

**Date:** Wednesday 12 February 2025  
**Time:** 10.00am  
**Meeting Room:** Kaipātiki Local Board Office  
**Venue:** 90 Bentley Avenue  
Glenfield

---

## **Kaipātiki Local Board Workshop**

### **OPEN ATTACHMENTS**

#### **ATTACHMENTS UNDER SEPARATE COVER**

---

<b>ITEM</b>	<b>TABLE OF CONTENTS</b>	<b>PAGE</b>
<b>3</b>	<b>Kaipātiki Local Board workshop</b>	
B.	Community Delivery Quarter 2 2024 - 2025 Presentation	3
C.	Draft play plan feedback presentation - 12 February 2025	29
D.	Kaipātiki Play Plan 2024 (draft to LB) - December 2024	35
E.	Draft play plan memo - 22 January 2025	103
F.	ITAPP Wairau Valley Kaipātiki LB Presentation	107





# Community delivery work programme update Q1 and Q2 2024/2025

Kaipātiki Local Board – 12 February 2025

Nina Darrah, Community Broker, Community Wellbeing





## Agenda

### Performance

- Libraries

### Updates FY2024/2025, quarter 2 by:

- Belonging and wellbeing
- Places and spaces.

## Work programme activity updates

Community delivery work programme updates for quarter 2:

ID	Activity	Presenter
<b>Places and spaces</b>		
1226	Library services	Margo Athy
1227	Additional hours to network standard - Locally Driven Initiatives (LDI)	Margo Athy
<b>Belonging and wellbeing</b>		
228	Local implementation of Ngā Hapori Momoho (Thriving Communities strategic action plan)	Nina Darrah
219	Manaakitanga	Nina Darrah
220	Youth voice and youth-led initiatives	Kathryn Schuster
221	Operational grant to Northart	Xanthe Jujnovich
3857	Welcoming Communities	Claire Liousse
3857	Community Safety and Wellbeing	Michael Alofa



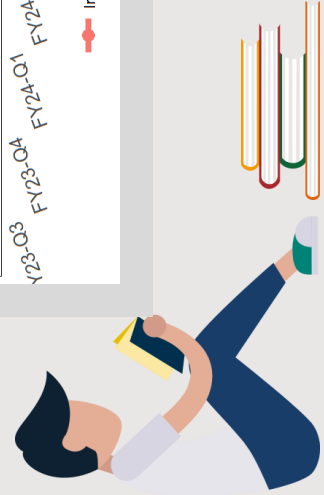
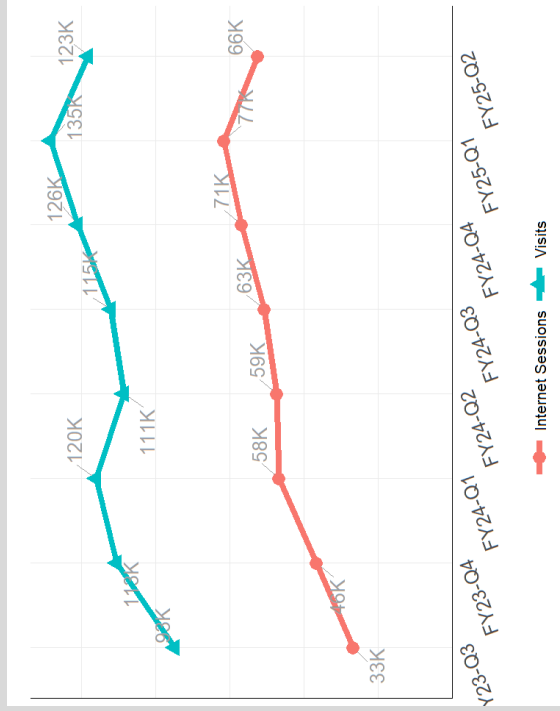
# Performance: Libraries

Libraries: Birkenhead, Northcote and Glenfield.

Across these sites this quarter:

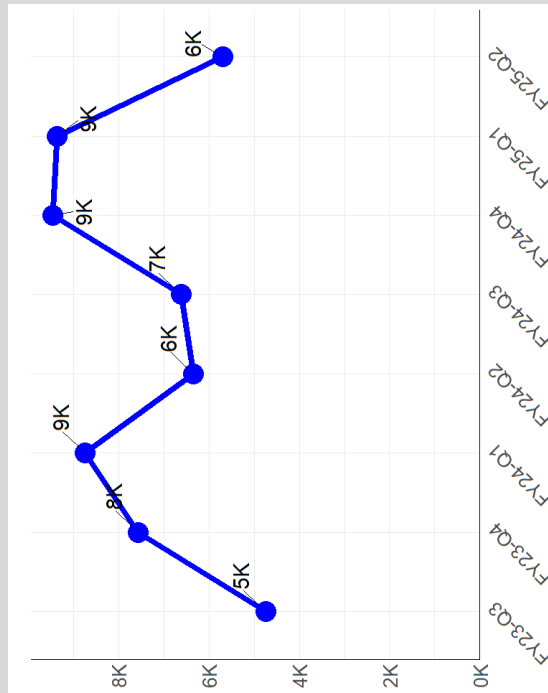
- Visits are up 11% compared to last year
- Internet sessions are up 21% compared to last year.

Visits and internet sessions

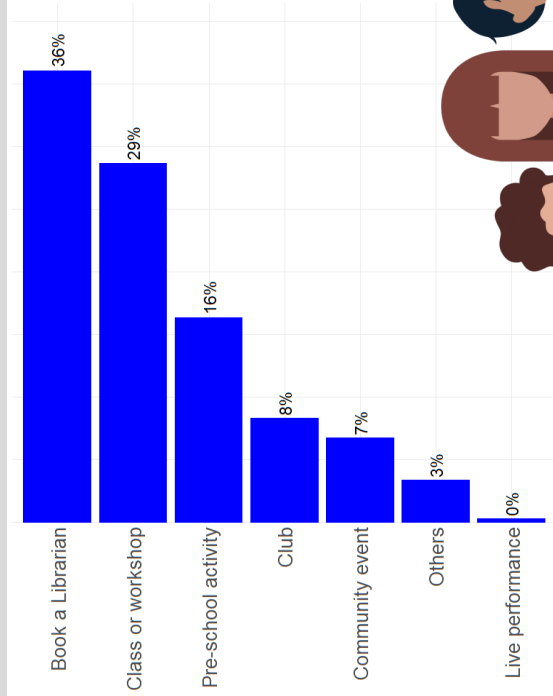


# Performance: Libraries

Programmes and events participants



Breakdown of activities delivered



## Customer satisfaction – Kaipātiki Libraries

**Overall:**  
**92.7%**  
-2.25% vs FY24

How satisfied or dissatisfied were you  
with the overall experience?

**Staff:**  
**94.1%**  
-0.5% vs FY24

The service received from the library  
staff.

From 'We Love Feedback' online survey which captures satisfaction levels and feedback.  
% based on ratings 'Satisfied' or 'Very satisfied' at all libraries  
Total respondents: 1110  
LTP target – 87%  
Time period: 01/07/24 – 31/12/24 (Q1 & Q2).





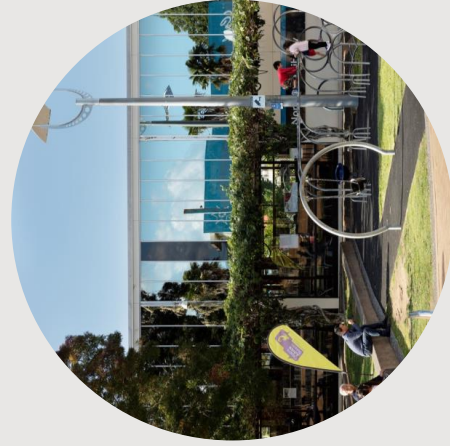
## Customer feedback – Kaipātiki Libraries



“A beautiful library with a million dollar view! ... my daughter loves the kids section! The staff are great, and the small playground outside is a lovely bonus.”

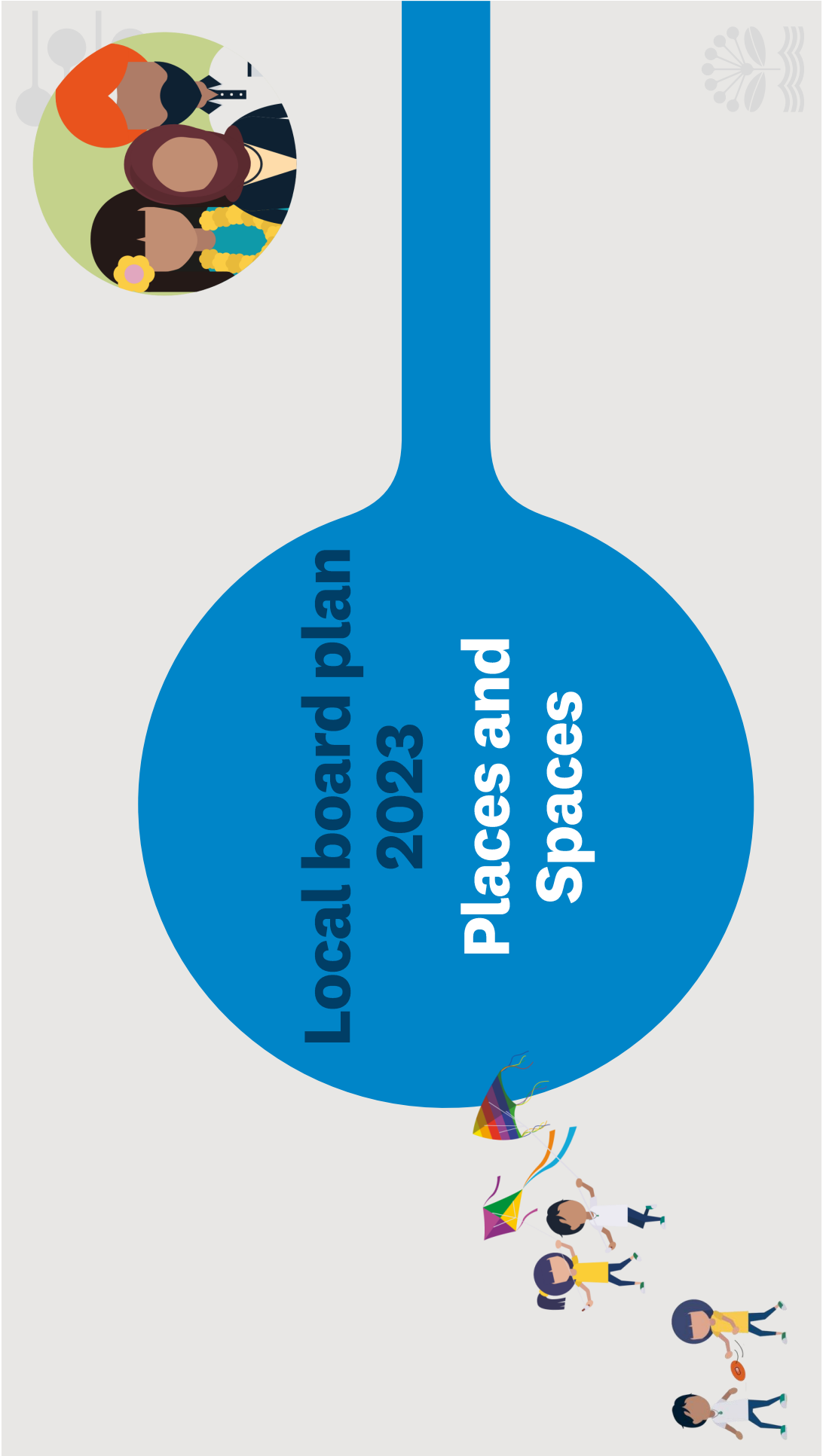


“Technology has made it so easy to get the books you want...able to request the purchase of several books not on catalog ...staff are always very helpful.”



“Nice library, clean and tidy with a good variety of books... very helpful librarians... It is a very good place for kids with ...a playground outside and community garden”





## Lucia Mataia, Lisa Dam and Chooi-Wen Khoo

- 1226 - Library services – Kaipātiki
- 1227 - Additional hours to network standard - Locally Driven Initiatives (LDI) – Kaipātiki.

**Local board plan objective:** Our aquatic, recreational, art and community facilities are fit-for-service, accessible to all, and meet the needs of our growing and changing population.



## Northcote Library



Outreach to neurodivergent group supporting Aim High charitable trust.



Craft and books weekends, monthly Sunday Book Club with Judi.



End of year Northcote Town Centre dinner.



# Glenfield Library



We Read AKL  
**'Money Matters'**  
author event with  
Hannah McQueen &  
Liam Dunn.



Family connection at  
**Arabic Storytime.**



**Community outreach**  
and raising  
awareness of library  
resources.



# Birkenhead Library



**Kaipātiki Kōrero Paki** – short story writing competition for Years 7 – 8.



**Community Picnic** – a weekend event to facilitate community connection and fun.



**Green Clinics** – third year of clinics and engagement; more in 2025!





## Nina Darrah



228 - Local implementation of Ngā Hapori Momoho (Thriving Communities strategic action plan)- Kaipātiki.

219 - Manaakitanga Kaipātiki.

**Local board plan objective:**  
Kaipātiki is rich with Māori identity and culture through active partnership with mana whenua and Māori.





## Ngā Hapori Momoho and Manaakitanga Kaipātiki



- Lion Foundation and Birkenhead Licensing Trust delivered the second funding workshop, and 25 people attended.
- Successful recruitment of a part-time Community Broker to cover Cici's Maternity Leave.
- Meeting with community groups and learning about their mahi.
- Manaakitanga Initiatives are underway.



# Kathryn Schuster

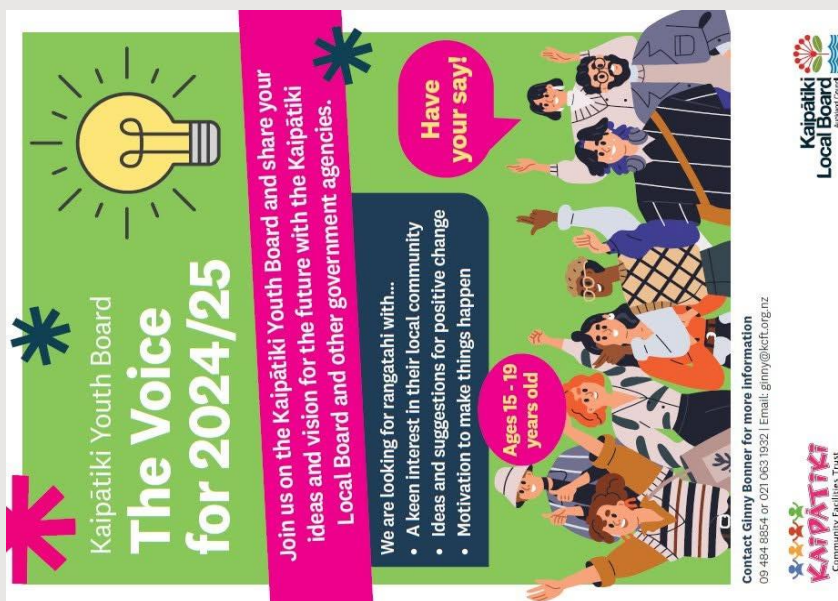


220 - Youth voice and youth-led initiatives Kaipātiki.

**Local board plan objective:**  
Our children and young people have a voice and are empowered to effect change.



# Youth voice and youth-led initiatives Kaipātiki



## Kaipātiki Youth Board

- Membership underway during Q2
- Interest from diverse range of students
- Induction/ full meeting in late January.

## Converge

- KCFT liaising with local high schools for Converge 2025 after successful engagement in late September.

## Student and Children panel

- Did not take place during Q2.
- KCFT developing delivery for Q3/Q4 with a focus on civic engagement.



## Xanthe Jujnovich



221- Operational grant to Northart.

**Local board plan objective:**  
Opportunities to participate in the arts and sports are available and accessible to all.



## Operational grant to Northart



### **In Q2 at NORTHART there were 44 programmes, a total 1055 attendees.**

- Gibbs Farm fundraiser, 90 participants.
- VI Sculptors exhibition, visit from Northcote College group.
- Art Therapy with Noori.
- NORTHART closes 20 January.
- NORTHART Satellite Gallery opens early February.
- Toi Whītiki funding report, June – January 2024/2025, due early Q3. No December report.



# Claire Liousse and Yuanyong Yang



3857 - Kaipātiki Welcoming Communities.

**Local board plan objective:**  
Our diversity is celebrated and nurtured.



## Kaipātiki Welcoming Communities



Support for new community-led initiatives fostering intercultural connections.



Welcoming Kaipātiki plan adopted in December.



Q3/Q4 design and test new orientation activities with community partners.



# Michael Alofa



4397 - Community Safety and Well-being- Kaipātiki.


**Local board plan objective:**  
Our people and communities feel connected, safe, and well.








## North Harbour Community Patrol – Organisational Overview

- A new Committee and Trust Board have been established.
  - Focused on future-proofing patrols and fostering strong relationships with Kaipātiki Local Board, Auckland Council, Police, and community partners.
  - Priorities include: - Volunteer recruitment-Social media outreach- Streamlining operations-administration-effective training-health and safety.
  - Acknowledging the Kaipātiki Local Board's funding support.
  - ANCAD and Lead have provided valuable governance and administrative support, contributing to the development of a 3-year strategic plan.
  - Monthly newsletters are circulated to patrollers and key partners to keep everyone informed.
  - Volunteer recruitment efforts continue within the Kaipātiki Local Board area.
- 



## Organisational Deliveries:



- Patrolling 44 suburbs across North Shore
  - Average of 85 km per patrol
  - Patrols (day/night) guided by Police intelligence
  - Support 'Safer Plates & Tools Engraving' Initiative, 'Street BBQ's'
  - Strengthening collaboration with town centres, businesses, and local security
  - Building stronger relationships with Police
  - Ongoing recruitment and training of volunteers
  - Supporting the Local Board's Community Resilience & Response Plan
  - Active member of the 'North Shore Safety Network'.
- 



Item 3

Attachment B





# Kaipātiki Play Plan 2024 Feedback on draft

Kaipātiki Local Board – 12 February 2025

Jacquelyn Collins – Play Portfolio Lead, Community Wellbeing



## Purpose

- Receive feedback on the draft Kaipātiki Play Plan 2024
- Confirm next steps

## **Purpose of the Kaipātiki Play Plan 2024**

- Provide guidance for investment in play beyond playgrounds
- Complement previous staff advice about play provision (particularly from the Specialist Operations team)
- Align play opportunities with Local Board Plan objectives
- Share relevant community and Advisory Panel insights







































































































































































































