

Date: Thursday 17 April 2025
Time: 12.00pm
Meeting Room: Howick Local Board Meeting Room
Venue: Pakuranga Library Complex
7 Aylesbury Street
Pakuranga

Howick Local Board

OPEN MINUTE ITEM ATTACHMENTS

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NZESS

Ratonga Mātāwaka Ora o Aotearoa
New Zealand Ethnic Social Services

Empowering Ethnic
Communities in
Tāmaki Makaurau



NZESS Mission

Safe Supported & Empowered Community

- To offer migrants, refugees and asylum-seekers a safe and culturally sensitive environment where they get support, accurate information and a better understanding of life in Aotearoa.
- To support the wellbeing of at-risk families, isolated elderly, at-risk youth and vulnerable children through services of intervention and prevention, advocacy, counselling and education.
- To provide these services by staff who are fluent in the languages and cultures of their clients.



NZESS Values

Whakapapa – Manaakitanga - Puāwaitanga

We stand as beacons of light,
Guiding others through the darkest night.
With **Whakapapa** we honour their name,
Their roots, their story, their rightful claim.

Through **Manaakitanga**, we extend our hand,
A lifeline of care, a place to stand.
Our staff are heroes, the heart of this place,
Turning hardship to hope, despair into grace.

As they nurture dreams, their hopes take flight,
Through **Puāwaitanga** their futures grow bright.
Empowered and strong, their spirits renew,
Through kindness, they find what is true.



Our Service Areas

Family
Harm

Wellbeing
&
Navigation

Counselling
&
Mental Health

Youth
Services

Delivered in English, Farsi, Arabic, Turkish, Kurdish, Urdu & Hindi

All services are free of charge

