

Date: Wednesday, 2 July 2025
Time: 9:45am
Meeting Room: Local Board Chambers
Venue: 35 Coles Crescent
Papakura
Auckland

Papakura Local Board Workshop

OPEN AGENDA

MEMBERSHIP

Chairperson	Brent Catchpole
Deputy Chairperson	Jan Robinson
Members	Felicity Auva'a
	George Hawkins
	Kelvin Hieatt
	Andrew Webster

Sital Prasad
Democracy Advisor

26 June 2025

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Agenda items

1 Ngā Tamōtanga | Apologies

At the close of the agenda no apologies had been received.

2 Te Whakapuaki i te Whai Pānga | Declaration of Interest

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as a member and any private or other external interest they might have.

Local Board Workshop

File No.: CP2025/13564

Note 1: This workshop has been called by the chairperson in consultation with the staff.

Note 2: No working party/workshop may reach any decision or adopt any resolution unless specifically delegated to do so.

Te take mō te pūrongo Purpose of the report

1. To present the Papakura Local Board workshop agenda for 2 July 2025.

Whakarāpopototanga matua Executive summary

2. Most workshops are open to the public to attend as observers in person or online, if in person attendance is impractical.
3. Some sessions may not be open to the public. The chairperson and deputy chairperson decide which sessions are open to the public, depending on the sensitivity of the information being discussed. If a session is not open, a reason will be provided below.
4. Local Board workshops provide an opportunity for local boards to carry out their governance role in the following areas:
 - a) accountability to the public
 - b) engagement
 - c) input to regional decision-making
 - d) keeping informed
 - e) local initiative / preparing for specific decisions
 - f) oversight and monitoring
 - g) setting direction / priorities / budget.
5. Workshops do not have decision-making authority.
6. Workshops are used to canvass issues, prepare local board members for upcoming decisions and to enable discussion between elected members and staff.
7. Members are respectfully reminded of their Code of Conduct obligations with respect to conflicts of interest and confidentiality
8. Please note, workshop times are often subject to change.

9. The following will be covered in the workshop:

Item 1 – 9:45-10:00am

Community Lease - Elizabeth Campbell

Presenter/s: Benjamin Kuttner
(Community Lease Specialist)

Malinda Naidoo
(Community Lease Specialist)

Governance role: Setting direction / priorities / budget

Proposed Outcome/s: To seek direction from the local board as to whether to proceed with the Freemasons as a potential tenant or go to an expression of interest process.

Attachment/s: Material unavailable at the time of agenda build.

Item 2 – 10:00-10:15am

Local Board Accommodation update

Presenter/s: Alana McClintock
(Senior Business Operations Lead, Governance & Engagement)

Lou-Ann Ballantyne
(General Manager Governance and Engagement)

Governance role: Keeping informed

Proposed Outcome/s: To provide an update to the local board members on accommodation status.

Attachment/s: Material unavailable at the time of agenda build.

Item 3 – 10:15-11:00am

Watercare's Metropolitan Water Strategy - public engagement learnings

Presenter/s: Moana Williams
(Manager Strategic Relations & Communities)

Chris Allen
(Manager Strategic Planning)

Elizabeth Stewart
(Elected Member Relationship Advisor)

Governance role: Keeping informed

Proposed Outcome/s: To share high level information on the public response to the Watercare Metropolitan Water Strategy. Watercare will complete the draft strategy in December 2025 - Jan 2026 and offer another round of workshops for local boards in March/April 2026.

Attachment/s: Attachment A – Item 3: Watercare Memo Papakura Local Board Metro Service Strategy

Attachment B – Item 3: Watercare Presentation Papakura Local Board
Metro Service Strategy

Item 4 – 11:00-12:00pm

Papakura Local Economic Development options

Presenter/s:	Adel Chanson (Specialist Advisor, Community Wellbeing)
	Scott Kington (Beyond Usual)
	Josh Page (Beyond Usual)
Governance role:	Keeping informed
Proposed Outcome/s:	To present the initial findings of the scoping work commissioned by the Papakura Local Board at its February 2025 business meeting and to seek feedback from the local board prior to finalising the scoping document.
Attachment/s:	Attachment C – Item 4: Papakura Economic Development Scoping Report

Lunch Break (12:00-12:30pm)

Item 5 – 12:30-1:00pm

Auckland Transport bi-monthly board catch up - pre business meeting July 2025

Presenter/s:	Bruce Thomas (Elected Member Relationship Manager, Auckland Transport)
Governance role:	Local initiative / preparing for specific decisions
Proposed Outcome/s:	To present what is intended to go in the Auckland Transport bi-monthly July 2025 business meeting report and seek direction on potential resolutions.
Attachment/s:	Attachment D – Item 5: Auckland Transport bi-monthly Presentation

Item 6 – 1:00-1:30pm

Direction Setting Part One

Presenter/s:	Lee Manaia (Papakura Local Board Advisor, Governance & Engagement)
	Victoria Hutt (Papakura Local Board Senior Advisor, Governance & Engagement)
Governance role:	Setting direction / priorities / budget

Item 3

Proposed Outcome/s: To inform the board on upcoming events/meetings and seek board's feedback.

For members to provide strategic updates related to meetings/briefings they have attended, highlighting opportunities for board decision making or advocacy.

Attachment/s: Material unavailable at the time of agenda build.

Item 7 – 1:30-2:00pm

Activation of parks, places and open spaces in 2024/2025 work programme (ID#4345) and draft 2025/2026 work programme

Presenter/s: Ruth Barraclough
(Activation Advisor)

Governance role: Sanjeev Karan
(Activation Team Manager)
Setting direction / priorities / budget

Proposed Outcome/s: To provide a summary of the Activation of parks, places and open spaces programme delivered in 2024/2025 (ID#4345) and to seek feedback on the draft Activation of parks, places and open spaces programme in 2025/2026.

Attachment/s: Material unavailable at the time of agenda build.

Break (2:00-2:10pm)

Item 8 – 2:10-2:55pm

Takanini Station Access

Presenter/s: Bruce Thomas
(Elected Member Relationship Manager, Auckland Transport)

Governance role: Keeping informed

Proposed Outcome/s: To update the board on the station pedestrian access engagement results.

Attachment/s: Material unavailable at the time of agenda build.

Item 9 – 2:55-4:25pm

Direction Setting Part Two

Presenter/s: Lee Manaia
(Papakura Local Board Advisor, Governance & Engagement)

Victoria Hutt
(Papakura Local Board Senior Advisor, Governance & Engagement)

Governance role: Setting direction / priorities / budget

Proposed Outcome/s: To inform the board on upcoming events/meetings and seek board's feedback.

	For members to provide strategic updates related to meetings/ briefings they have attended, highlighting opportunities for board decision making or advocacy.
Attachment/s:	Material unavailable at the time of agenda build.

Ngā tāpirihanga Attachments

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Memorandum

To: Papakura Local Board

From: Chris Allen, Manager Strategic Planning, Watercare Services Limited

Subject: Update on Public Engagement – Watercare’s Metropolitan Servicing Strategy

Date: 24 June 2025

Purpose

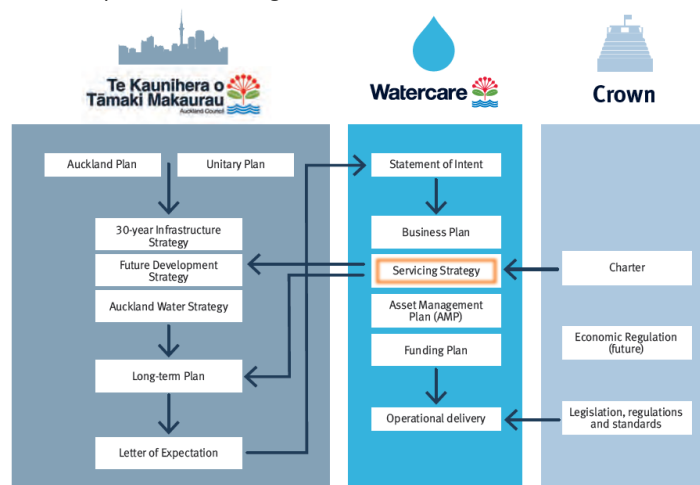
1. To provide the Papakura Local Board with a summary of recent public engagement for the Metropolitan Servicing Strategy and outline next steps.

Summary

2. Watercare is developing a Metropolitan Servicing Strategy for water and wastewater to help guide our long-term infrastructure investments. This is a step towards providing safe, resilient, and affordable water and wastewater services for Watercare’s metropolitan servicing area for the next 70+ years.
3. Public engagement took place from 25 March 2025 to 1 June 2025. The process aimed to inform Aucklanders about the strategy and invite them to help shape its direction.
4. This memo provides early insights into what we heard from the public, specifically, the values, aspirations, and considerations Aucklanders want reflected in the decision-making framework. A full engagement report will be published in August 2025.
5. We would like to share the learnings with the Papakura Local Board and provide an opportunity for the local board to formalise their feedback through a business meeting.

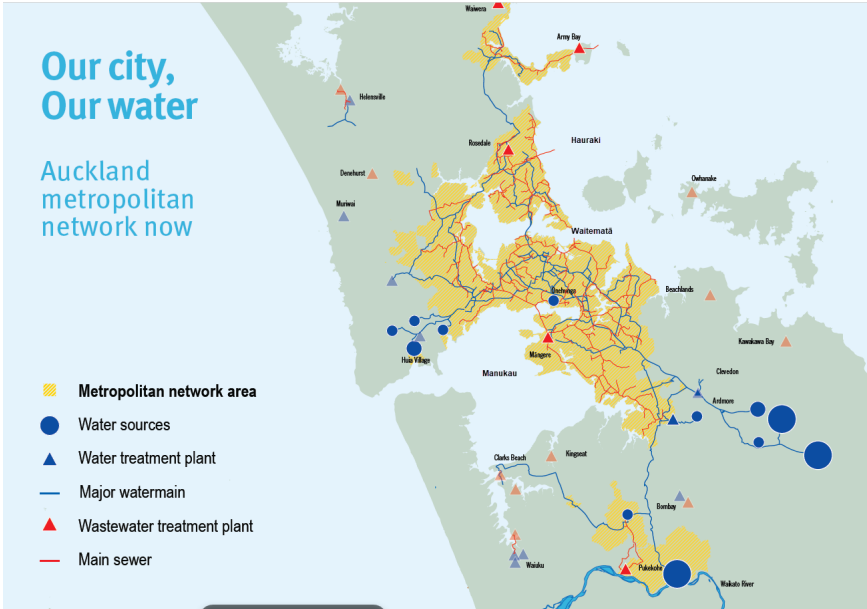
Context

6. The Auckland Water Strategy outlines the strategic direction for managing Auckland’s waters to 2050. Sitting below the Auckland Water Strategy, Watercare has servicing strategies that set out high-level direction and show possible options and future scenarios for Auckland’s drinking water and wastewater management. The graphic below outlines the relationship between Auckland Council plans and strategies and Watercare’s plans and strategies:



Memo: Update on Public Engagement – Watercare’s Metropolitan Servicing Strategy
24 June 2025

7. This memo is about the metropolitan water and wastewater servicing strategy, which covers the geographic area outlined in the below map:

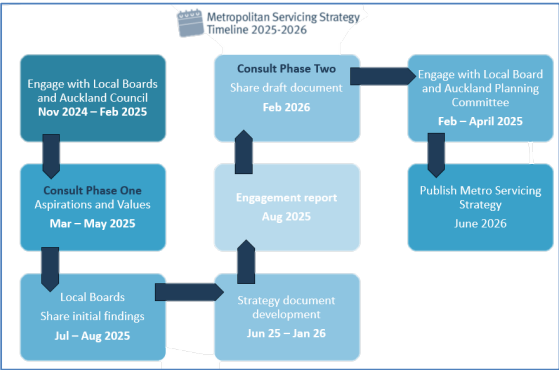


8. The strategy will outline important future challenges including:
- a) Future drinking water sources for our city.
 - b) Improvements to the wastewater system to better manage growth, and how and where treated wastewater is discharged.
 - c) A biosolids strategy to find a new solution for the management of biosolids after the Puketutu Island Rehabilitation Project is completed.

Engagement Approach

9. Watercare has delivered the first phase of engagement to shape the strategy, to bring communities and stakeholders into the conversation about how Auckland’s water and wastewater services will need to evolve to meet future challenges. The engagements have the following key goals:
- a) Raise awareness and understanding.
 - b) Understand community and stakeholder perspectives.
 - c) Build relationships and trust.
 - d) Go beyond legal obligations.

10. The below outlines the timeline for the Metropolitan Servicing Strategy:



Memo: Update on Public Engagement – Watercare’s Metropolitan Servicing Strategy
24 June 2025

11. Within the above timeline there are two distinct phases of community engagement:
- a) Phase 1: 25 March – 1 June 2025: Shaping the strategy
To present our future water challenges to the community and seek feedback on what matters most to them, including their values and aspirations for the future of water and wastewater services in Tāmaki Makaurau. This consultation will help us understand what communities know and care about. It will shape the strategy by building water literacy through our engagements and identifying emerging themes. Following this phase, we will provide an engagement report in August 2025, summarising the feedback and detailing how it will be used to influence the strategy.
 - b) Phase 2: February 2026 – April 2026: Sharing the strategy
During this phase, we will share the draft metropolitan servicing strategy with our communities to seek feedback and for the communities to see how their feedback from Phase 1 has been reflected in the strategy, ensuring transparency and building trust in the consultation process.

Discussion

12. The first phase of public engagement has been delivered from 25 March – 1 June 2025. The purpose of this engagement was to raise awareness, build water literacy, and invite Aucklanders to share their values and aspirations. Key engagement activities included:
- 6 community drop-in sessions
 - 3 pop-up booths
 - 2 Global Café-style workshops (Manukau and Glenfield)
 - Youth workshop and hackathon
 - Buzzly youth challenge
 - 2 public webinars
 - Attendance at the Manukau Symposium and Auckland Council Advisory Panels
13. This feedback is helping us shape a servicing strategy that reflects the needs and aspirations of our people, now and for the future. What follows is a snapshot of who we heard from and how:
- 3,870 total public interactions across all events
 - 460 responses to our bespoke survey
 - 3,469 token drops submitted
 - 226 comments and feedback notes collected during events
 - 91 submissions received via the Buzzly Youth Platform
 - 100+ students engaged, marking a notable increase in youth participation
 - Ongoing monitoring of key questions through our monthly tracker (representative sample, n=400 per month)
14. The key themes we have heard from these engagement activities are:
- a) Preparedness for extreme weather is a top priority, people are supportive of early investment to ensure long-term security.
 - b) Resource recovery is important, Aucklanders want to do more with what we have (e.g. recycling water, biosolids).
 - c) People are happy to invest in the future, provided there is trust, transparency, and accountability.
 - d) Conversations about money reflect a desire for value and confidence in where funds go, not just affordability.
 - e) People learn quickly and are open to partnership when the information is clear and accessible.
15. We have some insights about Papakura from Watercare’s monthly tracker (a monthly survey of Aucklanders that tracks sentiment, behaviour and knowledge about the water and wastewater system). Insights that are specific to respondents from Papakura include:
- a) In terms of acceptance of alternative sources of water, Papakura residents are more comfortable with the idea of drinking purified recycled water than desalinated water.

Memo: Update on Public Engagement – Watercare’s Metropolitan Servicing Strategy
24 June 2025

- b) People in South and East Auckland are more likely to say that they should be involved in shaping decisions about water and wastewater systems than others and prioritise keeping costs low and preparing for extreme weather ahead of other priorities for Auckland.

16. Manukau Workshop (2.5 hours)

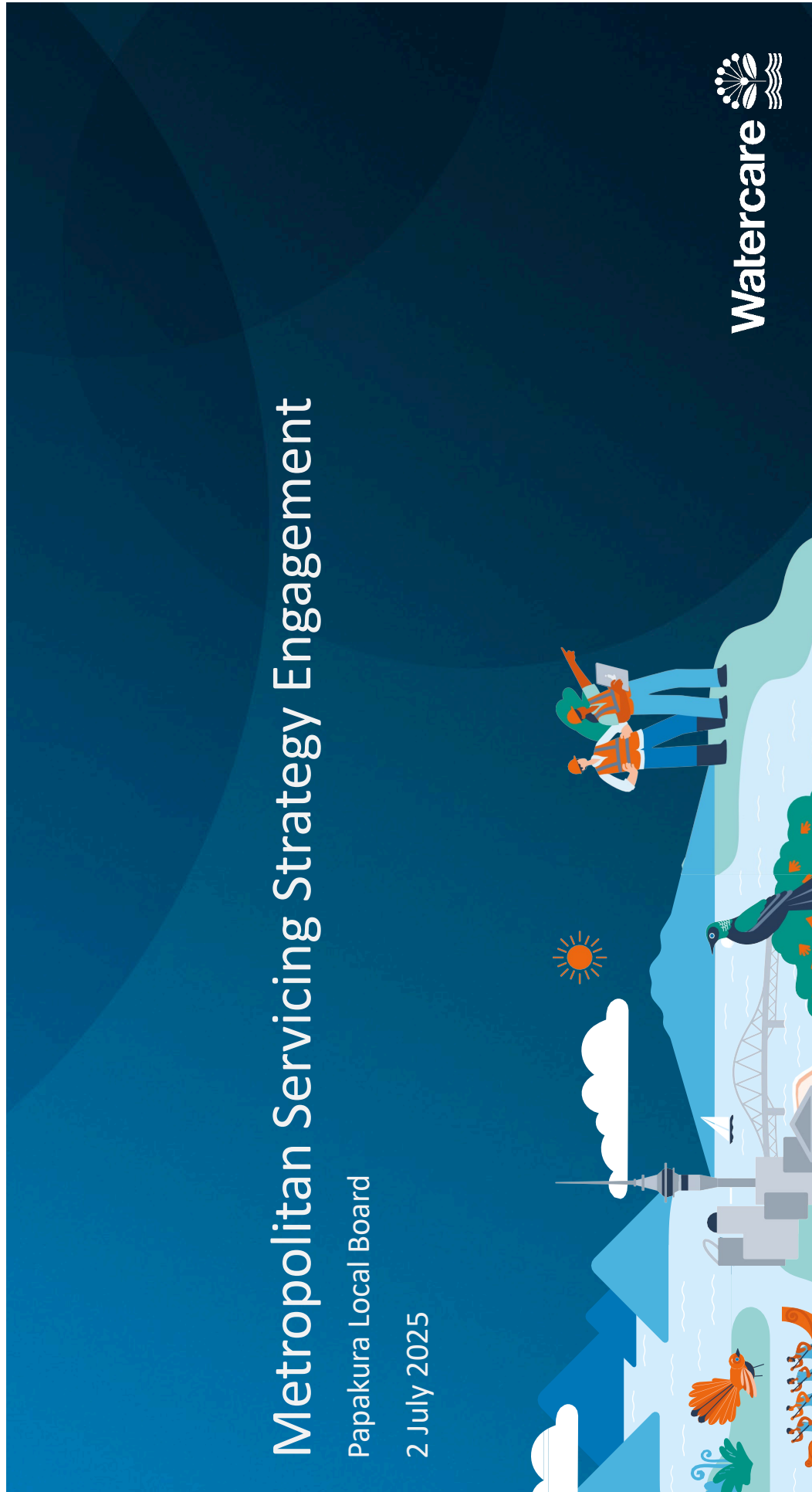
- A diverse group in terms of age (18–80+), ethnicity, home ownership and gender.
- Strong support for incremental change and ensuring future water security
- Emphasis on leaving a good legacy for the generations who will follow.

17. Opportunities and Challenges

- Climate impacts are not widely understood, more education is needed to build buy-in for solutions like water reuse.
- Wastewater and biosolids are "out of sight, out of mind", public awareness is low.
- Where benefits were unclear (e.g. emissions reduction), engagement was weaker – we need to make the ‘why’ more visible.
- There’s strong desire for reassurance that Auckland’s system is future ready.

Next Steps

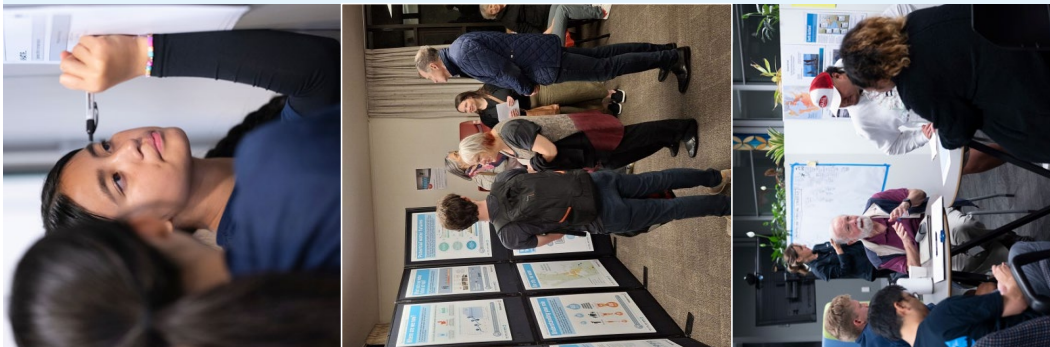
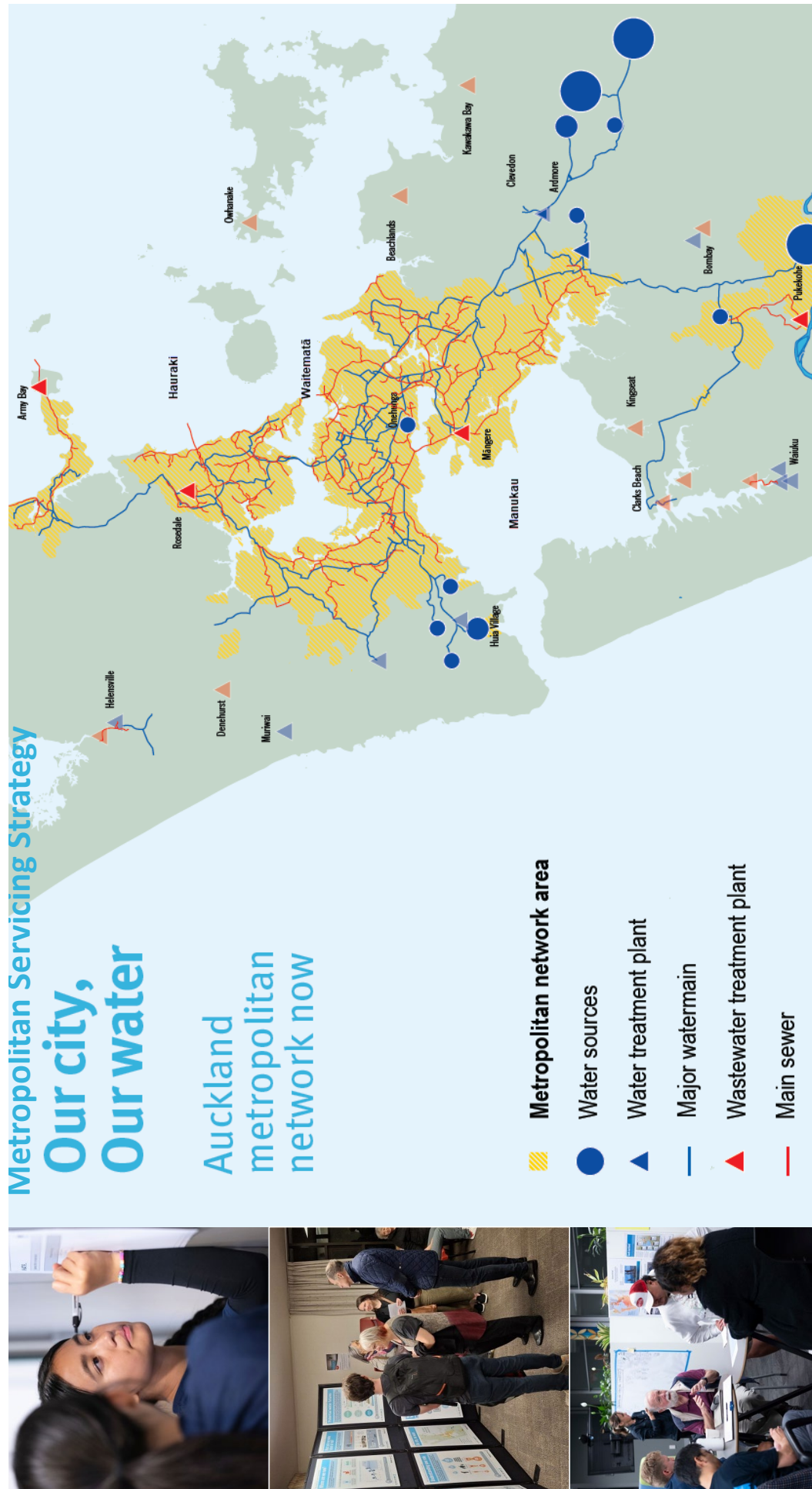
18. Following the workshop with the Papakura Local Board, feedback could be resolved for inclusion in the report. We’d be keen to receive this feedback by November 2025 for inclusion in the Phase One Engagement Report and to inform the draft strategy.
19. In early 2026, we’ll return with the draft strategy to share how feedback has shaped our approach, and to seek further input.



Agenda

- Why we are here and what this means for your community
- The Metropolitan Servicing Strategy
- Engagement overview
- What we're hearing – broad themes across Auckland
- What we heard in your local area
- What we need from you and what next



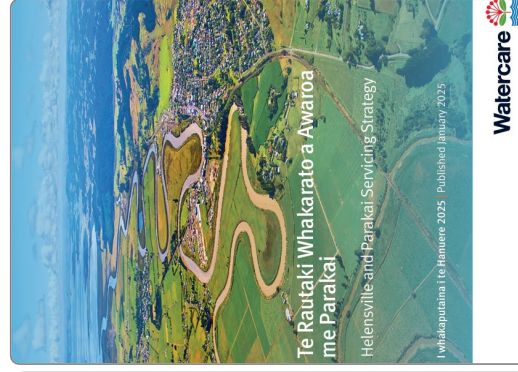
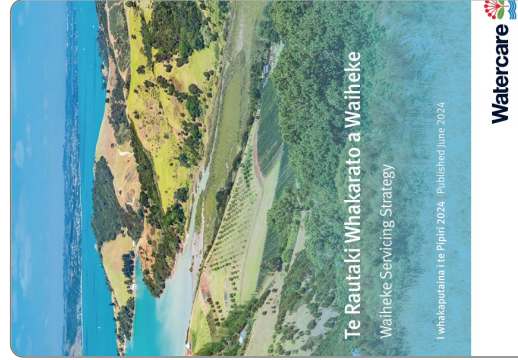
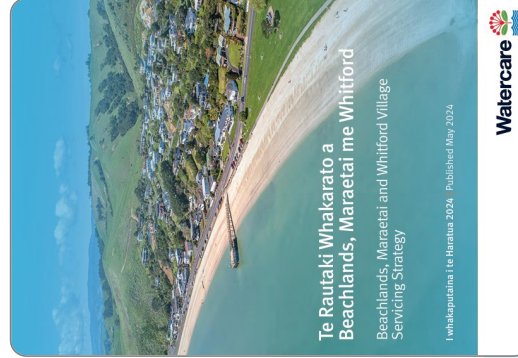


What is a servicing strategy?

A servicing strategy is a long-term strategy (70+ years) designed to ensure that our current and future communities have access to safe, resilient and affordable water and wastewater services as our population grows and the climate changes.

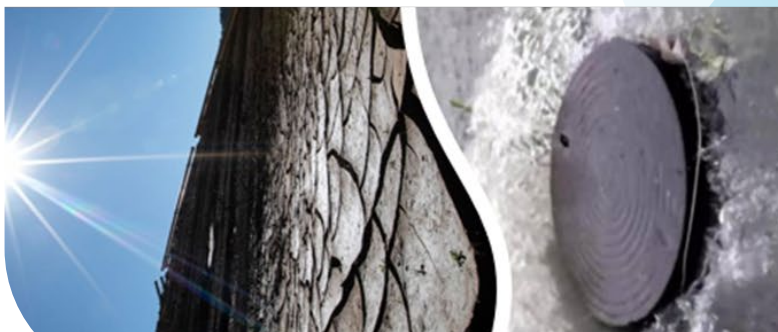
Enables:

- A more integrated approach
- Meaningful engagement with the community



Metropolitan servicing strategy challenges

Climate change



Population growth



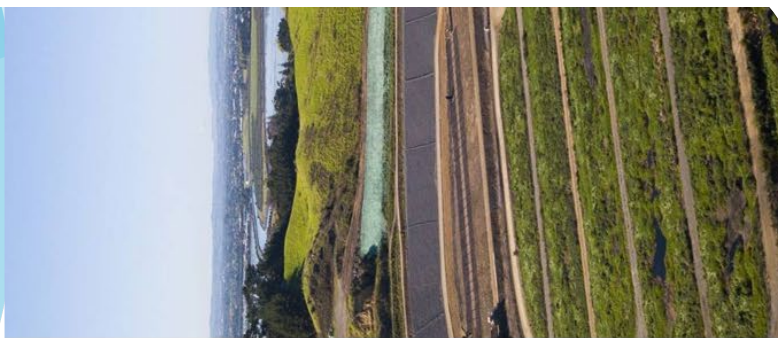
Future water source



More wastewater

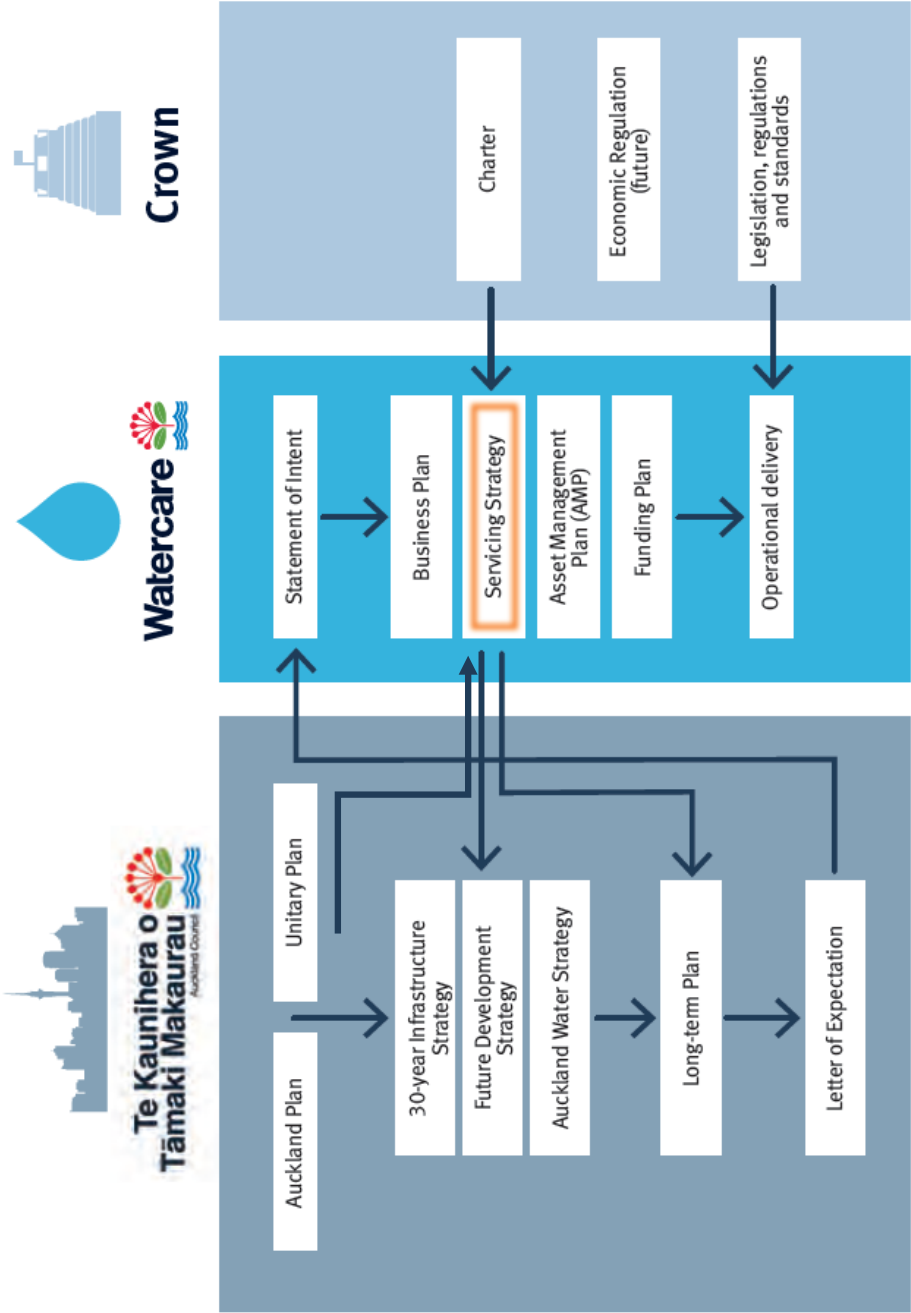


Biosolids management

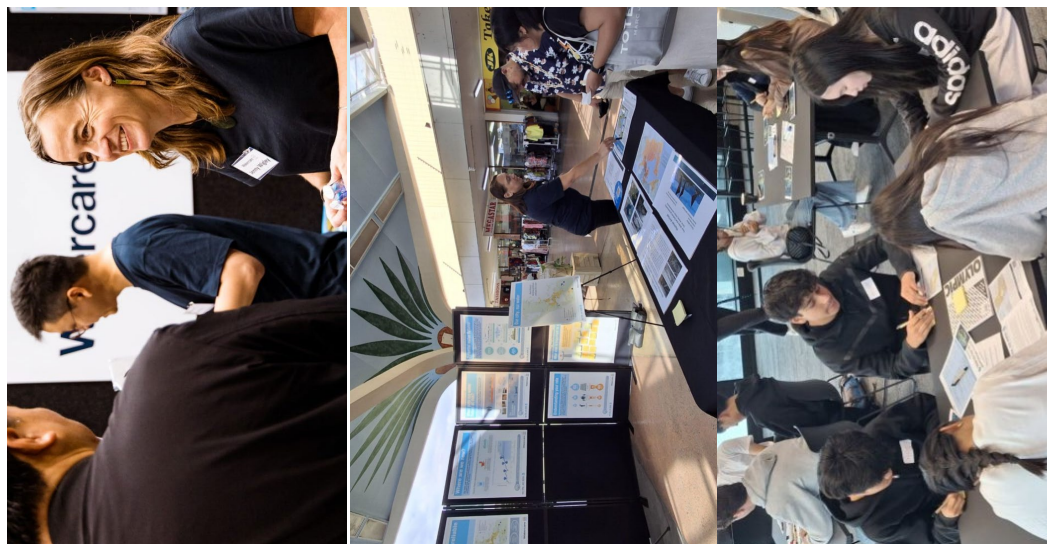
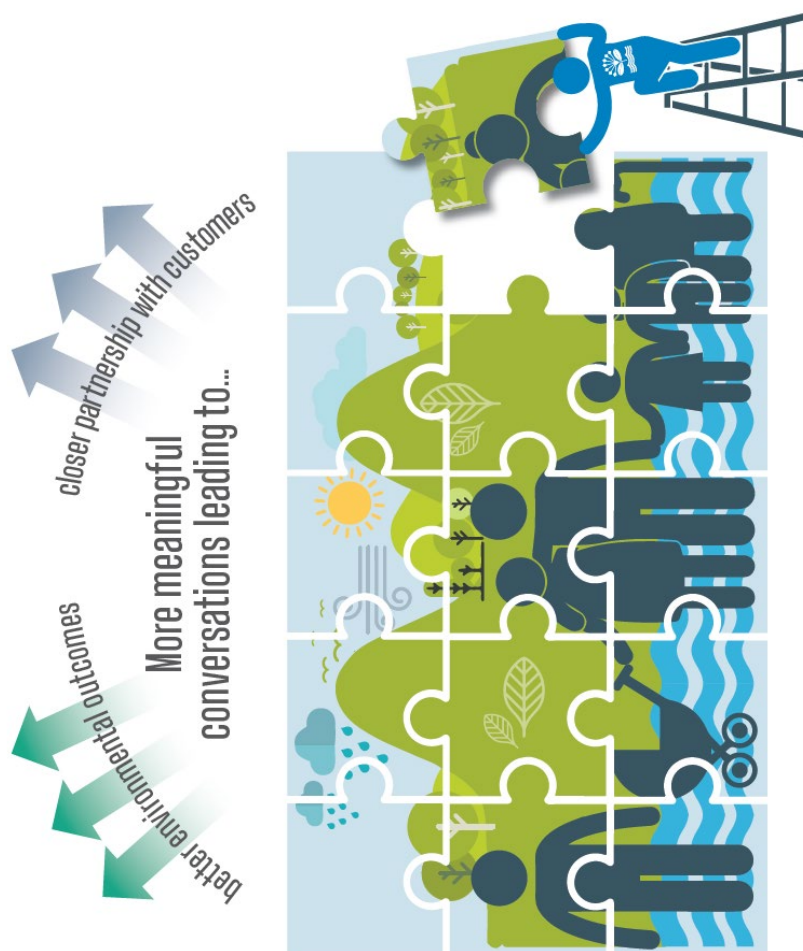




Where will this strategy fit in the planning framework?



Our engagement intentions





Shape and Share engagement approach

