

**Date:** Wednesday 19 February 2025  
**Time:** 10.30 am  
**Meeting Room:** Waiheke Local Board Office  
**Venue:** 10 Belgium St  
Ostend  
Waiheke Island

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## **Waiheke Local Board Workshop**

### **OPEN NOTES ITEM ATTACHMENTS**

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<b>ITEM</b>	<b>TABLE OF CONTENTS</b>	<b>PAGE</b>
<b>3</b>	<b>Local Board Workshop</b>	
A.	Waiheke Local Board Community Wellbeing update February 2025	3
B.	Citizens Advice Bureau Auckland City Waiheke presentation	23





# Community delivery work programme update Quarter 2 2024/2025

Waiheke Local Board – 19 February 2025

Fiona Gregory – Community  
Broker, Community  
Wellbeing





**Agenda**

**Performance**

- Libraries
- Community places and arts

**Updates FY2024/2025, quarter 2 by:**

- Our people
- Our facilities and open spaces
- Our economy

**Upcoming events and activities**

## Work programme activity updates

Community delivery work programme updates for quarter 2:

ID	Activity	Presenter
<b>Our people</b>		
417	Youth: Youth Development Waiheke	Fiona Gregory
418	Community leadership and collaboration Waiheke	Fiona Gregory
419	Build Capacity: Community-led housing initiatives Waiheke	Fiona Gregory
420	Māori Responsiveness Waiheke	Fiona Gregory
421	Waiheke Sustainable community and tourism	Fiona Gregory
430	Placemaking: Neighbours Day Waiheke	Fiona Gregory
412	Operational grant for Waiheke Community Art Gallery	Yoojung Suh
414	Operational grant for Artworks Theatre	Yoojung Suh
415	Arts and cultural activation of Artworks Courtyard	Yoojung Suh
4037	Operational grant for Waiheke Community Art Gallery - Top up	Yoojung Suh
4038	Operational grant for Artworks Theatre - Top up	Yoojung Suh



## Work programme activity updates

Community delivery work programme updates for quarter 2:

ID	Activity	Presenter
<b>Our facilities and open spaces</b>		
1097	Library services – Waiheke	Rachael Rivera and Rhiannon Boelens
<b>Our economy</b>		
659	Waiheke Walking and Cycling Promotion	Fiona Gregory



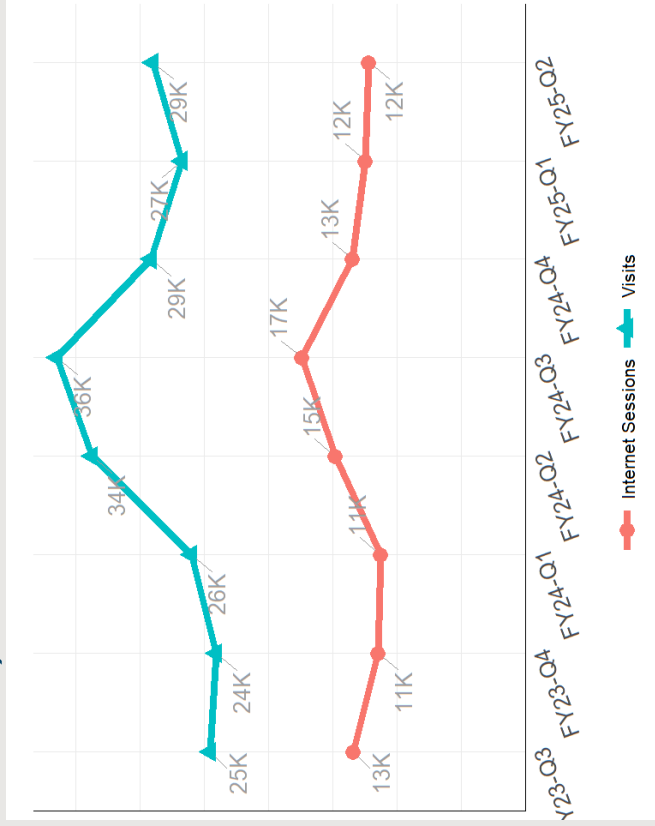
## Performance: Waiheke Library

Libraries in Waiheke Local Board area:  
**Waiheke Library**

Across these libraries this quarter:

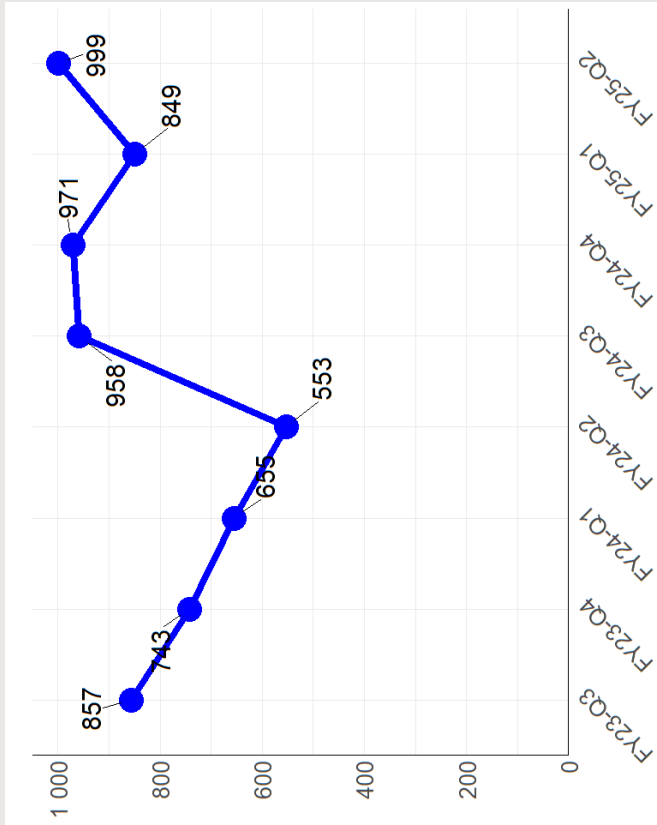
- There are no Skinny Jump partners in this area.
- 1841 face-to-face council enquiries (e.g. dog registration, rates queries, etc.)

Number of visits and internet sessions (PC and WiFi)

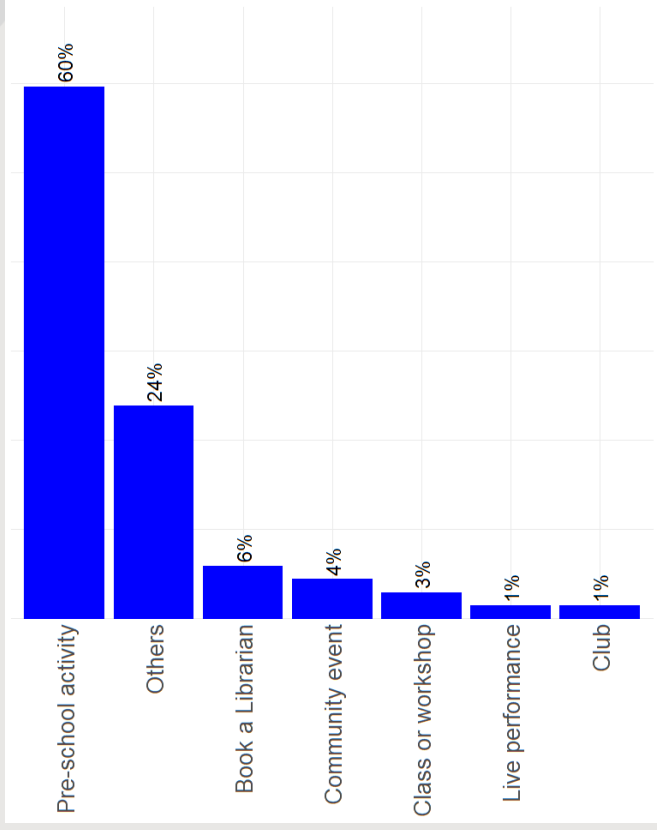


# Performance: Library Activities

Number of participants for programmes and events



Breakdown of activities delivered

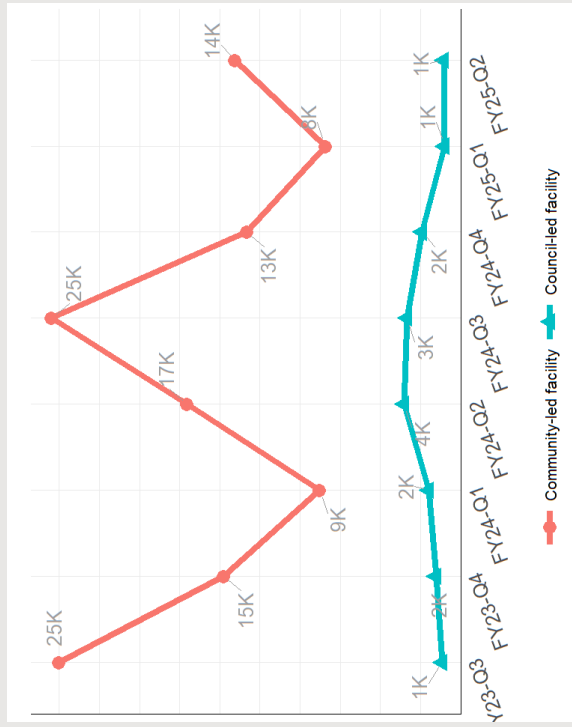




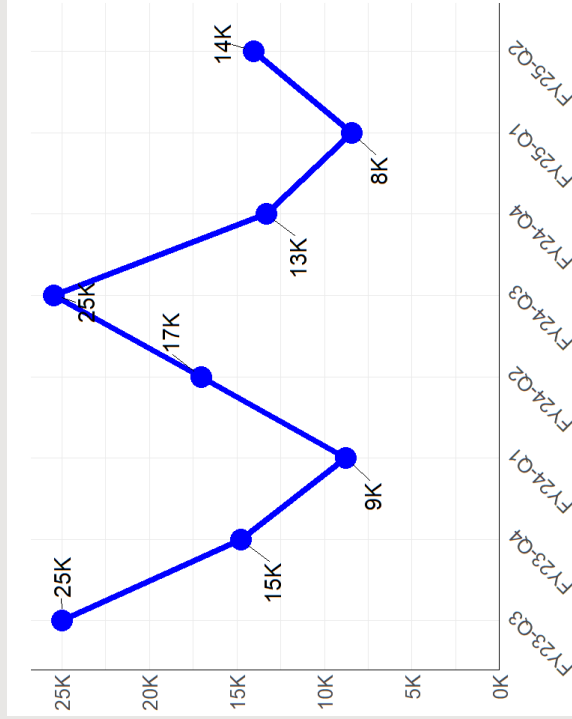
# Performance: Council & Community-led Facilities

**Council-led facilities:** Old Blackpool School Hall

**Community-led facilities:** Ostend War Memorial Hall, Waiheke Community Art Gallery, Artworks Theatre



Number of participants at council and community-led facilities



Number of participants in arts and culture programmes





## Fiona Gregory



421 - Waiheke Sustainable community and tourism

**Local board plan objective:** Strengthen our economy in keeping with the island's character and our need to increase our resiliency

430 - Placemaking: Neighbours Day Waiheke

**Local board plan objective:** A healthy and supportive society, where people feel there is care, respect and all people are valued

## 421 - waiheke sustainable community and tourism / 430 - Placemaking: Neighbours Day Waiheke



- **EcoFest 22 March-22 April**
  - Wide range of organisations and individuals involved
  - Planning Hui 14 November 2024
  - WRT is currently finalising the programme and marketing
- **EcoFest Themes**
  - Kīnaki Kai Reka / Foodies' Fix
  - Te Whaihanga / Makers' Mayhem
  - Torohē Nuku / Explore Nature
  - Waka Hourua / Clean Transport
  - Mauri Noho / Conscious Living
- **Neighbours Day**
  - Grow a resilient and supportive community and neighbourhood.
  - Create friendly and fun activities for those around you.



## Rachael Rivera and Rhiannon Boelens



1097 - Library services -  
Waiheke

**Local board plan objective:**  
Improve our community's  
wellbeing by providing quality  
arts, recreational and  
community facilities

## Library Services: November – December 2024

- An after-school programme was trialled and proved popular so we will continue to offer this in 2025.
- We had several other events in this period, including:
  - Diwali event on 3 November
  - Paint and Snack Youth Event – 19 youth attended our first event to come out of the youth co-design project
  - Book launches for local authors
  - Council/AT consultations



## Library Services: Raumati Reads & Pride Month



### Raumati Reads

- Christmas storytime and crafts - Santa proved popular!
- Raumatī Reads continued throughout January.
- Literacy focus.
- Poetry competition for all ages with winning entries being published in the Waiheke Gulf News each week.
- Interactive 'newspaper' wall in the children's area, where kids can put up stories, book reviews, and news articles about their summer.

### Pride Festival

In February, Waiheke Library is collaborating with Artworks Theatre to deliver Pride events.

- Queer Voices poetry workshops x 2
- Queer Voices open mic event 14 February 2025.



## Library Services: March – April 2025



- **A world of kites** - A celebration of the cultures of the world through kites! Most cultures in the world have their own unique take on kites – with a myriad of designs, significances, and purpose. Share stories, make, and fly your own kites with the team at Waiheke Library.
- **Ecofest** – Waiheke Library will offer 4 events:
  - **The Art of Bicycle Maintenance** Sunday 23 March  
11am – 12:30pm
  - **Walk & Talk Wetlands** Owhanake Reserve Saturday 5 April 11am – 12noon
  - **Textiles Re-Imagined** - Sunday, 6<sup>th</sup> April, 11am-12:30pm
  - **Worm Farming** – Tuesday 15 April 2 – 3:30pm



**Fiona Gregory**



## 659 - Waiheke Walking and Cycling Promotion

**Local board plan objective:**  
Our visitor industry is managed  
sustainably

## Walking and Cycling Promotion – Biketober 2024



- **Bike Scavenger Hunt** - 5 October - 40 people, bringing participants of all ages throughout Oneroa.
- **Bikes & Beats** at Waiheke Bike Hub - 13 October - 35 people
- **Pecha Kucha** at WRT - 17 October - 7 speakers. 25 people attended.
- **Bike To School Week** - 21 October
  - Te Huruhi 65 attended, Fossil Bay 10 attended, WPS weather affected.
- **Bike Commuter Treats** at Matiatia
  - 22 October – 35 commuters attended, weather affected
- **COMING UP** – EcoFest Bike Events

# Walking and Cycling Promotion – Walking Festival 2025



## Te Ara Hura Walk November 2024

What walkers enjoyed most:

- The volunteers and guides were, without exception, all great.
- The group camaraderie and the views were amazing.
- The surprises like the unexpected treats and lunch venues.
- Pushing myself to the limit I thoroughly enjoyed.
- The most spectacular experience that overdelivered in terms of organisation and exceptional beauty...it was truly one of the best events I have ever done.

## COMING UP Waiheke Walking

### Festival 21 March-6 April

- Over 30 walks for a range of abilities.
- Tickets on sale since October – many walks already sold out.
- 10<sup>th</sup> Anniversary of Te Ara Hura trail.



# Citizens Advice Bureau



Te Pou Whakawhirinaki o Aotearoa

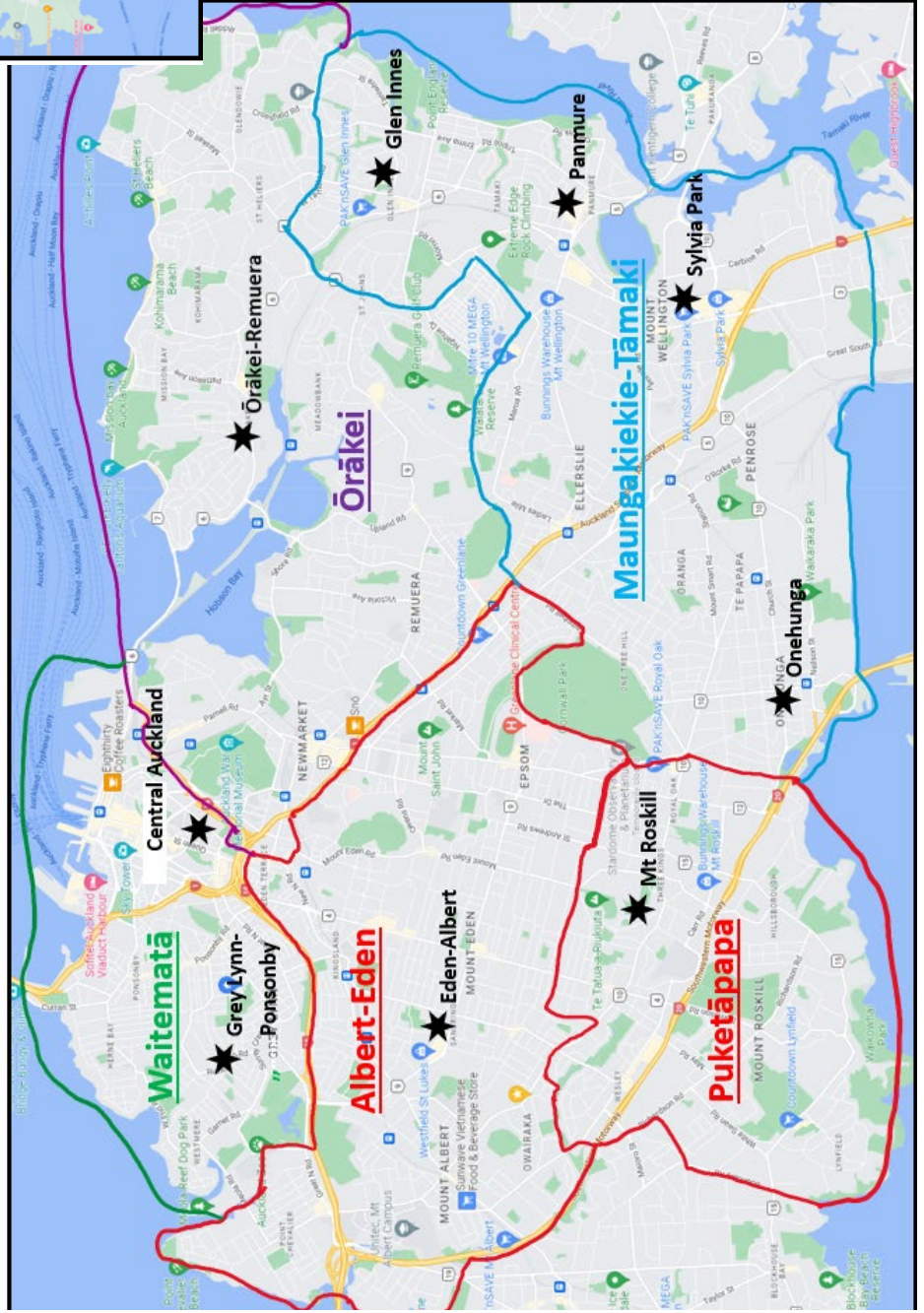
Citizens Advice Bureaux Auckland City Inc. [CABAC]

## Presentation to the Waiheke Local Board

Wednesday 19 February 2025

*NOT SURE?  
ASK US.*

# 10 CABAC Branches & Local Board areas







# Thanks!





## The CAB service

- Our accessible, independent and confidential service is delivered by highly trained volunteers.
- We help people to know and understand their rights .
- We help people to solve their current problems and work with them to build their knowledge and skills so they can solve their future problems more independently, and also help others.
- Many of our clients are society's most vulnerable and usually have few resources to get help elsewhere. Many of them also have difficulty accessing the digital world.
- People often have multiple issues at the same time and our universal service can respond in a way that a single-focus agency cannot.





# The impact of our work

- Solving their problems improves our clients' lives; people feel less stressed, depressed or anxious as a direct result of our advice.
- By helping to stop problems occurring or escalating, we reduce pressure on families and whanau.
- Our positive impact on individuals' lives directly benefits local communities and society by improving connection, participation and belonging.
- The CAB service reduces the demand for other support services in areas such as mental health, health, housing and employment.





# Social Value of CAB Service

(ImpactLab / CAB North Shore)

*Social value is the social impact in dollar terms that a programme achieves for participants over their lifetime – ImpactLab*

**Social Return on Investment (Relationships) - 2022:**

**\$1 : \$13.20**

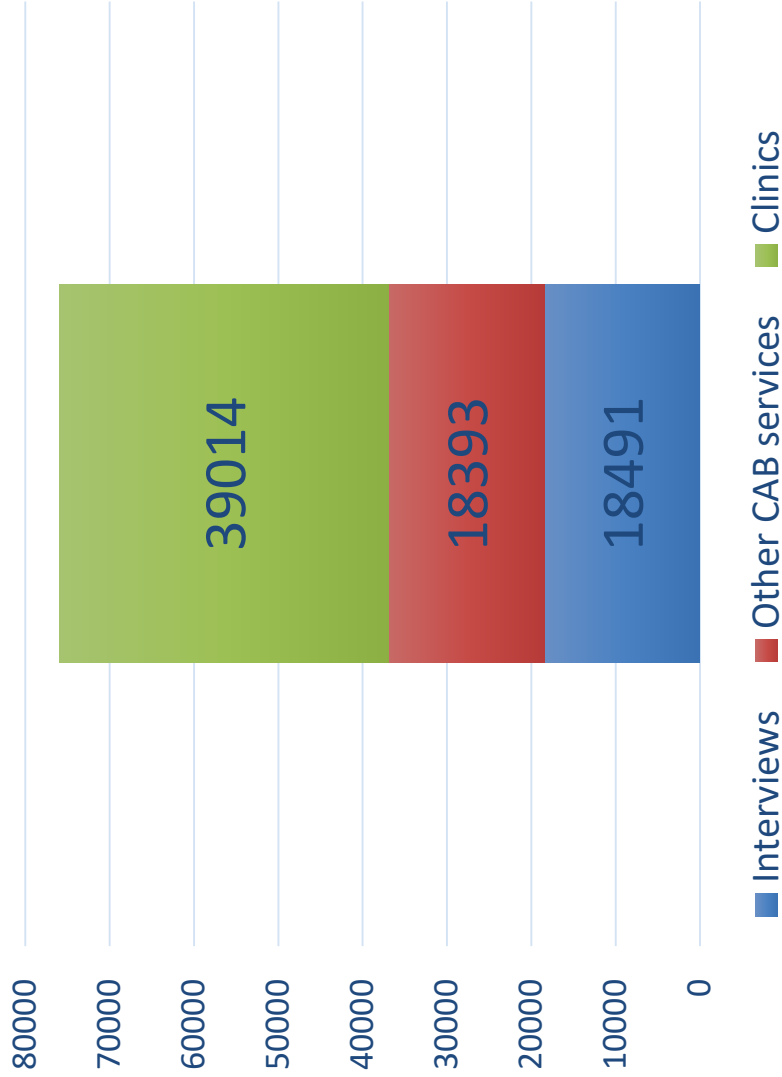
**Social Return on Investment (Employment/Benefits) - 2023:**

**\$1 : \$11.70**





# CABAC clients – year to 31 Dec 2024





# CABAC Strategic Plan

## Mission

- To provide people with free confidential advisory and support services so they have the knowledge and confidence they need to find their way forward (whatever their issue), and through our mahi build community wellbeing

## Strategic Goal

- We will reach more people through increasing **awareness**, being more **responsive** to the changing needs of our communities and enhancing the **quality** of the services we provide.

## Our Foundation

- Our **volunteers are our taonga** (treasures) and our service would not exist without their manaakitanga, aroha, commitment and desire to build community wellbeing, one client at a time.
- All of our plans start with the people we help, and with our commitment to honour **Te Tiriti o Waitangi**
- **Citizens Advice Bureau New Zealand (CABNZ) aims, principles and values** underpin this Strategic Plan (CABAC is a member of CABNZ)



# CABAC Strategic Plan





# CABAC E-Newsletter

**Citizens Advice Bureau**  
Ngā pou whakawhirinaki o Aotearoa

**Welcome to the CAB newsletter**  
**January 2025**

**In this issue:**

- **A focus on youth**
- **AUT students shout-out for CAB**
- **Profile on our youth interviewers**
- **Youth issues - and the Youth Tool Kete**





























