

Date: Thursday 27 February 2025
Time: 9.30am
Meeting Room: Upper Harbour Local Board Office
Venue: 6-8 Munroe Lane
Albany
Auckland 0632 and Via Microsoft Teams

Upper Harbour Local Board

OPEN ATTACHMENTS

ATTACHMENTS UNDER SEPARATE COVER

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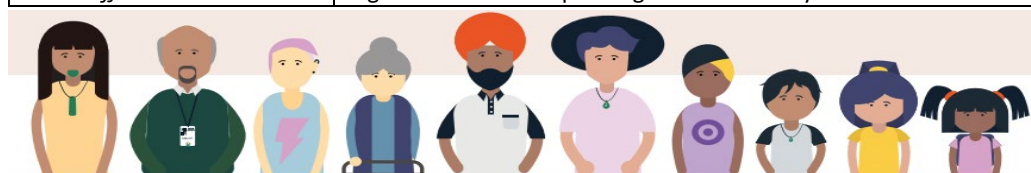
Community Led impact reporting: bringing Ngā Hapori Mohomo strategy to life

Facility name: Albany Community Hub

Quarter: 2

Tell us about an activation that has occurred over the quarter, why did it happen, who attended and what did it achieve.

<p>Activation <i>What was the activation?</i></p>	Albany Christmas Festival 2024
<p>Situation <i>Why did you plan this activation?</i></p>	Our regular users told me that the hub used to organise a Christmas Festival and would like to see it again this year.
<p>People <i>Who did you work with or involve?</i></p>	Natalie Ziegler of Albany Community Markets, Pat & Sara of Harbour Sport, Daisy of Holy Word Church, Odele Albany Action Community Trust & Lana from Alabny Village Library
<p>Action <i>What steps did you take?</i></p>	<p>We had a to identify a suitable date and apply for an event permit to use the domain.</p> <p>Natalie and I had a couple of meetings to bring the vision together and follow a checklist.</p> <p>Daisy, Odele and Sara helped look for performances and Pat helped with the play area. Lana organised reading with Santa and crafts.</p> <p>We applied for funding and started looking for activities and vendors for the festival.</p>
<p>Challenge <i>Did you face any challenges? How did you overcome them?</i></p>	<p>We were unable to secure funding, so we had to scrap some elements like stage, professional sound system, and different types of performances. For the stage, we instead used a 6x3 tent and decorated it and used thick carpets as they had to play on grass and they had drums and keyboards that had to be stable. Then we got singers and musicians like jazz band and trio band with choir to perform. Thankfully we were able to hire 3 speakers at a very low price from a friend and the musicians also had equipment that they were willing to lend and use on the day which was a massive win.</p> <p>I think it was challenging to market the event as we didn't have funds to print or manpower to put up signs. We had to reply on social media and our contacts to spread the word. We did keep pushing social media and told our vendors to also promote the event. We also made our own signs like hand paint on cardboard and a bit of printing from the office. I feel that signs and flyers should be put up in high traffic areas or entrance and exit points in residential areas.</p>
<p>Impact <i>What difference did it make?</i></p>	The joyful and festive atmosphere fostered a sense of togetherness and help strengthen community ties and reduce



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	social isolation. It also brought Charitable Giving because people and groups gave their time to provide free activities for families and kids. Hopefully it brought joy to people's lives that day and also a platform for the musicians and vendors to gain more visibility.
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What did you hear and what did you learn?	
What feedback did you receive from the community?	<p>For the tent stage, it was amazing because it gave a really relaxing vibe to the festival. We set up chairs and tables and rugs with bean bags and pillows for people to sit and chill. People loved it, we had a lot of parents and babies using the cushion and bean bags area and people clapped every time a performer finished a song. All the booths that offered children's activities were busy and had non-stop clients coming in. It was great to see and those offering those activities were happy with the turnout.</p> <p>We also had feedback from some attendees that this was the best setup we had this year and it was awesome there was someplace local they could go and take their children and entertain themselves for a while. The vendors were spaced out nicely and people said it was good that it wasn't too crowded and hot.</p> <p>We set up a massive play area by the domain tree and that was a hit too because kids and parents would play all sorts of sports and activities together and it was busy all day and the parents asked if there anymore activities throughout the year so we promoted the Out & About activities we had in partnership with Auckland Council.</p> <p>The ice cream truck and dessert stations were also satisfied with their customers, but the food vendors and craft vendors would've liked to have more foot traffic. There were more than the usual number of people that came to the festival compares to our usual markets, but we could have had more or there was space for more in my opinion. Others said it might be tricky to have more people because people are busy during Christmas and might have their own functions those weekends.</p>
What were the key learnings?	<p>We were afraid that parking was going to be chaotic so we planned well around that and it turned out fine that day which was good.</p> <p>It was really hot, so it was good that we hired 2 large marquees for people to sit under with tables and chairs.</p> <p>Marketing is really important and good to get more community participation in terms of having stalls or offer free activities. Everything family, toddler and children related was a hit, so perhaps having more activities like those would be a hit.</p>
Do you have plans to grow this activation?	Yes, but perhaps will need to rethink of a structure to make it even more meaningful or add something unique.



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Tell us which of the Ngā Hapori Mohomo Strategy objectives your activation is working towards.

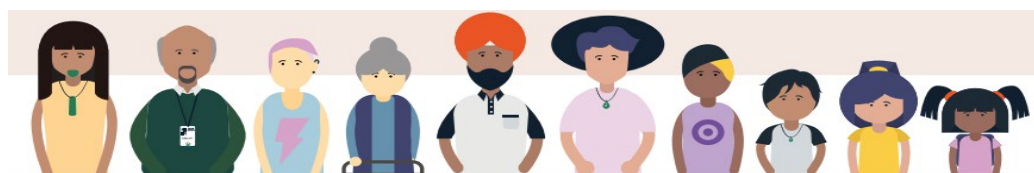
Ngā Hapori Mohomo objectives	
Increase whānau and community financial security	Enable local leadership and innovation
Improve health outcomes	Grow community and intercultural connection
Increase access and participation	Increase local climate resilience and sustainability

How does this activation reflect the Nga Hapori Mohomo objectives?	
<i>Choose the objectives from this drop-down list that aligns with your activation.</i>	<i>Provide details on how your activation aligns with the objective here.</i>
Increase access and participation	By having free activities suitable for all age groups, from children to seniors. This ensures that families can attend together and experience the event as a group. Children might enjoy games, storytelling, or crafts, while adults can enjoy live music, food, and shopping. Seniors can find relaxation spots, enjoy the decorations, or participate in low-impact activities like carolling. By including interactive workshops or activities, such as ornament-making, cookie decorating, or carol singing. These elements encourage visitors to get involved rather than simply observe, which can foster a deeper connection to the event.
Grow community and intercultural connection	What's nice about these celebrations with various people coming together is that they appreciate each other time, effort and work and seeing people exchange laughs, ideas and business cards makes it a win. Also having people come up to me and wanting to bring something better next year and help do it is amazing.

Ngā Hapori Mohomo Strategy Outcomes We are achieving

<p>MANAAKITANGA All Aucklanders enjoy the essentials of a good life and fulfil their potential</p>	<p>WHANAUNGATANGA Aucklanders are connected and feel as though they belong</p>	<p>KOTAHITANGA All Aucklanders can participate and take collective action to meet common goals</p>	<p>KAITIAKITANGA Aucklanders are connected to and care for the natural environment</p>
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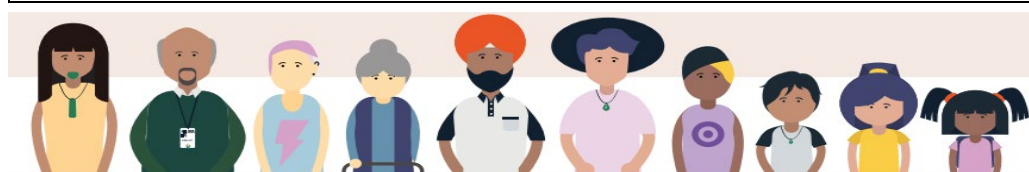
How does this activation deliver toward Nga Hapori Mohomo outcomes?	
<i>Choose the outcome that aligns with your activation.</i>	<i>Provide details on how your activation aligns with the Outcome here.</i>
Manaakitanga	This community festival can embody manaakitanga by creating a welcoming environment where everyone, regardless of background or status, is treated with kindness and respect.



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Whanaungatanga	A community festival provides opportunities for people to connect, whether they are long-time residents or newcomers. By bringing together people from diverse backgrounds and creating spaces for interaction, the festival helps strengthen the love for the community.

<p>Local Connections</p>
<p>Tell us who you have connected with and what opportunities have come from those meetings.</p>
<p>Catch-up Big Little Fun Club- Had a catch up with Albee, the Principal of BLFC, and we came up with an idea to start some form of Lunar New Year celebration at the hub.</p> <p>CNSST Foundation Meet- Met with Rachael and her team as they recently branched out to Albany from Panmure. Being connected to Chinese New Settlers makes them a great ally in providing accessibility and connection to not only the Chinese Albany Community but to other Asian communities they serve as well.</p> <p>Northern Managers Meeting Meadowood - Caught up with Sian to discuss various things like H&S, job descriptions, cleaners, etc and possibly collaborating in having a repair cafe rotation, etc.</p> <p>Albany Youth Project Hui- Catch-up with Kendra, Kath, Monica and Sara to plan for the first Hui with potential partners and groups that want to support the youth. We set a hui date and prepared an agenda and looked for guest speakers.</p> <p>ActivAsian Team Meeting- Met with the Harbour Sport ActivAsian team to propose the Albany Lunar New Year Festival initially discussed with Albee and from other hirers randomly asking if we have a LNY celebration.</p> <p>Albany Community Resilience Hui- Caught up with various attendees (we had around 50 people attend) and discussed about other opportunities like working on the community garden, having an emergency plan for the hub and other activities the hub can host.</p> <p>Online Health & Safety Training- Just listened in during the training</p> <p>Auckland NorthWest Community Emergency Readiness Network Hui- It was great to see the equipment that the Civil Defence prepared if there is an emergency evacuation. It was also good to know how the communication network is all connected from satellites to towers to mobile phones, etc.</p> <p>Lunar NY Festival Collective- Met with 13 different partner groups interested in organising the Albany Lunar New Year Festival. We started drafting out plans, event permit requirements, looking for funding and all event management things. We catch-up in person everyweek as the event draws closer. They are all amazing and very capable in their own work from marketing to IT to planning, etc.</p> <p>Daren Life Society Inc Meet- Met with Doris & Joseph who are keen to book one Saturday for the year to trial a community service that they also hold in central Auckland. It is mostly for supporting Chinese people like providing help services, free haircuts, free equipment repair and other social services and arts & crafts.</p> <p>Albany Youth Ecosystem Hui- Caught up with Claire, principal of Albany Senior High who talked about their programme where in their students create a programme for an organisation they would like to partner with (like a mini-placement opportunity) and discussed how we can leverage or market the programme.</p> <p>Albany Village Library Catch-up- Caught up with Hao and Lana to discuss about opportunities and programmes we will have next year and how we can collaborate</p> <p>End of the Year Community Led Hui- Nice to meet other hub managers. Got to catch-up with Massey Matters about their own hub experiences, their H&S there and how they run their</p>



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<p>community garden. Also got to meet those from central Auckland and we discussed about urban gardening.</p> <p>Northern Managers Hui Warkworth- Great to see everyone again and catch-up. We discussed about a lot of things from hub activities, cleaners, community resilience, managing work hours, etc.</p> <p>Gardens4Health catch-up- Tania and I caught up with one of our working bees, Jude to see how we can support her with the garden as we no longer get free compost from Auckland Council Parks & Rec.</p>
<p>Feedback to us Share any challenges and opportunities that have occurred within the quarter.</p>
<p>Challenges -Managing time to do admin work (bookings, queries, etc), preparing for events and finding time to look for people to conduct workshops and programmes in the hub, finding time to create content for social media and newsletters and updating the website with info while trying to meet KPIs.</p> <p>Opportunities -Highly anticipated Albany Lunar New Year Festival (1 Feb) -How we can utilise the garden and kitchen better for programmes</p>
<p>Highlights from the quarter (optional) Tell us any other highlights that have occurred in this quarter.</p>
<p>Forming and working with the collective for the Lunar New Year Festival is amazing and surprisingly fun having group of people in the same page and energy.</p>

<p>Sustainable Places (optional)</p> <p>Spoke to Daren Life Society who said they can help connect me to some people who can help with the repair cafe. A work in progress.</p> <p>Looking to offer free Chinese and Korean cooking workshops and demonstration during the festival to utilise the kitchen and as part of our Cultural Kitchen initiative.</p>

A photo is worth a thousand words.



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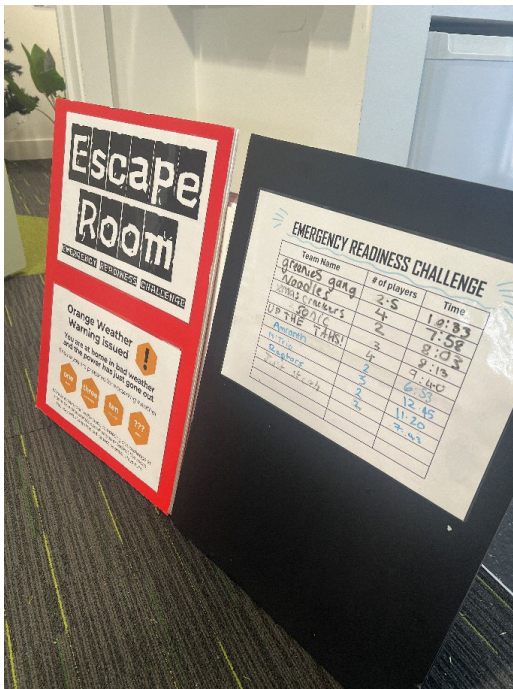
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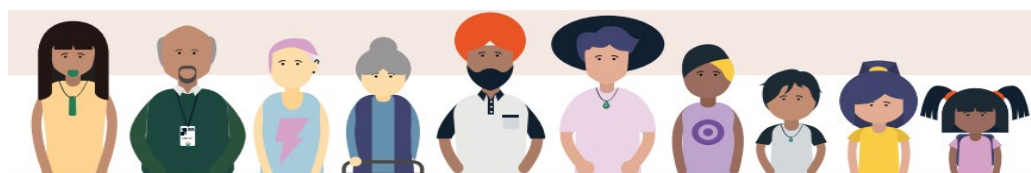
Community Led impact reporting: bringing Ngā Hapori Mohomo strategy to life

Facility name: Albany Community Hub

Quarter: 2

Tell us about an activation that has occurred over the quarter, why did it happen, who attended and what did it achieve.

Intervention Programming <i>What was the activation?</i>	Albany Youth Project – Ecosystem Hui
Situation <i>Why did you plan this activation?</i>	Building upon the progress made in the previous quarter, we, the individuals who initiated the project (listed below), have transitioned to the next phase of planning. This phase involves identifying the various groups and organizations interested in participating in this korero for the youth. To facilitate this, we extended invitations to a breakfast hui aimed at fostering relationships and initiating discussions on potential directions for the project, the composition of the steering or lead group, and the subsequent steps to be taken. Additionally, we sought to understand the initiatives already underway in Albany and explore opportunities for collaboration.
People <i>Who did you work with or involve?</i>	Taylah Shannon-Raise Up, Kendra Tate – Harbour Sport Albany Project Lead, Odele Habets – Albany Community Action Trust, Kathryn Schuster – Auckland Council Youth Advisor, Amanda Isada – ACH Manager, Sara Mason – Harbour Sport Community Resilience Activator, Monica Sharma- Community Broker
Action <i>What steps did you take?</i>	During our internal meeting, we outlined our next steps, which include organizing an event, identifying key individuals, drafting an invitation, preparing the agenda for the breakfast hui, and sending calendar invites to all identified participants. We also contacted several individuals to inquire about their availability as guest speakers to share their insights regarding the youth sector in Albany. Sara Mason our Resilience Coordinator facilitated the hui, and we had guest speakers who initiated discussions on relevant topics. Breakout groups were formed to identify organizations interested in participating in the project and also to share their strengths and current offerings.
Challenge <i>Did you face any challenges? How did you overcome them?</i>	One challenge we encountered was that many groups lacked the capacity to assist with the project, particularly in areas such as



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	<p>survey creation or identifying specific young individuals to involve in future meetings.</p> <p>Moving forward, we will continue to seek out groups willing to participate and leverage existing initiatives. Our aim is to simplify the process to encourage greater involvement from these organizations.</p>
<p>Impact <i>What difference did it make?</i></p>	<p>Conducting a meeting with the various groups significantly enhanced collaboration, networking, and resource sharing, resulting in a positive outlook, increased inspiration, and a wealth of ideas.</p> <p>A lot of the participants also saw how the Albany Community Hub can be utilised for programmes and projects for youth groups. The meeting also raised awareness of existing programs and services for youth, helping groups align their efforts. The discussions also identified gaps in services and opportunities for new initiatives.</p> <p>In the end, the meeting helped everyone agree on next steps and commitments, making sure the discussions turned into real actions.</p>

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What did you hear and what did you learn?	
What feedback did you receive from the community?	Everyone was impressed with the turnout of people and organisations who want to be involved in the group. We received possible feedback and excited for the next steps.
What were the key learnings?	This is going to be a long process if we want to get things right. We are excited to have had some young people participate in our breakfast hui and not just all adults in the room and hopefully create a space for the youth to share their ideas. We aim to have our next meeting in spaces that young people go to and see what ideas and elements we can adopt.
Do you have plans to grow this activation?	Yes

Tell us which of the Ngā Hapori Mohomo Strategy objectives your activation is working towards.

Ngā Hapori Mohomo objectives	
 Increase whānau and community financial security	 Enable local leadership and innovation
 Improve health outcomes	 Grow community and intercultural connection
 Increase access and participation	 Increase local climate resilience and sustainability



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How does this activation reflect the Nga Hapori Mohomo objectives?	
Choose the objectives from this drop-down list that aligns with your activation.	Provide details on how your activation aligns with the objective here.
Enable local leadership and innovation	This meeting promotes local leadership by having diverse voices and perspectives, which can inspire new ideas and approaches to meeting youth needs. The hui was designed to empower individuals and groups interested in taking the initiative to lead and guide the project. By establishing a supportive place for open conversations, the meeting aimed to encourage people to share best practices and resources. The collaborative atmosphere surely inspires people and makes it easier to take ownership of some tasks and decide on our next steps.

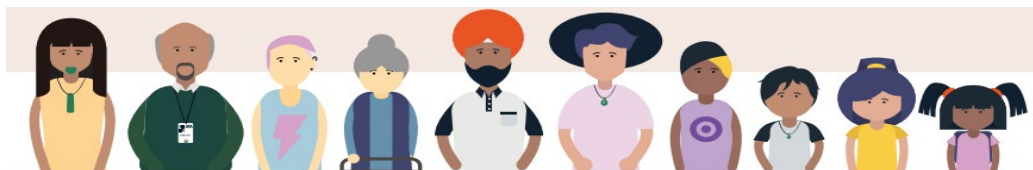
Ngā Hapori Mohomo Strategy Outcomes We are achieving

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How does this activation deliver toward Nga Hapori Mohomo outcomes?	
Choose the outcome that aligns with your activation.	Provide details on how your activation aligns with the Outcome here.
Kotahitanga	Everyone who attended the hui recognized the importance of understanding the youth in Albany and finding ways to keep them engaged and connected to the community. We were all united in our common goal of creating programs that resonate with young people and exploring how we can better serve their needs. Getting to know the various groups and what they offer was also inspiring and drives us more to continue the project.

A photo is worth a thousand words, please share photos here...



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Insert your facility name here

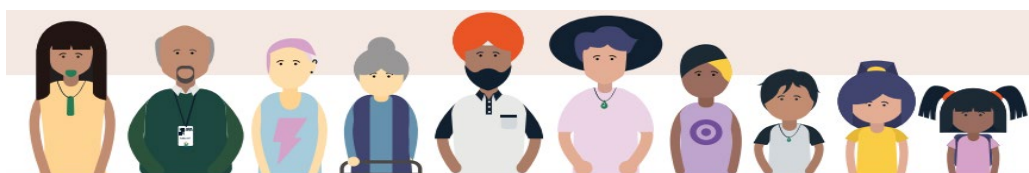
Community Led impact reporting: bringing Ngā Hapori Mohomo strategy to life

Facility name: Meadowood Community Centre

Quarter: 2 : 15 December 2024

Tell us about an activation that has occurred over the quarter, why did it happen, who attended and what did it achieve.

<p>Activation <i>What was the activation?</i></p>	<p>Disha Day Programme started. These are held on the second and fourth Thursday every month, from 10am to 2pm. Each session offers a morning tea, a speaker from the community, group singing/meditation, some form of gentle exercise (eg. Seated stretching) and a lunch. Disha NZ are the group running this. They provide the attendees with Driving Ms Daisy vouchers to be driven to the centre and returned home again if any attendees are not able to make their way here on their own. The aim is to promote the holistic well-being of ethnic communities through comprehensive social support and networking to enhance individual's mental and physical health. The majority of attendees to this group are from Indian descent. Many are elderly Indian men and women.</p>
<p>Situation <i>Why did you plan this activation?</i></p>	<p>A committee member was talking with Cheng Goh (a co-ordinator from another local board) about new immigrants, refugees and senior citizens in this area needing a place to connect socially and to receive support. However they have no funding in the Welcoming Communities program in UHLB zone. They needed a venue free of charge. My committee member asked Cheng to get in touch with me. It had been a need that we had identified ourselves after surveying the area however we had been uncertain of how to meet the need.</p>
<p>People <i>Who did you work with or involve?</i></p>	<p>Trinni Madison (MCC Committee Member)</p> <p>Cheng Goh (Albert-Eden Local Board and Puketapa Local Board Coordinator)</p> <p>Priya Ramrakhiani – Volunteer and on the board of Disha NZ</p> <p>Sian Bonner – MCC Manager</p>
<p>Action <i>What steps did you take?</i></p>	<p>Met with Cheng and Priya to discuss what they wanted to provide. Set health and safety guidelines, including how to check volunteers.</p> <p>Selected a free room that could be booked fortnightly</p> <p>Designed what each session would entail – morning tea, education, singing, exercise, lunch and connection.</p>



Insert your facility name here

	Advertising – Did social media post, newsletter drop, posters etc to promote the group. Invited key members of the Indian community to attend the 'launch' 12 September 2024 – Disha had their "Opening" session at Meadowood Community Centre.
Challenge <i>Did you face any challenges? How did you overcome them?</i>	Some language barriers with part of the group not speaking English and me not speaking Hindi. Priya has to translate.
Impact <i>What difference did it make?</i>	Each fortnight we get between 20 and 30 elderly immigrants attending, connecting with one another and sharing a hearty meal. It's wonderful.

What did you hear and what did you learn?	
What feedback did you receive from the community?	Thankfulness that a social group like this has been established locally. Gratefulness that there is a place they can come to ask questions about things they are unsure of – eg. Healthcare, seeking out grocery items that they are familiar with, information on the bus service, information about emergency preparedness. Happiness to meet others that share their language, culture and background, where they can reminisce and can share in festivals together.
What were the key learnings?	To successful establish a cultural group requires passionate members of that culture to lead it.
Do you have plans to grow this activation?	Yes. It began in our smallest room but will now move to a larger room. They may run a Diwali celebration at our centre next year. This group will also be involved in cultural celebrations throughout the year that the wider community will be invited to.

Tell us which of the Ngā Hapori Mohomo Strategy objectives your activation is working towards.

Ngā Hapori Mohomo objectives	
 Increase whānau and community financial security	 Enable local leadership and innovation
 Improve health outcomes	 Grow community and intercultural connection
 Increase access and participation	 Increase local climate resilience and sustainability

How does this activation reflect the Nga Hapori Mohomo objectives?



