

Date: Thursday 27 February 2025
Time: 11.00am
Meeting Room: Local Board Office
Venue: 560 Mt Albert Road
Three Kings

Puketāpapa Local Board Workshop

OPEN ITEM ATTACHMENTS

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Proposed Outcome/s:

- Receive the local board feedback on any changes to the 2024 format including provision of streaming services.



Anzac Day Service – Mt Roskill - 2024

Outdoor service held at Mt Roskill War Memorial, Mays Road.

A morning tea in the Memorial Hall followed the service.



Anzac Day Service – Budget 2025

Budget \$6,431.77 (\$6,011 in 2024)

Budget variances from 2024:

- **We supply catering equipment to Guides to morning tea, they provide consumables**
- **No photographer**
- **AV \$1,279 or AV with streaming \$4,014 (over budget)**
- **Wreaths to be provided by LB**



Anzac Day Service – Key changes from 2024

- Keep 'new' parade route and limit on-site parking
- Briefing for key participants early Anzac morning, including exit order
- More chairs outside for elderly and inside for morning tea.
- Large St Johns contingent to be given position to stand / sit after parade.
- Clearer instructions for where/how various groups to disperse after parade
Work with Parade Commander.
- Nuie to be acknowledged at 10a.m., but their service moved to 12.30pm
after we have left.
- More tablecloths for wreaths outside and morning tea inside. (7 in total)
- St Johns offered to provide Ambulance services due to their large
presence rather than paying for it.
- Ensure wreath laying order starts with the current government followed by
opposition.
- Students to manage wreath table. Wreath laying invitation to be included
in communications.
- Scouts as flag bearers for parade.
- Move AV tent to beside the hall and out of the way.



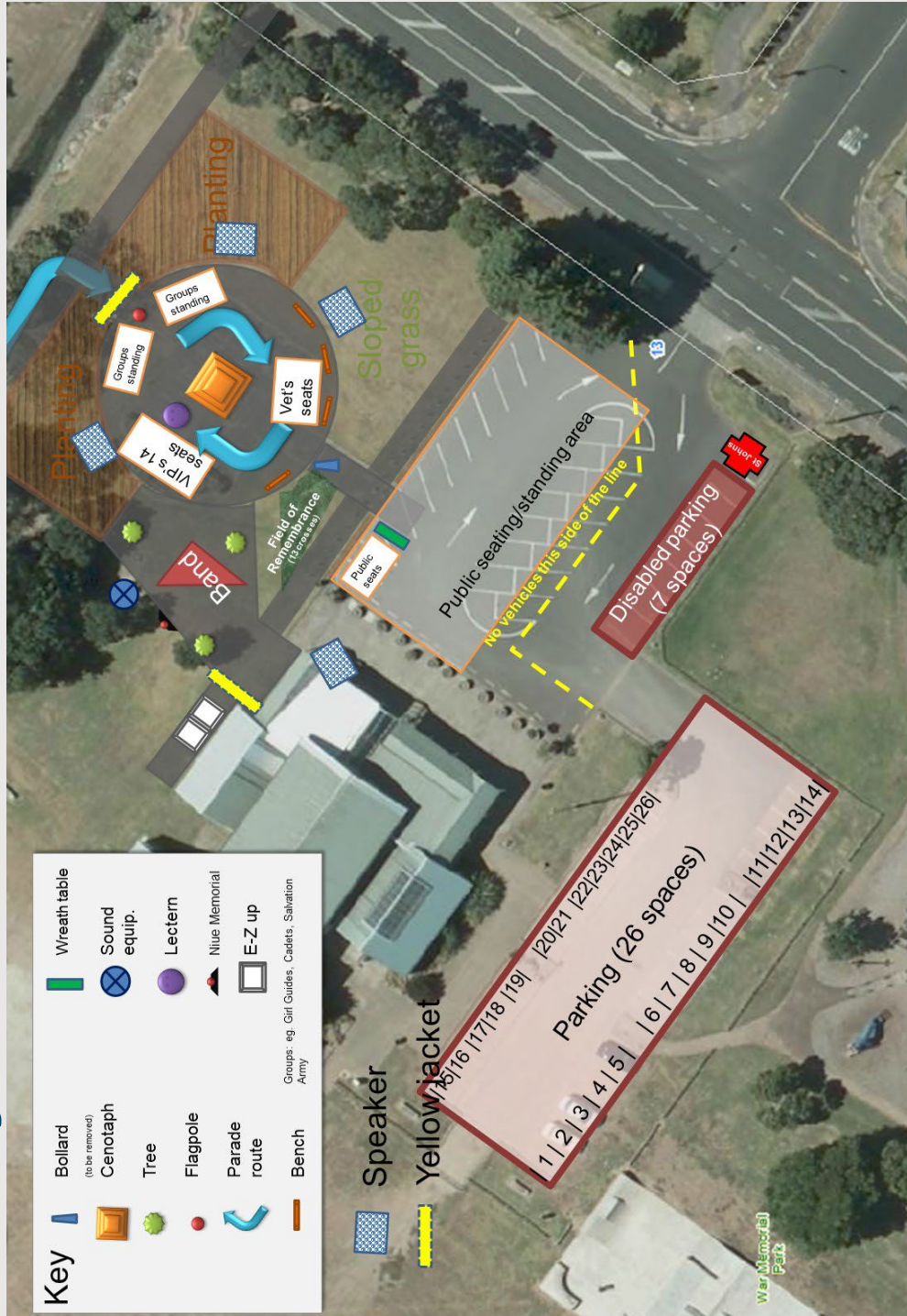
Anzac Day Service 2025 – Mt Roskill

Options	Format
Outdoors	<p>Venue: outside Mt Roskill Memorial hall. A parade can be held within the reserve. Wreaths can be laid during the service.</p>
Indoors	<p>Venue: Service held inside Mt Roskill War Memorial Hall. Wreath laying at the cenotaph outdoor follow</p>



Board to provide direction

ANZAC Day service – Mt Koskiii- Outdoor



ANZAC Day Service – Mt Roskill- Speakers

	2024	2025
Local schools: - Lynfield College, Marcellin College, Mt Roskill Grammar		Same as 2024
MC and Address: Ella Kumar, Puketāpapa Local Board Chairperson		Board to provide direction
The Ode: Barry Bryan, JP		Board to provide direction
Hymns and Anthem: - God Save the King, Oh God, Our Help in Ages Past, Abide With Me, National Anthem (First verse only, Maori then Eng)		Board to confirm
Scripture reading x 3: Students from Lynfield College, Marcellin College and Mt Roskill Grammar		Board to provide direction
Prayer and blessing: Rev. Paul Allen-Baines, Three Kings Congregational Church		Board to confirm



Expectations - Next Steps

Local Board Members

- To provide direction by the 2 March
- To appoint an event lead for Anzac Day service

Civic team

- To plan and deliver based on direction provided

Local Board Services team

- Coordinate the wreaths

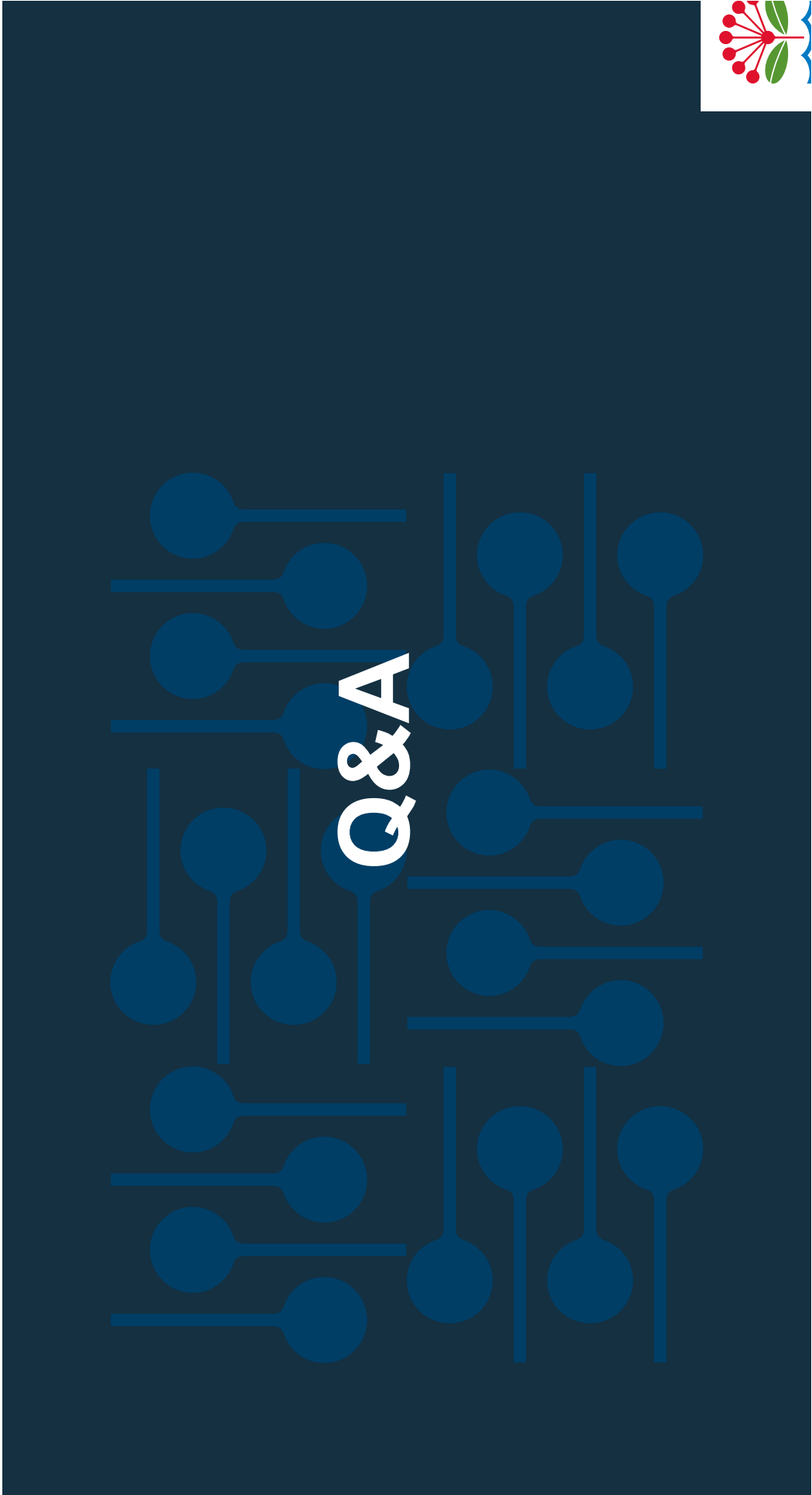
Comms team

- To assist local board members with speech notes - if requested
- To provide support with promotion in social media if requested



Item 3

Attachment A



Citizens Advice Bureau



Te Pou Whakawhirinaki o Aotearoa

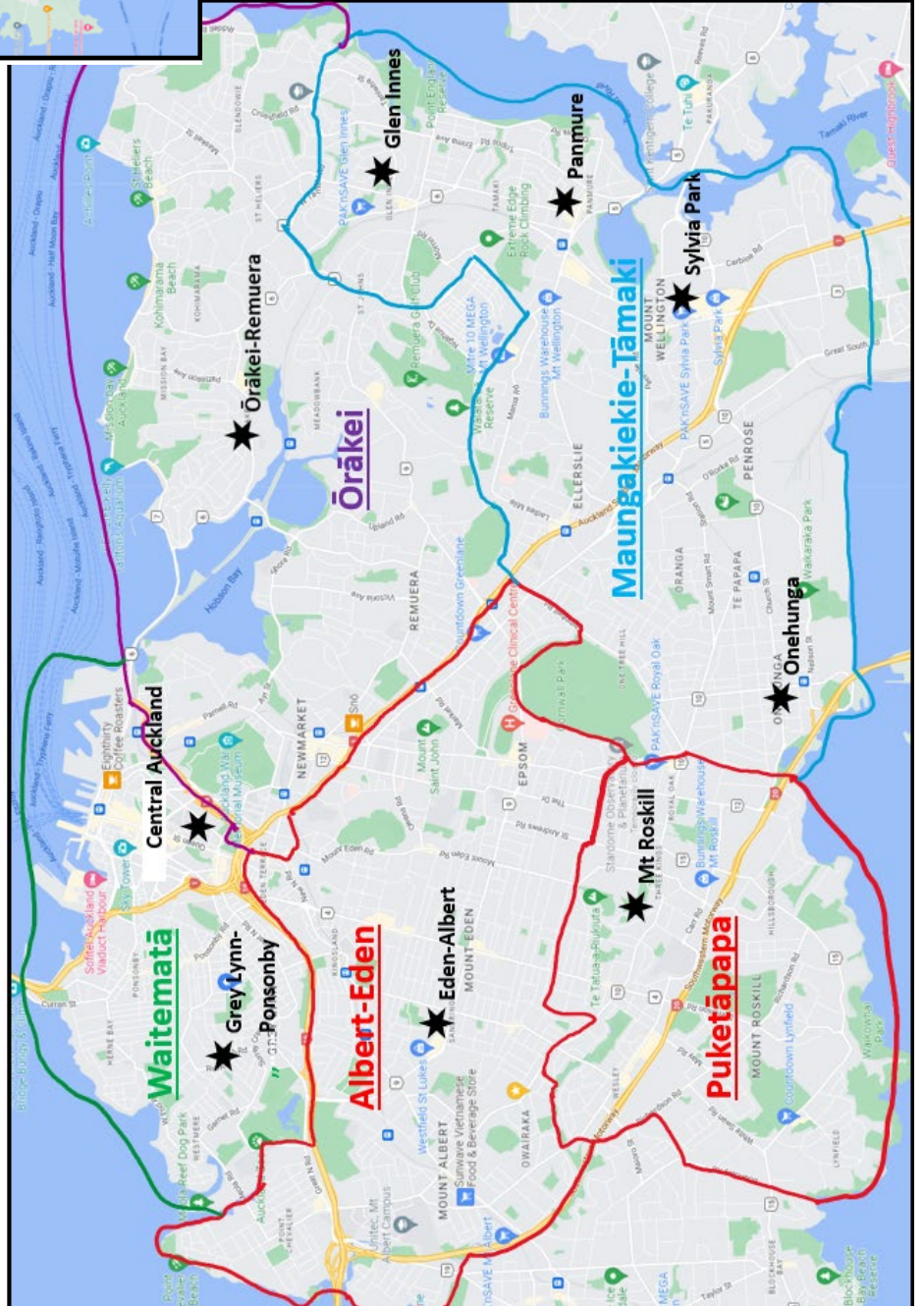
Citizens Advice Bureaux Auckland City Inc. [CABAC]

Presentation to the Puketāpapa Local Board

Thursday 27 February 2025

*NOT SURE?
ASK US.*

10 CABAC Branches & Local Board areas





Thanks!



Item 3

Attachment B



The CAB service

- Our accessible, independent and confidential service is delivered by highly trained volunteers.
- We help people to know and understand their rights .
- We help people to solve their current problems and work with them to build their knowledge and skills so they can solve their future problems more independently, and also help others.
- Many of our clients are society’s most vulnerable and usually have few resources to get help elsewhere. Many of them also have difficulty accessing the digital world.
- People often have multiple issues at the same time and our universal service can respond in a way that a single-focus agency cannot.





The impact of our work

- Solving their problems improves our clients' lives; people feel less stressed, depressed or anxious as a direct result of our advice.
- By helping to stop problems occurring or escalating, we reduce pressure on families and whanau.
- Our positive impact on individuals' lives directly benefits local communities and society by improving connection, participation and belonging.
- The CAB service reduces the demand for other support services in areas such as mental health, health, housing and employment.





Social Value of CAB Service

(ImpactLab / CAB North Shore)

Social value is the social impact in dollar terms that a programme achieves for participants over their lifetime – ImpactLab

Social Return on Investment (Relationships) - 2022:

\$1 : \$13.20

Social Return on Investment (Employment/Benefits) - 2023:

\$1 : \$11.70





CABAC Strategic Plan

Mission

- To provide people with free confidential advisory and support services so they have the knowledge and confidence they need to find their way forward (whatever their issue), and through our mahi build community wellbeing

Strategic Goal

- We will reach more people through increasing **awareness**, being more **responsive** to the changing needs of our communities and enhancing the **quality** of the services we provide.

Our Foundation

- Our **volunteers are our taonga** (treasures) and our service would not exist without their manaakitanga, aroha, commitment and desire to build community wellbeing, one client at a time.
- All of our plans start with the people we help, and with our commitment to honour **Te Tiriti o Waitangi**
- **Citizens Advice Bureau New Zealand (CABNZ) aims, principles and values** underpin this Strategic Plan (CABAC is a member of CABNZ)



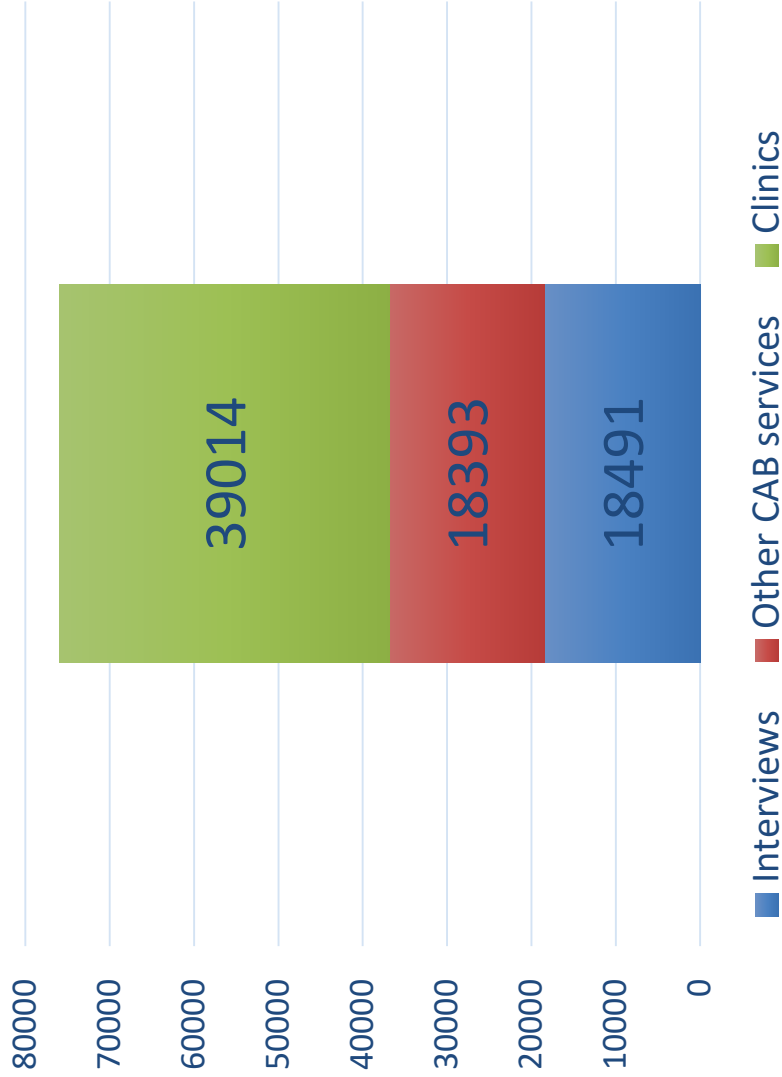


CABAC Strategic Plan





CABAC clients – year to 31 Dec 2024





CABAC E-Newsletter

– can we send to board members?



Citizens Advice Bureau
Ngā pou whakawhirinaki o Aotearoa

Welcome to the CAB newsletter
January 2025

In this issue:

- A focus on youth
- AUT students shout-out for CAB
- Profile on our youth interviewers
- Youth issues - and the Youth Tool Kete



Local Board Emergency Readiness & Response Plans

- [CABNZ report on Emergency Response and Recovery](#)
- CAB supporting Auckland Council distribution and promotion of Local Board ERR Plans across Tāmaki Makaurau Auckland
- CAB working with Auckland Emergency Management – goal of increasing awareness that CAB is there to help and how we can help in emergencies.





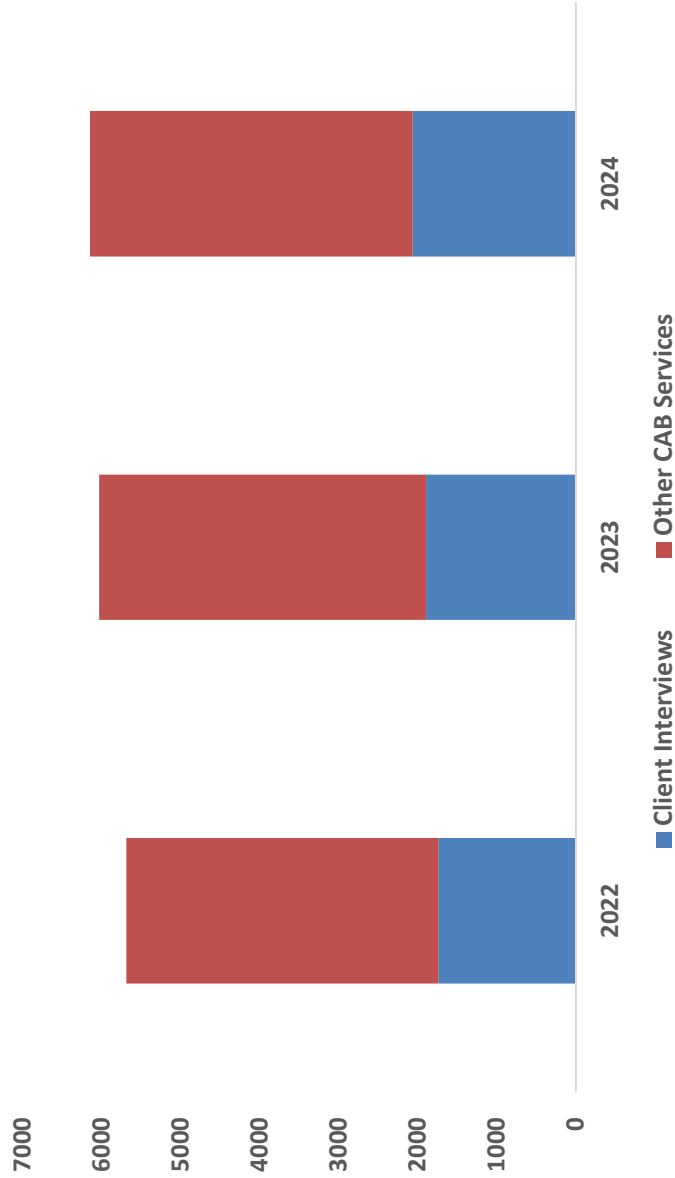
Branch Update

Mt Roskill – Tess Porter, Manager





How many people did we help? (Mt Roskill Branch)

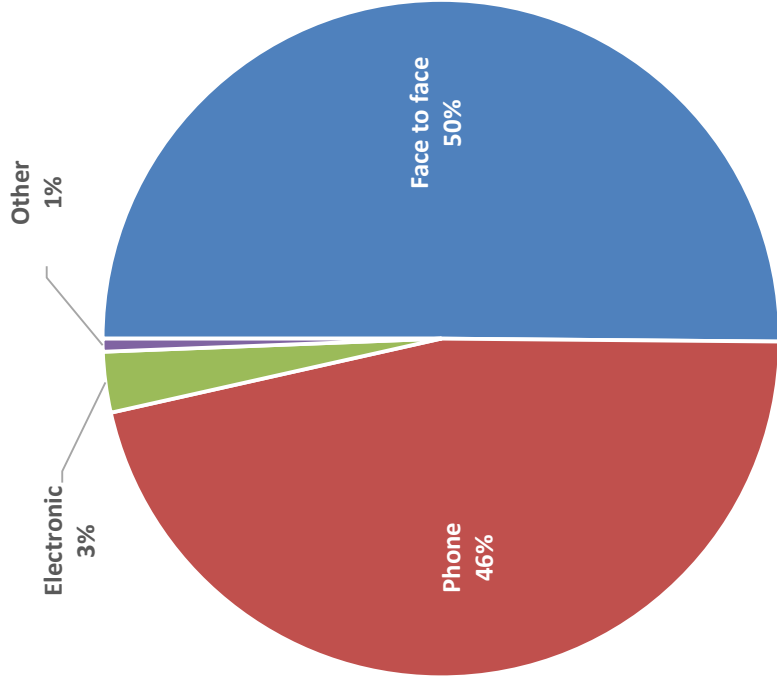


Plus another 9,076 people helped (in 2024) through the clinics we host.





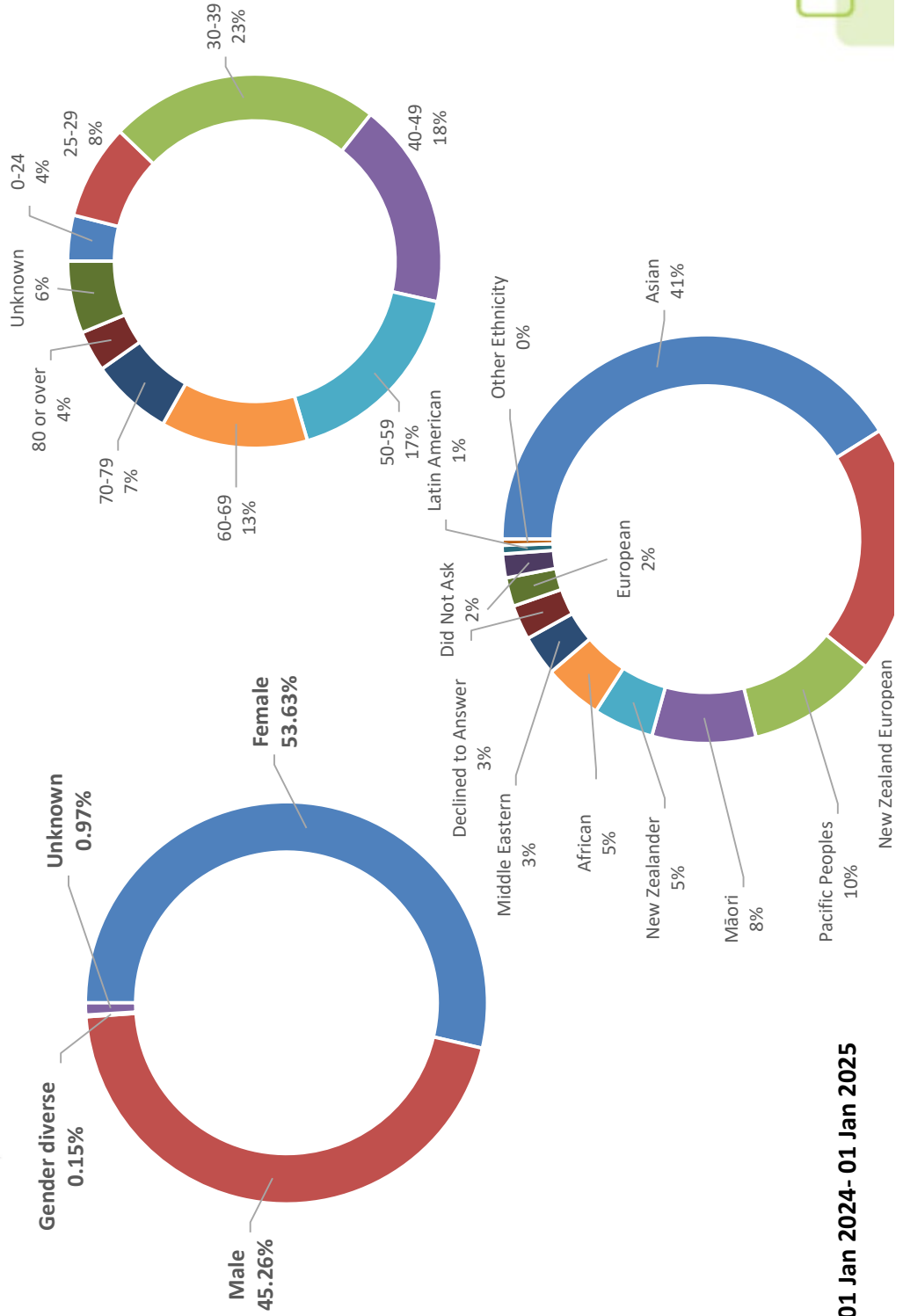
Method of Contact: Mt Roskill



Period : 01 Jan 2024- 01 Jan 2025



Client demographics: Mt Roskill

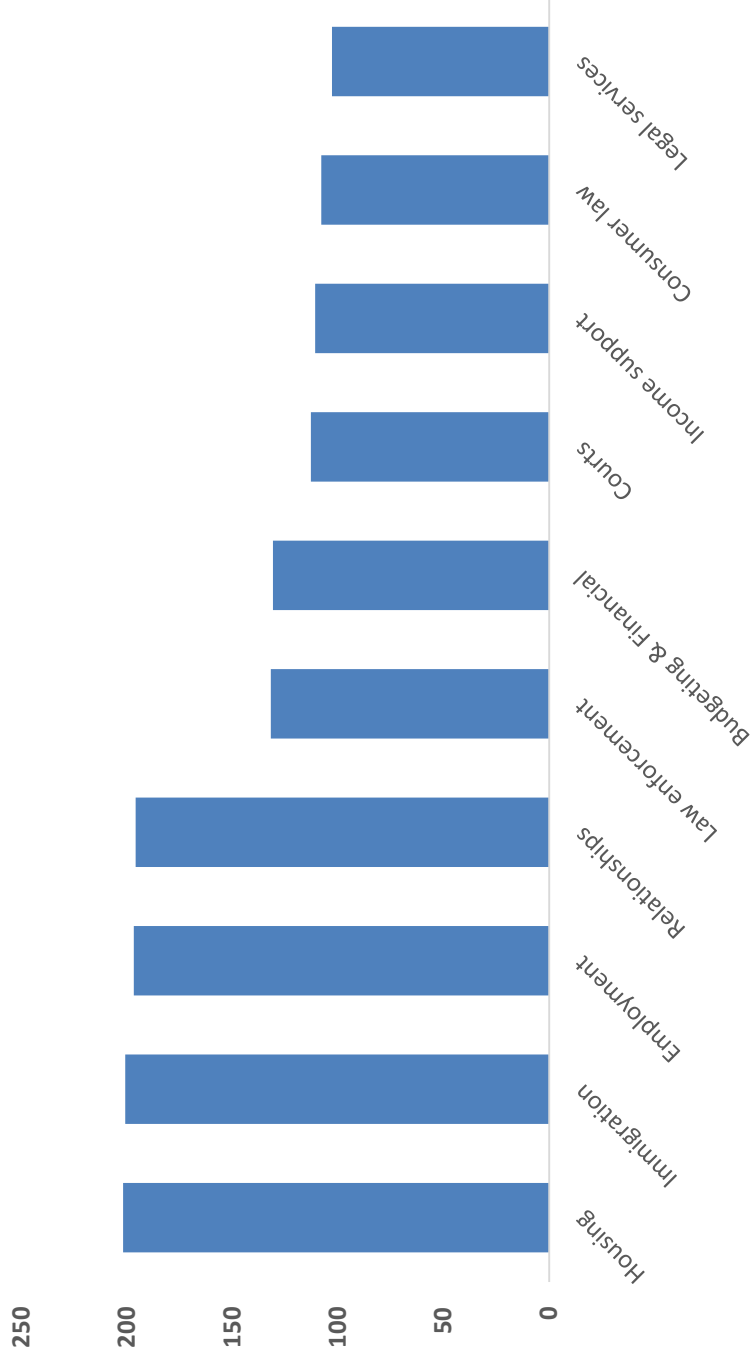


Period : 01 Jan 2024- 01 Jan 2025

Item 3

Attachment B

Enquiry Categories: Mt Roskill Branch



Period : 01 Jan 2024- 01 Jan 2025



Mt Roskill– Branch Update



- 45 volunteers, includes new retirees, students and part time workers
- 24 languages spoken by 31 volunteers
- 3 clinics held by phone – general legal, counselling and family issues



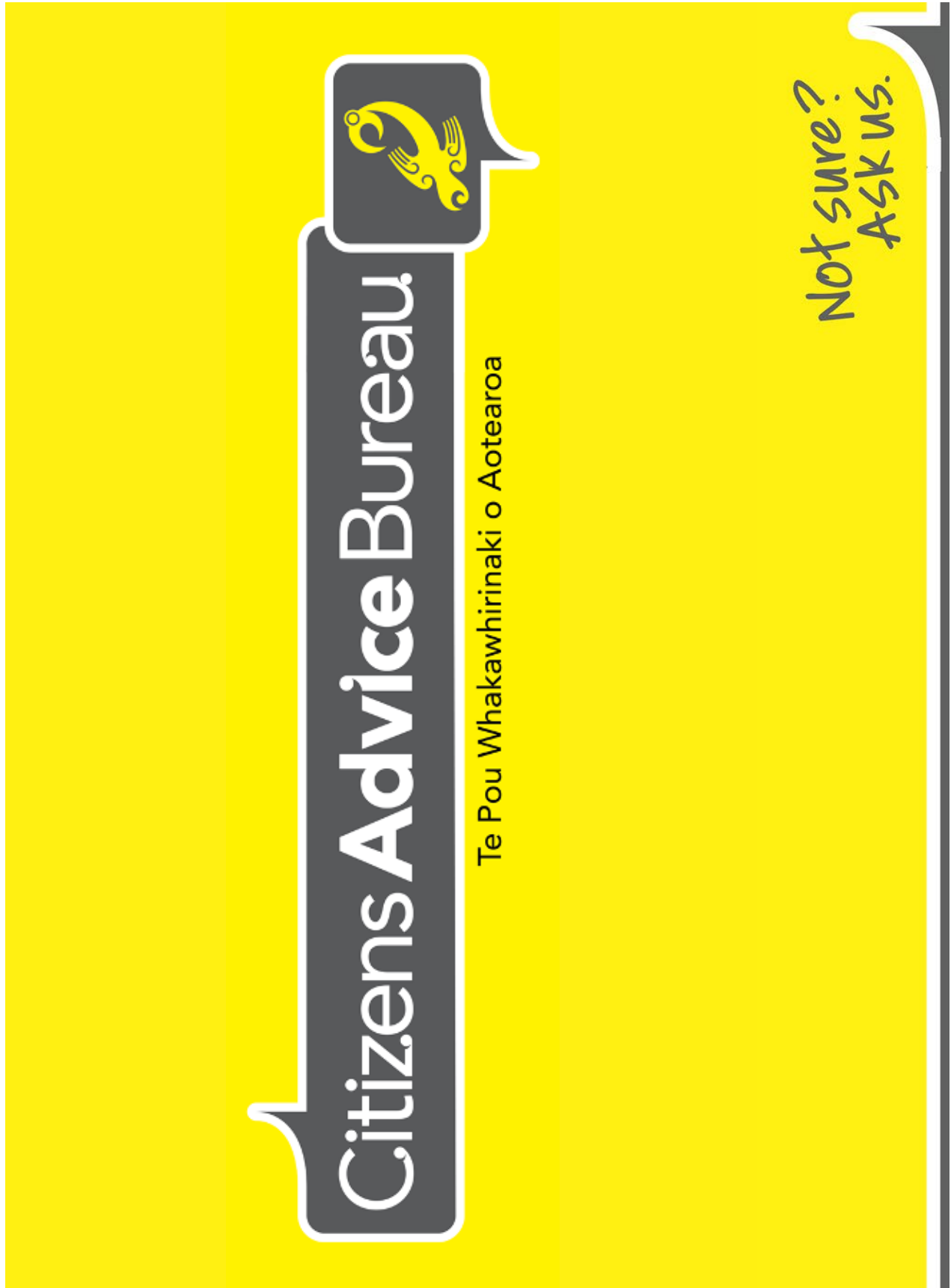



CABAC Board

Board Chair – Robyn Gray

- Auckland Council support: leases and operational funding

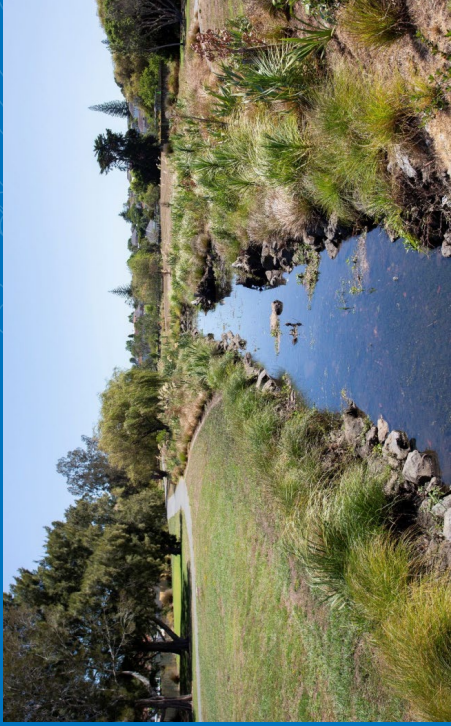







Puketāpapa Local Board - Kōkiri

Considering AT's Work Programme



27 February 2025

Think before you print

