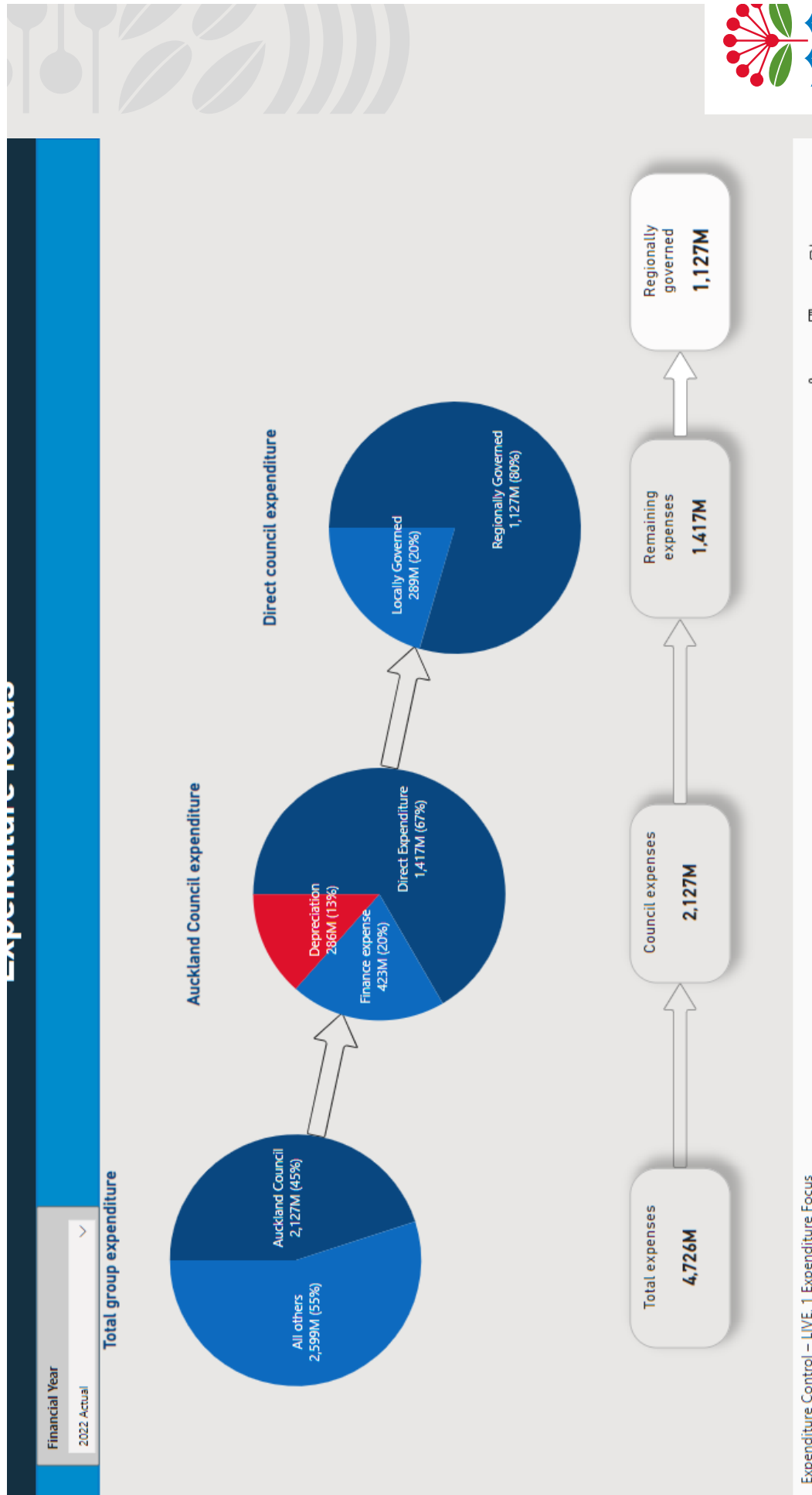
An online tool that provides both context and an easy interface to enable committee members to interrogate budgeted expenditure data for council and CCOs.

Data is FY19-FY22 actuals, FY23 annual budget and FY24 is budget included in the 2023/2024 consultation document.

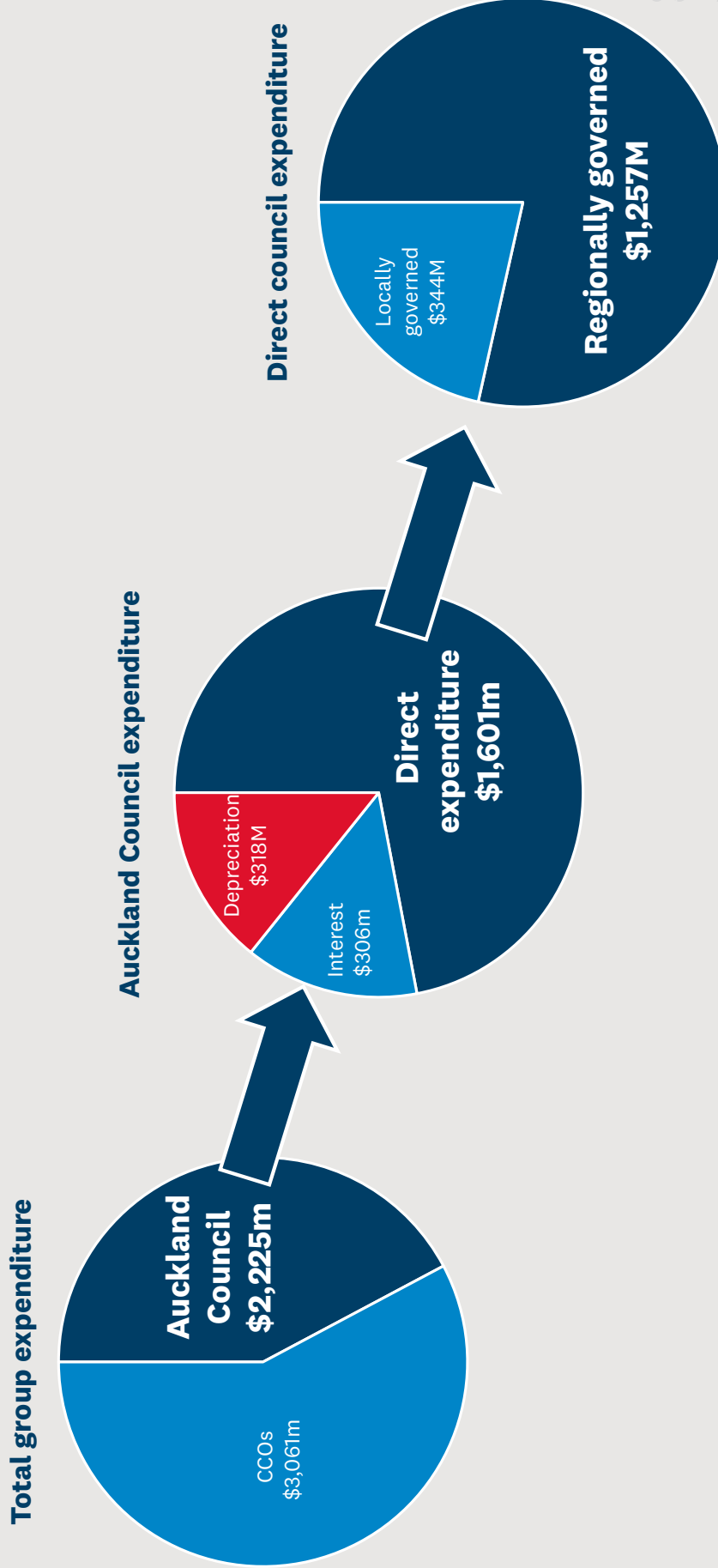
Intention to update the data for FY23 actual and FY24 to approved annual budget.







# Focusing in on direct, regional Auckland Council expenditure





# Customer and Community Services

## Active Communities

Supports communities to keep active through the provision of facilities, programmes and investment.

### Primarily regional services

Provide planning and development advice to the sector  
Deliver activation programmes to encourage physical activity  
Administer grants and investment programmes

### Primarily local services

Responsible for 42 pools and leisure centres  
Provide services including recreation swimming, learn-to-swim lessons, indoor sports and holiday programmes.  
Early Childhood Education (ECE)

Regional operations funded primarily through general rates

## Digital and customer services

Responsible for the end-to-end customer experience and are the first-point-of-contact to provide front-end support to Aucklanders.

### Primarily regional services

Contact centres, which manage up to 5,000 calls per day  
Digital channels, including council websites and social media  
Face to face service centres  
Channel Excellence supporting frontline channels and staff

### Primarily local services

Venue hire (incl. community halls)

Regional operations funded primarily through general rates

## Community and social innovation

Delivers social and economic development initiatives in South and West Auckland alongside our key partners.

### Primarily regional services

The Southern Initiative and The Western Initiative programmes  
AMOTAI – connects Māori and Pasifika-owned businesses with buyers.  
UpTempo – advances Pasifika workers into better quality, higher paid and more sustainable careers

### Other programmes including

Auckland Co-design lab, Youth Connectors and Youth Empowerment

Regional operations funded primarily through general rates and central government funding

## Connected communities

Provides place-based, community focused customer experiences and services from community centres and hubs, libraries, and art facilities.

### Primarily regional services

Arts, culture and heritage events and programmes such as Matariki festival, Waitangi, UNESCO City of Music, Youth Arts and Culture initiatives  
Delivery of Māori outcomes

### Primarily local services:

Community grants  
Homelessness initiatives  
Library services

Regional operations funded primarily through general rates

## Parks and community facilities

Maintains over 400 facilities, 4,000 parks and reserves, our regional parks, cemeteries, botanic and winter gardens, open spaces and roading corridors.

### Primarily regional services

Regional parks, farm business, Auckland Botanic Gardens and Cemetery Services  
Specialist services including tree planting, arboriculture, ecological maintenance and community volunteering.

Coordination and delivery for co-governance and co-management entities  
Property management and land advisory services

### Primarily local services

Delivery of local asset portfolio  
Community leasing

Regional operations funded primarily through general rates with some lease income and user charges for some services

## Regional services and strategy

Manages elected member advice, directorate strategy, plans, performance reporting, strategic partnerships, public art, and event programmes.

### Primarily regional services

Deliver events such as Anzac Day services, citizenship ceremony Santa Parades and Movies and Music in Parks.  
Deliver and maintain public art

Provide directorate-wide support with tools, specialist expertise and advisory services  
Lead directorate-related strategy and policy development.

### Primary local services

Deliver local board funded events

Regional operations funded primarily through general rates

# Infrastructure & Environmental Services

## Environmental services

- Deliver the Natural Environment Targeted Rate (NETR) programme
- Coordinate, support and deliver non-NETR conservation projects.
- Design and provide advice on natural environment programmes
- Inform the delivery of priority biodiversity outcomes.
- Enable action for low carbon and sustainability outcomes amongst schools and households in Auckland.

Regional operations funded through general rates, the Natural Environment Targeted Rate, and grant funding

## Resilient land and coasts

- Provides specialist and engineering design advice and technical support for projects
- Development and implementation of design standards, codes of practice and specifications
- Assess and interpret coastal processes, hazards and risk providing technical solutions, advice and design to assist Auckland Council asset owners

Regional operations funded through general rates

## Healthy waters

- Delivers both water quality targeted rate funded programmes and general rates funded programs
- Responsible for the management, planning and development of stormwater systems and its effects on the environment.
- Mitigating existing and future flood risks.
- Supporting growth by designing, building and maintaining stormwater infrastructure
- Manage public health risk at Auckland's swimming spots via the Safeswim website
- Achieve the National Policy Statement objectives for Freshwater through the Freshwater Management Tool.

Regional operations funded through general rates and the Water Quality Targeted Rate

## Development programme office

- Provides a coordinated council response to major development and infrastructure programmes, including major housing developments.
- Working with CCO's, other Auckland Council asset owners, Crown Agencies and developers to implement the development strategy in the Auckland Plan 2050
- Delivery and coordination of city centre programmes (including the City Centre Targeted Rate (CCTR)) programme enable integrated development of Auckland's city centre.

Regional operations funded through general rates and the City Centre Targeted Rate

## Waste solutions

- Provides kerbside-collection for refuse and recycling
- Provides the resource recovery network to deal with unwanted inorganic material.
- Delivers services in accordance with the Waste Management and Minimisation Plan (WMMP).

Regional operations funded through user charges waste management targeted rates and waste levy revenue from government



































